

Does Emotional Labor Mediate the Relationship between Affectivity and Emotional Exhaustion in Indonesian Tourist Village? (A Study of Pentingsari Village)

Thesis

As a partial fulfillment to achieve a Master Degree

Master of Management



Submitted by

Jaya Addin Linando

15/392585/PEK/21506

to

FACULTY OF ECONOMICS AND BUSINESS

UNIVERSITAS GADJAH MADA

2017