

## Daftar Pustaka

- Bhatnagar, A., Misra, S., & Rao, H. R. (2000). On risk, convenience, and Internet shopping behavior. *Communications of the ACM*, 43(11), 98-105.
- Bhattacharjee, Anol (2001). Understanding Information System Continuance: An Expectation Confirmation Model. *MIS Quarterly* (25:3), 351-370
- Chen, J., Zhang, C., dan Xu, Y (2009). *The Role of mutual trust in building members' loyalty to a C2C platform provider*. *International Journal of Electronic Commerce* (14:1), 147-171.
- Gefen, D., Karahanna, E., dan Straub, D.W. (2003). *Trust and TAM in online shopping: an integrated model*. *MIS Quarterly* (27:1), 51-90.
- Hair Jr, J. F., Hult, G. T. M., Ringle, C., & Sarstedt, M. (2013). *A primer on partial least squares structural equation modeling (PLS-SEM)*. Sage Publications.
- Jarvenpaa, S.L., Tractinsky, N., dan Vitale, M. (2000). *Consumer trust in an Internet store*, *Information Technology and Management* (1), 45-71.
- Jogiyanto, H.M., dan Abdillah, W. (2009). *Konsep dan Aplikasi PLS (Partial Least Square) untuk Penelitian Empiris*. Penerbit Andi: Yogyakarta.
- Jones, K., dan Leonard, L.N.K. (2008). *Trust in consumer-to-consumer electronic commerce*. *Information & Management* (45), 88-95.
- Jones, K. and Leonard, L.N.K. (2008). *Taxonomy of C2C E-Commerce Venues. Encyclopedia of Information Science and Technology*, 2<sup>nd</sup> edition, ed. Mehdi Khosrow-Pour, Idea Group, Inc.
- Leonard, L. N., dan Jones, K. (2010). *Consumer-to-Consumer e-Commerce Research in Information Systems Journals*. *Journal of Internet Commerce*, 9 (3-4), 186-207.
- Leonard, L. N. (2011). *Attitude influencers in C2c e-commerce: Buying and selling*. *Journal of Computer Information Systems*, 52(3), 11.
- Lu, Y., Zhao, L., dan Wang, B. (2010). *From virtual community members to C2C e-commerce buyers: Trust in virtual communities and its effect on consumers' purchase intention*. *Electronic Commerce Research and Applications*, 9(4), 346-360.
- McKnight, D. H., dan Chervany, N. L. (2002). *What trust means in e-commerce customer relationships: an interdisciplinary conceptual typology*. *International journal of electronic commerce*, 6, 35-60.
- Michael J. Shaw, Robert Blanning, Troy J. Strader, dan Andrew B. Whinston (Eds.). (1999). *Handbook on Electronic Commerce*, Berlin: Springer-Verlag.
- Pavlou, Paul A. *Consumer acceptance of electronic commerce: integrating trust an risk with the technology acceptance model*. *International Journal of Electronic Commerce* (7:3), 2003, 101-134.
- Pavlou, Paul A. *Institution Based Trust in Interorganizational Exchange Relationships: The Role of Online B2B marketplaces*. *Trust Formation*. *Journal of Strategic Information Systems*, 2002, vol. 11, pp. 215-243.
- Pavlou, Paul A., dan Gefen, David (2005). *Building Effective Online Marketplace with Institution-Based Trust*. *Information System Research*; Maret 2004; 15(1); pp. 37-59; ABI/INFORM Global
- Porter dan Donthu (2008). *Cultivating Trust and Harvesting Value in Virtual Communities*.



- Sekaran, Uma. (1992). *Research methods for business: a skill-building approach*. John Wiley & Sons, Toronto.
- Stewart, K. J. (2003). Trust transfer on the world wide web. *Organization Science*, 14(1), 5-17.
- Turban, E., Lee, J. K., King, D., Liang, T. P., dan Turban, D. (2008). *Electronic Commerce : A Managerial Perspective*. Prentice Hall Press.
- Troy J. Strader dan Sridhar N. Ramaswami. (2002). *The Value of Seller Trustworthiness in Consumer-to-Consumer Online Markets*. *Communications of the ACM*, 45(12), December, pp. 45-49.
- Verhagen, Tibert., Meents, Selmar., dan Tan, Yao-Hua (2006). Perceived Risk and Trust Associated With Purchasing At Electronics Marketplaces.