

## DAFTAR PUSTAKA

- Ahearne, M., Mathieu, J., & Rapp, A. (2005). To Empower or Not to Empower Your Sales Force? An Empirical Examination of the Influence of Leadership Empowerment Behavior on Customer Satisfaction and Performance. *Journal of Applied Psychology* , 945–955.
- Albrecht, S. L., & Andreetta, M. (2011). The Influence of Empowering Leadership, Empowerment and Engagement on Affective Commitment and Turnover Intention in Community Health Service Workers: Test of a Model. *Leadership in Health Services* , Vol.24 No. 3.
- Allen, N. J., & P.Meyer, J. (1990). The Measurement and Antecedants of Affective, Continuance and Normative Commitment to the Organization. *Journal of Occupational Psychology* , 63, 1-18.
- Arnold, J. A., Arad, S., Rhoades, J. A., & Drasgow, F. (2000). The Empowering Leadership Questionnaire: The Construction and Validation of a New Scale for Measuring Leader Behaviors. *Journal of Organizational Behavior* , 21, 249-269.
- Avolio, B. J., Zhu, W., Koh, W., & Bhatia, P. (2004). Transformational leadership and Organizational Commitment: Mediating Role of Psychological Empowerment and Moderating Role of Structural Distance. *Journal of Organizational Behaviour* , 25, 951-968.
- Bank Mandiri. (t.thn.). *Tentang Kami*. Diakses 16 September 2017, dari <http://www.bankmandiri.co.id/>
- Baron, R. M., & Kenny, D. A. (1986). The Moderator-Mediator Variable Distinction in Social Psychological Research: Conceptual, Strategic, and Statistical Considerations. *Journal of Personality and Social Psychology* , 1173-1182.
- Conger, J. A., & Kanungo, R. N. (1988). The Empowerment Process: Integrating Theory and Practice. *Academy of Management Review* , 471-482.
- Dewettinck, K., & Ameijde, M. v. (2011). Linking Leadership Empowerment Behaviour to Employee Attitudes and Behavioural Intentions. *Personnel Review* , 284 - 305.
- Ghozali, I. (2011). *Aplikasi Analisis Multivariate Dengan Program IBM SPSS19*. Semarang: Badan Penerbit Universitas Dipenogoro.

- Gkorezis, P. (2016). Principal empowering leadership and teacher innovative behavior: a moderated mediation model. *International Journal of Educational Management* , 1030-1044.
- Houghton, J. D., & Yoho, S. K. (2005). Toward a Contingency Model of Leadership and Psychological Empowerment: When Should Self-Leadership Be Encourage?. *Journal of Leadership and Organizational Studies* , Volume 11, Number 4.
- Hair, J.F., Black, W.C., Babin, B.J. & Anderson, R.E. (2010). *Multivariate Data Analysis, 7th ed.* Upper Saddle River: Prentice Hall, Inc.
- Kraimer, M. L., Seibert, S. E., & Liden, R. C. (1999). Psychological Empowerment as a Multidimensional Construct: A Test of Construct Validity. *Educational and Psychological Measurement* , 59: 127.
- Liden, R. C., Wayne, S. J., & Sparrowe, R. T. (2000). An Examination of the Mediating Role of Psychological Empowerment on the Relations Between the Job, Interpersonal Relationships, and Work Outcomes. *Journal of Applied Psychology* , 407-416.
- Long, C. S., Yong, L. Z., & Chuen, T. W. (2016). Analysis of the Relationship Between Leadership Styles and Affective Organizational Commitment. *International Journal of Management* , Vol. 3, No. 10.
- Meyer, J. P., & Allen, N. J. (1991). A Three-Component Conceptualization of Organizational Commitment. *Human Resource Management Review* , 61-89.
- Meyer, J. P., & Herscovitch, L. (2001). Commitment in the Workplace Toward a General Model. *Human Resource Management Review* , 299-326.
- Meyer, J. P., Stanley, D. J., Herscovitch, L., & Topolnytsky, L. (2002). Affective, Continuance, and Normative Commitment to the Organization: A Meta-Analysis of Antecedents, Correlates, and Consequences. *Journal of Vocational Behavior* , 61, 20-52.
- Mowday, R. T., Steers, R. M., & Porter, L. W. (1979). The Measurement of Organizational Commitment. *Journal of Vocational Behavior* , 14, 224-247.
- Otoritas Jasa Keuangan. (t.thn.). *Data dan Statistik: Statistik Perbankan Indonesia*. Diakses 15 April 2017, dari <http://www.ojk.go.id>
- Pearce, C. L., Jr, H. P., Cox, J. F., Ball, G., Schnell, E., Smith, K. A., et al. (2003). Transactors, Transformers and Beyond: A Multi-Method Development of a Theoretical Typology of Leadership. *Journal of Management Development* , 273 - 307.

- Raub, S., & Robert, C. (2010). Differential Effects of Empowering Leadership on In-role and Extra-role Employee Behaviors: Exploring The Role of Psychological Empowerment and Power Values. *Human Relation* , 1743–1770.
- Seibert, S. E., Silver, S. R., & Randolph, W. A. (2004). Taking Empowerment to the Next Level: A Multiple-Level Model Of Empowerment, Performance, and Satisfaction. *Academy of Management Journal* , 332–349.
- Sekaran, U., & Bougie, R. (2016). *Research Methods for Business: A skill-Building Approach. Seventh Edition*. West Sussex: John Wiley & Sons Ltd.
- Spreitzer, G. M. (1995). Psychological Empowerment in the Workplace: Dimensions, Measurement, and Validation. *Academy of Management Journal* , 1442-1465.
- Spreitzer, G. M. (1996). Social Structural Characteristics of Psychological Empowerment. *Academy of Management Journal* , 483-504.
- Srivastava, A., Bartol, K. M., & Locke, E. A. (2006). Empowering Leadership in Management Teams: Effect on Knowledge Sharing, Efficacy, and Performance. *Academy of Management Journal* , 1239–1251.
- Zhang, X., & Bartol, K. M. (2010). Linking Empowering Leadership and Employee Creativity: The Influence of Psychological Empowerment, Intrinsic Motivation, and Creative Process Engagement. *Academy of Management Journal* , 107–128.