



## DAFTAR PUSTAKA

- Allen, T. D., Herst, D., Bruck, C. & Sutton, M. (2000), "Consequences Associated with Work-To-Family Conflict: A Review and Agenda For Future Research," *Journal of Occupational Health Psychology*, Vol 5, pp. 278-308.
- Ashraf, A., Nadeem, S., Zaman, K. & Malik, I. A. (2011), "Work Family Role Conflict and Organizational Commitment: A Case Study of Higher Education Institutes of Pakistan," *Interdisciplinary Journal of Contemporary Research in Business*, Vol 11, pp. 371-392.
- Ariani, Laras Putri (2013), *Pengaruh Konflik Pekerjaan dan Keluarga pada Kepuasan Kerja Studi pada Karyawan Wanita di Jakarta*, Skripsi Manajemen Sumberdaya Manusia Fakultas Ekonomika dan Bisnis Universitas Gadjah Mada.
- Beutell, N.J. and Wittig-Berman, U. (1999), "Predictors of Work-Family Conflict and Satisfaction with Family, Job Career, and Life." *Psychological Report*, Vol. 66, pp. 487-500.
- Boles, J.S., Howard, W.G., & Donofrio, H.H. (2001), "An Investigation into the Family Interrelationship of Work Family Conflict, Family Work Conflict and Work Satisfaction," *Journal of Managerial Issue*, Vol 13, pp. 370-390.
- Boles, J. S., Wood, J.A., & Johnson, J. (2003), "Inter relationships of Role Conflict, Role Ambiguity, and Work-Family Conflict with Different Facets of Job Satisfaction and the Moderating Effects of Gender," *The Journal of Personal Selling and Sales Management*, Vol. 23, No. 2, pp. 99-113.
- Boles, J. S., Howard, W. G., & Donofrio, H. H. (2004), "Inter-domain work-family, family-work conflict and police work satisfaction," *Policing: An International Journal of Police Strategies & Management*, Vol 27, No. 3, pp. 380-395.
- Bragger, J.D., Rodriguez-Srednicki, O., Kutcher, E. J., Indovino, L., & Rosner, E. (2005), "Work-family Conflict, Work-family Culture and Organizational Citizenship Behavior Among Teachers," *Journal of Business and Psychology*, Vol 20, No 2, pp. 303-324.



- Chung, T.L., Rutherford, B. & Park, J. (2012), "Understanding multifaceted job satisfaction of retail employees," *International Journal of Retail & Distribution Management*, Vol. 40, No 9, pp. 699-716.
- Duxbury, Linda E., and Christopher A. Higgins. (1991), "Gender Differences in Work-Family Conflict." *Journal of Applied Psychology* 76 (February): 60-74.
- Frone, M.R., Russell, M. & Cooper, M.L. (1992), "Antecedents and outcome of work-family conflict: Testing the model of the work-family interface," *Journal of Applied Psychology*, Vol 77, pp. 65-75.
- Foley, S., H. Y. Goe and S. Lui, (2005), "The effect of work stressor, perceived organizational support, and gender on work-family conflict in Hongkong". *Asia Pacific Journal of Management*, 22, 237-256.
- Frye, N. K. & Brebaugh, J. A. (2004), "Family-friendly Policies, Supervisor Support, Work-Family Conflict, Family-Work Conflict, and Satisfaction: A Test of A Conceptual Model," *Journal of Business and Psychology*, Vol. 19, No. 2, pp. 197-220.
- Good, Linda K., Grovalyn F. Sisler and James W. Gentry. (1998), "Antecedents of Turnover Intentions Among Retail Management Personnel," *Journal of Retailing* 64 (Fall): 295-314.
- Greenhaus, J. H. (2000), Work-Family Conflict, Drexel University, 7 Apr. 2010  
[http://www.brandeis.edu/centers/cfwp/Conference\\_papers/Greenhaus.pdf](http://www.brandeis.edu/centers/cfwp/Conference_papers/Greenhaus.pdf).
- Greenhaus, J. H. & Beutell, N. J. (1985), "Sources of Conflict Between Work and Family Roles," *Academy of Management Review*, Vol 10, No 1, pp. 76-88.
- Greenhaus, J. & Kopelman, R.E. (1981). Conflict between Work and non Work Roles: Implications for the Career Planning Process. *Human Resource Planning*. 4: 1-10.
- Gujarati, D. N. (2001), Basic Econometrics. 3rd Edition. Singapore: McGraw-Hill.
- Herman, J.B & Gyllstrom, K.K. (1977). Working Men and Women: Inter and Intra Role Conflict. *Psychology of Woman Quarterly*. 1: 319-333.

- Kismono, G. (2011), The Relationships between Job Embeddedness, Work-Family Conflict, and the Impact of Gender on Turnover Intention: Evidence from the Indonesian Banking Industry, Thesis Doktor Curtin University.
- Lambert, E.G., Hogan, N. L. & Barton, S. M. (2002), "The impact of work-family conflict on correctional staff job satisfaction: An exploratory study," *American Journal of Criminal Justice*, Vol 27 (1), pp. 35-52.
- Luthans, F. (1995), *Organizational Behavior*, International Edition, Singapura: Mc.Graw Hill Book Co.
- Mahdi, A.F., Zin, M. Z. M., Nor, M. R. M., Sakat, A. A., & Naim, A. S. A. (2012), "The Relationship Between Job Satisfaction and Turnover Intention," *American Journal of Applied Sciences*, Vol 9, No. 9, pp. 1518-1526.
- Martins, L.L., Eddleston, K.A. & Veiga, J.F. (2002). Moderators of the relationship between work-family conflict and career satisfaction. *Academy of Management Journal*, 45, 399-409.
- Mathis, C. J. & Brown, U. J. (2008), "Work-Family Conflict and Job Satisfaction: The Mediating Effects of Job-Focused Self-Efficacy," *Journal of Organizational Culture, Communications and Conflict*, Vol 12, No. 1, pp.93-106.
- McElwain, A. K., Korabik, K. & Rosin, H. M. (2005), "An Examination of Gender Differences in Work-Family Conflict," *Canadian Journal of Behavioural Science*, Vol 37 (4), pp. 283-298.
- Netmeyer, Richard G., James S. Boles and Robert McMurrian. (1996), "Development and Validation of Work-Family Conflict and Family-Work Conflict Scales." *Journal of Applied Psychology* 81 (4): 400-410.
- Ratnasari, A. S. S. (2003), Analisis Hubungan Antara Konflik Pekerjaan Keluarga, Konflik Keluarga Pekerjaan dan Berbagai Aspek Kepuasan Kerja, Tesis Magister Sains Ilmu Ekonomi Manajemen Universitas Gadjah Mada.
- Sekaran, & Bougie. (2010). *Research methods for business: A skill building approach*. United Kingdom: John Wiley & Sons.



UNIVERSITAS  
GADJAH MADA

ANALISIS PENGARUH KONFLIK PEKERJAAN DAN KELUARGA TERHADAP KEPUASAN KERJA DAN ASPEK-ASPEK KEPUASAN  
KERJA KARYAWATI BANK ABC YOGYAKARTA  
RYAN RIDHA RAMADHAN, Reni Rosari, Dra., M.B.A.  
Universitas Gadjah Mada, 2016 | Diunduh dari <http://etd.repository.ugm.ac.id/>

Williams, K. J. & Alliger, G. M. (1994), "Role of Stressors, Mood Spillover and Perceptions of Work-family Conflict in Employed Parents," Academy of Management Journal, Vol 37, pp. 837-868.