

THE ROLE OF HUMOR ON BURNOUT IN CALL CENTER OPERATOR

UNDERGRADUATE THESIS



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UNIVERSITAS GADJAH MADA
YOGYAKARTA
2021

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Submitted to Faculty of Psychology
Universitas Gadjah Mada
in Partial Fulfillment of the Requirements
for the Degree of Bachelor in Psychology



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RADITYA DHIYA H, Noor Siti Rahmani, Dr., M. Sc., Psikolog
Universitas Gadjah Mada, 2021 | Diunduh dari <http://etd.repository.ugm.ac.id/>

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