

DAFTAR PUSTAKA

- Abate, Jason., Schaefer, Thomas. & Pavone, Theresa. (2018). *Understanding Generational Identity, Job Burnout, Job Satisfaction, Job Tenure And Turnover Intention*. Journal of Organizational Culture, Communications and Conflict, Vol. 22, pp. 1-12.
- Agarwal, Praci., dan Sajid, S.M. (2017). *A Study of Job Satisfaction, Organizational Commitment and Turnover Intention among Public and Private Sector Employees*. Journal of Management Research. Vol. 17, 123 –136.
- Akhtar, Muhammad Waheed., Syed, Fauzia., Husnain, Mudassir., dan Naseer., Saima. (2019). *Person-Organization Fit and Innovative Work Behavior: The Mediating Role of Perceived Organizational Support, Affective Commitment and Trust*. Pakistan Journal of Commerce and Social Sciences, Vol. 13 (2), 311-333
- Azeem, Syed Mohammad. (2010). *Job Satisfaction and Organizational Commitment Among Employees in the Sultanate of Oman*. Psychology, Vol. 1, pp. 295-299.
- Badan Pusat Statistik. (2020). Keadaan Pekerja di Indonesia. Jakarta. Badan Pusat Statistik.
- Bank Indonesia. (2012). Peraturan Bank Indonesia Nomor 14/26/PBI/2012 tanggal 27 Desember 2012 tentang Kegiatan Usaha dan Jaringan Kantor Berdasarkan Modal Inti Bank, diakses dari https://www.bi.go.id/id/peraturan/perbankan/Pages/pbi_142612.aspx, diakses pada 4 Mei 2020.
- Baylor, Kenneth Mark. (2010). *The Influence of Intrinsic and Extrinsic Job Satisfaction Factors and Affective Commitment on the Intention to Quit for Occupations Characterized by High Voluntary Attrition*. Nova Southeastern University.
- Bowen D. E., Ledford, G. E., & Nathan, B. R. (1991). *Hiring for the Organization, Not the Job*. Academy of Management Executive, 5 (4), 35-49.
- Cable, D., and Judge, T. A. (1994). *Pay Preferences And Job Search Decisions: A Person Organization Fit Perspective*. Personnel Psychology, 47, 317-348.
- Cesário, F., dan Chambel, M. J. (2017). *Linking Organizational Commitment and Work Engagement to Employee Performance*. Knowledge & Process Management, Vol. 24 Issue 2, p152-158. 7p.
- Chatman, J. (1991). *Matching People and Organizations: Selection and Socialization In Public Accounting Firm*. Administrative Science Quartely, Vol. 36, 459-484.
- Chen, Yu-Shan., Lin, Yu-Hsien., Wang, Cui., and Hsieh, Chin-Tang. (2019). *Direct and Indirect Influences of Person-Organization Fit on Organizational Commitment in the Taiwanese Manufacturing Industry*. Commerce & Management Quarterly, Vol.20, No 4, pp.403-436
- Cooper, Donald R., dan Schindler, Pamela S. (2014). *Business Research Method, 12th Edition*. McGraw-Hill Education. New York, NY.
- Deloitte Indonesia Perspectives. (2019). Generasi Milenial dalam Industri 4.0: Berkah Bagi Sumber Daya Manusia Indonesia atau Ancaman?. Jakarta. Deloitte.
- Deloitte University Press. (2017). *Rewriting the Rules for The Digital Age*. 2-16, <https://www2.deloitte.com/content/dam/Deloitte/global/Documents/HumanCapital/hc-2017-global-human-capital-trends-gx.pdf>, diakses pada 2 Mei 2020.
- Eisner, S.P. (2005). *Managing Generation Y*. SAM Advanced Management Journal, 70(4), 4-15
- Folami L.B., Asare K., Kwesiga E., Bline D. (2014). *The Impact of Job Satisfacion and Organizational Context Variables on Organizational Commitment*. International Journal of Business and Public Administration, Vol. 11(1), pp. 1-18.



- Gallup. (2016). *How Millennials Want to Work and Live*. Washington DC. Gallup.
- Helmig, Bernd., Pinz, Alexander., Englert, Benedikt., dan Meiser, Fabiane. (2019). *Organizational Commitment in International Public Administrations: The Role of Public Service Motivation and Person-Organization Fit*. *Journal for Public & Nonprofit Services*. 2019, Vol. 42 Issue 1/2, p121-137. 17p.
- Hollingworth, David and Sean Valentine. (2014). *Corporate Social Responsibility, Continuous Process Improvement Orientation, Organizational Commitment and Turnover Intentions*. *International Journal of Quality & Reliability Management*, 31 (6), 629-651
- Jung, Hyo Sun., dan Yoon, Hye Hyun. (2013). *The Effects of Organizational Service Orientation on Person-Organization Fit and Turnover Intention*. *The Service Industries Journal*, Vol 33 No 1, 7-29
- Kamus Besar Bahasa Indonesia (2021). *Kamus Besar Bahasa Indonesia (KBBI) Kamus versi online/daring (dalam jaringan)*, diakses dari <https://kbbi.web.id/remunerasi>, diakses pada 21 Februari 2021.
- Kinicki, Angelo., dan Fugate, Mel. (2013). *Organizational Behavior: Key Concept, Skills & Best Practices, 5th Edition*. McGraw-Hill Education. New York, NY.
- Kristof, A. L. (1996). *Person-Organization Fit: an Integrative Review of Its Conceptualizations, Measurement, and Implications*. *Personnel Psychology*, 49, 1–49.
- Lambert, E. G., Qureshi, H., Frank, J., Klahm, C., & Smith, B. (2017). *Job Stress, Job Involvement, Job Satisfaction, and Organizational Commitment and Their Associations with Job Burnout Among Indian Police Officers: a Research Note*. *Journal of Police and Criminal Psychology*, 33(2), 85–9.
- Lind, Douglas A., Marchal, William G., Wathen, Samuel A. (2018). *Statistical Techniques in Business and Economic, 7th Edition*. McGraw-Hill Education. New York, NY.
- Luthans, Fred. (2011). *Organizational Behavior, 12th Edition*. McGraw-Hill. New York, NY.
- McKinsey & Company (2019). *Digital Banking in Indonesia: Building Loyalty And Generating Growth*, diakses dari <https://www.mckinsey.com/industries/financial-services/our-insights/digital-banking-in-indonesia-building-loyalty-and-generating-growth>, diakses pada 8 September 2020.
- Mathieu, J.E. dan Zajac, D.M. (1990). *A Review and Meta-Analysis of The Antecedents, Correlates, and Consequences of Organizational Commitment*. *Psychological Bulletin*, Vol. 108 No. 2, pp. 171-194
- Meyer, John P. dan Allen, Natalie J., (2004). *TCM Employee Commitment Survey- Academic Users Guide 2004*. University of Western Ontario.
- Meyer, John P., dan Herscovitch, Lynne, (2001). *Commitment in the Workplace -Toward a General Model*. *Human Resource Management Review*, vol.11, 299-326.
- Meyer, John. P., Allen, Natalie. J., & Gellatly, I. R. (1990). *Affective and Continuance Commitment to the Organization: Evaluation of Measures and Analysis of Concurrent And Time-Lagged Relations*. *Journal of Applied Psychology*, 75, 710–720.
- Meyer, John P., Stanley, David J., Herscovitch, Lynne., dan Topolnysky, Laryssa. (2002). *Affective, Continuance, and Normative Commitment to the Organization: A Meta-analysis of Antecedents, Correlates, and Consequences*. *Journal of Vocational Behavior*, 61, 20–52.
- Mosadeghrad, Ali Mohammad., Ferlie, Ewan., dan Rosenberg, Duska. (2008). *A Study of the Relationship Between Job Satisfaction, Organizational Commitment and Turnover Intention Among Hospital Employees*. *Health Services Management Research*, Vol. 21 Issue 4, p211-227.



- Netemeyer, R.G, Boles, S. B., Mckee, D. O. (1997). *An Investigation Into The Antecedents of Organizational Citizenship Behaviors in a Personal Selling Context*. Journal of Marketing, Vol. 61, 85-98.
- Ng, E.S.W., Schweitzer, L. dan Lyons, S.T. (2010). *New Generation, Great Expectations: A Field Study Of The Millennial Generation*. Journal of Business and Psychology, Vol. 25 No. 2, pp.281-292.
- Nusair, K. K., Parsa, H. G., dan Cobanoglu, C. (2011). *Building a Model of Commitment for Generation Y: an Empirical Study on e-Travel Retailers*. Tourism Management, 32(4), 833–843
- O'Reilly, C. A., Chatman, J. A., dan Caldwell, D.F.1991. *People and Organizational Culture: a Profile Comparison Approach to Assessing Person-Organization Fit*. Academy of Management Journal, 34 (3), 487-516.
- Otoritas Jasa Keuangan. (2020). Laporan Profil Industri Perbankan, diakses dari <https://www.ojk.go.id/id/kanal/perbankan/data-dan-statistik/laporan-profil-industri-perbankan/Default.aspx>, diakses pada 7 Januari 2021.
- PT Bank Central Asia Tbk. (2017). Laporan Keberlanjutan 2016-Mendukung Pertumbuhan Masyarakat. Jakarta. PT Bank Central Asia Tbk.
- PT Bank Central Asia Tbk. (2018). Laporan Tahunan 2017-Menjaga Kepercayaan melalui Kualitas. Jakarta. PT Bank Central Asia Tbk.
- PT Bank Central Asia Tbk. (2019). Laporan Keberlanjutan 2018-Memberi Inspirasi Sepenuh Hati. Jakarta. PT Bank Central Asia Tbk.
- PT Bank Central Asia Tbk. (2020). Laporan Keberlanjutan 2019-Embracing New Journey. Jakarta. PT Bank Central Asia Tbk.
- PT Bank Central Asia Tbk. (2020). Laporan Tahunan 2019-Navigating Change. Jakarta. PT Bank Central Asia Tbk.
- PWC. (2011). *Millenials at Work, Reshaping the Workplaces*. Jakarta. PWC.
- PWC. (2015). *Indonesian Banking Survey 2014*. Jakarta. PWC.
- Rani, Nitya., dan Samuel, Anand. (2016). *A Study on Generational Differences in Work Values and Person-Organization Fit and Its Effect on Turnover Intention Of Generation Y in India*. Management Research Review, Vol. 39 No. 12 pp. 1695-1719
- Robbins, Stephen P., dan Judge, Timothy A., (2015). *Organizational Behavior, 16th Edition*. Pearson Education Inc. New Jersey.
- Santoso, Arif Lukman., Sitompul, Sahbuddin Abdi., dan Budiattanto, Agus. (2018). *Burnout, Organizational Commitment and Turnover Intention*. Journal of Business and Retail Management Research (JBRMR), Vol. 13 Issue 1. 62-29.
- Schneider, Benjamin. (1987). *The People Make The Place*. Personnel Psychology, 40, 437-453.
- Schneider, Benjamin., Goldstein, Harold W., and Smith, D. Brent. (1995). *The ASA Framework: An Update*. Personnel Psychology, 747-773.
- Sekiguchi, Tomoki. (2007). *A Contingency Perspective on the Importance of P-J Fit and P-O Fit in Employee Selection*. Journal of Managerial Psychology, Vol. 22 No. 2, pp. 118-131.
- Sheahan, Peter. (2007). *Generation Y in Asia*. The University of Sydney
- Silverthorne, Colin. (2004). *The Impact of Organizational Culture and Person-Organization Fit on Organizational Commitment and Job Satisfaction in Taiwan*. The Leadership & Organization Development Journal, Vol. 25 No. 7, 592-599.
- Singh, R. N., Bhagat, M., & Mohanty, R. P. (2011). *Pay Satisfaction and Organizational Commitment*. Journal of Managerial Psychology, Vol. 22 No. 2, pp. 118-131.



- Sumlin, Cameron., Hough, Christie., dan Green, Ken. (2021). *The Impact of Ethics Environment, Organizational Commitment, and Job Satisfaction on Organizational Performance*. Journal of Business and Management, 27(1), 53-78.
- Tarigan, Veronica., dan Ariani, Dorothea Wahyu. (2015). *Empirical Study Relations Job Satisfaction, Organizational Commitment, and Turnover Intention*. Advances in Management & Applied Economics, vol. 5, 21-42.
- Trapero, F. A., Villa-Castaño, L. E., Parra, J. C. V., and García, J. D. la G. (2017). *Differences on Self-Perception of Organizational Pride and Loyalty in Millennial and Generation X, Considering Gender and Seniority Variables*. Business and Economic Horizons, 13(2), 270–286.
- Tsui, Anne S., Egan, Terri D., dan O'Reilly III, Charles A. (1992). *Being Different: Relational Demography and Organizational Attachment*. Administrative Science Quarterly, Vol. 37, No. 4, 549-579.
- Twenge, J.M. (2010). *A Review Of The Empirical Evidence On Generational Differences In Work Attitudes*. Journal of Business and Psychology, Vol. 25 No. 2, pp. 201-210.
- Valaei, N., dan Rezaei, S. (2016). *Job Satisfaction and Organizational Commitment: An Empirical Investigation Among ICT-SMEs*. Management Research Review, 39(12), 1663–1694
- Watson, Teresa. (2010). *Leader Ethics and Organizational Commitment*. Undergraduate Leadership Review, 3(1), 16-26.