

Bibliography

- Atkinson, A., Kaplan, R. S., Matsumura, E. M., & Young, S. M. (2012). Measuring and Managing Process Performance. In A. Atkinson, R. S. Kaplan, E. M. Matsumura, & S. M. Young, *Management Accounting*. New Jersey: Pearson.
- Chow-Chua, C & Goh, M. (2000). Quality improvement in the healthcare industry: some evidence from Singapore. *International Journal of Health Care Quality Assurance*. Vol. 13 Iss 5. 223 - 229
- Hesan A., Samuel Q, Padibjo R. (1998). A journey toward total quality management through ISO 9000 certification -a study on small- and medium-sized enterprises in Singapore. *International Journal of Quality & Reliability Management*. Vol. 15 Iss 5 pp. 489 - 508.
- Kotler, P., & Keller, K. L. (2009). Creating Customer Value, Satisfaction, and Loyalty. In P. Kotler, & K. L. Keller, *A Framework for Marketing Management, Fourth Edition* (p. 60). Pearson Education, Inc.
- Leonardo A. Sedevich Fons, (2012), Integration of quality cost and accounting practices, *The TQM Journal*, Vol. 24 Iss 4 pp.338 - 351.
- Lynette Holliday, (1994), Costing for Quality -, *International Journal of Health Care Quality Assurance*, Vol. 7 Iss 2 pp. 10 - 13.
- Mowen, M. M., Hansen, D. R., & Heitger, L. (2014). Quality Costs Management. In M. M. Mowen, D. R. Hansen, & L. Heitger, *Cornerstones of Managerial Accounting*. South-Western, Cengage Learning.
- Nandakumar, P., Datar, S. M., & Akella, R. (1993). Models for Measuring and Accounting for Cost of Conformance Quality. *Management Science*. Vol 39, No 1 pp. 1-16
- Rasamanie, M., & Kanapathy, K. (2011). The Implementation of Cost of Quality (COQ) Reporting System in Malaysian Manufacturin Companies: Difficulties Encountered and Benefits Acquired. *International Journal of Business and Social Science*, 243-247.
- Schiffauerova, A., & Thomson, V. (2006). Managing Cost of Quality: Insight into Industry Practice. *The TQM Magazine*.
- Schiffauerova, A. & Thomson V. (2006), A review of research on cost of quality models and best practices, *International Journal of Quality & Reliabilty Management*, Vol. 23 Iss 6 pp 647 – 669.
- Sekaran, U. (2003). *Research Methods for Business*. New York: John Wiley & Sons.
- Supriyono, R. (2002). Pengukuran dan Pengendalian Biaya Mutu dan Produktivitas. In R. Supriyono, *Akuntansi Biaya dan Akuntansi Manajemen untuk Teknologi Maju dan Globalisasi*. Yogyakarta: BPFE-Yogyakarta.



UNIVERSITAS
GADJAH MADA

The Quality Cost Reporting In A Public Company: A Case Study on PT Indofarma Tbk
RESA CHRISTIAN, Ertambang Nahartyo Dr., M.Sc., CMA., AK.,CA.,
Universitas Gadjah Mada, 2016 | Diunduh dari <http://etd.repository.ugm.ac.id/>

- Tandiontong, M., Sitanggang, F., & Carolina, V. (2010). Pengaruh Biaya Kualitas terhadap Tingkat Profitabilitas Perusahaan (Studi Kasus pada The Majesty Hotel and Apartment, Bandung). *Akurat Jurnal Ilmiah Akuntansi*.
- Uyar, A. (2008). An exploratory study on quality costs in Turkish manufacturing companies. *International Journal of Quality & Reliability Management*. Vol 25 Iss 6 pp. 604 – 620
- Vaxevanidis, N., Petropoulos, G., Avakumovic, J., & Mourlas, A. (2009). Cost of Quality and Their Implementation in Manufacturing Firms. *International Journal for Quality Research*, 27-35.
- Weisinger, J. Y., Daily, B. F., & Holman. N., (2006). The Application of Manufacturing Cost of Quality Elements to Arts and Cultural Organizations: An Exploratory Study. *Journal of Managerial Issues*. Vol 18 No 1 pp. 129-147,
- Zimwara, D., Mugwagwa, L., Maringa, D., Mnkandia, A., Mugwagwa, L., & Ngwarati, T. T. (2013). Cost of Quality as a Driver for Continuous Improvement - Case Study - Company X. *International Journal of Inovative Technology and Exploring Engineering*, 132-139.
- Yin, R. K. (2002). *Studi Kasus (Desain dan Metode)*. Jakarta: PT. Raja Grafindo Persada.