

## Daftar Pustaka

- Alizadeh, Z., Darvishi, S., Nazari, K., & Emami, M. (2012). Antecedents and consequences of organizational citizenship behaviour (OCB). *Interdisciplinary Journal of Contemporary Research in Business*, 3, 494-505.
- Ariani, W. D. (2010). ). Pendidikan terhadap hubungan kepribadian dan motif dengan perilaku kewargaan organisasi pada industri perbankan di Indonesia. *Jurnal Keuangan dan Perbankan*, 14, 287-303.
- Arikunto, S. (2006). *Prosedur penelitian: Suatu pendekatan praktik*. Jakarta: Rineka Cipta.
- Azwar, S. (2004). *Metode penelitian*. Yogyakarta: Pustaka Pelajar.
- Azwar, S. (2005). *Penyusunan skala psikologi*. Yogyakarta: Pustaka Pelajar.
- Azwar, S. (2007). *Reliabilitas and validitas*. Yogyakarta: Pustaka Pelajar.
- Bernadin, J. H., & Russell, J. E. (1998). *Human resources management: an experimental approach* (2nd ed.). New York: McGraw Hill.
- Borman, W. C., Ilgen, D. R., & Klimoski, R. J. (2003). *Handbook of psychology, industrial and organizational psychology*. London: John Wiley & Sons.
- Burton, C. H. (2003). *An empirical investigation of the internationship of organizational culture, managerial values and organizational citizenship behavior*. Dissertation. The George Washington University, Washington DC. diunduh dari <https://www.researchgate.net/publication/33781050>
- Chan, K. W., & Wyatt, T. (2007). Quality of work life: a study of employees in Shanghai, China. *Asia Pacific Business Review*, 13, 501-517.
- Chughtai, A. A. (2008). Impact of job involvement on in-role job performance and organizational citizenship behavior. *Institute of Behavioral and Applied Management*, 9(2), 169-182.
- Darabi, M., Mehdizadeh, A. M., Arefi, M., & Ghasemi, A. A. (2013). Relationship between quality of work life and job satisfaction on school teachers in Kermanshah. *Journal of Educational and Management Studies*, 3, 508-513.
- David, E. M., & Witt, L. A. (2009). The effects of organizational citizenship behavior and general mental ability on task performance. *Revista de Psicologia Aplicada*, 11, 7-13.

- Dewi, A. S. (2014). *Analisis faktor-faktor yang mempengaruhi organizational citizenship behavior pegawai kantor pelayanan pajak pratama yogyakarta* (Skripsi tidak diterbitkan). Fakultas Ekonomika dan Bisnis Universitas Gadjah Mada, Yogyakarta.
- DuBrin, A. J. (2013). *Proactive personality and behavior for individual and organizational productivity*. Massachusetts: Edward Edgar Publishing.
- Gomes, F. S. (1995). *Manajemen sumber daya manusia*. Yogyakarta: Andi Offset.
- Gomez, M. R. L., Balkin, D. B., & Cardy, R. L. (2005). *Management: People, Performance, and Change*. New York: McGraw-Hill/Irwin.
- Griffin, R. (2008). *Fundamentals of management (5th Ed.)*. Boston: Houghton Mifflin.
- Hadi, S. (2000). *Analisis butir untuk Instrumen*. Yogyakarta: Andi Offset.
- Hadi, S. (2002). *Metodologi research Jilid I*. Yogyakarta: Andi Offset.
- Herwindo, L. (2013). *Pengaruh persepsian gaya kepemimpinan transaksional dan transformasional pada perilaku kewargaan organisasional yang dimediasi oleh pemberdayaan psikologis di PT. Tripatra* (Tesis tidak diterbitkan). Fakultas Ekonomika dan Bisnis Universitas Gadjah Mada, Yogyakarta.
- Herzberg, F., Mausner, B., & Snyderman, B. B. (1959). *The motivation to work*. New York: John Wiley & Sons.
- House, R. J. (1996). Path-goal theory of leadership: Lessons, legacy, and a reformulated theory. *Leadership Quarterly*, 7, 323-352.
- Ivancevich, J. M., Konopaske, R., & Matteson, M. T. (2008). *Organizational behavior and management*. New York: McGraw Hill.
- Kashani, F. H. (2012). A review on relationship between quality of work life and organizational citizenship behavior (case study: an Iranian company). *Journal of Basic and Applied Scientific Research*, 2, 9523-9531.
- Khan, N. R., Ghouri, A. M., & Awang, M. (2013). Leadership styles and organizational citizenship behavior in small and medium scale firms. *Researchers World, Journal of Arts, Science & Commerce*, 4, 144-154.
- Kreitner, R., & Kinicki, A. (2001). *Organizational behavior (5th Ed.)*. McGraw Hill: New York.
- Lee, D. J., Singhapakdi, A., & Sirgy, M. J. (2007). Further validation of a need-based quality of work life (qwl) measure: evidence from marketing practitioners. *Applied research quality life*, 2, 273-287.

- Lestari, A. L. (2015). *Memprediksi organizational citizenship behavior berdasarkan persepsi gaya kepemimpinan transformasional dan quality of work life pada pegawai negeri sipil* (Skripsi tidak diterbitkan) Universitas Gadjah Mada, Yogyakarta.
- Lunenburg, F. C., & Ornstein, A. C. (2008). *Educational administration: concepts & practices*. California: Thomson Wadsworth.
- May, B., Lau, R., & Johnson, S. K. (1999). A longitudinal study of quality of work life and bussines performance. *South Dakota Bussines Review*, 58, 1-7.
- Meierhans, D., Rietmann, B., & Jonas, K. (2008). Influence of fair and supportive leadership behavior on commitment and organizational citizenship behavior. *Swiss Journal of Psychology*, 67, 131-141.
- Munandar, A. S. (2002). *Sumber daya manusia dalam rangka pembangunan nasional, pengembangan sdm dalam perspektif pio*. Jakarta: Fakultas Psikologi UI.
- Natalia, A. P. (2010). *Hubungan antara kecerdasan emosi dan komitmen organisasi dengan organizational citizenship behavior pada karyawan PT. Angkasa Pura I Pusat* (Skripsi tidak diterbitkan). Universitas Gadjah Mada, Yogyakarta.
- Oğuz, E. (2010). The relationship between the leadership styles of the school administrators and the organizational citizenship behaviours of teachers. *Procedia-Social and Behavioral Sciences*, 9, 1188-1193.
- Organ, D. W. (1988). *Organizational citizenship behavior: the good soldier syndrome*. Lexington, MA: Lexington Books.
- Organ, D. W., Podsakoff, P. M., & McKenzie, S. B. (2006). *Organizational citizenship behavior: its nature, antecedents, and consequences*. Beverly Hills, Sage.
- Paramita, B. (2012). *Gaya kepemimpinan yang melayani dan kualitas kehidupan kerja sebagai prediktor perilaku kewargaan organisasi* (Tesis tidak diterbitkan). Universitas Gadjah Mada, Yogyakarta.
- Podsakoff, P. M., MacKenzie, S. B., Paine, J. B., & Bachrach, D. G. (2000). Organizational citizenship behavior: a critical review of the theoretical and empirical literature and suggestions for future research. *Journal of Management*, 26, 513-563.
- Raharjo, S. T., & Nafisah, D. (2006). Analisis pengaruh gaya kepemimpinan terhadap kepuasan kerja, komitmen organisasi dan kinerja karyawan (studi empiris pada departemen agama kabupaten kendal dan departemen agama kota semarang). *Jurnal Studi Manajemen & Organisasi*, 3, 69-88.

- Riaz, A., & Haider, M. H. (2010). Role of transformational and transactional leadership on job satisfaction and career satisfaction. *Journal of Bussines and Economic Horizons*, 1, 29-38.
- Robbins, S. P. (1998). *Organizational behavior: concepts, controversies, applications*. Upper Saddler River NJ: Prentice Hall.
- Robbins, S. P. (2008). *Organizational behavior* (13th ed.). New York: Mcgraw-Hill.
- Robbins, S. P., & Judge, T. A. (2008). *Perilaku Organisasi* (Edisi ke-12). Jakarta: Salemba Empat.
- Rosalina, H. (2006). *Hubungan antara komitmen organisasi dengan organizational citizenship behavior* (Skripsi tidak diterbitkan). Fakultas Psikologi Universitas Gadjah Mada, Yogyakarta.
- Runtu, B. W. (2003). Determinan kepemimpinan. *Jurnal Makara, Sosial Humaniora*, 7, 71-81.
- Riyono, B. (2012). *Laporan hasil assesment QWL*. Yogyakarta: CPMH Universitas Gadjah Mada.
- Saraswati, B. (2006). *Hubungan antara quality of work life (qwl) dengan komitmen karyawan pada PT. Aseli Dagadu Jogja* (Skripsi tidak diterbitkan). Universitas Gadjah Mada, Yogyakarta.
- Schuler, R. S., & Huber, V. L., (1993). *Personnel and human resource management*. Pennsylvania: West Publishing Company.
- Sajjad, N. K., & Abbasi, B. (2014). Studying the relationship between quality of work life and organizational commitment. *Research Journal of Recent Sciences*, 3, 92-99.
- Suryabrata, S. (1998). *Pengembangan alat ukur psikologi*. Jakarta: Departemen Pendidikan dan Kebudayaan.
- Talebi, B., Pakdelbonab M., Zemestani, G., & Aghdami, N. (2012). Investigating the relationship between the employee's quality of work life (QWL) and their effectiveness in banking. *European Journal of Experimental Biology*, 2, 1839-1842.
- Tambawang, L. (2011). *Pengaruh kualitas kehidupan kerja pada karyawan terhadap perilaku kewargaan organisasi dengan kohesivitas sebagai variabel moderator* (Tesis tidak diterbitkan). Universitas Gadjah Mada, Yogyakarta.
- Tohari, S. (2005). *Perbedaan pengaruh persepsi gaya kepemimpinan dan pusat kendali terhadap kepuasan kerja: Penelitian pada karyawan PT. G.E. Lighting Indonesia Sleman Daerah Istimewa Yogyakarta* (Tesis tidak diterbitkan). Universitas Gadjah Mada, Yogyakarta.

- Wei, Y-C. (2014). The benefits of organizational citizenship behavior for job performance and the moderating role of human capital. *International Journal of Business and Management*, 9, 35-69.
- Whitney, C. M. (2007). *The application of path goal theory of leadership to sarbanes-oxley compliance: an investigation within small public corporations* (Disertasi tidak dipublikasikan). Capella University, Minnesota.
- Wulandari, M. (2005). *Hubungan antara kepuasan kerja dengan organizational citizenship behavior* (Skripsi tidak diterbitkan). Universitas Gadjah Mada, Yogyakarta.
- Young An, J., Hee Yom, Y., & Ruggiero, J. S., (2010). Organizational culture, quality of work life, and organizational effectiveness in korean university hospitals. *Journal of Transcultural Nursing*, 22, 22-30.
- Yun, S., Cox J., Sims, H. P., & Salam, S. (2007). Leadership and teamwork: the effects of leadership and job satisfaction on team citizenship. *International Journal of Leadership Studies*, 2, 171-193.
- Zabihi, M., & Hashemzahi, R. (2012). The relationship between leadership styles and organizational citizenship behavior. *African Journal of Business Management*, 6, 3310-3319.