

## DAFTAR PUSTAKA

- Allen, N. J. dan Meyer, J. P. (1990). The measurement and antecedents of affective, continuance and normative commitment to the organization. *Journal of Occupational Psychology*, Vol 63, 1-18.
- Allen, N. J dan Meyer, J. P. (1991). A three-Component Conceptualization of Organizational Commitment. *Human Resource Management Review*, Vol 1, No. 1, 61-89.
- Allen, N.J., dan Meyer, J.P. (1997). *Commitment in the Workplace : Theory, Research, and Application*. Thousand Oaks, CA : Sage.
- Amin F. Y. dan Rosiana N. (2015). Statistik Mobilitas Penduduk dan Tenaga Kerja 2015. BPS.go.id (Online). Diakses 29 Desember 2015, dari <http://www.bps.go.id/index.php/publikasi/4159>.
- Anderson, N. dan Schalk, R. (1998). The Psychological Contract in Retrospect and Prospect. *Journal of Organizational Behavior*, Vol 19, 637-647.
- Aselage, J., dan Eisenberger, R. (2003). Perceived Organizational and Psychological Contract : A Theoretical Integration. *Journal of Organizational Behavior*, Vol. 24,491-509.
- Balaji, C. (1998). Organizational Commitment of Job Satisfaction: Which Explains Intent to Quit Better. *Indian Journal of Industrial Relations*, Vol 23, No. 3, 313-328.
- Baron, R.M., dan Kenny, D. A. (1986). The moderator-mediator variable distinction in social psychological research: conceptual, strategic, and statistical consideration. *Journal of Personality and Social Psychology*, Vol 51, 1173-1182.
- Bunderson, J. S. (2001). How work ideologies shape the psychological contracts of professional employees: doctors' responses to perceived breach. *Journal of Organizational Behavior*, Vol 22, No. 7,717-741.
- Cantisano, G. T., Dominguez, J. F. M., dan Depolo, M. (2008). *Psychological Contract Breach and Outcomes: Combining Meta-Analysis and Structural Equation Model*. Psychotema, Vol 20, No. 003, 487-496.

- CompData Surveys, (2014). 2014 Turnover Rates by Industry. Compensationforce.com (Online). Diakses 6 Januari 2015, dari <http://www.compensationforce.com/2015/03/2014-turnover-rates-by-industry.html>.
- De Cuyper, N., Rigotti, T., De Witte, H., dan Mohr, G. (2008). Balancing Psychological Contracts : Validation of a Typology. *The International Journal of Human Resource Management*, Vol 19, No. 4, 543-561.
- Dess, G. G. and Shaw, J. D. (2001). Voluntary turnover, social capital, dan organizational performance. *Academy of Management Review*, Vol 26, No. 3, 466-456.
- De Vos, A., Buyens, D., dan Schalk, R. (2003). Psychological Contract Development During Organizational Socialization: Adaption to Reality and The Role of Reciprocity. *Journal of Organizational Behavior*, Vol 24, 537-559.
- Durkin, M. dan Bennett, H. (1999). Employee Commitment in Retail Banking: Identifying and Exploring Hidden Dangers. *International Journal of Bank Marketing*. Vol 17, 124-137.
- Edward, J.C., dan Karau, S.J. (2007). Psychological Contract or Social Contract? Development of the Employment Contract Scale. *Journal of Leadership and Organizational Studies*, Vol 13, No. 3, 67-68.
- Gakovic, A., dan Tetrick, L.E. (2003). Psychological Contract Breach as a Source of Strain for Employees. *Journal of Business and Psychology*, Vol 18, No.2, 235-246.
- Griffeth, R. W. dan Hom, P. W. (1998). A Comparison of Different Conceptualizations of Perceived Alternatives in Turnover Research. *Journal of Organizational Behaviour*, Vol 9, No. 2, 103-111.
- Guest, D. dan Conway, N. (2005). *Public and Private Sector Perspective on the Psychological Contract: result of the 2005 CIPD Survey*, Chartered Institute of Personnel and Development, London.
- Gujarati, D. N. dan Porter C. D. (2010). *Dasar-Dasar Ekonometrika*. Terjemahan Mardanugraha E. Salemba Empat, buku 1, Edisi 5, Jakarta.
- Hair, J.F., W.C. Black, B.J. Babin, R.E. Anderson, dan R.L.Tatham. (2010). *Multivariate Data Analysis*, Sixth Edition. Upper Saddle River: Pearson Prentice Hall.

- Hang-yue, N., Foley, S. dan Loi, R. (2005). Work role stressors and turnover intentions: a study of professional clergy in Hongkong. *The International Journal of Human Resource Management*, Vol 16, No. 11, 2133-2146.
- Hinkin, T.R., dan Tracey, J.B. (2000). The Cost of Turnover. *Cornell Hotel and Restaurant Administration Quarterly*, Vol 41,14-21.
- Hemdi, M. A., dan Rahman, N.A. (2011). Turnover of Hotel Managers: Addressing the Effect of Psychological Contract and Affective Commitment. *International Journal of Bussiness and Social Science. World Applied Science*, Vol 23 : 76-88.
- Jaros, S. J. (1997). An Assessment of Meyer and Alen's (1991) Three Component Model of Organizational Commitment and Turnover Intentions. *Journal of Vocational Behavior*, Vol 51, 391-337.
- Juhdi, N., Fatimah, P., dan Hansaram, R. M. K. (2013). HR practices and turnover intention: the mediating roles of organizational commitment and organizational engagement in a selected region in Malaysia. *The International Journal of Human Resource Management*, Vol 24, No.15,3002-3019.
- Kotter, J.P. (1973). The Psychological Contract : Managing the Joining-Up Process. *California Management Review*, Vol XV, No. 3 : 91-99.
- Llyewellyn, N. (2001). The Role of Psychological Contracts within Internal Service Network. *The Service Industries Journal*, Vol 21, No. 1, 211-226.
- Lucas, G.H., Parasuraman, A., Davis, R.A. dan Enis, B.M. (1987). An empirical Study of Salesforce Turnover. *Journal of Marketing*, Vol 51, No.3, 34-59.
- Loi, R., Ngo H., dan Foley, S. (2006). Linking employess' justice perceptions to organizational commitment and intention to leave: the mediating role of perceived organizational support. *Journal of Occupational and Organizational Psychology*, Vol 79, 101-120.
- Mathis, R. L. dan Jackson, J.H. (2007). *Manajemen Sumberdaya Manusia*. Edisi Dua Belas. Jakarta : Salemba Empat.
- Meyer, J. P., Stanley, D. J., Herscovith, L., dan Topolntsky, L. (2002). Affective, Continuance and Normative Commitment to the Organization: A Meta-Analysis of Antecedents, Correlates, and Consequences. *Juornal of Vocational Behavior*, Vol 61, 20-52.

- Mobley W.H., Griffeth, R. W., Hand, H. H., dan Meglino, B.M. (1970). *Review and Conceptual Analysis of Employee Turnover Process*. Psychological Buletin.
- Mobley, W.H., S.O. Horner, dan A. T. Hollingsworth.(1978), "An Evaluation of Precursors of Hospital Employee Turnover," *Journal of Applies Psychology*, Vol 63, 408-414.
- Morrison, E. W. dan Robinson, S.L. (1997). When Employees Feel Betrayed: A Model of How Psychological Contract Violation Develops. *Academy of Management Review*, Vol 22, No. 1 :226-256.
- Mowday, R.T., Porter, L. W., dan Steers, R. M. (1982). *Employee-Organization Linkages: The Psychology of Commitment, Absenteeism, and Turnover*. New York: Acedemic Press.
- Neuman, W. L. (2011). *Basic of Social Research: Qualitative and Quantitative Approaches*. 3rd ed, USA : Pearson.
- Paracha, A. (2014). Impact of Psychological Contract Breach and Psychological Contract Fulfillment on Employees Intention to Quit in Telecom Sector of Pakistan. *Journal of Business and Management*, Vol 16, 93-97.
- Perryer, C., Jordan, C., Firms, I. dan Travaglione, A. (2010). Predicting turnover intentions: The interactive effects of organizational commitment and perceived organizational support. *Management Research Review*, Vol 33, No. 9, 911-923.
- Podsakoff, P. M., MacKanzie, S.B., Lee, J. Y., dan Podsakoff, N. P. (2003). Common method bias in behavioral research: a critical review of the literature and recommended remedies. *Journal of Applied Psychology*, Vol 88: 879-903.
- Raja, U., Johns, G., dan Ntalianis, F. (2004). The Impact of Personality on Psychological Contract. *Academy of Management Journal*, Vol 47, No. 3: 350-367.
- Rigotti, T., Otto, K., dan Mohr, G. (2007). *East-West Differences in Employment Relations, Organizational Justice and Trust : Possible Reasons and Consequences*. Economic and Industrial Democracy, Vol28, No. 2, 212-238.
- Robinson, S.L. dan Rousseau, D.M. (1994). Breaching the psychological contract: not the exception but the norm. *Journal of Organizational Behavior*. Vol 15. pp: 245–259.

- Rousseau, D.M. (1989). Psychological dan Implied Contracts in Organizations. *Employee Responsibilities and Rights Journal*, Vol 2, No. 2, 121-139.
- Rousseau, D.M. (1995). Psychological Contract in Organizations : *Understanding Written and Unwritten Agreements*. Thousand Oaks, CA : Sage.
- Rousseau, D.M., dan Tijoriwala, S.A. (1998). Assessing psychological contracts : Issues, alternatives and measures. *Journal of Organizational Behavior*, Vol 19 : 649-695.
- Rubin, Allen. (2010). *Organizational Behavior*. New Jersey: Prentice Hall, Inc.
- Sekaran, U., dan Bougie, R. (2010). *Research Methods for Business: a skill-building approach*. New Jersey: John Wiley and Sons Ltd.
- Shore, L.M. dan Tetrick, L. E. (1994). *The Psychological Contract as an Explanatory Framework in the Employment Relationship*. Dalam C. L. Cooper dan D.M. Rousseau (editor). Trends in Organizational Behavior. New York : Wiley.
- Sparrow, P.R. dan Hiltrop, J.M. (1997). Redifining the Field of European Human Resource Management : a Battle between National Mindsets and Forces of Business Transition. *Human Resource Management Review*, Vol 36, No. 2, 201-219.
- Suazo, M.M., Turnley, W. H. dan Mai-Dalton, R.R. (2005). The Role of Perceived Violation in Determining Employees Reactions to Psychological Contract Breach. *Journal of Leadership and Organizational Studies*, Vol 12, No. 1 : 24-36.
- Takase, M. (2009). A concept analysis of turnover intention: Implications for Nursing management. *Collegian*, Vol 17, 3-12.
- Turnley, W. H. dan Feldman, D.C. (1999). *Psychological Contract Violations on Exit, Voice, Loyalty, and Neglect*. Human Relations, Vol52, No. 7 : 895-922.
- Turnley, W. H. dan Feldman, D.C. (2000). Re-examining the effect of Psychological contract violations : unmet expectation and job satisfaction as mediators. *Journal of Organizational Behavior*, Vol 21, 25-42.
- Vance, R.J. (2006). *Employee Engagement and Commitment : A guide to understanding, measuring, and increasing engagement in your organization*. United States of America : SHRM Foundation's Effective Practice Guidelines.

- Vandenberghe, C., Bentein, K., dan Stinglhamber, F. (2004). Affective Commitment to the Organization, Supervisor, and Workgroup: Antecedents and Outcomes. *Journal of Vocational Behavior*. Vol 64, 47-71.
- Wickramasinghe, D., dan Wickramasinghe, V. (2011). Perceived Organizational Support, Job Involvement and Turnover Intention in lean production in Sri Lanka. *International Journal Adv Manufacture Technology*, Vol 55, 817-810.
- Yin-Fah, B. C., Y.S. Foon, L. Chee-Leong, dan S. Osman. (2010). An Explanatory Study on Turnover Intention among Private Sector Employees. *International Journal of Business and Management*, Vol 5, 57-64.
- Zhang, Y. dan Feng, X. (2011). The relationship between job satisfaction, burnout, and turnover intention among physicans from urban state-owned medical institutions in Hubei, China: a cross sectional study. *BMC Healt Services Research*, Vol 11, No. 235.
- Zhao H., Wayne, S.J., Glibkowski, B.C., dan Bravo, J. (2007). *The Impact of Psychological Contract Breach on Work-Related Outcomes: a Meta-analysis*. *Personnel Psychology*, Vol 60, 647-680