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PERAN STEWARD DALAM MEMBANTU KELANCARAN OPERASIONAL FOOD AND BEVERAGE
DEPARTMENT DI HOTEL GRAND
ASTON YOGYAKARTA
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Universitas Gadjah Mada, 2015 | Diunduh dari <http://etd.repository.ugm.ac.id/>

INTISARI

Hotel terdiri dari berbagai macam department untuk menjalankan operasionalnya, kemudian departemen itu dibagi menjadi beberapa bagian lagi, steward adalah salah satunya, yang berada dibawah departemen *Food and Beverage Departemen (Product)*.

Steward yaitu jabatan seseorang yang tugasnya mengurus alat-alat yang ada di *kitchen, bar, restauran* dan *banquet* pada suatu hotel termasuk untuk kebersihan *kitchen*. Sedangkan *stewarding* yaitu aktifitas *steward* meliputi *washing, cleaning & polishing, preparation (set up & clear up), purchase* (pengadaan/pembelian dan pendistribusian), *store requestion, storing and inventory* dan yang terakhir yaitu *maintenance* seluruh peralatan. Kegiatan tersebut selalu berkaitan erat dengan departemen lain dihotel.

Jadi, *steward* adalah salahsatu bagian dalam *Food and Beverage departement* khususnya *Food and Beverage Product* yang memiliki peranan penting dalam menjalin hubungan kerjasama dengan departemen lainnya di dalam hotel.

Keywords: *Steward, Food and Beverage,kitchen,*



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ABSTRACT

Hotel consists of various departments to run its operations, then the department divided into sections again, steward is one of them, which is under the department of Food and Beverage Department especially Food and Beverage Product.

Steward is a title for someone whose job is preparing equipment a kitchen, bar, restaurant and banquet of a hotel including kitchen cleanliness. Stewarding is steward activity such as washing, cleaning & polishing, preparation (set up & clear up), purchase, store request, storing and inventory and the last is to maintain all the kitchen equipment. All activities have a strong relationship with other departments in the hotel.

Therefore steward is a part in Food and Beverage department especially in Food and Beverage Product which has important role to keep up the team work in other departments at the hotel.

Keyword: Steward, Food and Beverage, Kitchen