



## DAFTAR PUSTAKA

- Ali, F.A., Kandou G.D., Umboh, J.M.L. (2015). *Analisis Pelaksanaan Rujukan Rawat Jalan Tingkat Pertama Peserta Program Jaminan Kesehatan Nasional (JKN) Di Puskesmas Siko Dan Puskesmas Kalumta Kota Ternate Tahun (2014)*. JIKMU Volume 5 No 2.
- Blank, L., Baxter, S., Wood, H.B., Goyder, E., Lee, A., Payne, N., Rimmer, M. (2015). *What Is The Evidence On Interventions To Manage Referral From Primary To Specialist Non-Emergency Care? A Systematic Review And Logic Model Synthesis*. National Institute For Health Research. Health Services And Delivery ResearchVolume 3 Issue 24 May 2015.
- Bazemore, A., Petterson, S., Peterson, L. (2015). *More Comprehensive Care Among Family Physicians is Associated with Lower Costs and Fewer Hospitalizations*. Ann Fam Med 2015;13:206-213
- Badan Penyelenggara Jaminan Sosial Kesehatan. (2015). *Duapuluh Besar Diagnosis Rujukan Non Spesialistik Nasional Bulan Pelayanan Agustus 2015*. Unpublished Material.
- Badan Penyelenggara Jaminan Sosial Kesehatan. (2014a). *Duapuluh Diagnosis Rujukan Terbanyak yang Termasuk Dalam 155 Diagnosa Kompetensi Dokter Primer di Jateng-DIY Januari-September 2014*. Unpublished Material.
- Badan Penyelenggara Jaminan Sosial Kesehatan. (2014b). *Panduan Praktis: Gate Keeper Concept Faskes BPJS Kesehatan*. Jakarta.
- Badan Penyelenggara Jaminan Sosial Kesehatan. (2014c). *Panduan Praktis: Sistem Rujukan Berjenjang BPJS Kesehatan*. Jakarta.
- Badan Penyelenggara Jaminan Sosial Kesehatan. (2015a). *Peraturan Badan Penyelenggara Jaminan Sosial Kesehatan Nomor 2 Tahun 2015 Tentang Norma Penetapan Besaran Kapitasi Dan Pembayaran Kapitasi Berbasis Pemenuhan Komitmen Pelayanan Pada Fasilitas Kesehatan Tingkat Pertama*. Jakarta.
- Badan Penyelenggara Jaminan Sosial Kesehatan. (2015b). *Peraturan Badan Penyelenggara Jaminan Sosial Kesehatan Nomor 3 Tahun 2015 Tentang Perubahan Atas Peraturan Badan Penyelenggara Jaminan Sosial Kesehatan Nomor 2 Tahun 2015 Tentang Norma Penetapan Besaran Kapitasi Dan Pembayaran Kapitasi Berbasis Pemenuhan Komitmen Pelayanan Pada Fasilitas Kesehatan Tingkat Pertama*. Jakarta.
- Badan Pusat Statistik. (2010). *Peraturan Kepala Badan Pusat Statistik Nomor 37 Tahun 2010 Tentang Klasifikasi Perkotaan Dan Perdesaan Di Indonesia*. Jakarta.



British Medical Association. (2009). *Factors Capable Of Influencing An Increase In GP Referral Rates To Secondary Care (England Only)*. Health Policy and Economic Research Unit British Medical Association.

Cooke, R. & Marije. (2011). *Rural-Proofing The Primary Health Care Re-Engineering Strategy*. Prepared By The Rural Health Advocacy Project, Wits Centre For Rural Health, Ukzn Centre For Rural Health And The Rural Doctors Association Of Southern Africa.

Dewan Jaminan Sosial Nasional. (2012). *Peta Jalan Menuju Jaminan Kesehatan Nasional 2012 - 2019*. Jakarta.

Evans, A.W, Mckenna, C., Oliver, M. (2002). *Self-Assessment In Medical Practice*. Journal Of The Royal Society Of Medicine. Volume 95:511-513.

Farmer, J., Iversen, L., Campbell, N.C., Guest, C., Chesson, R., Deans, G., MacDonald, J. (2006). *Rural/Urban Differences In Account Of Patients' Initial Decision To Consult Primary Care*. Health & Place 12 (210-221). [www.elsevier.com/locate/healthplace](http://www.elsevier.com/locate/healthplace)

Foot, C., Naylor, C., Imison, C. (2010). *The Quality Of GP Diagnosis And Referral*. Research Paper, Inquiry into the Quality of General Practice in England, the King's Fund.

Forrest, C.B., Nutting, P.A., von Schrader, S. Rohde, C., Starfield, B. (2006). *Primary Care Physician Specialty Referral Decision Making: Patient, Physician, and Health Care System Determinants*. Medical Decision Making 2006;26:76-85.

Gadager, G., Iversen, T., Ma. C.A. (2012). *Competition, Gatekeeping, and Health Care Access*. University Of Oslo Health Economics Research Programme Working Paper 2012: 2.

Garrido, M.V., Zentner, A., Busse, R. (2011). *The effects of gatekeeping: A systematic review of the literature*. Department of Health Care Management, Berlin University of Technology, Berlin, Germany.Scandinavian Journal of Primary Health Care, 2011; 29: 28–38

Gjessing, F. & Faresjo. (2009). *Exploring Factors That Affect Hospital Referral In Rural Settings: A Case Study From Norway*. Faculty of Health Sciences, Linköping University, Sweden.Rural and Remote Health 9: 975.

Istiono, W., Claramita, M., Ekawati, F.M., Gayatri, A., Sutomo, A.H, Kusnanto, H., Gruber, M.A. *Physician's self-perceived abilities at primary care settings in Indonesia*. J Family Med Prim Care. 2015 Oct-Dec;4(4):551-8



McCrambridge, J., Witton, J., Elbourne, D.R. (2013). *Systematic review of the Hawthorne effect: New concepts are needed to study research participation effects*. Journal of Clinical Epidemiology 67 (2014) 267e277

Kementerian Kesehatan Republik Indonesia. (2013a). *Konsep Pelayanan Kesehatan Primer Dalam Era Jaminan Kesehatan Nasional*. Direktorat Bina Upaya Kesehatan Dasar. Ditjen Bina Upaya Kesehatan Kemenkes. Jakarta.

Kementerian Kesehatan Republik Indonesia. (2013b). *Peraturan Menteri Kesehatan Republik Indonesia Nomor 71 Tahun 2013 Tentang Pelayanan Kesehatan Pada Jaminan Kesehatan Nasional*. Jakarta.

Kementerian Kesehatan Republik Indonesia. (2014a). *Peraturan Menteri Kesehatan Republik Indonesia Nomor 75 Tahun 2014 Tentang Pusat Kesehatan Masyarakat*. Jakarta.

Kementerian Kesehatan Republik Indonesia. (2014b). *Peraturan Menteri Kesehatan Republik Indonesia Nomor 5 Tahun 2014 Tentang Panduan Praktik Klinis Bagi Dokter Di Fasilitas Pelayanan Kesehatan Primer*. Jakarta.

Kementerian Kesehatan Republik Indonesia. (2015). *Keputusan Menteri Kesehatan RI No HK. 02.02/Menkes/52/205 tentang Rencana Strategis Kementerian Kesehatan Tahun 2015-2019*. Jakarta.

Kisworini, F.Y. & Hendrartini, J. (2004). *Faktor-Faktor yang Berhubungan dengan Upaya Pengendalian Biaya Pelayanan Kesehatan Peserta PT Askes di Puskesmas Kota Yogyakarta*. JMPK Vol. 07/No.01 Maret 2004.

Kusnendi. (2007). *Model-Model Persamaan Struktural: Satu Multigroup Sampel dengan LISREL*. Penerbit Alfabeta Bandung.

Konsil Kedokteran Indonesia. (2012). *Standar Kompetensi Dokter Indonesia*. Jakarta.

Little, P., Dorward, M., Warner, G., Stephens, K., Senior, J., Moore, M. (2004). *Importance Of Patient Pressure And Perceived Pressure And Perceived Medical Need For Investigations, Referral, And Prescribing In Primary Care: Nested Observational Study*. BMJ, doi:10.1136/bmj.38013.644086.7C

Lopiga, A.O. (2009). *Faktor-Faktor Managerial Yang Mempengaruhi Rujukan Pasien Peserta Wajib PT. ASKES Pada Pelayanan Kesehatan Tingkat Pertama di Puskesmas Kabupaten Karo*. Tesis Program Pasca Sarjana FK UGM. Yogyakarta.



Mendrofa, S.S.I. (2011). *Gambaran Pelaksanaan Rujukan Jamkesmas di Puskesmas Lampung Selatan*. Tesis Program Pasca Sarjana FK UGM. Yogyakarta.

Munjanja, S.P., Magure, T., Kandawasvika, G. (2012). *Geographical Access, Transport and Referral Systems*. University of Zimbabwe, Harare, Zimbabwe. CAB International 2012. Maternal and Perinatal Health in Developing Countries (eds J. Hussein, A. McCaw-Binns and R. Webber).

Murti, B. (2015). *Ekonomi Kesehatan*. [http://fk.uns.ac.id/static/materi/Ekonomi\\_Kesehatan\\_-\\_Prof\\_Bhisma\\_Murti.pdf](http://fk.uns.ac.id/static/materi/Ekonomi_Kesehatan_-_Prof_Bhisma_Murti.pdf)

O'Donnell, C.A. (2000). Variation in GP Referral Rates: What Can We Learn From the Literature?. Volume 17 No 6. Family Practice, Oxford University Press.

Republik Indonesia. (1998). *Peraturan Pemerintah Republik Indonesia Nomor 72 Tahun 1998 Tentang Pengamanan Sediaan Farmasi Dan Alat Kesehatan*.

Republik Indonesia. (2003). *Undang-Undang Republik Indonesia Nomor 20 Tahun 2003 Tentang Sistem Pendidikan Nasional*.

Republik Indonesia. (2012). *Peraturan Presiden Republik Indonesia Nomor 72 Tahun 2012 Tentang Sistem Kesehatan Nasional*.

Robbins, S.P., Judge, T.A. (2013). *Organizational Behaviour*. 15 Edition. Pearson Education Inc, Prentice Hall.

Sugiyono. (2013). *Metode Penelitian Managemen*. Penerbit Alfabeta. Bandung

Shojania, K., McDonald, K.M, Wachter, R.M., Owens, D.K. (2007). *Closing the Quality Gap: A Critical Analysis of Quality Improvement Strategies*. Volume 7—Care Coordination Prepared for: Agency for Healthcare Research and Quality U.S. Department of Health and Human Services Stanford University—UCSF Evidence-based Practice Center, Stanford, CA. AHRQ Publication No. 04(07)-0051-7

Van de Mortel, T.F. (2008). *Faking It: Social Desirability Response Bias In Self-Report Research*. Southern Cross University. Australian Journal of Advanced Nursing Vol 25 No 4 pp 40-48.

World Health Organization. (1978). *Declaration of Alma-Ata International Conference on Primary Health Care*. Alma-Ata, USSR.

World Health Organization. (2008). *Primary Health Care Now More Than Ever: The World Health Report 2008*.



Zentner, A., Garrido, M.V, Busse, R. (2010). *Do Primary Care Physicians Acting as Gatekeepers Really Improve Health Outcomes and Decrease Costs? A Systematic Review of the Concept Gatekeeping.* Gesundheitswesen, Aug-Sep;72(8-9):e38-44.