



HALAMAN PERSEMBAHAN

Kupersembahkan untuk kedua orang tuaku yang kucintai

Ayahku : HS. Patiran (Almarhum)

Ibuku : M. Tuturop yang merawat dan membesarkanku

Yang tercinta Istriku Marice Saliko dan anak-anakku Fadel Muhamad Patiran dan Fatmawati Patiran dengan sabar dan tabah menanti.

Yang kubanggakan kakakku

1. Umin Patiran
2. Jainun Patiran
3. Moi Patiran
4. Salma Patiran
5. Sia Patiran
6. Syamsudin Patiran
7. Badar Patiran

Adik-adikku

1. Saba Patiran
2. Sahad Patiran



ABSTRACT

Regional Archive and Library Office of Fak Fak in the duty as public administrator or officer for public information service, they are expected and should be to work with satisfying result for user, librarian, between leader and sub ordinate and also among library user.

This research aimed to know development program in Regional Archive and Library Office of Fak Fak and also to identify factors that influence on developmental policy and performance and public service as information center conducted eithin this office. Therefore, method used was qualitative descriptive. While quantitative data was in table form obtained form interview and documentation.

After conducted data analysis, it can be known that development program and servicing performance in Regional Archive and Library Office of Regency Fak Fak need to improve from responsivity, accountability, and servicing quality aspects. The performance that still need to improve included one the being influenced by leadership style and leader quality and formulation, while from intensive system it help librarian welfare. But the implementation of performance is better.

However, fro future it need start to be applien user-oriented service standard, civil officer recruitment (librarian) and better selection, improvement for knowledge and insight in field of general service and fund supply for intensive plan. So that performance of service for Regional Archive and Library Office of Fak Fak is better. Also, it supports local government program including improve human resouce, especially in field of education and build reading interest for Indonesian in general and Fak Fak people in specially.