

DAFTAR PUSTAKA

- Beattie E, Mackway-Jones K. (2004). A Delphi study to identify performance indicators for emergency medicine. *Emergency Medicine Journal* 2004, 21, pp.47–50.
- Blouin D, Dagnone JD. (2008). Performance criteria for emergency medicine resident: a job analysis. *CJEM* 2008, 10 (6), pp.1–7.
- Blum AB, Shea S, Czeisler CA, Landrigan CP, Leape L. (2011). Implementing the 2009 Institute of Medicine recommendations on resident physician work hours, supervision, and safety. *Nature and Science of Sleep*, p.47.
- Clinical Research; New Clinical Trials and Studies Study Findings Have Been Reported by P. Singh and Colleagues (Safety assessment of resident grade and supervision level during emergency appendectomy: Analysis of a multicenter, prospective study). *Medical Devices & Surgical Technology Week* 2014 Aug 03:264.
- Lanier DC, Roland M, Burstin H, Knottnerus JA. (2003). Doctor performance and public accountability. *Lancet* 2003, 362, pp.1404–1405.
- Ghozali, Imam. (2006). *Aplikasi Multivariat dengan SPSS, Cetakan Keempat*, Badan Penerbit Universitas Diponegoro, Semarang.
- Gohari P, Ahmadloo A, Boroujeni MB, Hosseinipour SJ (2013). The Relationship Between Reward And Employee Performance. *Interdisciplinary Journal Of Contemporary Research Business*, 5(3), pp. 543-570
- Hamid, K.S. (2013). A Resident Helps Redesign How One Institution Provides Emergency Care. *Health Affairs*, 32(12), pp.2216–2219.
- Herkutanto. (2007) Aspek Medikolegal Pelayanan Gawat Darurat. *Majalah Kedokteran Indonesia* Februari,1–4.
- Irene. (2009). Pengalaman Klinik Mahasiswa Fakultas Kedokteran Universitas Indonesia Tingkat V di Departemen Ilmu Kesehatan Anak Rumah Sakit Dr. Ciptomangunkusumo Jakarta. *Sari Pediatri*. 10(5).
- Kawano, T., Nishiyama, K. & Hayashi, H. (2014). Adding More Junior Residents May Worsen Emergency Department Crowding R. L. Schmidt, ed. *PLoS ONE*, 9(11), p.e110801.
- Kilminster, Jolly (2000). Effective Supervision in Clinical Practice Settings: A Literature Review. *Medical Education*, 34: 827-840
- LeBlanc, V.R. & Bandiera, G.W. (2007). The effects of examination stress on the performance of emergency medicine residents. *Medical Education*, 41(6), pp.556–564.
- LP Yohanis, SA Pasinringi. & Indahwaty, S. (2015). *Kepuasan Pasien Terhadap Pelayanan PPDS*. Tesis.
- Maliana. (2014) *Pengaruh Persepsi Tentang Kualitas Pelayanan Dokter PPDS Terhadap Kepuasan Pasien Di RSUP H Adam Malik Medan*, Program Studi S2 IKM FKM USU Medan

Marc FS, Sowerby RJ, Guo R, Bandiera G. (2010). Perceptions of emergency medicine residents and fellows regarding competence, adverse events and reporting to supervisors: A national survey. *Canadian Journal of Emergency Medicine*, 12(6), pp.491–499.

Nadkarni GN, Sabharwal MS, Ammakkanavar NR, Annapureddy N, *et al.* (2014). Patient satisfaction and resident postgraduate year status. *International Journal of Health Care Quality Assurance*, 27(3), pp.182–189.

Omolayo, Benjamin., Omole, Olajumoke (2013). Influence of Mental Workload on Job Performance. *International Journal of Humanities and Social Science*, 3(15), pp. 238-246

Piquette, D, 2014. *Clinical Supervision And Learning In Acute Care Environments: A Multifaceted Relationship*. A Thesis. Institute Of Medical Science, University of Toronto.

Rachel, G., Lynne M, K. & Ralston, J.F. (2004). The Use of Performance Measurements to improve Physician Quality of Care. *American College of Physicians*, pp.1–20.

Schaufeli, W. (2003). *Utrecht Engagement Scale*. Preliminary Manual.

Soediby. (2011). Tingkat Depresi Peserta Program Pendidikan dokter Spesialis Ilmu Kesehatan Anak FKUI-RSCM dan Faktor-Faktor yang Terkait. *Sari Pediatri* 13(1).

Undang-undang Republik Indonesia nomor 20 tahun 2013 tentang Pendidikan Kedokteran

Undang-undang Republik Indonesia nomor 44 tahun 2009 tentang Rumah Sakit

Walls, R. M. (2008). Supervision by attending anesthesiologists reduces complications of emergency intubation. *Journal Watch.Emergency Medicine*, doi:<http://dx.doi.org/10.1056/EM200812190000005>

World Federation For Medical Education (2003). Postgraduate Medical Education: WFME Global Standards for Quality Improvement.