

## Daftar Pustaka

- Alimuddin. (2002). Pengaruh gaya kepemimpinan terhadap kinerja pegawai badan pengawasan daerah kota makassar (tesis tidak diterbitkan). Program Pasca Sarjana, Magister Manajemen Universitas Gajah Mada, Yogyakarta.
- Bacon, H., & Woodrow (2004). *The drivers of employee engagement study*. Institute of Employment Studies.
- Bakker, A.B., Demerouti, E., Nachreiner, F. & Schaufeli, W.B. (2001). The Job Demands-Resources Model of Burnout. *Journal of Applied Psychology*, 86, 490-512.
- Bakker, A. B., & Leiter, M. P. (2010). Where to go from here: Integration and Future Research on Work Engagement. *Journal of Psychology*, 181-197.
- Bakker, A. B., & Schaufeli, W. B. (2003). UWES. Utrecht Work Engagement Scale: Preliminary Manual. *Occupational Health Psychology*. Utrecht University.
- Bakker, A. B., & Schaufeli, W. B. (2006). The Measurement of Work Engagement with a Short Questionnaire. *Educational and Psychological Measurement Journal*, 66, 701-716.
- Bakker, A. B., & Schaufeli, W. B. (2010). *Work Engagement: A Handbook of Essential Theory and Research*. Psychology Press.
- Baron, R.M., & Kenny, D.A. (1986). The Moderator-Mediator Distinction in Social Psychological Research: Conceptual, Strategic, and Statistical Consideration. *Journal of Personality and Social Psychology*, 51, 1173-1182.
- Bass, B.M & Avolio. (1990). The Implications of Transactional and Transformational. *Team and Organization Development*, 4, 231-273
- Block, P. (1993). *Stewardship: Choosing service over self-interest*. San Francisco: Berrett Koehler.
- Costa, P.T. Jr., & McCrae, R.R. (1995). Domains and Facets: Hierarchical Personality Assessment Using the Revised NEO Personality Inventory. *Journal of Personality Assessment*, 64(1), 21-50.
- Fernandez, S., Cho, Y. J., & Perry, J. L. (2010). Exploring the Link between Integrated Leadership and Public Sector Performance. *The Leadership Quarterly*, 21, 308 – 323.
- Frone, M. R. (2003). Work–family balance. In J. C. Quick & L. E. Tetrick (Eds.). *Handbook of Occupational Health Psychology*, 143–162.

- Ghozali, I. (2005). *Aplikasi Analisis Multivariate dengan Program SPSS*. Semarang: Badan Penerbit Universitas Diponegoro.
- Goldberg, L.T. (1981). Language and Individual Differences: The Search for Universal in Personality Lexicons. In L. Wheeler (ed.). *Review of Personality and Social Psychology*, 2, 141-165. Beverly Hills, CA.: Sage Pub.
- Goldberg, L.R. (1992). The Development of Markers for the Big-Five Factor Structure. *Psychological Assessment*, 4, 26-42.
- Greenberg, J. (2011). *Behavior in Organizations 10th Edition*. Prentice Hall.
- Greenhaus, J., & Beutell, N. (1985). Sources of Conflict between Work and Family Roles. *Academy of Management Review*, 10, 76-88.
- Greenleaf, R. K. (2002). *Servant Leadership: A journey into the nature of legitimate power and greatness, 25th anniversary edition*. New York/Mahwah, NJ: Paulist Press.
- Hackman, J. R., & Oldham, G. R. (1976). Motivation through the Design of Work: Test of a Theory. *Organizational Behavior and Human Performance*, 16, 250- 279.
- Harter, J.K., Schmidt, F.L. & Hayes, T.L. (2002). Business Unit Level Relationship between Employee Satisfaction, Employee Engagement, and Business Outcomes: a Meta Analysis. *Journal of Applied Psychology*, 87, 68-724
- John, O. P., Naumann, L. P., & Soto, C. J. (2008). Paradigm shift to the integrative Big Five trait taxonomy: History, measurement, and conceptual issues. In O. P. John, R. W. Robins, & L. A. Pervin (Eds.), *Handbook of personality: Theory and research* (pp. 114-158). New York, NY: Guilford Press.
- Kahn, W. A. (1990). Psychological Conditions of Personal Engagement and Disengagement at Work. *Academy of Management Journal*, 33, 692-724.
- Kahn, W.A. (1992). To be full there: Psychological Presence at Work. *Human Relations Journal*, 45, 321-349.
- Kenny, D. A. (2015). Mediation. Tersedia di [davidakenny.net](http://davidakenny.net), diakses pada 17 Desember 2016.
- Kreitner, R., Kinicki, A. (2008). *Organizational behavior*. New York. McGraw-Hill.
- LaPierre, L. M., & Allen, T.D. (2006). Work-Supportive Family, Family-Supportive Supervision, Use of Organizational Benefits, and Problem-Focused Coping: Implications for Work-Family Conflict and Employee Well-Being. *Journal of Occupational Health Psychology*, 11(2), 169-181.

- Liden Robert C., Wayne, S. J., Zhao, H., & Henderson, D. (2008). Servant leadership: Development of a multidimensional measure and multi-level assessment. *The Leadership Quarterly*, 19, 161-177.
- MacKinnon, D.P. (2008). *Introduction to Statistical Mediation Analysis*. Mahwah, NJ: Erlbaum.
- MacKinnon, D. P., Fairchild, A. J., & Fritz, M. S. (2007). Mediation Analysis. *Annual Review of Psychology*, 58, 593-614.
- MacKinnon, D.P., Krull, J. L., & Lockwood, C, M. (2000). Equivalence of the Mediation, Cofounding, and Suppression Effect. *Prevention Science*, 1, 173-181.
- McCrae, R.R., & Costa, P.T. Jr. (1996). Toward a new generation of personal-ity theories: Theoretical contexts for the Five-Factor model. In J.S. Wiggins (Ed.), *The five-factor model of personality: Theoretical perspectives* (pp. 51-87). New York: Guilford Press.
- Murnianita, F. (2012). Pengaruh kepemimpinan terhadap *employee engagement* pada PT PLN (Persero) Pusdiklat. Tesis, Program Pasca Sarjana, Magister Manajemen Universitas Indonesia.
- Pallant, J. (2001). *SPSS survival guide: a step by step guide to data analysis using SPSS*. Australia. McPherson Printing Group.
- Ramdhani, N. (2012). Adaptasi Bahasa dan Budaya Inventori *Big Five*. *Jurnal Psikologi*, 39 (2), 189-207
- Robinson, D., Perryman, S., & Hayday, S. (2004). *The Drivers of Employee Engagement*. Brighton, Institute for Employment Studies.
- Saks, A. M. (2006). Antecedents and Consequences of Employee Engagement. *Journal of Manaderial Psychology*, 21, 600-619.
- Schaufeli, W.B., Taris, T.W., & Van Rhenen, W. (2008). Workaholism, burnout and engagement: Three of a kind or three different kinds of employee wellbeing. *Applied Psychology: An International Review*, 57, 173-203.
- Sekaran, U. (2006). *Metode Penelitian Bisnis*. Jakarta : Salemba Empat.
- Shaw, K. (2005). An engagement strategy process for communicators. *Strategic Communication Management*, 9 (3), 1-9.
- Smith, C. (2005). *Servant leadership: The Leadership Theory of Robert K. Greenleaf*. Tersedia di [carolsmith.us](http://carolsmith.us), diakses pada 2 November 2016.

- Spears, L. C. (2003). *Introduction: Understanding the growing impact of servant-leadership. In The servant-leader within: A transformative path*. New York: Paulist Press.
- Spears, L. C., & Lawrence, M. (2003). *Practicing Servant Leadership: Succeeding Through Trust, Bravery, and Forgiveness*. Editors, Jossey-Bass.
- Sugiyono. 2009. *Statistika untuk Penelitian*. Bandung: Alfabeta.
- Supino, P. G., & Borer, J. S. (2012). *Principles of Research Methodology: a Guide for Clinical Investigators*. Newyork; London: Springer.
- Su'ud, M. (2000). Persepsi sosial tentang kredibilitas pemimpin. *Sinergi Kajian Bisnis dan Manajemen*, 3 (1), 51-65.
- Vazirani, N. 2007. *Employee Engagement*. SIES:College of Management Studies.
- Voydanoff, P. (1988). Work Role Characteristics, Family Structure Demands, and Work/Family Conflict. *Journal of Marriage and the family*, 749-761.
- Woodruffe, C. (2006). Employee Engagement: The real secret of winning crucial edge over your rivals. *The British Journal of Administrative*, 50, 28-29.
- Yukl, G. 2010. *Leadership in Organizations* 6th edition. Upper Saddle River, NJ: Pearson Prentice Hall.