

## DAFTAR ISI

<b>HALAMAN SAMPUL</b> .....	<b>i</b>
<b>HALAMAN JUDUL</b> .....	<b>ii</b>
<b>KATA PENGANTAR</b> .....	<b>iii</b>
<b>DAFTAR ISI</b> .....	<b>iv</b>
<b>DAFTAR TABEL</b> .....	<b>vii</b>
<b>DAFTAR GAMBAR</b> .....	<b>viii</b>
<b>ABSTRAK</b> .....	<b>ix</b>
<b>ABSTRACT</b> .....	<b>x</b>
<b>BAB 1 BAB I PENDAHULUAN</b> .....	<b>1</b>
1.1 Latar Belakang .....	1
1.2 Rumusan Masalah .....	9
1.3 Pertanyaan Penelitian .....	9
1.4 Tujuan Penelitian.....	10
1.5 Manfaat Penelitian.....	10
1.6 Lingkup Penelitian .....	11
1.7 Sistematika Penulisan.....	11
<b>BAB 2 BAB II LANDASAN TEORI</b> .....	<b>14</b>
2.1 <i>Supply Chain Risk Management (SCRM)</i> .....	14
2.2 <i>Five-dimensional Sustainability Approaches</i> .....	22
2.3 <i>Supply Chain Mapping</i> .....	25
2.4 <i>Supply Chain Risk Category</i> .....	27
2.5 Failure Mode and Effect Analysis (FMEA) .....	28

2.6	<i>House of Quality (HoQ)</i> .....	33
2.7	<i>House of Risk (HoR)</i> .....	40
2.7.1	HOR I.....	43
2.7.2	HOR II .....	44
2.8	Kerangka Penelitian .....	45
<b>BAB 3</b>	<b>BAB III HASIL DAN PEMBAHASAN.....</b>	<b>46</b>
3.1	Desain Penelitian .....	46
3.2	Sumber Data .....	48
3.3	Metode Pengumpulan Data .....	48
3.4	Instrumen Penelitian .....	53
3.5	Metode Analisis Data .....	53
3.5.1	<i>Five-dimensional sustainability</i> .....	53
3.5.2	<i>Supply chain mapping</i> .....	54
3.5.3	<i>House of Risk (HoR)</i> .....	54
3.6	Profil Perusahaan.....	61
<b>BAB 4</b>	<b>BAB IV HASIL PEMBAHASAN .....</b>	<b>64</b>
4.1	Deskripsi Data .....	64
4.1.1	<i>Five Dimentional Sustanainable Supply Chain</i> .....	64
4.2	Pembahasan .....	69
4.2.1	Supply Chain Mapping .....	69
4.2.2	Identifikasi Risiko .....	78
4.2.3	Analisis <i>House of Risk I (HoR I)</i> .....	81
4.2.4	Analisis Pareto <i>Risk Event</i> .....	85
4.2.5	Analisis <i>House of Risk II (HoR II)</i> .....	87

4.2.6 Strategi Mitigasi.....	92
<b>BAB 5 BAB V KESIMPULAN DAN SARAN .....</b>	<b>97</b>
5.1 Kesimpulan.....	97
5.2 Implikasi.....	98
5.3 Keterbatasan .....	98
5.4 Saran.....	98
<b>DAFTAR PUSTAKA.....</b>	<b>xi</b>