

HAMBATAN DAN SOLUSI PERSIAPAN AKREDITASI STUDI KASUS DI PUSKESMAS GEBANG KABUPATEN PURWOREJO

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ABSTRAK

Latar belakang : Akreditasi Puskesmas penting untuk dilaksanakan sebagai upaya standarisasi pelayanan Puskesmas dan sebagai jaminan mutu pelayanan kesehatan puskesmas. Untuk memberikan layanan primer yang berkualitas maka pembangunan puskesmas juga harus di revitalisasi.

Tujuan : Mengidentifikasi hambatan dan solusi potensial puskesmas dalam menghadapi proses akreditasi di Puskesmas Gebang Kabupaten Purworejo.

Metode : Merupakan penelitian deskriptif di Puskesmas Gebang Purworejo. Pengumpulan data dilakukan dengan wawancara mendalam (7 informan) yaitu Ketua Tim akreditasi puskesmas, Ketua tim pokja, Ketua tim mutu puskesmas, Tim pendamping kabupaten dan bendahara. Analisis data dalam penelitian ini menggunakan *Matriks open coding*.

Hasil : Dana yang digunakan untuk persiapan akreditasi bersumber dari APBD. Kompetensi pegawai belum sesuai dengan tugas dalam proses akreditasi, fasilitas sarana dan prasarana di Puskesmas Gebang belum memenuhi syarat akreditasi. Kurangnya komitmen dan tanggungjawab pegawai terhadap penyelesaian dokumen persiapan akreditasi.

Kesimpulan : Persiapan akreditasi di puskesmas gebang belum maksimal, terdapat hambatan dalam hal pelayanan, sumberdaya manusia, fasilitas dan dokumentasi.

Kata kunci : Akreditasi, Hambatan, Alternatif solusi.

OBSTACLE OF ACCREDITATION PREPARATION AND ALTERNATIVE SOLUTION OF CASE STUDY IN PUBLIC HEALTH CENTER OF GEBANG PURWOREJO

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ABSTRACT

Background: Accreditation of Public Health center (PHC) is important to be implemented as an effort to standardize service in PHC. Accreditation also becomes as a strategy to improve of health service quality in PHC. PHC also should be revitalized to provide quality primary services.

Aim: Identify banners and potensial solutions in preparing accreditation in PHC of Gebang, Purworejo.

Method: A qualitative study was conducted in PHC of Gebang in Purworejo. Data were collected by in-depth interviews to 7 informants, consisted of Head of Accreditation Team, Head of Working Group, Head of Quality Team in PHC, District Supervisory Team and other staff directly involved in the accreditation process. Data analysis used open coding.

Result : Funding for preparing accreditation was from the local gone budget. Staf copetence was not appropriate according to accreditation tasks, physical facilities in PHC did not meet standard of accreditation lack of staff commitment and responsibility on documentation of accreditation process.

Conclusion : Accreditation preparation in Gebang PHC of was not optimum, due to obtacles in providing services, human resources, facility and documentation.

Keyword: Accreditation, Obstacle, Alternative solution.