UNIVERSITAS
GADJAH MADA
**PaSIR (Patient Safety Incident Reporting) Suatu Sistem Pelaporan dan Monitoring Upaya Peningkatan
Mutu dan Keselamatan Pasien di Rumah Sakit**
SAVITRI CITRA BUDI, Prof. dr. Sunartini, Sp.A(K)., Ph.D; dr. Fatwa Sari Tetra Dewi, MPH., Ph.D; dr. Lutfan Lazuard
Universitas Gadjah Mada, 2021 | Diunduh dari http://etd.repository.ugm.ac.id/

DAFTAR PUSTAKA

Aggarwal, R., Mytton, O.T., Greaves, F., & Vincent, C., 2010. Technology as applied to patient safety: an overview. *Qual. Saf. Heal. Care* 19: i3–i8. doi:10.1136/qshc.2010.040501

Albrecht, R.M., 2015. Patient safety: the what, how, and when. *Am. J. Surg.* 210: 978–982. doi:10.1016/j.amjsurg.2015.09.003

Ammouri, A.A.A., Tailakh, A.K., Muliira, J.K., Geethakrishnan, R., & Al Kindi, S.N., 2015. Patient safety culture among nurses. *Int Nurs Rev* 62: 102–110. doi:10.1111/inr.12159

Anggraeni, D., Hakim, L., & Widjiati, C., 2014. Evaluasi Pelaksanaan Sistem Identifikasi Pasien di Instalasi Rawat Inap Rumah Sakit. *J. Kedokt. Brawijaya* 28.

Armitage, G., Moore, S., Reynolds, C., Laloë, P.A., Coulson, C., Mceachan, R., et al., 2018. Patient-reported safety incidents as a new source of patient safety data : an exploratory comparative study in an acute hospital in England. *J. Heal. Serv. Res. Policy* 23: 36–43. doi:10.1177/1355819617727563

Azadeh-Fard, N., Schuh, A., Rashedi, E., & Camelio, J.A., 2015. Risk assessment of occupational injuries using Accident Severity Grade. *Saf. Sci.* 76: 160–167. doi:10.1016/j.ssci.2015.03.002

Barach, P., & Kelly, M.J., 2000. Medical errors and patient safety in Massachusetts: what is the role of the Commonwealth? *Issue Brief (Mass. Health Policy Forum)* 1–32.

Benn, J., Koutantji, M., Wallace, L., Spurgeon, P., Rejman, M., Healey, A., et al., 2009. Feedback from incident reporting : information and action to improve patient safety. *Qual. Saf. Heal. Care* 11–21. doi:10.1136/qshc.2007.024166

Bourgeois, D., 2019. Information Systems for Business and Beyond. Pressbooks (https://pressbooks.com).

Budi, S.C., 2013. Audit Rekam Kesehatan Elektronik. *J. Manaj. Inf. Kesehat. Indones.* 1: 62–77. doi:10.33560/.v1i1.59

Budi, S.C., 2011. Manajemen Unit Kerja Rekam Medis. Quantum Sinergis Media, Yogyakarta, Indonesia.

Budi, S.C., Puspitasari, I., Sunartini, Lazuardi, L., & Tetra, F.S., 2018. Kesalahan

UNIVERSITAS
GADJAH MADA
**PaSIR (Patient Safety Incident Reporting) Suatu Sistem Pelaporan dan Monitoring Upaya Peningkatan
Mutu dan Keselamatan Pasien di Rumah Sakit**
SAVITRI CITRA BUDI, Prof. dr. Sunartini, Sp.A(K)., Ph.D; dr. Fatwa Sari Tetra Dewi, MPH., Ph.D; dr. Lutfan Lazuard
Universitas Gadjah Mada, 2021 | Diunduh dari http://etd.repository.ugm.ac.id/

Identifikasi Pasien Berdasarkan Sasaran Keselamatan Pasien. Prosiding Seminar Nasional Rekam Medis dan Informasi Kesehatan. APTIRMIK, Yogyakarta, Indonesia. doi:10.1017/CBO9781107415324.004

Budi, S.C., Rismayani, R., Sunartini, Lazuardi, L., & Tetra, F.S., 2019a. Variasi Insiden Berdasarkan Sasaran Keselamatan Pasien Di Rumah Sakit, in: Smiknas. pp. 59–69.

Budi, S.C., Suartini, Lazuardi, L., & Dewi, F.S.T., 2019b. Information Systems and Patient Safety Incident Reports : A Systematic Review of Literature and Observational Incident Reporting System in Hospitals. pp. 807–814.

Budi, S.C., Sunartini, Lazuardi, L., & Tetra, F.S., 2019c. Tren Insiden Berdasarkan Sasaran Keselamatan Pasien. *J. Man* 7: 141–146. doi:10.33560/jmiki.v7i2.236

Carlfjord, S., Öhrn, A., & Gunnarsson, A., 2018. Experiences from ten years of incident reporting in health care: A qualitative study among department managers and coordinators. *BMC Health Serv. Res.* 18: 1–9. doi:10.1186/s12913-018-2876-5

Caron, A., Chazard, E., Muller, J., Perichon, R., Ferret, L., Koutkias, V., et al., 2017. IT-CARES: an interactive tool for case-crossover analyses of electronic medical records for patient safety. *J. Am. Med. Informatics Assoc.* 24: 323–330. doi:10.1093/jamia/ocw132

Carrico, R., & Ramírez, J., 2007. A process for analysis of sentinel events due to health care-associated infection. *Am. J. Infect. Control* 35: 501–507. doi:10.1016/j.ajic.2006.12.008

Carson-Stevens, A., Hibbert, P., Williams, H., Evans, H.P., Cooper, A., Rees, P., et al., 2016. Characterising the nature of primary care patient safety incident reports in the England and Wales National Reporting and Learning System: a mixed-methods agenda-setting study for general practice 4. doi:10.3310/hsdr04270

Catalano, K., 2006. JCAHO'S National Patient Safety Goals 2006. *J. Perianesthesia Nurs.* 21: 6–11. doi:10.1016/j.jopan.2005.11.005

Claramita, M., Nugraheni, M.D.F., van Dalen, J., & van der Vleuten, C., 2013. Doctor–patient communication in Southeast Asia: a different culture? *Adv. Heal. Sci. Educ.* 18: 15–31. doi:10.1007/s10459-012-9352-5

Daniel, M.O., & Rosenstein, A.H., 2008. Chapter 33 . Professional

UNIVERSITAS
GADJAH MADA
**PaSIR (Patient Safety Incident Reporting) Suatu Sistem Pelaporan dan Monitoring Upaya Peningkatan
Mutu dan Keselamatan Pasien di Rumah Sakit**
SAVITRI CITRA BUDI, Prof. dr. Sunartini, Sp.A(K)., Ph.D; dr. Fatwa Sari Tetra Dewi, MPH., Ph.D; dr. Lutfan Lazuard
Universitas Gadjah Mada, 2021 | Diunduh dari http://etd.repository.ugm.ac.id/

Communication and Team Collaboration, in: Patient Safety and Quality: An Evidence-Based Handbook for Nurses. pp. 271–284.

Danielsson, M., Nilsen, P., Rutberg, H., & Årestedt, K., 2017. A National Study of Patient Safety Culture in Hospitals in Sweden. *J. Patient Saf.* 00. doi:10.1097/PTS.0000000000000369

Dekker, S., 2011. Patient Safety a Human Factors Approach. CRC Press, London.

Department Health Republic of South Africa, 2017. National Guideline for Patient Safety Incident Reporting and Learning in the Public Health Sector of South Africa April 2017. National Department of Health Republic of South Africa, PRETORIA.

Dhamanti, I., Leggat, S., Barraclough, S., & Tjahjono, B., 2019. Patient Safety Incident Reporting In Indonesia : An Analysis Using World Health Organization Characteristics For Successful Reporting.

Direktorat Bina Farmasi Komunitas dan Klinik Ditjen Bina Kefarmasian dan Alat Kesehatan, 2008. Tanggung Jawab Apoteker Terhadap Keselamatan Pasien (Patient Safety).

Donaldson SLJ, 2005. WHO Draft Guidelines for Adverse Event Reporting and Learning Systems - From Information to Action, in: World Alliance for Patient Safety. WHO Document Production Services, Geneva, Switzerland.

Dwiprahasto, I., 2004. Medical Error di Rumah Sakit dan U p a y a u n t u k M e m i n i m a l ka n R i s i ko. *J u r n a l Manaj. Pelayanan Kesehat.* 7(01); 13-.

Edition, S., 2009. Risk Management Handbook for Health Care Organizations. Jossey-Bass, San Francisco.

Elkin, P.L., Johnson, H.C., Callahan, M.R., & Classen, D.C., 2016. Improving patient safety reporting with the common formats: Common data representation for Patient Safety Organizations. *J. Biomed. Inform.* 64: 116–121. doi:10.1016/j.jbi.2016.09.020

Elliott, P., Martin, D., & Neville, D., 2014. Electronic clinical safety reporting system: A benefits evaluation. *J. Med. Internet Res.* 16. doi:10.2196/medinform.3316

Fattah, S., 2017. Systematic reporting of pre-hospital major incident medical management - Identifying needs , a suggested solution and assessing implementation.

UNIVERSITAS
GADJAH MADA
**PaSIR (Patient Safety Incident Reporting) Suatu Sistem Pelaporan dan Monitoring Upaya Peningkatan
Mutu dan Keselamatan Pasien di Rumah Sakit**
SAVITRI CITRA BUDI, Prof. dr. Sunartini, Sp.A(K)., Ph.D; dr. Fatwa Sari Tetra Dewi, MPH., Ph.D; dr. Lutfan Lazuard
Universitas Gadjah Mada, 2021 | Diunduh dari http://etd.repository.ugm.ac.id/

Ferroli, P., Caldiroli, D., Acerbi, F., Scholtze, M., Piro, A., Schiariti, M., et al., 2012. Application of an aviation model of incident reporting and investigation to the neurosurgical scenario: method and preliminary data. *Neurosurg. Focus* 33: E7. doi:10.3171/2012.9.FOCUS12252

Fruhling, A., & Lee, S., 2005. Assessing the reliability, validity and adaptability of PSSUQ. *Assoc. Inf. Syst. - 11th Am. Conf. Inf. Syst. AMCIS 2005 A Conf. a Hum. Scale* 5: 2231–2239.

Gartlehner, G., Schultes, M.T., Titscher, V., Morgan, L.C., Bobashev, G. V., Williams, P., et al., 2017. User testing of an adaptation of fishbone diagrams to depict results of systematic reviews. *BMC Med. Res. Methodol.* 17: 1–9. doi:10.1186/s12874-017-0452-z

Gravlin, G., & Bittner, P.N., 2010. Nurses' and nursing assistants' reports of missed care and delegation. *J Nurs Adm* 40: 329–335. doi:10.1097/NNA.0b013e3181e9395e

Harkanen, M., Saano, S., & Vehvilainen-Julkunen, K., 2016. Using incident reports to inform the prevention of medication administration errors. doi:10.1111/jocn.13713

Hatta, G.R., 2011. Manajemen Informasi Kesehatan. Jakarta Universitas Indonesia.

Health, W., & Queensland, S., 2011. Safe business is good business Reporting safety Why do you need safety reporting procedures ?

Heideveld-chevalking, A.J., Calsbeek, H., Damen, J., Gooszen, H., & Wolff, A.P., 2014. The impact of a standardized incident reporting system in the perioperative setting: A single center experience on 2,563 "near-misses" and adverse events. *Patient Saf. Surg.* 8: 1–10. doi:10.1186/s13037-014-0046-1

Hewitt, T., 2015. Hospital-Based Views and Practices to Incident Reporting and Patient Safety: A Qualitative Comparative Study of Two Divisions. University of Ottawa.

Hewitt, T., Chreim, S., & Forster, A., 2016. Double checking : a second look 22: 267–274. doi:10.1111/jep.12468

Holden, R.J., & Karsh, B.-T., 2014. Applying a theoretical framework to the research and design of medical error reporting systems. *Healthc. Syst. Ergon. Patient Saf. Hum. Factor, a Bridg. Between Care Cure - Proc. Int. Conf. HEPS 2005* 131–134.

UNIVERSITAS
GADJAH MADA
**PaSIR (Patient Safety Incident Reporting) Suatu Sistem Pelaporan dan Monitoring Upaya Peningkatan
Mutu dan Keselamatan Pasien di Rumah Sakit**
SAVITRI CITRA BUDI, Prof. dr. Sunartini, Sp.A(K)., Ph.D; dr. Fatwa Sari Tetra Dewi, MPH., Ph.D; dr. Lutfan Lazuard
Universitas Gadjah Mada, 2021 | Diunduh dari http://etd.repository.ugm.ac.id/

Hwang, J.I., Lee, S. IL, & Park, H.A., 2012. Barriers to the Operation of Patient Safety Incident Reporting Systems in Korean General Hospitals. *Healthc. Inform. Res.* 18: 279–286. doi:10.4258/hir.2012.18.4.279

Indracahyani, A., 2010. Keselamatan Pemberian Medikasi. *J. Keperawatan Indones.* doi:10.7454/jki.v13i2.239

Institute of Medicine, 2000. To Err Is Human. doi:10.17226/9728

Iskandar, H., Maksum, H., & Nafisah, 2014. Faktor Penyebab Penurunan Pelaporan Insiden Keselamatan Pasien Rumah Sakit (Factors Influencing Low Hospital Patient Safety Incident Reporting). *J. Kedokt. Brawijaya* 28: 72–77.

Jane, B., & Sewell, E., 2000. CESAREAN SECTION -- A BRIEF HISTORY.

Jang, H.J., Choi, Y.D., & Kim, N.H., 2017. Effects and Satisfaction of Medical Device Safety Information Reporting System Using Electronic Medical Record 23: 94–100. doi:doi.org/10.4258/hir.2017.23.2.94

Jang, J., Yu, S.H., Kim, C.B., Moon, Y., & Kim, S., 2013. The effects of an electronic medical record on the completeness of documentation in the anesthesia record. *Int. J. Med. Inform.* 82: 702–707. doi:10.1016/j.ijmedinf.2013.04.004

Jawahar, n.d. Overview of System Analysis & Design.

Jaycock, P., Taylor, H., Adams, M., Galloway, P., Canning, C., Johnston, R., et al., 2009. The Cataract National Dataset electronic multi- centre audit of updating benchmark standards of care in the United Kingdom and internationally 3: 38–49. doi:10.1038/sj.eye.6703015

Joint Commission International, 2013. Joint Commission International Accreditation Standards for Hospitals standards-only version. Joint Commission International, p. 35.

Kadir, A., 2009. From Zero to a Pro - Membuat Aplikasi Web degan Php dan Database Mysql. Andi Publisher, Yogyakarta, Indonesia.

Kanda, H., 2011. Development of an Online Incident-reporting System for Management of Medical Risks at Hospital. *Pharm. Soc. Japan* 131: 1353–1359.

Kilateng, E.W., Ake, J., Makausi, E., & Scale, M.F., 2015. Hubungan Pengetahuan Perawat Tentang Patient Safety dengan Tindakan Pencegahan Risiko Pasien Jatuh di Ruang Interna Rsud Maria Walanda

UNIVERSITAS GADJAH MADA
PaSIR (Patient Safety Incident Reporting) Suatu Sistem Pelaporan dan Monitoring Upaya Peningkatan Mutu dan Keselamatan Pasien di Rumah Sakit
SAVITRI CITRA BUDI, Prof. dr. Sunartini, Sp.A(K)., Ph.D; dr. Fatwa Sari Tetra Dewi, MPH., Ph.D; dr. Lutfan Lazuard
Universitas Gadjah Mada, 2021 | Diunduh dari http://etd.repository.ugm.ac.id/

Maramis Airmadidi. *E-Jurnal Sariputra* 2: 96–103.

Kim, F.J., Donalisio, R., Gustafson, D., Nogueira, L., Harlin, T., & Paul, D.L., 2015. Current issues in patient safety in surgery : a review. *Patient Saf. Surg.* 9: 1–9. doi:10.1186/s13037-015-0067-4

Komisi Akreditasi Rumah Sakit, 2017. Standar Nasional Akreditasi Rumah Sakit edisi 1.

Komite Keselamatan Pasien Rumah Sakit, 2015. Pedoman Pelaporan Insiden Keselamatan Pasien (IKP). KKPRS, Jakarta, p. 25.

Komite Keselamatan Pasien Rumah Sakit, 2010. Keselamatan Pasien di Rumah Sakit.

Lake, E.T., Jingjing, S., Klaus, S., & Dunton, Nancy, E., 2011. Patient Falls: Association With Hospital Magnet Status and Nursing Unit Staffing. *Res Nurs Heal.* 33: 413–425. doi:10.1002/nur.20399.Patient

Larizgoitia, I., Bouesseau, M., & Kelley, E., 2013. WHO Efforts To Promote Reporting of Adverse Events and Global Learning. *J. Public health Res.* 2: 168–174.

Lewis, J.R., 1995. IBM Computer Usability Satisfaction Questionnaires: Psychometric Evaluation and Instructions for Use. *Int. J. Hum. Comput. Interact.* 7: 57–78. doi:10.1080/10447319509526110

Lindfield, R., Knight, A., & Bwonya, D., 2015. An approach to assessing patient safety in hospitals in low-income countries. *PLoS One* 10: 1–11. doi:10.1371/journal.pone.0121628

Liu, C., 2006. Improving patient safety in cataract surgery 273–274. doi:10.1038/sj.eye.6701990

Lloyd, M., David, S., Sarah, W., Brien, V.O., Hardy, K., Furlong, N., et al., 2017. Exploring the impact of feedback on prescribing error rates : a pilot study. *Int. J. Clin. Pharm.* 39: 1013–1017. doi:10.1007/s11096-017-0503-x

Lumenta, N.A., 2021. Patient Safety: Harga Mati, 1st ed. Rayyana Komunikasindo, Jakarta.

Lyphout, C., Bergs, J., Stockman, W., Deschilder, K., Duchatelet, C., Desruelles, D., et al., 2018. Patient safety incidents during interhospital transport of patients: A prospective analysis. *Int. Emerg. Nurs.* 36: 22–26. doi:10.1016/j.ienj.2017.07.008

M. Langger, A., 2016. Guide to Software Development Designing and Managing

UNIVERSITAS
GADJAH MADA
**PaSIR (Patient Safety Incident Reporting) Suatu Sistem Pelaporan dan Monitoring Upaya Peningkatan
Mutu dan Keselamatan Pasien di Rumah Sakit**
SAVITRI CITRA BUDI, Prof. dr. Sunartini, Sp.A(K)., Ph.D; dr. Fatwa Sari Tetra Dewi, MPH., Ph.D; dr. Lutfan Lazuard
Universitas Gadjah Mada, 2021 | Diunduh dari http://etd.repository.ugm.ac.id/

the Life Cycle, Second Edi. ed. Springer International Publishing, New York City. doi:10.1007/978-1-4471-6799-0

Maguire, P., & Piceathly, C., 2002. Key communication skills and how to acquire them. *Br. Med. J.* 697–700.

McDonald, K.M., Romano, P.S., Geppert, J., Davies, S.M., Duncan, B.W., Shojania, K.G., et al., 2002. Measures of Patient Safety Based on Hospital Administrative Data - The Patient Safety Indicators. AHRQ Publication.

Ministry of Health Malaysia, 2017. Guidelines on Implementation for Ministry of Health.

Ministry of Health Malaysia, 2012. Incident Reporting & Learning System: From Information to Action 1–80.

National Health Service, 2020. Incident Reporting Policy and Procedure.

National Quality Forum, 2016. Patient Safety 2015 1–330.

Paech, B., 1999. On the role of activity diagrams in UML-a user task centered development process for UML. *Lect. Notes Comput. Sci. (including Subser. Lect. Notes Artif. Intell. Lect. Notes Bioinformatics)* 1618: 267–277. doi:10.1007/978-3-540-48480-6_21

Panesar, S.S., Carson-Stevens, A., Salvilla, S.A., Sheikh, A., Shojania, K., Macrae, C., et al., 2014. Patient Safety and Healthcare Improvement at a Glance. Wiley.

Papathanasiou, I. V, & Stiliani, K., 2014. Nursing Documentation and Recording Systems of Nursing Care.

Philip Aspden, Janet M. Corrigan, Julie Wolcott, and S.M.E., 2004. Patient Safety: Achieving a New Standard for Care. National Academies Press, Washington, D.C. doi:10.17226/10863

Pronovost, P.J., Morlock, L.L., Sexton, J.B., Miller, M.R., Holzmueller, C.G., Thompson, D. a, et al., 2008. Improving the Value of Patient Safety Reporting Systems 1–9. doi:NBK43621 [bookaccession]

Reed, S., Arnal, D., Frank, O., Hansen, J., Lester, O., Mikkelsen, K.L., et al., 2014. National critical incident reporting systems relevant to anaesthesia : a European survey, in: British Journal of Anaesthesia. The Author(s), pp. 546–555. doi:10.1093/bja/aet406

Republik Indonesia, 2017. Peraturan Menteri Kesehatan Nomor 11 Tahun 2017 Tentang Keselamatan Pasien. Indonesia.

UNIVERSITAS
GADJAH MADA
**PaSIR (Patient Safety Incident Reporting) Suatu Sistem Pelaporan dan Monitoring Upaya Peningkatan
Mutu dan Keselamatan Pasien di Rumah Sakit**
SAVITRI CITRA BUDI, Prof. dr. Sunartini, Sp.A(K)., Ph.D; dr. Fatwa Sari Tetra Dewi, MPH., Ph.D; dr. Lutfan Lazuard
Universitas Gadjah Mada, 2021 | Diunduh dari http://etd.repository.ugm.ac.id/

Republik Indonesia, 2016. Peraturan Menteri Kesehatan Republik Indonesia Nomor 72 Tahun 2016 Tentang Standar Pelayanan Kefarmasian. Jakarta.

Republik Indonesia, 2015. National Guideliness for Hospital Patient Safety. Jakarta, Jakarta.

Republik Indonesia, 2010. Peraturan Menteri Kesehatan Republik Indonesia Nomor 1087 Tahun 2010 Tentang Kesehatan dan Keselamatan Kerja. Jakarta.

Republik Indonesia, 2008. Peraturan Menteri Kesehatan Nomor 129 Tahun 2008 Tentang Standar Pelayanan Minimal Rumah Sakit. Jakarta. doi:10.1017/CBO9781107415324.004

Salgueiro-oliveira, A.D.S., Basto, M.L., Braga, L.M., Arreguy-sena, C., & Melo, M.N., 2019. Nursing Practices in Peripheral Venous Catheter : Phlebitis and Patient Safety 1–13. doi:http://dx.doi.org/10.1590/1980-265X-TCE-2018-0109

Sendlhofer, G., Eder, H., Leitgeb, K., Gorges, R., Jakse, H., Raiger, M., et al., 2018. Survey to identify depth of penetration of critical incident reporting systems in Austrian healthcare facilities. *J. Heal. Care*. doi:10.1177/0046958017744919

Siman, A.G., Cunha, S.G.S., & Brito, M.J.M., 2017. The Practice of Reporting Adverse Events in a Teaching Hospital. *J. Sch. Nurs.* 1–8. doi:dx.doi.org/10.1590/S1980-220X2016045503243

The Joint Commission, 2019. Patient Safety Systems (PS), in: Comprehensive Accreditation Manual for Ambulatory Care.

Tristantia, A.D., 2018. Evaluasi Sistem Pelaporan Insiden Keselamatan Pasien Di Rumah Sakit. *J. Adm. Kesehat. Indones.* 6: 83. doi:10.20473/jaki.v6i2.2018.83-94

Tutiany, Lindawati, & Krisanti, P., 2017. Bahan Ajar Keperawatan: Manajemen Keselamatan Pasien, 2017th ed, Pusat Pendidikan Sumber Daya Manusia Kesehatan Kementerian Kesehatan RI. Jakarta.

Vincent, C., 2007. Incident Reporting and Patient Safety 334: 78–79. doi:10.1136/bmj.39071.441609.80

Wagner, C., Merten, H., Zwaan, L., Lubberding, S., Timmermans, D., & Smits, M., 2016. Unit-based incident reporting and root cause analysis: Variation at three hospital unit types. *BMJ Open* 6. doi:10.1136/bmjopen-2016-011277

UNIVERSITAS
GADJAH MADA
**PaSIR (Patient Safety Incident Reporting) Suatu Sistem Pelaporan dan Monitoring Upaya Peningkatan
Mutu dan Keselamatan Pasien di Rumah Sakit**
SAVITRI CITRA BUDI, Prof. dr. Sunartini, Sp.A(K)., Ph.D; dr. Fatwa Sari Tetra Dewi, MPH., Ph.D; dr. Lutfan Lazuard
Universitas Gadjah Mada, 2021 | Diunduh dari http://etd.repository.ugm.ac.id/

WHO, 2014. Reporting and Learning System for Medication Errors: The Role of Pharmacovigilance Centres.

WHO, 2009. Forward Programme 2008-2009. Geneva, Switzerland.

WHO, 2006. Medical Records Manual : A Guide for Developing Countries, Western Pacific Region. World Health Organization, Geneva, Switzerland. doi:10.2147/CLEP.S23690

WHO, 2005. WHO Draft Guidelines for Adverse Event Reporting and Learning Systems. *Geneva, Switz. Author. Retrieved March* 16: 80.

WHO, 2002. Quality of care : patient safety Report by the Secretariat. *Fifty-With world Heal. Assem.* 1–6.

Widodo, F.Y., & Harijanto, T., 2015. Analisis Rendahnya Laporan Insiden Keselamatan Pasien di Rumah Sakit An Analysis of Low Adverse Error Reporting at Hospital. *J. Kedokt. Brawijaya,* 28: 206–213.

Wilhelmina C. Savenye, & Rhonda S. Robinson, 2013. Developmental Research: Studies of Instructional Design and Development: Rita C. Richey, James D. Klein, Wayne A. Nelson. *Handb. Res. Educ. Commun. Technol.* 1083–1114. doi:10.4324/9781410609519-54

Williams, L., Grayson, D., & Gosbee, J., 2002. Patient Safety—Incorporating Drawing Software into Root Cause Analysis Software. *J. Am. Med. Informatics Assoc.* 9: s52–s53. doi:10.1197/jamia.M1227

World Health Organization, 2016. Minimal Information Model for Patient Safety Incident Reporting and Learning Systems. Geneva, Switzerland.

World Health Organization, 2008. Summary of The Evidence on Patient Safety: Implications fo Research. Spain, p. 136.

World Health Organizations, 2015. WHO Statement on Caesarean Section Rates. Geneva, Switzerland.

World Health Organizations, 2008. Health Information System.

Yin, R.K., 2003. Case Study Research Design and Methods, Adoption Quarterly. doi:10.1300/J145v03n03_07

Youngberg, 2011. Principles of Risk Management and Patient Safety - Google Books.

Youngberg, B., 2010. Principles Of Risk Management And Patient Safety. Jones & Bartlett Learning, Chicago.

Zhang, J.K., 2006. Web Service-based Healthcare Information System (WSHIS

UNIVERSITAS
GADJAH MADA
**PaSIR (Patient Safety Incident Reporting) Suatu Sistem Pelaporan dan Monitoring Upaya Peningkatan
Mutu dan Keselamatan Pasien di Rumah Sakit**
SAVITRI CITRA BUDI, Prof. dr. Sunartini, Sp.A(K)., Ph.D; dr. Fatwa Sari Tetra Dewi, MPH., Ph.D; dr. Lutfan Lazuard
Universitas Gadjah Mada, 2021 | Diunduh dari http://etd.repository.ugm.ac.id/

): A Case Study for System Interoperability Concern in Healthcare Field

588–594.