

## DAFTAR PUSTAKA

- Achaerandio, R. et al., 2012. Smart Cities Analysis in Spain 2012 — The Smart Journey.
- Adiningsih, E.S., Soenarmo, S.H. & Mujiasih, S., Kajian Perubahan Distribusi Spasial Suhu Udara Akibat Perubahan Penutup Lahan: Studi Kasus Cekungan Bandung.
- Albrecht, S. et al., 2008. eParticipation – Electronic Participation of Citizens and the Business Community in eGovernment. Available at: [http://www.ifib.de/publikationsdateien/study\\_e-participation\\_engl.pdf](http://www.ifib.de/publikationsdateien/study_e-participation_engl.pdf) [Accessed June 17, 2015].
- Alesina, A. & Perotti, R., 1005. Income Distribution, Political Instability and Investment. Available at: [http://academiccommons.columbia.edu/download/fedora\\_content/download/ac:100204/CONTENT/econ\\_9495\\_751.pdf](http://academiccommons.columbia.edu/download/fedora_content/download/ac:100204/CONTENT/econ_9495_751.pdf) [Accessed June 18, 2015].
- Alfino, S., 2014. The Role of Standards in Smart Cities. Available at: <http://www.bsigroup.com/LocalFiles/en-GB/smart-cities/resources/The-Role-of-Standards-in-Smart-Cities-Issue-2-August-2014.pdf> [Accessed June 14, 2015].
- Amsterdam Climate Office, 2008. New Amsterdam Climate.
- Amsterdam Economic Board, 2014. Amsterdam an unrivalled location for ICT businesses. Available at: <http://www.amsterdameconomicboard.com/download.php?itemID=1037> [Accessed June 18, 2015].
- Amsterdam Economic Board, 2015. *Skema Kerja Amsterdam Economic Board*,
- Amsterdam Port Authority, 2004. Facts & Figures. Available at: [http://www.portofamsterdam.com/docs/uk/ms\\_facts%20and%20figures\\_uk.pdf](http://www.portofamsterdam.com/docs/uk/ms_facts%20and%20figures_uk.pdf) [Accessed June 18, 2015].
- Amsterdam RAI, 2013. Amsterdam RAI Sustainability Report 2012. Available at: [http://www.ufi.org/MEDIAS/pdf/ufiactivities/sdaward/2013\\_awards/amsterdam\\_report\\_2013.pdf](http://www.ufi.org/MEDIAS/pdf/ufiactivities/sdaward/2013_awards/amsterdam_report_2013.pdf) [Accessed June 10, 2015].
- Amsterdam Smart City, 2011. *Skema Kerja Amsterdam Smart City*,
- Amsterdam Smart City, 2011. *Smart Stories Amsterdam Smart City*, Amsterdam: Amsterdam Smart City. Available at: <http://www.amsterdameconomicboard.com/download.php?itemID=289> [Accessed May 22, 2015].
- Amsterdam Smart City, 2014. The 10 Smartest Cities In Europe. *Amsterdam Smart City*. Available at: <http://amsterdamsmartcity.com/news/>.

- Amsterdam Smart City, 2015a. *Amsterdam Arena*, Available at: <http://Amsterdamsmartcity.com/cache/856-header-84fd6ebb8bb6287536ac58b5d9cdfb91-Amsterdam-ArenA.jpg> [Accessed June 16, 2015].
- Amsterdam Smart City, 2015b. *Budget Monitoring*, Available at: <http://Amsterdamsmartcity.com/cache/1465-header-9049ad181bb52a5d8e1a0a3cfefbf653-Budgetmonitoring.png> [Accessed June 16, 2015].
- Amsterdam Smart City, 2015c. *Climate Street*, Available at: [http://Amsterdamsmartcity.com/cache/213-header-6d165e8798be82bae845d6c34e811b69-climatestreet\\_01.jpg](http://Amsterdamsmartcity.com/cache/213-header-6d165e8798be82bae845d6c34e811b69-climatestreet_01.jpg) [Accessed June 16, 2015].
- Amsterdam Smart City, 2015d. *Decentral Generation: Fuel Cell Technology*, Available at: [http://Amsterdamsmartcity.com/cache/238-header-5558d3451eece0665b3004768cbb2997-fuelcell\\_02.jpg](http://Amsterdamsmartcity.com/cache/238-header-5558d3451eece0665b3004768cbb2997-fuelcell_02.jpg) [Accessed June 16, 2015].
- Amsterdam Smart City, 2015e. *Energy Storage for Households*, Available at: <http://Amsterdamsmartcity.com/cache/1272-header-a38389375d9a9e0499584e409d2c10f1-proyekenergieopslag+770x433.jpg> [Accessed June 16, 2015].
- Amsterdam Smart City, 2015f. *Incident Management*, Available at: <http://Amsterdamsmartcity.com/cache/1579-header-54af158720270a936bcc844de95b0914-Yeller1.jpg> [Accessed June 16, 2015].
- Amsterdam Smart City, 2015g. *ITO Tower*, Available at: [http://Amsterdamsmartcity.com/cache/326-header-25914351bfb37b3a3420ac824cf56e41-ito\\_01.jpg](http://Amsterdamsmartcity.com/cache/326-header-25914351bfb37b3a3420ac824cf56e41-ito_01.jpg) [Accessed June 16, 2015].
- Amsterdam Smart City, 2015h. *Nxt City Amsterdam*, Available at: <http://Amsterdamsmartcity.com/cache/1535-header-5cf53c62a2fc6c896728f32588d61072-header-proyek.png> [Accessed June 16, 2015].
- Amsterdam Smart City, 2015i. *Serious Gaming*, Available at: <http://Amsterdamsmartcity.com/cache/1140-header-314ab2f0ed8055293db2c035ca7fae33-Serious+Gaming2.jpg>, [Accessed June 16, 2015].
- Amsterdam Smart City, 2015j. *Ship to Grid*, Available at: [http://Amsterdamsmartcity.com/cache/233-header-090035df988e76070b0101a786e7dd9f-Walstroom\\_boot\\_brug.jpg](http://Amsterdamsmartcity.com/cache/233-header-090035df988e76070b0101a786e7dd9f-Walstroom_boot_brug.jpg) [Accessed June 16, 2015].
- Amsterdam Smart City, 2015k. *Smart Airmiles*, Available at: <http://Amsterdamsmartcity.com/cache/391-header-0e785e6b6841b538a3dff07602b51787-tpex.jpg> [Accessed June 16, 2015].
- Amsterdam Smart City, 2015l. *Smart House*, Available at: <http://Amsterdamsmartcity.com/cache/632-header-bd2ab60f7b00f69ee570e5d5eaf9b4a7-Proyekfoto-1.jpg> [Accessed June 16, 2015].

- Amsterdam Smart City, 2015m. *Smart Lighting*, Available at: <http://Amsterdamsmartcity.com/cache/858-header-38f458f2452085b0c7aedd41b9fea749-1.0-Smart-light.jpg> [Accessed June 16, 2015].
- Amsterdam Smart City, 2015n. *Smart Parking*, Available at: [http://Amsterdamsmartcity.com/cache/1053-header-4f407432edae07fdcf652a3fa549a528-SCA\\_beelden\\_groot\\_VanGalen.jpg](http://Amsterdamsmartcity.com/cache/1053-header-4f407432edae07fdcf652a3fa549a528-SCA_beelden_groot_VanGalen.jpg) [Accessed June 16, 2015].
- Amsterdam Smart City, 2015o. *Smart Sport Parks*, Available at: [http://Amsterdamsmartcity.com/cache/386-header-11272ca428d982a57e30bcdea6910089-jaap\\_edden.jpg](http://Amsterdamsmartcity.com/cache/386-header-11272ca428d982a57e30bcdea6910089-jaap_edden.jpg) [Accessed June 16, 2015].
- Amsterdam Smart City, 2015p. *Smart Work @ IJBurg*, Available at: [http://Amsterdamsmartcity.com/cache/343-header-8a858ef6c05f75d945ad71d8822cf191-slim\\_werken\\_02.jpg](http://Amsterdamsmartcity.com/cache/343-header-8a858ef6c05f75d945ad71d8822cf191-slim_werken_02.jpg) [Accessed June 16, 2015].
- Amsterdam Smart City, 2015q. *Taxi Sharing*, Available at: <http://Amsterdamsmartcity.com/cache/1579-header-54af158720270a936bcc844de95b0914-Yeller1.jpg> [Accessed June 16, 2015].
- Amsterdam Smart City, Liander & Amsterdam Innovatie Motor, 2011. Sustainable cities today, inventing a new urbanity tomorrow.
- Annoni, P. & Dijkstra, L., 2013. *EU Regional Competitiveness Index 2013*, European Commission. Available at: <http://www.jrc.ec.europa.eu/> [Accessed June 18, 2015].
- Anon, 2009a. Cycling in The Netherlands. Available at: <http://www.fietsberaad.nl/library/repository/bestanden/CyclingintheNetherlands2009.pdf> [Accessed June 14, 2015].
- Anon, 2009b. Earth System Governance People, Places and the Planet. In Amsterdam Conference on the Human Dimensions of Global Environmental Change. Voledam: Vrije Universiteit Amsterdam. Available at: <http://www.ihdp.unu.edu/docs/Publications/ESG/2009-Amsterdam-Conference-Final-Programme.pdf> [Accessed June 15, 2015].
- Anon, 2011. Perkembangan Terbaru Nasional Seputar REDD+ di Indonesia.
- Anon, 2015. *Moetje Watt*, Available at: [http://www.fpiec.pl/uploads/media\\_items/Amsterdam-2.800.600.s.jpg](http://www.fpiec.pl/uploads/media_items/Amsterdam-2.800.600.s.jpg) [Accessed June 16, 2015].
- Anon, Amsterdam Metropolitan Area. Available at: <http://www.lelystad-future.com/themes/lelystad/overlay/map-big.png> [Accessed June 1, 2015a].
- Anon, Amsterdam. Available at: [http://martinprosperity.org/global-cities/Global-Cities\\_Amsterdam.pdf](http://martinprosperity.org/global-cities/Global-Cities_Amsterdam.pdf) [Accessed June 14, 2015].
- Anon, Global Methane Initiative: Indonesia. *Global Methane Initiative*. Available at: <https://www.globalmethane.org/partners/indonesia.aspx> [Accessed November 3, 2014b].

- Anonim, Anonim. Available at: <http://digilib.unpas.ac.id/download.php?id=1426> [Accessed July 8, 2015].
- Aziza, K.S., 2014. DKI Luncurkan Aplikasi “Smart City.” *Megapolitan*. Available at: <http://news.kompas.com/> [Accessed June 18, 2015].
- Badan Pusat Statistik Provinsi DKI Jakarta, 2015. Indikator Kesejahteraan Masyarakat Provinsi DKI Jakarta 2014.
- Bandung Aktual, 2013. Permudah Jalur Pengaduan Warga, Pemkot Bandung Luncurkan LAPOR. *Bandung Aktual*. Available at: <http://www.bandungaktual.com/> [Accessed June 17, 2015].
- BAPPENAS, 2009. Evaluasi Pelaksanaan Program Wajib Belajar Pendidikan Dasar 9 Tahun.
- Baron, G., 2015. Ger Baron: How Became Amsterdam the Richest City in The World? *Smart City Event*. Available at: <http://www.smart-circle.org/smartcity/blog/ger-baron-amsterdam-richest-city-world/> [Accessed June 18, 2015].
- Bas, V., 2013. Cities of Innovation: Amsterdam as a Hyper-Connected City. *Meeting of the Minds*. Available at: [cityminded.org/cities-of-innovation-amsterdam-as-a-hyper-connected-city](http://cityminded.org/cities-of-innovation-amsterdam-as-a-hyper-connected-city) [Accessed June 1, 2015].
- Benini, M., Cindio, F.D. & Sonnante, L., 2005. Virtuouse, a Virtual Community Open Source Engine for Integrating Civic Networks and Digital Cities. In *Digital Cities III*. Springer, pp. 217–232.
- Böhringer, C., The Kyoto Protocol: A Review and Perspectives.
- Boni, A.L., 2015. Involving Citizens is a Central to a Successful Smart City. *Smart City Event*. Available at: <http://www.smart-circle.org/smartcity/smart-city/anna-lisa-boni-involving-citizens-central-succesful-smart-city> [Accessed June 18, 2015].
- BPS Kota Bandung, 2013. Jumlah Penduduk Menurut Pendidikan Tertinggi di Kota Bandung 2012. *BPS Kota Bandung*. Available at: <http://bandungkota.bps.go.id/publikasi/kota-bandung-dalam-angka-2013> [Accessed June 25, 2015].
- BPS Kota Surabaya, 2013. Laporan Eksekutif Pendidikan Provinsi Jawa Timur 2013. Available at: <http://surabayakota.bps.go.id/webbeta/frontend/linkTabelStatis/view/id/492> [Accessed June 25, 2015].
- BPS Provinsi DKI Jakarta, 2014. *Indikator Kesejahteraan Masyarakat DKI Jakarta 2014*, BPS Provinsi DKI Jakarta. Available at: [http://jakarta.bps.go.id/backend/pdf\\_publicasi/Indikator-Kesejahteraan-Masyarakat-Provinsi-DKI-Jakarta-2014.pdf](http://jakarta.bps.go.id/backend/pdf_publicasi/Indikator-Kesejahteraan-Masyarakat-Provinsi-DKI-Jakarta-2014.pdf) [Accessed June 25, 2015].
- Brinkman, J., 2011. Supporting sustainability through smart infrastructures: the case of Amsterdam.
- Center for Environment Education, 2007. Sustainable Development: An Introduction.

- Chau, L., 2015. Amsterdam is a Hub of Startup Innovation. *Economic Intelligence*. Available at: <http://www.usnews.com/opinion/economic-intelligence/2015/06/09/> [Accessed June 22, 2015].
- CITEAIR, 2007. Amsterdam Yearly Air Quality Index. *Air Quality in Europe*. Available at: [http://www.airqualitynow.eu/comparing\\_city\\_annual.php?amsterdam](http://www.airqualitynow.eu/comparing_city_annual.php?amsterdam) [Accessed June 23, 2015].
- City of Amsterdam, 2003. Choosing Amsterdam. Available at: <http://www.iamsterdam.com/~media/PDF/choosing-amsterdam.pdf> [Accessed June 14, 2015].
- City of Amsterdam, 2009. Amsterdam in 2020: Sustainable Oppotunities, Sustainable Future.
- City of Amsterdam, 2011. Amsterdam Definitely Sustainable.
- City of Amsterdam, 2013. Environment and Water. Available at: <http://www.os.amsterdam.nl/english/#> [Accessed July 9, 2015].
- City of Amsterdam, 2013. Understanding Amsterdam. Available at: [http://www.ois.amsterdam.nl/assets/pdfs/2013\\_understanding\\_amsterdam.pdf](http://www.ois.amsterdam.nl/assets/pdfs/2013_understanding_amsterdam.pdf) [Accessed June 14, 2015].
- City of Amsterdam, 2014a. Internet use of the inhabitants of Amsterdam, 2008-2013. *Onderzoek, Informatie en Statistiek*. Available at: <http://www.ois.amsterdam.nl/english/> [Accessed June 25, 2015].
- City of Amsterdam, 2014b. Population by age and sex, 1 January 1900 - 2014. *Onderzoek, Informatie en Statistiek*. Available at: <http://www.ois.amsterdam.nl/english/> [Accessed June 25, 2015].
- City of Amsterdam, Policy Framework: European Strategy for Amsterdam. *Gemeente Amsterdam*. Available at: <http://www.amsterdam.nl/gemeente/organisatie/ruimte-economie/> [Accessed June 22, 2015].
- Cocchia, A., 2014. Smart and Digital City: A Systematic Literature Review.
- Cohen, B., 2013. What Exactly Is A Smart City? *Fast Company*. Available at: <http://www.fastcoexist.com/1680538/what-exactly-is-a-smart-city> [Accessed March 27, 2014].
- Colleena, M., 2014. *Strategi Kota Barcelona Menuju Smart City*. Penelitian. Yogyakarta: Universitas Gadjah Mada.
- Commercial Division of the Port of Amsterdam, 2007. Facts and Figures. Available at: [http://www.portofamsterdam.nl/docs/uk/statistics/2008/Related%20documents/economics/Facts\\_Figures%202007.pdf](http://www.portofamsterdam.nl/docs/uk/statistics/2008/Related%20documents/economics/Facts_Figures%202007.pdf) [Accessed June 22, 2015].
- Computer Hope, 2015. When was the first computer invented? *Computer Hope*. Available at: <http://www.computerhope.com/issues/ch000984.htm> [Accessed June 15, 2015].

- Cosseboom, L., 2015. 3 Cara Indonesia Menjadi Lebih Menarik Bagi Investor Asing. *TECHINASIA*. Available at: <http://id.techinasia.com/3-cara-indonesia-menarik-investor-asing/> [Accessed June 18, 2015].
- Council for The Environment and Infrastructure, 2013. Pulling Together Governance in The Schiphol/Amsterdam Metropolitan Region. Available at: [http://www.rli.nl/sites/default/files/pulling\\_together\\_\\_\\_governance\\_in\\_the\\_schiphol\\_amsterdam\\_metropolitan\\_region\\_-\\_english\\_version\\_1.pdf](http://www.rli.nl/sites/default/files/pulling_together___governance_in_the_schiphol_amsterdam_metropolitan_region_-_english_version_1.pdf) [Accessed June 15, 2015].
- Craglia, M. & Granell, C., 2014. *Citizen Science and Smart Cities*, Luxemburg: European Union.
- Damert, R.P. & Cocchia, A., Smart City and Digital City: Twenty Years of Terminology Evolution.
- De Lange, M., 2015. The Playful City: play and games for citizen participation in the smart city. Available at: [http://cyberparks-project.eu/agora/wp-content/uploads/2015/03/150225\\_Michiel\\_de\\_Lange-STSM-working\\_plan.pdf](http://cyberparks-project.eu/agora/wp-content/uploads/2015/03/150225_Michiel_de_Lange-STSM-working_plan.pdf) [Accessed June 15, 2015].
- Dutch Daily News, 2013. Netherlands Ranks Among World's Top 10 Countries for Higher Education. *Dutch Daily News*. Available at: <http://www.dutchdailynews.com> [Accessed June 17, 2015].
- Dutch News, 2015. The Netherlands is Popular with Cyber Criminals. *Dutch News*. Available at: <http://www.dutchnews.nl/news/archives/2015/04> [Accessed July 8, 2015].
- Economist Intelligence Unit, 2009. European Green City Index. Available at: [http://www.siemens.com/press/pool/de/events/corporate/2009-12-Cop15/European\\_Green\\_City\\_Index.pdf](http://www.siemens.com/press/pool/de/events/corporate/2009-12-Cop15/European_Green_City_Index.pdf) [Accessed June 14, 2015].
- Economist Intelligence Unit, 2012. Hotspots Benchmarking Global City Competitiveness.
- European Commission, 2002. Official Journal of the European Commission.
- European Commission, 2012. Analysis of options beyond 20% GHG emission reductions: Member State results.
- European Commission, 2013. The EU Strategy on adaptation to climate change. Available at: [http://ec.europa.eu/clima/policies/adaptation/what/documentation\\_en.htm](http://ec.europa.eu/clima/policies/adaptation/what/documentation_en.htm).
- European Commission, 2014. Progress Towards Achieving The Kyoto and EU 2020 Objectives.
- European Commission, 2015. A Framework Strategy for a Resilient Energy Union with a Forward-Looking Climate Change Policy.
- European Commission, EU Action on Climate. *Climate Action*. Available at: <http://ec.europa.eu/clima/policies/brief/eu/> [Accessed June 17, 2015].
- European Commission, The 2020 climate and energy package. *Climate Action*. Available at: [http://ec.europa.eu/clima/policies/package/index\\_en.htm](http://ec.europa.eu/clima/policies/package/index_en.htm) [Accessed April 4, 2015].



- Forest Peoples Programme, 2011. Seri briefing hak-hak, hutan dan iklim. Available at: <http://www.forestpeoples.org/sites/fpp/files/publication/2012/05/perkembangan-terbaru-nasional-briefing-1-edit-ek-terkini-2.pdf> [Accessed June 24, 2015].
- Gamero, R., 2012. Why Do We Need Smart Cities? *Public Policy*. Available at: <http://www.publicpolicy.telefonica.com/blogs/blog/2012/11/12/why-do-we-need-smart-cities> [Accessed June 13, 2015].
- Global Methane Initiative, 2010. Indonesia. *Global Methane Initiative*. Available at: <https://www.globalmethane.org/partners/indonesia.aspx> [Accessed June 14, 2015].
- Global Methane Initiative, Indonesia. *Global Methane Initiative*. Available at: <https://www.globalmethane.org/partners/indonesia.aspx> [Accessed June 14, 2015].
- Google Maps, 2015. Amsterdam City.
- Green Frontier, 2013. Introducing Low Carbon Cities in Asia: Promotion of the Green City in Surabaya by Intercity Cooperation. Available at: [http://www.iges.or.jp/files/research/climate-energy/PDF/20131022/AM\\_02\\_motojima\\_e.pdf](http://www.iges.or.jp/files/research/climate-energy/PDF/20131022/AM_02_motojima_e.pdf) [Accessed June 18, 2015].
- Green IT, Green IT. *Green IT*. Available at: <http://www.greenitamsterdam.nl/aboutus/> [Accessed May 20, 2015].
- Greenpeace International, 1998. Greenpeace Guide to the Kyoto Protocol.
- Harris, J., 2000. Basic Principles of Sustainable Development.
- Harrison, C. & Donnelly, A., 2011. A Theory of Smart Cities. In *55th Annual Meeting of The ISSS*. Hull, UK.
- Hermana, B., Mendorong Daya Saing di Era Informasi dan Globalisasi: Pemanfaatan Modal Intelektual dan Teknologi Informasi sebagai Basis Inovasi di Perusahaan. Available at: <http://bhermana.staff.gunadarma.ac.id> [Accessed June 18, 2015].
- Hieminga, G., 2013. New EU Directive takes on Energy Efficiency.
- Hines-Elzinga, S., Amsterdam, Venice of the North. Available at: <http://www.inyourpocket.com/data/download/Amsterdam.pdf> [Accessed June 14, 2015].
- Holland International Distribution Council, The Netherlands, 2014. Why the Netherlands Extensive Infrastructure. Available at: [http://www.ndl.nl/wp-content/uploads/2014/07/2014-Why\\_the\\_Netherlands-Extensive-Infrastructures.pdf](http://www.ndl.nl/wp-content/uploads/2014/07/2014-Why_the_Netherlands-Extensive-Infrastructures.pdf) [Accessed June 18, 2015].
- I amsterdam, 2014. The Netherlands 5th - Global Innovation Index. *I amsterdam*. Available at: <http://www.iamsterdam.com/en/business/invest/business-news/> [Accessed June 22, 2015].
- I amsterdam, 2014. Who is Here. *Success stories in the Amsterdam Metropolitan Area*. Available at: <http://www.iamsterdam.com/en/business/invest/who-is-here> [Accessed June 23, 2015].

- I amsterdam, Corporate Tax. *I amsterdam*. Available at: <http://www.i amsterdam.com/en/search-results/tags/bizcorptax> [Accessed June 18, 2015].
- Inserra, P., 2015. Public Key Infrastructure - Enabling a Secure Digital Environment. *SiliconIndia*. Available at: [http://www.siliconindia.com/magazine-articles-in/Public\\_Key\\_Infrastructure](http://www.siliconindia.com/magazine-articles-in/Public_Key_Infrastructure) [Accessed July 8, 2015].
- Ishida, T., 2000. Understanding Digital Cities. In *Digital Cities*. Berlin, Jerman: Springer, pp. 7–17.
- Islam, M.S., 2008. Towards a sustainable e-Participation implementation model. *ePractice*, 5. Available at: [http://www.researchgate.net/profile/M\\_Sirajul\\_Islam/publication/238704195\\_Towards\\_a\\_sustainable\\_e-Participation\\_implementation\\_model/links/0f317534bb1775aaf3000000.pdf](http://www.researchgate.net/profile/M_Sirajul_Islam/publication/238704195_Towards_a_sustainable_e-Participation_implementation_model/links/0f317534bb1775aaf3000000.pdf) [Accessed June 17, 2015].
- Jardine, N., 2011. The 20 Best European Cities For Businesses. *Business Insider*. Available at: <http://www.businessinsider.com/europes-20-best-cities-for-business-2011> [Accessed June 17, 2015].
- Kates, R., Parris, T. & Leiserowitz, A., 2005. What is Sustainable Development? *Environment: Science and Policy for Sustainable Development*, 47(3), pp.8–21. Available at: <http://www.heldref.org/env.php> [Accessed June 1, 2015].
- Kementrian Pendayagunaan Aparatur Negara Republik Indonesia, 2015. Sapa Warga Kota Surabaya Melalui Media Center. *Kementrian Pendayagunaan Aparatur Negara Republik Indonesia*. Available at: <http://www.menpan.go.id/cerita-sukses-rb/2533-sapa-warga-kota-surabaya-melalui-media-center> [Accessed June 17, 2015].
- Khansari, N., Motashari, A. & Manshouri, M., 2013. Impacting Sustainable Behaviour and Planning in Smart City. , 1, pp.46–61.
- Koda, T., Nakazawa, S. & Ishida, T., 2005. Talking Digital Cities: Connecting Heterogeneous Digital Cities via The Universal Mobile Interface. In *Digital Cities III*. Springer, pp. 233–246.
- Krippendorff, K., 2013. *Content Analysis: An Introduction to Its Methodology* 2nd ed., SAGE Publications. Available at: [http://pages.cmns.sfu.ca/daniel-ahadi/files/2013/01/cmns\\_362\\_week\\_4\\_krippendorff\\_ch\\_2and4\\_required.pdf](http://pages.cmns.sfu.ca/daniel-ahadi/files/2013/01/cmns_362_week_4_krippendorff_ch_2and4_required.pdf) [Accessed July 8, 2015].
- Kumalasari, N.F.I., 2015. *Pendekatan Retrofitting Suburbia Sebagai Metode Regenerasi Pinggiran Kota Atlanta, Georgia, Amerika Serikat*. Yogyakarta: Universitas Gadjah Mada.
- Kusdaryani, W., 2012. Paradigma Pendidikan di Era Globalisasi. In *Profesionalisme Guru dalam Perspektif Global*. IKIP Veteran Semarang.



- La Fabrique de la Cité, 2010. Building the shared city: how can we engage citizens? Available at: [www.lafabriquedelacite.com/en](http://www.lafabriquedelacite.com/en) [Accessed June 23, 2015].
- Leiner, B. et al., 2015. Brief History of The Internet. *Internet Society*. Available at: <http://www.internetsociety.org/internet/what-internet/history-internet/brief-history-internet> [Accessed June 15, 2015].
- Mangino, K., 2011. Joint the Implementation. *The Encyclopedia of Earth*. Available at: <http://www.eoearth.org/view/article/166886/> [Accessed April 21, 2015].
- Ministry of Economic Affairs, Agriculture and Innovation, 2010. The Netherlands: Digital gateway to Europe.
- Ministry of Infrastructure and the Environment, 2013. Climate Agenda: Resilient, Prosperous and Green.
- Municipality of Amsterdam, 2009. Amsterdam in 2020.
- Municipality of Amsterdam, 2011a. Amsterdam: Definitely Sustainable 2011-2014.
- Municipality of Amsterdam, 2011b. PLAN Amsterdam.
- Municipality of Amsterdam, 2015. Amsterdam Structural Vision 2040.
- Municipality of Amsterdam, 2015. Sustainable Amsterdam.
- Municipality of Amsterdam, 2015a. *Grafik Target Emisi*,
- Municipality of Amsterdam, 2015b. *Target Pembangunan Pembangkit Energi Terbarukan*,
- Murdaningsih, D., 2015. Kemendikbud Buat Payung Hukum Wajar 12 Tahun. *Republika Online*. Available at: <http://www.republika.co.id/berita/pendidikan/eduaction/15/02/19/> [Accessed June 17, 2015].
- Musterd, S., Amsterdam as a Creative Cultural Knowledge City: Some Conditions. *Built Environmet*, 30(3). Available at: [http://www.researchgate.net/profile/S\\_Musterd/publication/250139576\\_Amsterdam\\_as\\_a\\_creative\\_cultural\\_knowledge\\_city\\_some\\_conditions/links/544e643e0cf2bca5ce90b18f.pdf](http://www.researchgate.net/profile/S_Musterd/publication/250139576_Amsterdam_as_a_creative_cultural_knowledge_city_some_conditions/links/544e643e0cf2bca5ce90b18f.pdf) [Accessed June 14, 2015].
- Nam, T. & Pardo, T., 2011. Conceptualizing Smart City with Dimensions of Technology, People and Institutions. In *12th Annual International Conference on Digital Government Research*.
- Nollen, S., 2011. Improving City Competitiveness: City Management and the Business Climate. Available at: <http://wbi.worldbank.org/wbi/Data/wbi/wbicms/files/drupal-acquia/wbi/PolicyNoteCityCompetitiveness-Revised.pdf> [Accessed June 18, 2015].
- Nurjaman, R., 2013. Coen Husain Pontoh: Partisipasi Warga Kunci Pembangunan Kota. *Harian Indoproggress*. Available at: <http://indoproggress.com/2013/02/coen-husain-pontoh-partisipasi-warga-kunci-pembangunan-kota> [Accessed June 18, 2015].

- OECD Better Life Index, 2014. Netherlands. *OECD Better Life Index*. Available at: <http://www.oecdbetterlifeindex.org/countries/netherlands/> [Accessed June 23, 2015].
- Ofgem, 2011. Why are energy prices rising? Available at: <https://www.ofgem.gov.uk/ofgem-publications/64017/why-are-energy-prices-risingfactsheet108.pdf> [Accessed July 16, 2015].
- Oktavia, V., 2014. *Ubiquitous City dan Perkembangannya Menuju Smart City (Studi Kasus: Kota Seoul, Korea Selatan)*. Penelitian. Yogyakarta: Universitas Gadjah Mada.
- Pamungkas, B.T., 2009. *Pengaruh Infrastruktur Ekonomi, Sosial dan Administrasi/Institusi Terhadap Pertumbuhan Propinsi - Propinsi di Indonesia*. Ilmu Ekonomi. Depok: Universitas Indonesia. Available at: <http://lib.ui.ac.id/file?file=digital/125998-6699-Pengaru%20infrastruktur-Analisis.pdf> [Accessed June 18, 2015].
- Patton, M. & Cochran, M., 2007. *A Guide to Using Qualitative Research Methodology*, Medecines Sans Frontieres. Available at: <http://fieldresearch.msf.org/msf/bitstream/10144/84230/1/Qualitative%20research%20methodology.pdf>.
- Payne, L. & Smith, T., 2014. In Focus: Amsterdam, The Netherlands. *HVS*. Available at: <http://www.hvs.com/Jump/Article/Download.aspx?id=6784> [Accessed June 18, 2015].
- PBL Netherlands Environmental Assessment Agency, 2013. The Effects of Climate Change in The Netherlands 2012. Available at: [http://www.pbl.nl/sites/default/files/cms/publicaties/PBL\\_2013\\_The%20effects%20of%20climate%20change%20in%20the%20Netherlands\\_957.pdf](http://www.pbl.nl/sites/default/files/cms/publicaties/PBL_2013_The%20effects%20of%20climate%20change%20in%20the%20Netherlands_957.pdf) [Accessed May 31, 2015].
- Peters, M. & van Dijk, A., 2014. Digital Infrastructure in the Netherlands Driver for the Online Ecosystem. Available at: [http://dinl.nl/Digital\\_Infrastructure\\_-\\_Driver\\_for\\_the\\_Online\\_Ecosystem\\_\\_2014\\_\\_v\\_1\\_1.pdf](http://dinl.nl/Digital_Infrastructure_-_Driver_for_the_Online_Ecosystem__2014__v_1_1.pdf) [Accessed June 18, 2015].
- Phang, C.W. & Kankanhalli, A., A Framework of ICT Exploitation for E-Participation Initiatives. Available at: <http://citeseerx.ist.psu.edu/viewdoc/download?doi=10.1.1.124.1540&rep=rep1&type=pdf> [Accessed June 17, 2015].
- Physical Planning Department of the Amsterdam City Council, 2011. Plan Amsterdam. *Physical Planning Department of the Amsterdam City Council*.
- Ponting, A., 2013. High-Tech Urbanism The Political and Economics Implication of the Smart City.
- Probst, L. et al., 2013b. Public Private Partnerships: Large-Scale Demonstrators & Small-Scale Testing Units. Available at: [http://ec.europa.eu/growth/industry/innovation/business-innovation-observatory/files/case-studies/06-ppp-large-scale-demonstrators-small-scale-testing-units\\_en.pdf](http://ec.europa.eu/growth/industry/innovation/business-innovation-observatory/files/case-studies/06-ppp-large-scale-demonstrators-small-scale-testing-units_en.pdf) [Accessed June 17, 2015].

- Province of Noord Holland, 2015. Zuidas - fast growing international business district. Available at: <http://www.noord-holland.nl/web/file?uuid=124cf8ce-1d8b-4081-9600-5a9be8712a8d&owner=0fa27a1d-e660-46ad-a35d-c56099814f1e> [Accessed July 16, 2015].
- Purnamasari, R., 2014. Smart City Mengapa Jadi Solusi Masalah Kota di Indonesia? *Smart City Mengapa Jadi Solusi Masalah Kota di Indonesia?*. Available at: <http://www.kompasiana.com/ratihsyifani.kompasiana.com/> [Accessed June 14, 2015].
- PwC, Amsterdam A City of Opportunity. Available at: [http://www.pwc.se/sv\\_SE/se/offentlig-sektor/assets/amsterdam-a-city-of-opportunity.pdf](http://www.pwc.se/sv_SE/se/offentlig-sektor/assets/amsterdam-a-city-of-opportunity.pdf) [Accessed June 14, 2015].
- Rebmann, L. et al., 2012. Adding value to the city of Amsterdam: A new sustainability strategy for the urban spatial domain. Available at: [http://www.watergraafsmeer.org/images/sitedocuments/publicaties/6%20tcs\\_group%206\\_adding%20value%20to%20the%20city.pdf](http://www.watergraafsmeer.org/images/sitedocuments/publicaties/6%20tcs_group%206_adding%20value%20to%20the%20city.pdf) [Accessed June 14, 2015].
- Republika, Kualitas Tenaga Kerja RI Rendah. *Kementrian Perindustrian Republik Indonesia*. Available at: <http://www.kemenperin.go.id/artikel/8161/Kualitas-Tenaga-Kerja-RI-Rendah> [Accessed June 18, 2015].
- RiauPos.Co, 2015. Penerimaan Siswa Baru Jangan Over. *Riau Pos.co*. Available at: <http://www.riaupos.co/74920-berita-penerimaan-siswa-baru-jangan-over> [Accessed June 18, 2015].
- Rihandoyo, 2010. *Aktualisasi Peran Serta Masyarakat dalam Perencanaan Pembangunan Daerah*. Ilmu Sosial dan Ilmu Politik. Semarang: Universitas Diponegoro. Available at: <http://core.ac.uk/download/pdf/11718140.pdf> [Accessed June 17, 2015].
- Rosenberg, M., 2015. The Reclamation of Land in the Netherlands Through Dikes and Polders. *Polders and Dikes of the Netherlands*. Available at: <http://geography.about.com/od/specificplacesofinterest/a/dykes.html> [Accessed June 17, 2015].
- Schroeder, M., 2010. How Things Work: Carbon Trading. *Our World*. Available at: <http://ourworld.unu.edu/en/the-pros-and-cons-of-carbon-trading> [Accessed April 21, 2015].
- Schwab, K., 2014. The Global Competitiveness Report 2014-2015. Available at: [www.weforum.org/gcr](http://www.weforum.org/gcr). [Accessed June 18, 2015].
- SEO Economisch Onderzoek, 2009. *Amsterdam, Netherlands: Self-Evaluation Report*, Amsterdam: Directorate for Education Programme on Institutional Management in Higher Education (IMHE). Available at: <http://www.oecd.org/netherlands/44130040.pdf> [Accessed June 15, 2015].
- Smeulders, A. et al., 2011. Roadmap ICT for the top sectors. Available at: [http://www.nederlandict.nl/Files/TER/Roadmap\\_ICT\\_for\\_the\\_top\\_sectors.pdf](http://www.nederlandict.nl/Files/TER/Roadmap_ICT_for_the_top_sectors.pdf) [Accessed June 15, 2015].

- Solleveld, F., 2006. Success Factors and Limitations: Amsterdam as The Bicycle City. Available at: <http://www.fietsberaad.nl/library/repository/bestanden/document000115.pdf> [Accessed June 18, 2015].
- Taylor, P.J., 2002. Amsterdam in a World City Network. Available at: <http://www.lboro.ac.uk/gawc/rb/rm1.pdf> [Accessed June 14, 2015].
- Teresia, A., 2014. Benarkah Indonesia Tidak Ramah Investasi? *Tempo Bisnis*. Available at: <http://bisnis.tempo.co/read/news/2014/01/25/092548216/benarkah-indonesia-tidak-ramah-investasi> [Accessed June 18, 2015].
- The Amsterdam Economic Board, 2015. The Amsterdam Economic Board.
- The Committee of Digital and Knowledge-based Cities of UCLG, 2012. Smart Cities Study: International study on the situation of ICT, innovation and Knowledge in cities.
- Tol, R. et al., 2000. How Much Damage Will Climate Change Do?
- Troncarelli, D., Lamonica, B. & Di Maria, P., 2012. Seven Climate Change Lessons from the Cities of Europe.
- UNFCCC, Kyoto Protocol. *United Nations Framework Convention on Climate Change*. Available at: [http://unfccc.int/kyoto\\_protocol/items/2830.php](http://unfccc.int/kyoto_protocol/items/2830.php) [Accessed April 2, 2015].
- United Nations, 1998. Kyoto Protocol to The United Nations Framework Convention on Climate Change.
- United Nations, 2014. *World Urbanization Prospects*, United Nations.
- Van den Besselaar, P. & Beckers, D., 2005. The Life and Death of the Great Amsterdam Digital City. In *Digital Cities III*. Springer.
- Van Drimmelen, C., Koeze, R. & Monchen, E., 2013. Waterproof Amsterdam. Available at: [www.amsterdam.nl/publish/pages/.../planam-07-2013engwww\\_art\\_2.pdf](http://www.amsterdam.nl/publish/pages/.../planam-07-2013engwww_art_2.pdf) [Accessed June 15, 2015].
- Van Montfort, C.J., 2009. Good governance and public private arrangements. In “Governing good and governing well”: The first global dialogue on ethical and effective governance. Amsterdam: Tilburg University.
- Van Tol, J., 2014. Dutch Risk and Responsibility Programme. Some research into citizens’ views on a proportionate handling of risks and incidents. *Journal of Risk Research*. Available at: <http://www.government.nl/files/documents-and-publications/publications/2014/06/24/dutch-risk-and-responsibility-programme/dutch-risk-and-responsibility-programme.pdf> [Accessed June 15, 2015].
- Vellinga, P. & van Verseveld, W.J., 2000. Climate Change and Extreme Weather Events.
- Venturini, P., 1998. Social Policy and Employment Aspects of the Treaty of Amsterdam. *Fordham International Law Journal*, 22(6). Available at:

<http://ir.lawnet.fordham.edu/cgi/viewcontent.cgi?article=1655&context=ilj> [Accessed June 14, 2015].

Verhart, B., 2013. Cities of Innovation: Amsterdam as a Hyper-Connected City. *Meeting of the Minds*. Available at: <http://cityminded.org/cities-of-innovation-amsterdam-as-a-hyper-connected-city> [Accessed June 1, 2015].

Vickery, G., 2012. Smarter and Greener? Information Technology and the Environment: Positive or negative impacts?

Widyaningsih, D., 2013. *Tahapan Surabaya Menuju Smart City*. Penelitian. Yogyakarta: Universitas Gadjah Mada.

World Intellectual Property Organisation (WIPO), Johnson Cornell University & INSEAD Business School, 2013. Global Innovation Index 2013. Available at: [www.wipo.int/](http://www.wipo.int/) [Accessed June 23, 2015].

Yin, R.K., 2003. *Case Study Research: Design and Methods* 3rd ed., SAGE Publications. Available at: <http://faculty.washington.edu/swhiting/pols502/Yin.pdf> [Accessed July 8, 2015].