

## DAFTAR PUSTAKA

- Adams, Barbara. D., Waldherr, Sonya., dan Sartori, Jessica. 2008. *Trust in Teams Scale, Trust in Leaders Scale, Manual for Administration and Analyses*. Toronto: Defence Research and Development Canada.
- Arikunto, S. 2006. *Prosedur Penelitian Suatu Pendekatan Praktik*. Jakarta: Rineka Cipta.
- Arni, Muhammad. 2005. *Komunikasi Organisasi*. Jakarta: Bumi Aksara.
- Azwar, Saifuddin. 1998. *Metode Penelitian*. Yogyakarta: Pustaka Pelajar.
- Bandura, A. 1997. *Self Efficacy–The Exercise of Control (Fifth Printing, 2002)*. New York: W.H. Freeman & Company.
- Bovey, W.H., dan Hede, A. 2001. “Resistance to Organizational Change: The Role of Cognitive and Affective Processes”. *Leadership and Organization Development Journal*, 22(8): 372–382.
- Costigan, R.D., Ilter, S.S. dan Berman, J.J. 1998. “A multi-dimensional study of trust in organizations”. *Journal of Managerial Issues*, 10(3): 303-17.
- Cummings dan Worley. 2005. *Organizational Development & Change*. Mason: Mc Graw Hill.
- Davidson, Jeff. 2005. *The Complete Ideal’s Guide:Change Management*. Jakarta: Prenada Media.
- Donald R.Cooper., dan Pamela S. Schindler. 2006. *Bussines Research Methods (9th Edition)*. New York: McGraw-Hill.

- Doney, P.M., dan Cannon, J.P. 1997. "An examination of the nature of trust in buyer-seller relationship". *Journal of Marketing*, 61(1): 35-51.
- Downs, C. W., dan Hazen, M. D. 1977. "A factor analytic study of communication satisfaction". *Journal of Business Communication*, 14(3): 63-74.
- Elving, W.J.L. 2005. "The role of communication in organisational change". *Corporate Communications: An International Journal*, 10: 129-38.
- Ghozali, Imam. 2009. *Application of Multivariate Analysis with SPSS Program*. Semarang: UNDIP.
- Gibson, J.L., Ivancevich, J.M, Donnelly. J.H., dan Konopaske, R. 2009. *Organization: Behavior, Structure, Processes*. New York: McGraw Hill.
- Griffin, Ricky. 2000. *Management Edisi 2*. Jakarta: Erlangga.
- Handoko, T. Hani. 1984. *Dasar-dasar Manajemen Produksi dan Operasi*. Yogyakarta: BPFE-Yogyakarta.
- Hasan, M. Iqbal. 2002. *Principles of Research Methodology and Its Applications*. Bogor: Ghalia Indonesia.
- Indriantoro, Nur dan Supomo, Bambang. 2011. *Metodologi Penelitian Bisnis Untuk Akuntansi Dan Manajemen Edisi Pertama*. Yogyakarta: BPFE-Yogyakarta.
- Jogiyanto. 2007. *Metodologi Penelitian Bisnis: Salah Kaprah Dan Pengalaman-Pengalaman*. Yogyakarta: BPFE-Yogyakarta.
- Johansson, Catrin .1996. "Speaking of change: Three communication approaches in studies of organizational change". *Corporate Communications: An International Journal*, 13(3): 288-305.
- Kreitner, Robert dan Kinicki, Angelo. 2010. *Organizational Behavior (9th edition)*. New York: McGraw-Hill.

- Lewis, L.K. dan Seibold, D. 1998. "Reconceptualizing organizational change implementation as a communication problem: a review of literature and research agenda". *Roloff, M.E. and Paulson, G. (Eds) Communication Yearbook*, 21: 93-151.
- Lines, R. 2004. "Influence of participation in strategic change: resistance, organizational commitment and change goal achievement". *Journal of change management*, 4: 193-215.
- Mahkamah Agung Republik Indonesia. 2010. *Cetak Biru Pembaruan Peradilan 2010-2035*. Jakarta: Mahkamah Agung Republik Indonesia.
- Mahkamah Agung Republik Indonesia. 2015. *Cetak Pembaruan Mahkamah Agung Roadmap 2015-2019*. Jakarta: Mahkamah Agung Republik Indonesia.
- Mayer, R.C., Davis, J. H., dan Schoorman, F. D. 1995. *An Integratif Model of Organizational Trust*, *Academy of Management Review*, 30(3): 709-734.
- Muhammad, Arni. 2005. *Komunikasi Organisasi*. Jakarta: PT.Bumi Aksara.
- Nyhan, Ronald C. 2000. "Changing The Paradigm Trust and Its Role in Public Sector Organizations", *Journal Of American Review of Public Administration*, Summer.
- Oreg, Shaul. 2003. "Resistance to Change : Developing an Individual Difference Measure". *Jurnal of Applied Psychology*, 88(4): 680-693.
- Pace, R. Wayne, dan Don. F. Faules. 2006. *Komunikasi Organisasi*. Bandung: PT. Remaja Rosda Karya.
- Palmer, Ian., Dunford, R., dan Akin, G. 2009. *Managing Organizational Change: A Multiple Perspective Approach*. New York: McGraw Hill
- Phillips, J. M., dan S. M. Gully. 1997. "Role of Goal Orientation, Ability, Need for Achievement, and Locus of Control in the Self-Efficacy and Goal-Setting Process". *Journal of Applied Psychology*, 82: 792-802.

- Piderit, S.K. 2000. "Rethinking resistance and recognizing ambivalence: a multidimensional view of attitudes toward an organizational change". *Academy of Management Review*, 25(4): 783-794.
- Podsakoff, P.M, Mac Kenzie, S.B., dan Lee, J.Y. 2003. "Common Method Biases in Behavioral Research: A Critical Review of the Literature and Recommended Remedies". *Journal of Applied Psychology*, 88(5): 879-903.
- Priyatno, Dwi. 2014. *SPSS 22: Pengolah Data Terpraktis*. Yogyakarta: CV. Andi Offset.
- Rakhmat, J. 2005. *Psikologi Komunikasi*. Bandung: PT Remaja Rosdakarya.
- Redding, Senbern, Muhammad. 2001. *Komunikasi Organisasi*. Bandung: PT. Remaja Rosdakarya.
- Reynolds, Larry. 1997. *The Trust Effect: Creating The High Trust High Performance Organization*. London: Nicholas Brealey Publishing.
- Robbins, Stephen. 1991. *Organization Theory, Structure, Design and Applications*. New York: NY Hall.
- Rousseau, D.M., S.B. Sitkin, R.S. Burt, dan C. Camerer. 1998. "Not So Different After All: A Cross-Discipline View of Trust". *Academy of Management Review* 23: 393-404.
- Satori, Djam'an. 2010. *Metodologi Penelitian Kualitatif*. Bandung: Alfabeta.
- Schwarzer, Ralf, dan Jerusalem, Matthias. 1995. *General Self-efficacy Scale*. Germany: Freie Universitat Berlin
- Sedarmayanti. 2000. *Restructuring and Organizational Empowerment for Facing the Dynamics of Environmental Change*. Bandung: Masdar Maju.

- Sekaran, U., dan Bougie, R. 2010. *Research Methods for Business: A SkillBuilding Approach, Fifth Edition*. New York: John Wiley and Sons, Ltd. Publication.
- Shaw, Robert B. 1997. *Trust in the Balance: Building Successful Organizations on Result Integrity and Concern*. California: Jossey-Bass Inc.
- Sitinjak, J.R.T., dan Sugiarto. 2006. *LISREL*. Yogyakarta: Graha Ilmu.
- Sugiyono. 2004. *Statistics for Research (Sixth Edition)*. Bandung: Alfabeta Publisher.
- Veithzal, Rivai. 2004. *Manajemen Sumber Daya Manusia Untuk Perusahaan*. Jakarta: PT Raja Grafindo persada