

## DAFTAR PUSTAKA

- Allen, D. G., & Griffeth, R. W. (2001). Test of Mediated Performance-Turnover Relationship Highlighting the Moderating of Visibility and Reward Contingency. *Journal of Applied Psychology*, 86, 1014-1021.
- Allen, N. J., & Meyer, J.P. (1990). The Measurement and Antecedents of Affective, Continuance, and Normative Commitment to the Organization. *Journal of Occupational Psychology*, 63, 1– 18.
- Ashforth, B. E., & Mael, F. (1989). Social Identity Theory and the Organizations. *Academy of Management Review*, 14, 20-39.
- Ashforth, B. E., Harrison, S. H., & Corley, K. G. (2008). Identification in Organizations: An Examination of Four Fundamental Questions. *Journal of Management*, 34(3), 325-374.
- Baron, R. M., & Kenny, D. A. (1986). The Moderator-Mediator Variable Distinction in Social Psychological Research: Conceptual, Strategic, and Statistical Considerations. *Journal of Personality and Social Psychology*, 51, 1173-1182.
- Clugston, M. (2000). The Mediating Effect of Multidimensional Commitment of Job Satisfaction and Intent to Leave. *Journal of Organization Behaviour*, 20, 258-308.
- Chughtai, A. A., Buckley, F. (2009). Linking Trust in the Principal to School Outcomes: The Mediating Role of Organizational Identification and Work Engagement. *International Journal of Educational Management*, 23(7), 574-589.
- Dita, S. (2001). Pengaruh Kepuasan Kerja dan Komitmen Organisasional terhadap Intensi Keluar, Tesis Program Studi Manajemen S1, Universitas Gadjah Mada.
- Good, L. K., Sisler, G. F., & Gentry, J. W. (1988). Antecedants of Turnover Intention Among Retail Management Personnel. *Journal of Retailing*, 64, 295-314.
- Gautam, T., Van Dick, R., & Wagner, U. (2004). Organizational Identification and Organizational Commitment: Distinct Aspects of Two Related Concepts. *Asian Journal of Social Psychology*, 7(3), 301-315.
- He, H., & Brown, A.D. (2013). Organizational Identity and Organizational Identification: A Review of the Literature and Suggestion for Future Research. *Group & Organization Management*, 38(1), 3–35.
- Hill, K., Chênevert, D., Poitras, J. (2015). Changes in Relationship Conflict as A Mediator of the Longitudinal Relationship between Changes in Role Ambiguity and Turnover Intentions. *International Journal of Conflict Management*, 26(1), 44 – 67.
- Judge, T.A., & Welbourne, T.M. (1994). A Confirmatory Investigation of Dimensionality of Pay Satisfaction Questionnaire. *Journal of Applied Psychology*, 79(1), 461-466.

- Kamaludin, A. (2016). Dugaan Persaingan Tidak Sehat, KPPU Periksa Indosat dan Telkomsel. Diakses Tanggal 16 Juli 2016 di <http://katadata.co.id/berita/2016/06/27/kppu-periksa-indosat-dan-telkomsel-soal-dugaan-persaingan-tidak-sehat> .
- Lam, L. P., & Liu, Yan. (2014). The Identity-based Explanation of Affective Commitment. *Journal of Managerial Psychology*, 29, 321-340.
- Lum, L., Kervin, J., Clark, K., Reid, F., Sirola, W. (1998). Explaining Nursing Turnover Intent: Job Satisfaction, Pay Satisfaction, or Organizational Commitment?. *Journal of Organizational Behavior*, 19, 305–320.
- Mael, F., & Ashforth, B. (1992). Alumni and Their Alma mater: A Partial Test of the Reformulated Model of Organizational Identification. *Journal of Organizational Behavior*, 13, 103-123.
- Mael, F., & Ashforth, B. (1995). Loyal from Day One: Biodata Organizational Identification, and Turnover Among Newcomers. *Personnel Psychology*, 48, 309-33.
- Mael, F., & Tetrick, L. (1992). Identifying Organizational Identification. *Educational and Psychological Measurement*, 52, 813-24.
- Mercurio, Z. A. (2015). Affective Commitment as A Core Essence of Organizational Commitment: An Integrative Literature Review. *Human Resource Development Review*, 14(4), 389-414.
- Meyer, J. P., Allen, N. J., & Allen, N. J. (1997). *Commitment in the Workplace*. Thousand Oaks: Sage Publications
- Meyer, J. P., Allen, N. J., & Smith, Catherina A. (1993). Commitment to Organizational and Occupation: Extention and Test of a Three Component Conceptualization. *Journal Applied Psychology*, 78(4), 538.
- Meyer, J. P., & Herscovitch, L. (2001). Commitment in the Workplace: Toward a General Model. *Human Resources Management Review*, 11(3), 299- 336.
- Mobley, W. H., Griffeth, R. W., Hand, H. H., & Meglino, B. M. (1979). Review and Conceptual Analysis of The Employee Turnover Process. *Psychological Bulletin*, 86(3), 493.
- Panjaitan, O. W. (2009). Pengaruh Pemeditasian Komitmen Organisasional Multidimensional pada Kepuasan Kerja dan Intensi Keluar, *Tesis Master*, Universitas Gadjah Mada.
- Pasewark, W. R., & J.R. Strawser. (1996). The Determinants and Outcomes Associated with Job Insecurity on A Professional Accounting Environment. *Behavioral Research in Accounting*, 8, 91 - 113.
- Rachmadan, N. G. (2011). Orientasi Tujuan Pembelajaran sebagai Pemeditasian Pengaruh Identifikasi Organisasional pada Umpan Balik, Kinerja dan Komunikasi Kesalahan dalam Organisasi (Studi Pada Pegawai Badan Pelaksana Penyuluhan Kabupaten Sragen), Tesis Mater, Universitas Sebelas Maret.

- Robbins, P. S. (2013). *Organizational Behaviour Concept, Controversies Applications*, 8th edition. New Jersey: Prentice Hall International Inc
- Rivai, H. A. (2001). Pengaruh Kepuasan Gaji, Kepuasan Kerja dan Komitmen Organisasional terhadap Intensi Keluar, Tesis Master, Universitas Gadjah Mada.
- Riketta, M. (2005). Organizational Identification: A meta-analysis. *Journal of Vocational Behavior*, 66, 358-84.
- Sekaran, U., & Bougie, R. (2010). *Research Method for Business: A Skill Building Approach*, 5th edition. West Sussex: John Willey & Sons Ltd.
- Sunjoyo., & Harsono. (2003). Pengaruh Kepuasan Kerja dan Komitmen Organisasional terhadap Intensi Keluar, *Tesis Master*, Universitas Gadjah Mada.
- Sutianto, F. (2015). *Ini BUMN Laba Terbesar*. Diakses tanggal 8 Juni 2016 di <http://finance.detik.com/read/2015/05/26/095806/2924940/4/ini-20-bumn-laba-terbesar-bri-geser-posisi-pertamina>
- Telkom Indonesia. Home: Tentang Telkom, Hubungan Investor: Laporan Tahunan 2012, 2013, 2014, 2015. Diakses Tanggal 20 Mei 2016 di <http://www.telkom.co.id>.
- Van Dick, R., Wagner, U., Stellmacher, J., & Christ, O. (2004). The Utility of A Broader Conceptualization Organizational Identification: Which Aspect Really Matter?. *Journal of Occupational and Organizational Psychology*, 77, 71-91.
- Rahman, W., & Zekeriya, N. (2013). Employee Development and Turnover Intention: Theory Validation. *European Journal of Training and Development*, 37(6), 564 – 579.