



UNIVERSITAS
GADJAH MADA

Does Emotional Labor Mediate the Relationship between Affectivity and Emotional Exhaustion in Indonesian Tourist Village? (A Study of Pentingsari Village)

JAYA ADDIN LINANDO, Sari Sitalaksmi, M.Mgt., Ph.D.

Universitas Gadjah Mada, 2017 | Diunduh dari <http://etd.repository.ugm.ac.id/>

Does Emotional Labor Mediate the Relationship between Affectivity and Emotional Exhaustion in Indonesian Tourist Village? (A Study of Pentingsari Village)

Thesis

As a partial fulfillment to achieve a Master Degree

Master of Management



Submitted by

Jaya Addin Linando

15/392585/PEK/21506

to

FACULTY OF ECONOMICS AND BUSINESS

UNIVERSITAS GADJAH MADA

2017