

Daftar Pustaka

- Arni, M. (2002). *Komunikasi organisasi*. Jakarta: PT Bumi Aksara
- Arnold, E. S., Donaghy, W.C. & Newman, P.J. (1975). *Organizational communication*. Tokyo: McGraw-Hill
- Barlund. (1968). *Interpersonal communication: survey and studies*. Boston: Houghton Mifflin
- Bungin, B. (2007). *Penelitian kualitatif komunikasi, ekonomi, kebijakan publik, dan ilmu sosial lainnya*. Jakarta: Kencana Prenada Media Grup.
- Daryanto. (2011). *Ilmu komunikasi*. Bandung: PT Sarana Tutorial Nurani Sejahtera.
- Daymon, C. & Holloway, I. (2002). *Qualitative research methods in public relation and marketing communications*. Cornwall: Routledge
- Denzim, N.K. & Y. S. Lincoln (Eds.). (2009). *Handbook of qualitative reseach London*. New Delhi: Sage publication. Inc.
- Devito, J.A. (2011). *Komunikasi antarmanusia*. Tangerang Selatan: Karisma Publishing Group.
- Effendy, O. U. (2011). *Ilmu komunikasi teori dan praktek*. Bandung: PT. Remaja Rosdakarya.
- Indrawijaya, A.I. (2010). *Teori, perilaku dan budaya organisasi*. Bandung: Refika Aditama.
- Katz, Daniel, & Kahn R.L. (1978). *The social psychology of organization*. New York: John Willey & Sons
- Milles, M.B. & Huberman, M.A. (1984). *Qualitative data analysis*. London: Sage Publication.
- Moleong, L.J. (2006). *Metodologi penelitian kualitatif*. Bandung: PT. Remaja Rosdakarya.
- Moorhead, G. & Griffin, R.W. (2010). *Organizational behavior: Managing people and organization*. New Tech Park: Cengage Learning Asia Pte Ltd
- Mulyana, D. (1996). *Konteks-konteks Komunikasi*. Bandung: PT. Remaja Rosdakarya
- Murdock, A. & Scutt, C. N. (2003). *Personal effectiveness*. London: Rouledge Taylor & Francis Group

- Nawawi, H. (1995). *Metode Penelitian Bidang Sosial*. Yogyakarta: Gadjah Mada University Press
- Pace, R.W. & Faules, D.F. (1989). *Organizational communication*. New Jersey: Prentice Hall
- Rakhmat, J. (1999). *Psikologi komunikasi*. Bandung: Remaja Rosdakarya
- Redding, W.C. (1972). *Communication within the organization*. New York: Holt, Rinehart and Winston
- Suranto. (2011). *Komunikasi interpersonal*. Yogyakarta: Graha ilmu

Jurnal

- Burgoon, J. K., Berger, C. R., & Waldron, V. R. (2000). Becoming mindful in and through interpersonal communication. *Journal of Social Issues*. Vol. 56, No. 1, 2000.
- Cameron, G.T. & McCollun, T. (1993). Competing corporate culture: A multimethod, Cultural analysis of the role of internal communication. *Journal of public relations research*, Vol. 5 n.4, pp.217-249.
- Morgan, J.m., Reynold, C.M., Nelson, T.J., Johanningmeier, A.R., Griffin, M., & Andrade, P. (2004). Tales from the field: Spurces of employee identification in agribusiness. *Mangement Communication Quarterly*, Vol. 17 n. 3, pp.360-396.
- Stake, R. E. (1995). The art of a case study research. *Thousand Oaks, CA: Sage*
- Stein, A. (2006). Employee communications and community: An exploratory study. *Journal of Public Relation Research*, Vol 18 n 3, pp. 249-464.