

## DAFTAR PUSTAKA

- Akkermans, H., Bogerd, P., Yucesan, E., & van Wassenhove, L. (2003). The impact of ERP on supply chain management: exploratory findings from a European Delphi study. *European Journal of Operational Research*, 146, 284-301.
- Anonim. (2012, february 1). *P2APST*. Diambil kembali dari Wikipedia PLN: <http://wikipediapln.wordpress.com>
- Ash, T. (1997). Establishing a credit policy. *Credit Control*, hal. 13.
- Brady, C., & Gargeya, V. B. (2005). Success and failure factors of adopting SAP in ERP system implementation. *Business Process Management Journal*, 11(5), 501-516.
- Bullivant, G. (2013). Credit – necessary for business growth, but carrying both risk and cost. *Credit Policy*.
- Cooper, D. R., & Schindler, P. S. (2014). *Business Research Methods* (12th ed.). Singapore: McGraw-Hill.
- Escobar, B., Cullen, J., & Gonzalez, J. M. (2004). Impacts of the Implementation of ERP Systems on Cash Management: The Redesign of Treasury Processes. *The International Journal of Digital Accounting Research*, 4, 31-55.
- Francalanci, C. (2001). Predicting the implementation effort of ERP projects. *Journal of Information Technology*, 33-48.
- Hall, J. A. (2011). *Information Technology Auditing* (3rd ed.). South-Western, United States of America: Cengage Learning.
- Indonesia, K. B. (2012). *Profil Perusahaan BUMN Indonesia*. Dipetik February 22, 2015, dari Kementerian Badan Usaha Milik Negara: <http://bumn.go.id/data/uploads/epaper/Sektor7/index.html#/2/>
- Karunasekara, M., & Wickramasinghe, V. (2012). Impact of ERP systems on work and work-life. *Industrial Management and Data Systems*, 112(6), 982-1004.
- Mehrjerdi, Y. Z. (2010). Enterprise resource planning: risk and benefit analysis. *Business Strategy Series*, 11(5), 308-324.



UNIVERSITAS  
GADJAH MADA

Evaluasi Implementasi Sistem Enterprise Resource Planning (ERP) Melalui Software SAP pada Kebijakan

Kredit (Studi Kasus pada PT PLN Area Bekasi)

KHAIRUNISA YULIA , Sumiyana, Dr., Ak., M.Si.

Universitas Gadjah Mada, 2015 | Diunduh dari <http://etd.repository.ugm.ac.id/>

Mishra, D., & Mishra, A. (2010). ERP system implementation in FMCG sector. *Technical Gazette* 17, 115-120.

PLN, P. (2011). *Pedoman Proses Pelayanan Pelanggan Tahun 2011*. Jakarta: Sekretariat Perusahaan PT PLN (Persero).

PLN, P. (2014). *STATISTIK PLN 2013*. Jakarta: Sekretariat Perusahaan PT PLN (Persero).

Romney, M. B., & Steinbart, P. J. (2012). *Accounting Information Systems* (12th ed.). Edinburgh: Pearson Education, Inc.

Sauceda, M. J., & Galy, E. (2014). Post-implementation practices of ERP systems and their relationship. *Information and Management*, 310-319.

Scherr, F. (2011, February). Advanced Credit Policy. *Business Credit*, hal. 4.

Sekaran, U., & Bougie, R. (2010). *Research Methods for Business : A Skill Building Approach* (5th ed.). New York: John Wiley and Sons, Ltd., Publication.

Zairi, M., & Al-Mashari, M. (2000). The effective application of SAP R/3: a proposed model of best practice. *Logistics Information Management*, 13(3), 156-166.