

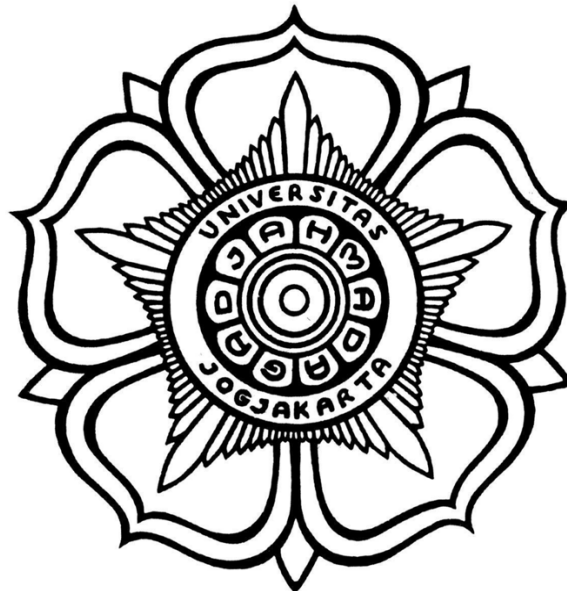
**THE EFFECT OF SERVICE QUALITY ON CUSTOMER SATISFACTION IN
GARUDA INDONESIA JAKARTA - AMSTERDAM ROUTE
USING THE AIRLINE QUALITY MODEL**

Research Paper

Arranged in order to fulfil the requirement in obtaining bachelor degree

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