



DAFTAR PUSTAKA

- Aamodt, M. G. (2004). *Applied Industrial/ Organisational Psychology*. United States of America: Thompson Wadsworth.
- Alluisi, E. A., & Fleishman, E. A. (1982). *Productivity: Stress and performance effectiveness*. Hilldale NJ: Lawrence Erlbaum.
- Anwar. (2008). *Motivasi dan Kinerja*. Jakarta: Rineka Cipta.
- Arifin, N. (2012). Analisis Kualitas Kehidupan Kerja, Kinerja, dan Kepuasan Kerja pada CV Duta Seneman Jepara. *Jurnal Economia Vol. 8*, 11-12.
- Azwar, S. (1997). *Validitas dan Reliabilitas*. Yogyakarta: Pustaka Pelajar.
- Azwar, S. (1998). *Metode Penelitian*. Yogyakarta: Pustaka Pelajar.
- Azwar, S. (1999). *Penyusunan Skala Psikologi*. Yogyakarta: Pustaka Pelajar.
- Azwar, S. (2001). *Dasar-Dasar Psikometri*. Yogyakarta: Pustaka Pelajar.
- Beehr, T. A. (1995). *Psychological Stress in the Workplace*. London: Routledge.
- Beehr, T. A., & Franz, T. M. (1987). The current debate about the meaning of job stress. *Journal of Organisational Behavior Management*, 5-18.
- Beehr, T. A., & Newman, J. E. (1978). Job Stress, Employee Health, and Organisational Effectiveness: A Facet Analysis Model and Literature Review. *Personnel Psychology*, 665-699.
- Cascio, W. F. (1998). *Managing Human Resource: Productivity, Quality of Work Life, Profits*. New York: McGraw-Hill.
- Cooper, C. L. (2013). *From Stress to Wellbeing Volume 1: The Theory and Research on Occupatioal Stress and Wellbeing*. Palgrave: Macmillian.
- Delianti, D. (2007). Hubungan Antara Kualitas Kehidupan Kerja dengan Stres Kerja pada Pengemudi Taksi Perusahaan BB di Jakarta. Skripsi. Fakultas Psikologi Universitas Unika Atma Jaya.
- Easton, S., & Laar, V. D. (2014). *User Manual of the Work-Related Quality of Life (WRQoL) Scale: A Measure of Quality of Working Life*. Portsmouth: University of Portsmouth.
- Fontana, D. (1989). *Managing Stress*. London: Routledge.
- Ghani, M. A. (2003). *Sumber Daya Manusia Perkebunan dalam Perspektif*. Jakarta: Ghalia.
- Gibson, J. L. (2003). *Struktur Organisasi dan Manajemen*. Jakarta: Erlangga.
- Greenberg, J., & Baron, R. A. (2008). *Behavior in Organisations*. Cornell: Pearson Prentice Hall.
- Gupta, B., & Hyde, A. M. (2013). Demographical study on quality of work life in nationalized bank. *Vision Article*, 223-231.



Hadi, S. (1994). *Metodologi Research*. Yogyakarta: Andi Offset.

Hersona, H. S., Martini, N., & Alamsyah, S. S. (2013). Pengaruh Kualitas Kehidupan Kerja terhadap Stres Kerja Dosen di Universitas Singaperbagsa Karyawan. *Jurnal Manajemen* vol. 10, 997-1013.

Hong, K. S., Tan, K. W., & Bujang, S. (2010). Relationship between Work Life Quality of Teachers with Work Commitment, Stress and Satisfaction: A Study in Kuching, Sarawak, Malaysia. *Jurnal Teknologi*, 1-15.

Husnawati, A. (2006). *Analisis Pengaruh Kualitas Kehidupan Kerja Terhadap Kinerja Karyawan dengan Komitmen dan Kepuasan Kerja Sebagai Intervening Variabel*. Tesis. Pascasarjana Undip Semarang.

Idrus, M. (2006). Implikasi iklim organisasi terhadap kepuasan kerja dan kualitas kehidupan kerja karyawan. *Jurnal Psikologi Undip*, 94-106.

Imani, B., Karampourian, A., & Mohammadi, N. (2014). Association between quality of work life and occupational stresses in personnel of social security organisation in Hamadan province, IR Iran. *E3 Journal of Medical Research Vol. 3*, 42-45.

Karima, A. (2014). *Faktor-Faktor yang Berhubungan dengan Stres Kerja pada Pekerja di PT X Tahun 2014*. Jakarta: Universitas Islam Negri Syarif Hidayatullah.

Kembaren, E. A. (2007). Hubungan Antara Kualitas Kehidupan Kerja dan stres Kerja pada Marketing Officer (Studi di Beberapa Perusahaan *Fast Moving Consumer* di Jakarta. Skripsi. Fakultas Psikologi Universitas Unika Atma Jaya.

Kirkcaldy, B. D., Levine, R., & Shephard, R. J. (2000). The impact of working hours on physcal and psychological health of German managers. *European, Review of Applied Psychology*, 443-449.

Laar, D. V., Edwards, J. A., & Easton, S. (2007). The Work-Related Quality of Life (WRQoL) scale for healthcare workers. *Joural of Advanced Nursing*. 60(3):325-33.

Luthans, F. (1998). *Organisational Behavior*. Singapore: McGraw-Hill.

Luthans, F. (1998). *Organisational Behavior 8th ed.* Singapore: McGraw-Hill.

Mambu, A. H. (1988). *Masalah Stres di Kalangan Pejabat. Psikologi Militer, Edisi Khusus*. Bandung: Aneka Karya.

Margiati. (1999). *Stres Kerja: Penyebab dan Alternatif Pemecah Masyarakat, Kebudayaan, dan Politik*. Surabaya: Fakultas Kesehatan Masyarakat Universitas Airlangga.

Martel, P. J., & Dupuis, G. (2006). Quality of Work Life: Theoretical and Methodological Problems, and Presentation of A New Model and Measuring Instrument. *Social Indicators Research* , 333-368.

Moorhead, G., & Griffin, R. W. (1995). *Organisational behavior managing people and organisations 4th Ed.* Boston Toronto: Houghton Mifflin Company.



- Muthukumar, N., & Subburaj, A. (2012). A study on quality of worklife at HCL Technologies Limited, Chennai. *International Journal of Management Research and Review*, 1520-2543.
- Nadler, D. A., & Lawler, E. E. (1994). Quality of Work Life: Perspective and Directions. *Center for Effective Organisations*, 5, 28-56.
- Nowrouzi, B. (2013). *Quality of Work Life: Investigation of Occupational Stressors among Obstetric Nurses in Northeastern Ontario*. Ontario Canada: School of Graduate Studies Laurentian University.
- Oshagbemi, T. (1999). Overall job satisfaction: how good are single vs. multiple item measures? *Journal of Managerial Psychology*, 14, 388-403.
- Osipow, S. H., & Spokane, A. R. (1984). Measuring occupational stress, strain, and coping. *Applied social psychology annual*.
- Pelletier, K. R. (1985). *Healthy people in unhealthy places: Stress and fitness at work*. New York : Dell.
- Pisheh, M. H. (2012). Quality of work life (QWL) and job stress among Iran public employees. *African Journal of Business Management Vol. 6*, 8296-8308.
- Porter, L. W., & Steers, R. M. (1973). Organisational work, and personal factors in employee turnover and absenteeism. *Psychological Bulletin*, 80, 2, 151-176.
- Rice, P. L. (1999). *Stress and Health*. Pacific Grove: Brooks/Cole Publishing.
- Riggio, R. E. (1990). *Introduction to Industrial Organisational Psychology*. New Jersey: Prentice Hall Inc.
- Robbins, S., P. (1998). *Organisational Behavior Eighth Ed*. Pearson Prentice Hall. New Jersey.
- Robbins, S., Judge, T. A., Millett, B., & Boyle, M. (2013). *Organisational Behavior*. Canberra: Pearson Education.
- Riyono, B. (2012). *Mengembangkan Model Quality of Work Life (QWL) sebagai Variabel Efektivitas Organisasi Terkait dengan Empowerment, Kinerja Organisasi, Kepuasan Kerja, Job Design, dan Organisation Citizenship Behavior (OCB)*. Yogyakarta: Fakultas Psikologi Universitas Gadjah Mada.
- Schermerhorn, J., Hunt, J., & Osborn, R. (2005). *Managing Organisational Behavior*. New York: Wiley.
- Selye, H. (1973). The Evolution of the Stress Concept: The originator of the concept traces its development from the discovery in 1936 of the alarm reaction to modern therapeutic applications of syntoxic and catatotoxic hormones. *American Scientist*, 692-699.
- Shanley, E. (1992). *Social Psychology for Nurses: understanding interaction in health care*. Edward Arnold.



- Sidakaton, S. (2012). *Penelitian: Pekerja Indonesia Banyak Tertekan dan Stres*. Retrieved from tnol.co.id: <http://www.tnol.co.id/psikologi-kesehatan/15984-penelitian-pekerja-indonesia-banyak-tertekan-dan-stres.html>
- Siregar, K. (2006). *Hubungan Gaya Kepemimpinan dengan Kepuasan Kerja Karyawan*. Fakultas Pertanian ITB: Skripsi.
- Siswantu, D. N. (2006). *Pengaruh Iklim Organisasi, Stres Kerja, dan Kepribadian Tahan Banting terhadap Komitmen Organisasi pada Pegawai Pemerintah Kota Makassar*. Universitas Gadjah Mada: Fakultas Psikologi: Thesis.
- Smith, E. E., Atkinson, R. L., & Atkinson, R. C. (1990). *Introduction to Psychology*. New York: Harcourt Brace Jovanovich Publishers.
- Sparks, K., & Cooper, C. L. (1999). Occupational differences in the work-strain relationship towards the use of situation specific models. *Psych*, 219-229.
- Spector, P. E. (2002). Employee control and occupational stress. *Current Directions in Psychological Science*, 11, 4, 133-136.
- Syaaf, S. (2015). *Menurut Studi, Kasus Bunuh Diri di Kantor Semakin Tinggi*. Retrieved from <http://female.kompas.com/read/2015/04/01/070000420/Menurut.Studi.Kasus.Bunu h.Diri.di.Kantor.Semakin.Tinggi> Kompas.com:
- Timossi, L. S., Pedroso, B., Francisco, A. C., & Pilatti, L. A. (2008). Evaluation of Quality of Work Life: An Adaptation from The Walton's QWL Model. *XIV International Conference on Industrial Engineering and Operations Management* (pp. 1-17). Rio de Janeiro: (Laar, Edwards, & Easton, 2007) ICIEOM.
- Werther, W. B., & Davis, K. (1996). *Human Resources and Personnel Management*. New York: McGraw-Hill.
- Yasa, I. K. (2007). Pengaruh Quality of Work Life (QWL) terhadap Motivasi dan Kinerja Karyawan. *Jurnal Bisnis dan Kewirausahaan Vol. 3 No. 2*, 75-82.