UNIVERSITAS GADJAH MADA
Pengaruh Kendala Yang Dimediasi Oleh Negosiasi Kendala Dan Pengalaman Wisatawan Pada Citra Destinasi
Dan Niat Untuk Mengunjungi Kembali Ekowisata
INTAN TRI ANNISA, Yulia Arisnani Widyaningsih, M.B.A., Ph.D.
Universitas Gadjah Mada, 2017 | Diunduh dari http://etd.repository.ugm.ac.id/

DAFTAR PUSTAKA

Adiwaluyo, E. (2016, 06 September). Inbound Tumbuh, Investasi Sektor Pariwisata Meningkat. Diperoleh dari: http://marketeers.com/inbound-tumbuh-investasi-sektor pariwisata-meningkat/.

Ajzen, I. (1991). The theory of planned behavior. Organizational Behavior and Human Decision Processes, 50(2), 179-211.

Ajzen, I., & Fishbein, M. (1980). Understanding attitudes and predicting social behavior. Englewood Cliffs, NJ: Prentice Hall.

Akama, J. S., & Kieti, D. M. (2003). Measuring tourist satisfaction with Kenya's wildlife safari: a case study of Tsavo West National Park. *Tourism Management*, 24(1), 73-81.

Alexandris, K., Funk, D. C., & Pritchard, M. (2011). The impact of constraints on motivation, activity management, and skier intentions to continue. *Journal of Leisure Research*, 43 (1), pp. 56-79.

Alhemoud, A.M. & Armstrong, E.G. (1996). Image of tourism attractions in Kuwait. *Journal of Travel Research*, Spring, 24-27.

Arlen, C. (1995, May 29). Ecotour, hold the eco. US News and World Report, 118, 61-63.

Baker, D. A., & Crompton, J. L. (2000). Quality, satisfaction and behavioral intentions. *Annals of Tourism Research*, 27 (3), 785-804.

Baloglu, S. & Brinberg, D. (1997). Affective images of tourism destinations. *Journal of Travel Research*, 35 (4):11-15.

Baloglu, S. & McCleary, K.W. (1999b). U.S. International traveller's images of four Mediterranean destinations: A comparison of visitors and non visitors. *Journal of Travel Research*, 38 (2), 144-152.

Baloglu, S. (2001). An Investigation of a Loyalty Typology and the Multidestination Loyalty of International Travelers. *Tourism Analysis*, 6 (1), 41-52.

Baloglu, S., & McCleary, K. W. (1999a). A model of destination image formation. *Annals of Tourism Research*, 26 (4), 868–897.

UNIVERSITAS GADJAH MADA
Pengaruh Kendala Yang Dimediasi Oleh Negosiasi Kendala Dan Pengalaman Wisatawan Pada Citra Destinasi
Dan Niat Untuk Mengunjungi Kembali Ekowisata
INTAN TRI ANNISA, Yulia Arisnani Widyaningsih, M.B.A., Ph.D.
Universitas Gadjah Mada, 2017 | Diunduh dari http://etd.repository.ugm.ac.id/

Baron, R. M., & Kenny, D. A. (1986). The moderator mediator variable distinction in social psychological research: Conceptual, strategic and statistical considerations. *Journal of Personality and Social Psychology*. *50* (6), 1173-1182.

Basala, S., & Klenosky, D. B. (2001). Travel style preferences for visiting a novel destination: A conjoint investigation across the novelty-familiarity continuum. *Journal of Travel Research*, 40 (2), 172-182.

Baumgartner, H., & Homburg, C. (1996). Applications of structural equation modeling in marketing and consumer research: A review. *International journal of Research in Marketing, 13* (2), 139-161.

Beedie, P. and Hudson, S. (2003). Sport and Adventure Tourism. New York: The Haworth Press, Inc.

Beerli A, Martin JD. (2004). Factors Influencing Destination Image. Ann. Tour. Res. 31 (4): 657-681.

Bigne, J. E., Sanchez, I., & Andreu, L. (2009). The role of variety seeking in short and long run revisit intentions in holiday destinations. *International Journal of Culture, Tourism and Hospitality Research*, 3 (2), 103-115.

Bigne, J., Sanchez, M., & Sanchez, J. (2001). Tourism image, evaluation variables and after-purchase behavior: Interrelationships. *Tourism Management*, 22 (6), 607-616.

Birgit, L. (2001). Image segmentation: the case of a tourism destination. *Journal of Service Marketing*, 15 (1), 49-66.

Bonn, M. A., Joseph, S. M., & Dai, M. (2005). International versus domestic visitors: an examination of destination image perceptions. *Journal of Travel Research*, 43 (3), 294-301.

Boothby, J., Tungatt, M. F., & Townsend, A. R. (1981). Ceasing participation in sports activity: Reported reasons and their implications. *Journal o f Leisure Research*,13, 1-14.

Borrie, W. T., & Roggenbuck, J. (2001). The dynamic, emergent, and multi-phasic nature of on-site wilderness experiences. *Journal of Leisure Research*, 33 (2), 202-228.

UNIVERSITAS GADJAH MADA
Pengaruh Kendala Yang Dimediasi Oleh Negosiasi Kendala Dan Pengalaman Wisatawan Pada Citra Destinasi
Dan Niat Untuk Mengunjungi Kembali Ekowisata
INTAN TRI ANNISA, Yulia Arisnani Widyaningsih, M.B.A., Ph.D.
Universitas Gadjah Mada, 2017 | Diunduh dari http://etd.repository.ugm.ac.id/

Botha, C., Crompton, J. L., & Kim, S. S. (1999). Developing a revised competitive position for Sun/Lost City, South Africa. *Journal of Travel Research*, 37, 341-352.

Carroll, B., & Alexandris, K. (1997). Perception of constraints and strength of motivation: their relationship to recreational sport participation in Greece. *Journal of Leisure Research*, 29 (3), 279-299.

Carù, A., & Cova, B. (2003). Revisiting consumption experience: A more humble but complete view of the concept. *Marketing Theory*, 3 (2), 259-278.

Ceballos-Lascurian, H. (1988). The future of ecotourism. *Mexico Journal*, 27 January, 13–14.

Chen, C. F. & Phou, S. (2013). A closer look at destination: Image, personality, relationship and loyalty. *Tourism Management*, 36, 269-278.

Chen, C. F., & Tsai, D. C. (2007). How destination image and evaluative factors affect behavioral intentions? *Tourism Management*, 28 (4), 1115-1122.

Chen, H. J., Chen, P. J., & Okumus, F. (2013). The relationship between travel constraints and destination image: A case study of Brunei. *Tourism Management*, 35, 198-208.

Chen, J. S., & Gursoy, D. (2001). An investigation of tourists destination loyalty and preferences. *International Journal of Contemporary Hospitality Management*, 13 (2), 79-85.

Chen, J. S., & Hsu, C. H. C. (2000). Measurement of Korean tourist's perceived images of overseas destinations. *Journal of Travel Research*, 38 (4), 411-416.

Chen, P.J. & Kerstetter, D.L. (1999). International student's image of rural of Pennsylvania as a travel destination, *Journal of Travel Research*, 37, 256-266.

Chi, C. G. Q., & Qu, H. (2008). Examining the structural relationships of destination image, tourist satisfaction and destination loyalty: An integrated approach. *Tourism Management*, 29 (4), 624-636.

Chin, W. W., Marcolin, B. L., & Newsted, P. R. (2003). A partial least squares latent variable modeling approach for measuring interaction effects: Results from a Monte Carlo simulation study and an electronic-mail emotion/adoption study. *Information systems research*, 14 (2), 189-217.

UNIVERSITAS GADJAH MADA
Pengaruh Kendala Yang Dimediasi Oleh Negosiasi Kendala Dan Pengalaman Wisatawan Pada Citra Destinasi Dan Niat Untuk Mengunjungi Kembali Ekowisata
INTAN TRI ANNISA, Yulia Arisnani Widyaningsih, M.B.A., Ph.D.
Universitas Gadjah Mada, 2017 | Diunduh dari http://etd.repository.ugm.ac.id/

Chin, W. W., Peterson, R. A., & Brown, S. P. (2008). Structural equation modeling in marketing: Some practical reminders. *Journal of marketing theory and practice, 16* (4), 287-298.

Chiou, W.B., Wan, C.S. and Lee, H.Y. (2008). Virtual experience vs. brochures in the advertisement of scenic spots: how cognitive preferences and order effects influence advertising effects on consumer. *Tourism Management*, 29 (1), 146-50.

Choi, J.G., Tkachenko, T., & Sil, S. (2011). On the destination image of Korea by Russian tourists. *Tourism Management*, 32 (1), 193-194.

Chon, K-S. (1990). The role of destination image in tourism: A review and discussion. *The Tourist Review*, 45 (2), 2-9.

Clark-Carter, D. (1997). Doing quantitative psychological research: From design to report. Hove, UK: Psychology Press Ltd.

Cooper, D. R. & Schindler, P.S. (2014). *Business Research Methods* (12th Edition). New York: McGrow Hill Education.

Court, B. C., & Lupton, R. A. (1997) Customer portfolio development: Modeling destination adopters, inactives, and rejecters. *Journal of Travel Research*, 36 (1), 35–43.

Crawford, D. W., & Godbey, G. (1987). Reconceptualizing barriers to family leisure. *Leisure Sciences*, 9 (2), 119-127.

Crawford, D. W., Jackson, E. L., & Godbey, G. (1991). A hierarchical model of leisure constraints. *Leisure Sciences*, 13 (4), 309-320.

Cronch, G. I. (2011). Destination competitiveness: an analysis of determinant attributes. *Journal of Travel Research*, 50 (1), 27-45.

Csikszentmihalyim, I. S. (1988). Optimal experience: Psychological studies of flow in consciousness. Cambridge: Cambridge University Press.

Curtin, S. (2005). Nature, Wild Animals And Tourism: An Experiential View. *New Journal Of Ecotourism*, 4 (1), 1-15.

Dadgostar, B., & Isotalo, R. M. (1992). Factors affecting time spent by nearhome tourists in city destinations. *Journal of Travel Research*, 31 (2).

UNIVERSITAS GADJAH MADA
Pengaruh Kendala Yang Dimediasi Oleh Negosiasi Kendala Dan Pengalaman Wisatawan Pada Citra Destinasi
Dan Niat Untuk Mengunjungi Kembali Ekowisata
INTAN TRI ANNISA, Yulia Arisnani Widyaningsih, M.B.A., Ph.D.
Universitas Gadjah Mada, 2017 | Diunduh dari http://etd.repository.ugm.ac.id/

Darnell, A. C., & Johnson, P. S. (2001). Repeat visits to attractions: a preliminary economic analysis. *Tourism Management*, 22 (2), 119-126.

do Valle, P. O., Mendes, J., & Guerreiro, M. (2012). Residents' participation in events, events image, and destination image: a correspondence analysis. *Journal of Travel & Tourism Marketing*, 29 (7), 647-664.

Echtner, C. M., & Ritchie, J. R. B. (1991). The meaning and measurement of destination image. *Journal of Tourism Studies*, 2 (2), 2–12.

Echtner, C., & Ritchie, J. R. B. (1993). The measurement of destination image: an empirical assessment. *Journal of Travel Research*, 31 (3), 3-13.

Echtner, C., & Ritchie, J. R. B. (2003). The meaning and measurement of destination image. *The Journal of Tourism Studies*, 14 (1), 37-48.

Elliot, S., Papadopoulos, N., & Kim, S. (2011). An integrative model of place image: exploring relationships between destination, product, and country images. *Journal of Travel Research*, 50, 520-534.

Ellis, G., & Rademacher, C. (1987). Development of typology of common adolescent free time activities: A validation and extension of Kleiber, Larson, and Csikszentmihalyi. *Journal of Leisure Research*, 19, 284-292.

Fakeye, P. C., & Crompton, J. L. (1991). Image differences between prospective, first time, and repeat visitors to the Lower Rio Grande Valley. *Journal of Travel Research*, 30, 10-16.

Folkes, V. S. (1988). Recent attribution research in consumer behavior: A review and new directions. *Journal of Consumer Research*, 14 (4), 548-565.

Frochot, I., & Hughes, H. (2000). HISTOQUAL: The development of a historic houses assessment scale. *Tourism Management*, 21 (2), 157-167.

Fuchs, M., & Weiermair, K. (2003). New perspectives of satisfaction research in tourism destinations. *Tourism Review*, 58 (3), 6-14.

Gao, J. & Kerstetter, D. L. (2016). Using An Intersectionality Perspective To Uncover Older Chinese Female's Perceived Travel Constraints And Negotiation Strategies. *Tourism Management*, 57, 128-138.

Gartner, C. (1989). Tourism image: attribute measurement of state tourism products using multidimensional scaling techniques. *Journal of Travel Research*, 28 (2),16-20.

UNIVERSITAS GADJAH MADA
**Pengaruh Kendala Yang Dimediasi Oleh Negosiasi Kendala Dan Pengalaman Wisatawan Pada Citra Destinasi
Dan Niat Untuk Mengunjungi Kembali Ekowisata**
INTAN TRI ANNISA, Yulia Arisnani Widyaningsih, M.B.A., Ph.D.
Universitas Gadjah Mada, 2017 | Diunduh dari http://etd.repository.ugm.ac.id/

Gartner, W. (1993). Image formation process. *Journal of Travel and Tourism Marketing*, 2 (2/3), 191-215.

Goldratt, E.M. and Cox, J. (1992). The Goal - A Process of Ongoing Improvement. Second Rev. Ed., North River Press Publishing Corporation, Great Barrington, MA.

Gomaz-Jacinto, L., Martin-Garcia, J.S., & Bertiche-Haud'Huyze, C. (1999). A model of tourism experience and attitude change. *Annals of Tourism Research*, 26 (4), 1024-1027.

Goodrich, J. N. (1978). The relationship between preferences for and perceptions of vacation destinations: application of a choice model. *Journal of Travel Tourism*, 17 (2), 8-13.

Greaves, N., & Skinner, H. (2010). The importance of destination image analysis to UK rural tourism. *Marketing Intelligence & Planning*, 28 (4), 486–507.

Gronholdt, L., Martensen, A., & Kristensen, K. (2000). Customer satisfaction measurement at post demark: Results of application of the European customer satisfaction index methodology. *Total Quality Management*, 11 (7), 1008.

Gunn, C. (1972). Vacationscape: Designing Tourist Regions. University of Texas, Washington DC: Taylor and Francis.

Hair, Jr. J. F., Black, W. C., Babin, B. J., Anderson, R. E dan Tatham, R. L. 2014. Multivariate Data Analysis Sixth Edition. *Pearson Education International*. Upper Saddle River. New Jersey.

Hankinson, G. (2006). The management of destination brands: five guiding principles based on recent developments in corporate branding theory. *Journal of Brand Management*, 14 (3), 24-254.

Hoch S. J. and Deighton J., "Managing what consumers learn from experience," *The Journal of Marketing*, 53 (2) 1-20.

Hofstede, G., Hofstede, G. J. & Minkov, M. (2010). *Cultures and Organizations: Software of the Mind* (Rev. 3rd ed.). New York: McGraw-Hill. For translations see www.geerthofstede.nl and "our books".

Holbrook, M. B., & Hirschman, E. C. (1982). The experiential aspects of consumption, consumer fantasies, feeling and fun. *Journal of Consumer Research*, 9 (2), 132–140.

UNIVERSITAS GADJAH MADA
**Pengaruh Kendala Yang Dimediasi Oleh Negosiasi Kendala Dan Pengalaman Wisatawan Pada Citra Destinasi
Dan Niat Untuk Mengunjungi Kembali Ekowisata**
INTAN TRI ANNISA, Yulia Arisnani Widyaningsih, M.B.A., Ph.D.
Universitas Gadjah Mada, 2017 | Diunduh dari http://etd.repository.ugm.ac.id/

Horng, J. S., Liu, C. H., Chiu, H. Y., & Tsai, C. Y. (2012). The role of international tourist perceptions of brand equity and travel intention in culinary tourism. *The Service Industries Journal*, 32 (16), 2607-2621.

Hsu, C., Killion, L., Brown, G., Gross, M., & Huang, S. (2008). Tourism marketing: An Asian-Pacific perspective. Milton, Australia: John Wiley & Sons.

Huang, S., & Hsu, C. (2009). Effects of travel motivation, past experience, perceived constraint, and attitude on revisit intention. *Journal of Travel Research*, 48, 29–44.

Hubbard, J., & Mannell, R. C. (2001). Testing competing models of the leisure constraint negotiation process in a corporate employee recreation setting. *Leisure Sciences*, 23, 145–163.

Hudson, S., & Gilbert, D. (2000). Tourism constraints: the neglected dimension in consumer behaviour research. *Journal of Travel & Tourism Marketing*, 8 (4), 69-78.

Hung, K., & Petrick, J. F. (2010). Developing a measurement scale for constraints to cruising. *Annals of Tourism Research*, 37 (1), 206-228.

Hunt, J.D. (1975). Image as a factor in tourism development. *Journal of Travel Research*, 13, 1-7.

Iso-Ahola, S., & Mannel, R. (1985). Social and psychological constraints on leisure. In M. Wade (Ed.), Constraints on leisure. Springfield, IL: Charles C. Thomas.

Jackson, E. L. (1988). Leisure constraints: A survey of past research. *Leisure Sciences,*10, 203-215.

Jackson, E. L. (1991). Special issue introduction: leisure constraints/constrained leisure. *Leisure Sciences*, 13 (4), 273-278.

Jackson, E. L., & Rucks, V. C. (1993). Reasons for ceasing participation and barrier to participation: further examination of constrained leisure as an internally homogenous concept. *Leisure Sciences,* 15, 217-230.

Jackson, E. L., & Rucks, V. C. (1995). Reasons for ceasing participation and barrier to participation: further examination of constrained leisure as an internally homogenous concept. *Leisure Sciences*, 15, 217-230.

UNIVERSITAS GADJAH MADA
**Pengaruh Kendala Yang Dimediasi Oleh Negosiasi Kendala Dan Pengalaman Wisatawan Pada Citra Destinasi
Dan Niat Untuk Mengunjungi Kembali Ekowisata**
INTAN TRI ANNISA, Yulia Arisnani Widyaningsih, M.B.A., Ph.D.
Universitas Gadjah Mada, 2017 | Diunduh dari http://etd.repository.ugm.ac.id/

Jackson, E. L., & Scott, D. (1999). Constraints to leisureE. L. Jackson & T. L. Burton, eds., *Leisure studies* (pp. 299–321). State College, PA: Venture Publishing, Inc.

Jackson, E., Crawford, D. W., & Godbey, G. (1993). Negotiation of leisure constraints. *Leisure Sciences*, 15, 1–11.

Jang, S., & Feng, R. (2007). Temporal destination revisit intention: The effects of novelty seeking and satisfaction. *Tourism Management*, 28 (2), 580-590.

Jayarman, K., Lin, S. K., Guat, C. L., & Ong, W. L. (2010). Does Malaysian Tourism Attract Singaporeans to Revisit Malaysia?. *Journal of Business and Policy Research*, 5 (2), 159-179.

Joppe, M., Martin, D. W., & Waalen, J. (2001). Toronto's image as a destination: A comparative importance-satisfaction analysis by origin of visitors. *Journal of Travel Research*, 39, 252–260.

Joseph, P. and Gilmore, G.H. (1998). Welcome to the experience economy. Harvard Business Review, 76 (4) 97-105.

Jun, J., & Kyle, G. T. (2011). The effect of identity conflict/facilitation on the experience of constraints to leisure and constraint negotiation. *Journal of Leisure Research*, 43, 176–204.

Kamus Besar Bahasa Indonesia. Online. Tersedia di: http://bahasa.kemdiknas.go.id/kbbi/index.php. Diakses 22 November 2016.

Kang, S. K. and C. H. Hsu. (2004). Spousal conflict level and resolution in family vacation destination selection. *Journal of Hospitality & Tourism Research*, 28 (4), 408-424.

Kay, T., & Jackson, E. (1991). Leisure despite constraint: The impact of leisure constraints on leisure participation. *Journal of Leisure Research*, 23, 301–313.

Kementrian Pariwisata. (2015). Rencana Strategis Sekretariat Kementrian Pariwisata, Jakarta, Kemenpar.

Kennedy, D. W., Smith, R. W., & Austin, D. R. (1991). Special recreation: Opportunities for persons with disabilities (2nd ed.). Dubuque, IA: Wm. C. Brown.

UNIVERSITAS GADJAH MADA
Pengaruh Kendala Yang Dimediasi Oleh Negosiasi Kendala Dan Pengalaman Wisatawan Pada Citra Destinasi
Dan Niat Untuk Mengunjungi Kembali Ekowisata
INTAN TRI ANNISA, Yulia Arisnani Widyaningsih, M.B.A., Ph.D.
Universitas Gadjah Mada, 2017 | Diunduh dari http://etd.repository.ugm.ac.id/

Kim, H., & Richardson, S. L. (2003). Motion picture impacts on destination images. *Annals of Tourism Research*, 30 (1), 216–237.

Kim, J.-H., & Ritchie, J. R. B. (2013). Cross-cultural validation of a Memorable Tourism Experience Scale (MTES). *Journal of Travel Research*.

Kim, K., Hallab, Z., & Kim, J. N. (2012). The moderating effect of travel experience in a destination on the relationship between the destination image and the intention to revisit. *Journal of Hospitality Marketing Management*, 21, 486–505.

Kotler, P., & Keller, K. L. (2016). Marketing Management. 15th ed. United Sates of America. Pearson.

Kozak, M. (2001). Repeaters' behavior at two distinct destinations. *Annals of Tourism Research*, 28 (3), 784-807.

Kurniawan, F. R. (2015, 08 Juni). BTNGM Canangkan Program Ekowisata. Tribun Jogja (online). Diperoleh dari: http://jogja.tribunnews.com/2015/06/08/btngm-canangkan-program-ekowisata

Lai, C., X. Li, and R. Harrill. (2013). Chinese Outbound Tourists' Perceived Constraints to Visiting the United States. *Tourism Management*, 37,136- 46.

Laing, J., F. Wheeler, K. Reeves, W. Frost. (2014). Assessing the experiential value of heritage assets: A case study of a Chinese heritage precinct, Bendigo, Australia, *Tourism Management*, 40, 180-192.

Lam, T. and Hsu, C. (2006). Predicting behavioral intention of choosing a travel destination. *Tourism Management*, *27*(2), 589-599.

Larsen, S. (2007). Aspects of a psychology of the tourist experience. Scandinavin. *Journal of Hospitality & Tourism*, 7 (1), 718.

Lau, A. L. S., & McKercher, B. (2004). Exploration versus acquisition: A comparison of first-time and repeat visitors. *Journal of Travel Research*, 42 (3), 279-285.

Laws, E. (1995). *Tourist Destination Management: Issues, Analysis and Policies*, London, Routledge.

Lazarus, R. & Folkman, S. (1984). Stress, appraisal, and coping. New York: Springer Publishing Company.

Pengaruh Kendala Yang Dimediasi Oleh Negosiasi Kendala Dan Pengalaman Wisatawan Pada Citra Destinasi
Dan Niat Untuk Mengunjungi Kembali Ekowisata
INTAN TRI ANNISA, Yulia Arisnani Widyaningsih, M.B.A., Ph.D.
Universitas Gadjah Mada, 2017 | Diunduh dari http://etd.repository.ugm.ac.id/

Lee, B. K., Agarwal, S., & Kim, H. J. (2012). Influences of travel constraints on the people with disabilities' intention to travel: An application of Seligman's helplessness theory. *Tourism Management*, 33, 569–579.

Lee, C., Lee, Y., & Lee, B. (2005). Korea's destination image formed by the 2002 World Cup. *Annals of Tourism Research*, 32 (4), 839-58.

Li S., Li, C. Huang, G. Zhou, and S. Lee. (2010). Employing Personal/Impersonal Views in Supervised and Semi-supervised Sentiment Classification. In Proceedings of ACL-10, 414-423, 2010.

Li, J. W. J., & Carr, N. (2004). Visitor Satisfaction. *International Journal of Hospitality & Tourism Administration*, 5 (3), 31-48.

Lin, C-H., & Kuo, B. Z-L. (2016). The Behavioral Consequences of Tourist Experience. *Tourism Management Perspective*, 18, 84-91.

Loureiro, S. C. (2014). The role of the rural tourism experience economy in place attachment and behavioral intentions. *International Journal Of Hospitality Management*, 40, 1-9.

Lyu, S. O., & Oh, C. O. (2015). Bridging the conceptual frameworks of constraints negotiation and serious leisure to understand leisure benefit realization. *Leisure Sciences*, 37.

Maddux, J. E, (1993). Social cognitive models of health and exercise behavior: An introduction and review of conceptual issues. *Journal of Applied Sport Psychology*, 5, 116- 140.

Mannell, R., & Loucks-Atkinson, A. (2005). Why don't people do what's ''good'' for them? Cross fertilization among the psychologies of non-participation in leisure, health and exercise behaviors. In E. Jackson (Eds.), Constraints to leisure (pp. 221-232). Pennsylvania: Venture Publishing.

Martin, S. H., & Bosque, R. I. A. (2008). Exploring the cognitive affective nature of destination image and the role of psychological factors in its formation. *Tourism Management*, 29 (2), 263-277.

McKercher, B & Du Cros, H. (2003). Testing a Cultural Tourism Typology. *The International Journal of Tourism Research* 5 (1), 45–58.

McLellan, R. W., & Foushee, K. D. (1983). Negative images of the United States as expressed by tour operators from other countries. *Journal of Travel Research*, 22 (2), 2-5.

UNIVERSITAS GADJAH MADA
**Pengaruh Kendala Yang Dimediasi Oleh Negosiasi Kendala Dan Pengalaman Wisatawan Pada Citra Destinasi
Dan Niat Untuk Mengunjungi Kembali Ekowisata**
INTAN TRI ANNISA, Yulia Arisnani Widyaningsih, M.B.A., Ph.D.
Universitas Gadjah Mada, 2017 | Diunduh dari http://etd.repository.ugm.ac.id/

Mehmetoglu, M. & Engen, M. (2011). Pine and Gilmore's Concept of Experience Economy and Its Dimensions: An Empirical Examination in Tourism, *Journal of Quality Assurance in Hospitality & Tourism*, 12, 237-255.

Milman, A. and A. Pizam. (1995). The Role of the Awareness and Familiarity with a Destination: The Central Florida Case. *Journal of Travel Research*, 33, 21-27.

Morais, D. B. & Lin, C. H. (2010). Why do first-time and repeat visitors patronize a destination?. *Journal of Travel & Tourism Marketing*, 27 (2), 193-210.

Nadeau, J., Heslop, L., O'Reilly, N., & Luk, P. (2008). Destination in a country image context. *Annals of Tourism Research*, 35 (1), 84-106.

Nadirova, A., & Jackson, E. L. (2000). Alternative criterion variables against which to assess the impact of constraints to leisure. *Journal of Leisure Research*, 32, 396–405.

Netemeyer, R.G., Bearden, W.O., Sharma, S. (2003). *Scaling Procedures: Issues and Applications*, Sage Publications, Inc.

Neuman, W. L. (2014). *Social Research Methods*: *Qualitative and Quantitative Approaches* (Seventh Edition). Edinburgh: Pearson Education Limited.

Novak, T. P., Hoffman, D. L., & Yung, Y. F. (2000). Measuring the customer experience in online environments: A structural modeling approach. *Marketing Science*, 19 (1), 22–42.

Nyaupane, G. P., & Andereck, K. L. (2008). Understanding travel constraints: application and extension of a leisure constraints model. *Journal of Travel Research*, 46 (4), 433-439.

Nyaupane, G. P., Morais, D. B., & Graefe, A. R. (2004). Nature tourism constraints: a cross-activity comparison. *Annals of Tourism Research*, 31 (3), 540-555.

Oh, H., Fiore, A. and Jeoung, M. (2007). Measuring Experience Economy Concepts: Tourism Applications. *Journal of Travel Research*, 46 (2), 119-132.

Orams, M.B. (1995). Towards a more desirable form of ecotourism. *Tourism Management*, 16 (1), 3–8.

Pearlin, L. I., & Schooler, C. (1978). The structure of coping. *Journal of Health and Social Behavior*, 19, 2–21.

UNIVERSITAS GADJAH MADA
**Pengaruh Kendala Yang Dimediasi Oleh Negosiasi Kendala Dan Pengalaman Wisatawan Pada Citra Destinasi
Dan Niat Untuk Mengunjungi Kembali Ekowisata**
INTAN TRI ANNISA, Yulia Arisnani Widyaningsih, M.B.A., Ph.D.
Universitas Gadjah Mada, 2017 | Diunduh dari http://etd.repository.ugm.ac.id/

Petrick, J. F., Morais, D. D., & Norman, W. C. (2001). An examination of the determinants of entertainment vacationers' intentions to revisit. *Journal of Travel Research*, 40 (1), 41-48.

Pike, S. (2002). Destination Image Analysis: A review of 142 papers from 1973-2000. *Tourism Management*. 23 (5), 541-549.

Pike, S. (2010). Destination branding case study: tracking brand equity for an emerging destination between 2003 and 2007. *Journal of Hospitality & Tourism Research*, 34 (1), 124-139.

Pike, S., & Ryan, C. (2004). Destination positioning analysis through a comparison of cognitive, affective, and conative perceptions. *Journal of Travel Research*, 42 (4), 333-342.

Pine, B. J., And Gilmore, J. H. (1998). Welcome To The Experiences Economy. Harvard Business Review, 97-107.

Prayag, G. (2009). Tourist's Evaluations of Destination Image, Satisfaction, and Future Behavioral Intentions-the Case of Mauritius. *Journal of Travel & Tourism Marketing*, 26 (8), 836- -853.

Prayag, G., & Ryan, C. (2011). The relationship between the push and pull factors of a tourist destination: The role of nationality–an analytical qualitative research approach. *Current Issues in Tourism*, 14 (2), 121-143.

Pruitt, D.G., & Rubin, J.Z. (1986). Social conflict. New York: McGraw-Hill.

Qu, H. I., Kim, I. H., & Im, H. H. (2011). A model of destination branding: Integrating the concepts of the branding and destination image. *Tourism Management*, 32, 465-476.

Rayan, C. (2002). From motivation to assessment. In C. Rayan (Ed.), The tourist experience (pp. 58-77). London: Continuum.

Raymore, L., Godbey, G., Crawford, D. & von Eye, A. (1993). Nature and process of leisure constraints: An empirical test. *Leisure Sciences*, 15, 99-1 13.

Reisinger, Y., & Turner, L. (1998). Cross-cultural differences in tourism: A strategy for tourism marketers. *Journal of Travel & Tourism Marketing*, 7 (4), 79-106.

Richards, G. (2001). Cultural attractions and European tourism. Wallingford: CAB International.

UNIVERSITAS GADJAH MADA
**Pengaruh Kendala Yang Dimediasi Oleh Negosiasi Kendala Dan Pengalaman Wisatawan Pada Citra Destinasi
Dan Niat Untuk Mengunjungi Kembali Ekowisata**
INTAN TRI ANNISA, Yulia Arisnani Widyaningsih, M.B.A., Ph.D.
Universitas Gadjah Mada, 2017 | Diunduh dari http://etd.repository.ugm.ac.id/

Roehl, W.S., & Fesenmaier, D.R. (1992). Risk perceptions and pleasure travel: An exploratory analysis. *Journal of Travel Research*, 2, 17-26.

Romsa, G., & Hoffman, W. (1980). An application of non-participation data in recreation research: Testing the opportunity theory. *Journal of Leisure Research*, 12, 321- 328.

Ross, G. F. (1993). Ideal and actual images of backpacker visitors to Northern Australia. *Journal of Travel Research*, 32 (2), 54-57.

Russell, J. A. (1980). A circumplex model of affect. *Journal of Personality and Social Psychology*, 39 (6), 1161–1178.

Ryan, C., & Gu, H. (2007). Perceptions of Chinese hotels. Cornell Hotel and Restaurant Administration Quarterly, 48 (4), 380-391.

Schmitt, B. H. (1999). Experiential marketing. *Journal of Marketing Management*, 10 (2), 10-16.

Schneider, I. E., and S. A. Wilhelm Stanis. (2007). Coping: An alternative conceptualization for constraint negotiation and accommodation. *Leisure Sciences*, 29, 391–401.

Schroeder, C. C. (1996). The student learning imperative: implications for student affairs. *Journal of College Student Development*, 37 (2), 118-122.

Scott, D. (1991). The problematic nature of participation in contract bridge: a qualitative study of group-related constraints. *Leisure Sciences*, 13, 321-336.

Sharma, S. (1996). *Applied Multivariate Techniques.* New York: John Willey & Sons.

Shaw, S. M. (1999). Gender and leisure, In E. L. Jackson & T. L. Burton (Eds.), *Leisure studies - Prospects for the twenty- first century* (p. 271- p. 279). State College, Pennsylvania: Venture.

Shaw, S.M., Bonen, A., & McCabe, J.F. (1991). Do more constraints mean less leisure? Examining the relationship between constraints and participation. *Journal o f Leisure Research*, 23, 286-300.

Shinew, K., Floyd, M., & Parry, D. (2004). Understanding the relationship between race and leisure activities and constraints: exploring an alternative framework. *Leisure Sciences*, 26 (2).

UNIVERSITAS GADJAH MADA
**Pengaruh Kendala Yang Dimediasi Oleh Negosiasi Kendala Dan Pengalaman Wisatawan Pada Citra Destinasi
Dan Niat Untuk Mengunjungi Kembali Ekowisata**
INTAN TRI ANNISA, Yulia Arisnani Widyaningsih, M.B.A., Ph.D.
Universitas Gadjah Mada, 2017 | Diunduh dari http://etd.repository.ugm.ac.id/

Shoemaker, S., & Lewis, R. C. (1999). Customer loyalty: the future of hospitality marketing. *International Journal of Hospitality Management*, 18 (4), 345-370.

Son, J. S., Kerstetter, D. L., & Mowen, A. J. (2009). Illuminating identity and health in the constraint negotiation of leisure-time physical activity in mid to late life. *Journal of Park and Recreation Administration*, 27, 96–115.

Sonmez, S. F., Apostolopoulos, Y. & Tarlow, P. (1999), 'Tourism in crisis: Managing the effects of terrorism. (Special issue on war, terrorism, tourism: Times of crisis and recovery)', *Journal of Travel Research*, 38 (1), 3-9.

Stamboulis, Y., & Skayannis, P. (2003). Innovation strategies and technology for experience based tourism. *Tourism Management*, 24 (1), 35–43.

Stepchenkova, S., & Eales, J. S. (2011). Destination image as quantified media messages: the effect of news on tourism demand. *Journal of Travel Research*, 50 (2), 198-212.

Stern, E. & Krakover, S. (1993). The formation of a composite urban image. *Geographical Analysis*, 25 (2), 130-146.

Stylos, N., Bellou, V., & Andronikidis, A. (2016). Destination images, holistic images and personal normative beliefs: Predictors of intention to revist a destination. *Journal of Tourism Management*.

Tabachnick, B. G., & Fidell, L. S. (2013). *Using multivariate statistics.* New Jersey: Pearson Education, Inc.

Tan, W. (2016). Repeat visitation: A study from the perspective of leisure constraint, tourist experience, destination images, and experiential familiarity. *Journal of Destination Marketing & Management.*

Tapachai, N. and R. Waryszak. (2000). An examination of the role of beneficial image in tourist destination selection. *Journal of travel research*, 39 (1), 37-44.

Tasci, A., & Gartner, W. (2007). Destination image and its functional relationships. *Journal of Travel Research*, 45 (3), 413-425.

Tasci, A., Gartner, W., & Cavusgil, T. (2007). Conceptualization and operationalization of destination image. *Journal of Hospitality and Tourism Research*, 31 (2), 194-223.

UNIVERSITAS GADJAH MADA
**Pengaruh Kendala Yang Dimediasi Oleh Negosiasi Kendala Dan Pengalaman Wisatawan Pada Citra Destinasi
Dan Niat Untuk Mengunjungi Kembali Ekowisata**
INTAN TRI ANNISA, Yulia Arisnani Widyaningsih, M.B.A., Ph.D.
Universitas Gadjah Mada, 2017 | Diunduh dari http://etd.repository.ugm.ac.id/

The International Ecotourism Society. (2006). Fact Sheet: Global Ecotourism. Washington, DC: The International Ecotourism Society.

Toffler, A. (1970). Future shock. New York: Amereon Ltd.

Toohey, K. and Taylor, T. (2008). Mega events, fear and risk: Terrorism at the Olympic Games. *Journal of Sport Management* 22 (4), 451-469.

Um S, and Crompton JL. (1999). "The Roles of Image and Perceived Constraints at Different Stages in the Tourist's Destination Decision Process" In A Pizam, Y Mansfeld (Eds.). *Consumer Behavior in Travel and Tourism* (pp. 81-102). New York: Haworth Press.

Um, S., Chon, K., & Ro, Y. H. (2006). Antecedents of revisit intention. *Annals of Tourism Research*, 33 (4), 1141-1158.

Uysal, M., Chen, J., & Williams, D. (2000). Increasing state market share through a regional positioning. *Tourism Management*, 21 (1).

Walls, R., Okumus, F., Wang, Y., Joon, D., Kwun, W. (2011). An epistemology view of consumer experiences. *Int. J. Hosp. Manag*. 30, 10–21.

Walmsley, D. J. & Jenkins, J. M. (1993). Appraisive images of tourist areas: Application of personal construct. *Australian Geographer*, 24 (2), 1–13.

Wang, C., & Hsu, M. K. (2010). The relationships of destination image, satisfaction, and behavioral intentions: an integrated model. *Journal of Travel & Tourism Marketing*, 27 (8), 829-843.

Weaver, D. & Lawton, L. (2002). Overnight ecotourist market segmentation in the Gold Coast hinterland of Australia. *Journal of Travel Research*, 40, 270-280.

Weaver, P.A., Weber, K. and McCleary, K.W. (2007). Destination evaluation: the role of previous travel experience and trip characteristics. *Journal of Travel Research*, 45 (3) 333-44.

White, D. D. (2008). A structural model of leisure constraints negotiation in outdoor recreation. *Leisure Sciences*, 30 (4), 342–359.

Wilhelm Stanis, S.A., Schneider, I.E. and Russell, K.C. (2009). Leisure Time Physical Activity of Park Visitors: Retesting Constraint Models in Adoption and Maintenance Stages. *Leisure Sciences*, 31, 287-304.

Williams, C., & Buswell, J. (2003). Service quality in leisure and tourism. CABI.

UNIVERSITAS GADJAH MADA
Pengaruh Kendala Yang Dimediasi Oleh Negosiasi Kendala Dan Pengalaman Wisatawan Pada Citra Destinasi
Dan Niat Untuk Mengunjungi Kembali Ekowisata
INTAN TRI ANNISA, Yulia Arisnani Widyaningsih, M.B.A., Ph.D.
Universitas Gadjah Mada, 2017 | Diunduh dari http://etd.repository.ugm.ac.id/

Wirtz, D., Kruger, J., Scollon, C. N., & Diener, E. (2003). What to do on spring break ? The role of predicted, online, and remembered experience in future choice, *Psychological Science*, 14, 520524.

Yoon, Y., & Uysal, M. (2005). An examination of the effects of motivation and satisfaction on destination loyalty: a structural model. *Tourism Management*, 26 (1), 45-56.

Yuksel, A. (2001). Managing customer satisfaction and retention: A case of tourist destinations, Turkey. *Journal of Vacation Marketing*, 7 (2), 153-168.

Yuksel, A., Yuksel, F., Bilim, Y. (2010). Destination Attatchment: Effects on customer satisfaction and cognitive, affective, and conative loyalty. *Tourism Management*, 31 (2), 274-284.

Zabkar, V., Brenc, M. M., & Dmitrovic, T. (2010). Modelling perceived quality, visitor satisfaction and behavioural intentions at the destination level. *Tourism Management*, 31(4), 537-546.

Zhang, H., Xiaoxiao, F., Liping A. C., & Lin L. (2014). Destination Image and Tourist Loyalty: A Meta-Analysis. *Tourism Management*, 40, 213-223.

Zhang, H., Zhang, J., Cheng, S., Lu, S., & Shi, C. (2012). Role of constraints in Chinese calligraphic landscape experience: an extension of a leisure constraints model. *Tourism Management*, 33 (6), 1398-1407.

Zuckerman, M. (1979). Sensation seeking and risk taking . In C.E.Izard (Ed.). *Emotions in personality and psychopathology* (pp.163-197) New York: Plenum Press.