

DAFTAR PUSTAKA

- Azwar, S. 1999. *Metode Penelitian*. Yogyakarta: Pustaka Pelajar.
- Armeli, S., Eisenberger, R., Fasolo, P., & Lynch, P. Perceived Organizational Support and Police Performance: The Moderating Influence of Socioemotional Needs. *Journal of Applied Psychology*, 83, 288-297.
- Aryee, S., Budhwar, P.S. & Chen, Z.X. 2002. Trust as a Mediator of The Relationship between Organizational Justice and Work Outcomes: Test of Social Exchange Model. *Journal of Organizational Behavior*, 23, 267-285.
- Baron, R.M. & Kenny, D.A. 1986. The Moderator-Mediator Variable Distinction in Social Psychological Research: Conceptual, Strategic, and Statistical Consideration. *Journal of Personality and Social Psychology*, 51, 1173-1182.
- Bateman, T.S., & Organ, D.W. 1983. Job Satisfaction and The Good Soldier: The Relationship between Affect and Employee "Citizenship." *Academy of Management Journal*, 26, 587-595.
- Bijlsma-Frankema, K., & Van de Bunt, G. 2003. In Search of Parsimony: A Multiple Triangulation Approach to Antecedents of Trust in Managers. *Research Report*. Free University Amsterdam.
- Blau, G.J. 1987. Locus of Control as A Potential Moderator of The Turnover Process. *Journal of Occupational Psychology*, 60, 21-29.
- Brief, A.P., & Motowidlo, S.J. 1986. Prosocial Organizational Behaviors. *Academy of Management Review*, 11, 710-725.
- Brooke, P.P., Russell, D.W., & Price, J.L. 1988. Discriminant Validation of Measures of Job Satisfaction, Job Involvement, and Organizational Commitment. *Journal of Applied Psychology*, 73, 139-145.
- Cardona, P. & Elola, A. 2003. Trust in Management: The Effect of Managerial Trustworthy Behavior and Reciprocity. *Working Paper*. University of Navarra.
- Cardona, P., Lawrence, B.S., & Bentler, P.M. 2003. The Influence of Social and Work Exchange Relationship on Organizational Citizenship Behavior. *Working Paper*. University of Navarra.

- Conger, J.A., & Kanungo, R.N. 1994. Charismatic Leadership in Organizations: Perceived Behavioral Attributes and Their Measurements. *Journal of Organizational Behavior*, 15, 439-452.
- Cropanzano, R., Howes, J.C., Grandey, A.A., & Toth, P. 1997. The Relationship of Organizational Politics and Support to Work Behavior, Attitudes, and Stress. *Journal of Organizational Behavior*, 22, 159-180.
- Deresky, H. 2002. *Global Management: Strategic and Interpersonal*. Upper Saddle River, New Jersey: Prentice Hall.
- Dessler, G. 2001. How to Earn Your Employee's Motivation. In Osland, J.S., Kolb, D.A., & Rubin, I.M. (Eds). *The Organizational Behavior Reader*. (7th Ed.). Upper Saddle River, New Jersey: Prentice Hall.
- Dirks, K.T. & Ferrin, D.L. 2002. Trust in Leadership: Meta-Analytic Findings and Implications for Research and Practice. *Journal of Applied Psychology*, 87, 611-628.
- Eisenberger, R., Armeli, S., Rexwinkel, B., Lynch, P.D., & Rhoades, L. 2001. Reciprocation of Perceived Organizational Support. *Journal of Applied Psychology*, 86, 42-51.
- Eisenberger, R., Cotterell, N., & Marvel, J. 1987. Reciprocation Ideology. *Journal of Personality and Social Psychology*, 53, 743-750.
- Eisenberger, R., Cummings, J., Armeli, S., & Lynch, P. 1997. Perceived Organizational Support, Discretionary Treatment, and Job Satisfaction. *Journal of Applied Psychology*, 82, 812-820.
- Eisenberger, R., Fasolo, P.M., & Davis-LaMastro, V. 1990. Effects of Perceived Organizational Support on Employee Diligence, Innovation, and Commitment. *Journal of Applied Psychology*, 53, 51-59.
- Eisenberger, R., Huntington, R., Hutchinson, S., & Sowa, D. 1986. Perceived Organizational Support. *Journal of Applied Psychology*, 71, 500-507.
- Guzzo, R.A., Noonan, K.A., E Elron, E. 1994. Expatriate Managers and The Psychological Contract. *Journal of Applied Psychology*, 79, 617-626.
- Hadi, S. 1990. *Metodologi Research*. (Jilid 1). Yogyakarta: Andi Offset.

- Hammer, T.H., & Vardi, Y. 1981. Locus of Control and Career Self-Management Among Nonsupervisory Employees in Industrial Settings. *Journal of Vocational Behavior*, 18, 13-29.
- Haslam, S.A. 2001. *Psychology in Organization: The Social Identity Approach*. London: Sage Publications.
- Hutchinson, S. 1997. A Path Model of Perceived Organizational Support. *Journal of Social Behavior and Personality*, 12, 159-174.
- Irving, P.G., Coleman, D.F., & Cooper, C.L. 1997. Further Assessments of A Three-Component Model of Occupational Commitment: Generalizability and Differences Across Occupations. *Journal of Applied Psychology*, 82, 444-452.
- Irving, P.G., & Meyer, J.P. 1994. Reexamination of The Met-Expectations Hypothesis: A Longitudinal Study. *Journal of Applied Psychology*, 79, 937-949.
- Judge, T.A. & Bono, J.E. 2001. Relationship of Core Self-Evaluation Traits – Self-Esteem, Generalized Self-Efficacy, Locus of Control, and Emotional Stability – With Job Satisfaction and Job Performance: A Meta-Analysis. *Journal of Applied Psychology*, 86, 80-92.
- Kahle, L.R. 1980. Stimulus Condition Self-Selection by Males in The Interaction of Locus of Control and Skill-Chance Situations. *Journal of Personality and Social Psychology*, 38, 50-56.
- Kidder, D.L. & Parks, J.M. 2001. The Good Soldier: Who is S(he)?. *Journal of Organizational Behavior*, 22, 939-959.
- Kline, C. & Peters, L. 1991. Behavioral Commitment and Tenure of New Employees: A Replications and Extension. *Academy of Management Journal*, 34, 194-204.
- Konovsky, M.A. & Pugh, S.D. 1994. Citizenship Behavior and Social Exchange. *Academy of Management Journal*, 37, 656-669.
- Kramer, R.M. 1999. Trust and Distrust in Organizations: Emerging Perspectives, Enduring Questions. *Annual Review of Psychology*, 50, 569-598.
- Kramer, R.M., & Tyler, T.R. 1996. *Trust in Organizations: Frontiers of Theory and Research*. Thousand Oaks, C.A.: Sage Publications.

- LaMastro, V. 1999. *Commitment and Perceived Organizational Support*. <http://www.nationalforum.com/>.
- LePine, J.A., Erez, A. & Johnson, D.E. 2002. The Nature and Dimensionality of Organizational Citizenship Behavior: A Critical Review and Meta-Analysis. *Journal of Applied Psychology*, 87, 52-65.
- Lied, T.R., & Pritchard, R.D. 1976. Relationship Between Personality Variables and Components of The Expectancy-Valence Model. *Journal of Applied Psychology*, 61, 463-467.
- Liou, K.T. 1995. Understanding Employee Commitment in The Public Organizations: A Study of The Juvenile Detention Center. *International Journal of Public Administration*, 18, 1269-1295.
- Mamlin, N., Harris, K.R., & Case, L.P. 2001. A Methodological Analysis of Research on Locus of Control and Learning Disabilities: Rethinking A Common Assumption. *Journal of Special Education*.
- Martin, H.J. 1984. A Revised Measure of Approval Motivation and Its Relationship to Social Desirability. *Journal of Personality Assessment*, 48, 508-519.
- Mathieu, J.E., & Zajac, D.M. 1990. A Review and Meta-Analysis of The Antecedents, Correlates, and Consequences of Organizational Commitment. *Psychological Bulletin*, 108, 171-194.
- Mayer, R.C., Davis, J.H., & Schoorman, F.D. 1995. An Integrative Model of Organizational Trust. *Academy of Management Review*, 20, 709-734.
- McAllister, D.J. 1995. Affect- and Cognition-Based Trust as Foundations for Interpersonal Cooperations in Organizations. *Academy of Management Journal*, 38, 24-59.
- Meyer, J.P., & Allen, N.J. 1984. Testing The 'Side-Bet Theory' of Organizational Commitment: Some Methodological Consideration. *Journal of Applied Psychology*, 69, 372-378.
- Meyer, J.P., Allen, N.J., & Smith, C.A. 1993. Commitment to Organizations and Occupations: Extension and Test of A Three-Component Conceptualization. *Journal of Applied Psychology*, 78, 538-551.
- Miner, J.B. 1988. *Organizational Behavior: Performance and Productivity*. New York: Random House, Inc.

- Moorhead, G. & Griffin, R.W. 1995. *Organizational Behavior: Managing People and Organizations*. (4th Ed.). Geneva, Illinois: Houghton-Mufflin Company.
- Morrison, E.W. 1994. Role Definitions and Organizational Citizenship Behavior: The Importance of The Employee's Perspective. *Academy of Management Journal*, 37, 1543-1565.
- Motowidlo, S.J., & Van Scotter, J.R. 1994. Evidence That Task Performance Should Be Distinguished from Contextual Performance. *Journal of Applied Psychology*, 79, 475-480.
- O'Reilly, C.A., & Chatman, J. 1986. Organizational Commitment and Psychological Attachment: The Effects of Compliance, Identification, and Internalization on Prosocial Behavior. *Journal of Applied Psychology*, 71, 492-499.
- Organ, D.W. 1990. The Motivational Basis of Organizational Citizenship Behavior. *Research in Organizational Behavior*, 12, 43-72.
- Organ, D.W. 1997. Organizational Citizenship Behavior: It's Construct Clean-Up Time. *Human Performance*, 10, 85-97.
- Organ, D.W., & Greene, C.N. 1974. Role Ambiguity, Locus of Control, and Work Satisfaction. *Journal of Applied Psychology*, 59, 101-102.
- Organ, D.W., & Konovsky, M. 1989. Cognitive Versus Affective Determinants of Organizational Citizenship Behavior. *Journal of Applied Psychology*, 74, 157-164.
- Organ, D.W., & Paine, J.B. 1999. A New Kind of Performance for Industrial and Organizational Psychology: Recent Contributions to The Study of Organizational Citizenship Behavior. *International Review of Industrial and Organizational Psychology*, 14, 337-368.
- Phares, E.J. 1976. *Locus of Control in Personality*. Morristown, New Jersey: General Learning Press.
- Porter, L.W., Steers, R.M., Mowday, R.T., & Boulian, P.V. 1974. Organizational Commitment, Job Satisfaction, and Turnover Among Psychiatric Technicians. *Journal of Applied Psychology*, 59, 603-609.
- Randall, M.L., Cropanzano, R., Bormann, C.A., & Birjulin, A. 1999. Organizational Politics and Organizational Support as Predictors of Work Attitudes, Job

- Performance, and Organizational Citizenship Behavior. *Journal of Organizational Behavior*, 20, 159-174.
- Regis, D. 1996. Self-Concept and Conformity in Theories of Health Education. *Ph.D. Thesis*. School of Educatuin, University of Exeter.
- Rhoades, L., & Eisenberger, R. 2002. Perceived Organizational Support: A Review of The Literature. *Journal of Applied Psychology*, 87, 698-714.
- Roberts, B.W., & Hogan, R. 2001. *Personality Psychology in The Workplace*. Washington, DC: American Psychological Association.
- Robinson, J.P., Shaver, P.R., & Wrightsman, L.S. 1991. *Measures of Personality and Social Psychology Attitudes*. Vol. 1. United Kingdom: Academic Press, Inc.
- Robinson, S.L. 1996. Trust and The Breach of The Psychological Contract. *Administrative Science Quarterly*, 41, 574-599.
- Rousseau, D.M., Sitkin, S.B., Burt, R.S., & Camerer, C. 1998. Not So Different After All: A Cross-Discipline View of Trust. *Academy of Management Review*, 23, 393-404.
- Sanders, K., Nauta, A., & Koster, F. 2003. Commitment to The Organization: The Influence of Satisfaction with The Type and Extent of The Labor Contract. *Research Report*. University of Tilburg.
- Scholl, R.W. 1981. Differentiating Organizational Commitment from Expectancy as A Motivating Force. *Academy of Management Review*, 6, 589-599.
- Settoon, R.P., Bennett, N., & Liden, R.C. 1996. Social Exchange in Organizations: Perceived Organizational Support, Leader-Member Exchange, and Employee Reciprocity. *Journal of Applied Psychology*, 81, 219-227.
- Shamir, B. & Lapidot, Y. 2003. Trust in Organizational Superiors: Systemic and Collective Considerations. *Annual Review of Psychology*,
- Shore, L.M., & Tetrick, L.E. 1991. A Construct Validity Study of The Survey of Perceived Organizational Support. *Journal of Applied Psychology*, 76, 637-643.
- Shore, L.M., & Wayne, S.J. 1993. Commitment and Employee Behavior: Comparison of Affective Commitment and Continuance Commitment with

- Perceived Organizational Support. *Journal of Applied Psychology*, 78, 774-780.
- Smith, J.B., & Barclay, W.B. 1997. The Effect of Organizational Differences and Trust on The Effectiveness of Selling Partner Relationship. *Journal of Marketing*, 61, 3-21.
- Smith, C.A., Organ, D.W., & Near, J.P. 1983. Organizational Citizenship Behavior: Its Nature and Antecedents. *Journal of Applied Psychology*, 68, 653-663.
- Somers, M.J. 1995. Organizational Commitment, Turnover, and Absenteeism: An Examination of Direct and Interaction Effects. *Journal of Organizational Behavior*, 16, 49-58.
- Spector, P. E. 1982. Behavior in Organization as A Function of Employee's Locus of Control. *Psychological Bulletin*, 91, 482-497.
- Spector, P. E. 1988. Development of Work Locus of Control Scale. *Journal of Occupational Psychology*, 61, 341-346.
- Steers, R.M., & Porter, L.W. 1983. *Motivation and Work Behavior*. New York: McGraw-Hill Book Company.
- Tyler, T.R., & Degoey, P. 1996. Trust in Organizational Authorities: The Influence of Motive Attributions on Willingness to Accept Decisions. In Kramer, R.M., & Tyler, T.R. (Eds). *Trust in Organizations: Frontiers of Theory and Research*. Thousand Oaks, C.A.: Sage Publications.
- Van Dyne, L., Graham, J.W., & Dienesch, R.M. 1994. Organizational Citizenship Behavior: Construct Redefinition, Measurement, and Validation. *Academy of Management Journal*, 37, 765-802.
- Wayne, S.J., Shore, L.M., & Liden, R.C. 1997. Perceived Organizational Support and Leader-Member Exchange: A Social Exchange Perspective. *Academy of Management Journal*, 40, 82-111.
- Weiss, H., & Sherman, J. 1973. Internal-External Control As A Predictor of Task Effort and Satisfaction Subsequent to Failure. *Journal of Applied Psychology*, 57, 132-136.
- Wiener, Y. 1982. Commitment in Organizations: A Normative View. *Academy of Management Review*, 7, 418-428.