

DAFTAR PUSTAKA

- Akenroye, Temidayo O. (2012). Factors Influencing Innovation in Healthcare : A Conceptual Synthesis. *The Public Sector Innovation Journal*
- Akturan, Ulun dan Tezcan, Nuray. (2010). *The Effects of Innovation Characteristics on Mobile Banking Adopsion*. Roma : Global Conference on Business & Economics
- Al-Khouri, A.M. (2011). An Innovative Approach for E-Government Tranformation. *International Journal of Managing Value and Supplay Chains*
- Anggraeny, C. (2013). Inovasi Pelayanan Kesehatan dalam Meningkatkan Kualitas Pelayanan di Puskesmas Jagir Kota Surabaya. *Laporan Penelitian*. UNAIR
- Bekkers, V., Edelenbos, J., dan Steijn, B. (2011). *Innovation in the Public Sector*. New York : Palgrave Macmillan
- Borins, S. (2014). *The Persistence of Innovation In Government*. Washington D.C. : Brookings Institution Press with Ash Center for Democratic Governance and Innovation
- Bungin, B. (2008). *Analisis Data Penelitian Kualitatif, Pemahaman Filosofis dan Metodologis ke Arah Penguasaan Model Aplikasi*. Jakarta : PT Raja Grafindo Persada
- Creswell, John W. (2014). *Penelitian Kualitatif dan Desain Riset (edisi 3 : terjemahan)*. Yogyakarta : Pustaka Pelajar
- de Vries, H., Bekkers, V dan Tummers, L. (2014). Innovation In The Public Sector : A Systemtic Review Ang Future Research Agenda. *LIPSE Publication*
- de Vries, Michiel S. (2013). The Challenge of Good Governance. *The Innovation Journal*
- Dinas Kesehatan. (2014). *Pedoman Pelaksanaan SIMPUS Kota Yogyakarta*. Yogyakarta : Dinas Kesehatan Kota Yogyakarta
- Ernawati. (2012). Inovasi Untuk Orentasi Baru Otonomi Daerah. *Jurnal FISIP Universitas Riau*
- Eva, S dan Torfing, J. (2012). Collaborative Innovations in The Public Sector. *SAGE Publication*
- Hallahan, Kirk. (2011). Defining Strategic Communication. *SAGE Publication*
- Harley, J., Sorensen, E dan Torfing, J. (2013). Collaboration Innovation : A Variable Alternative to Market Competition and Organizational Entrepreneurship. *International Journal of Public Administration Review*
- Holle, Errick S. (2011). Pelayanan Publik Melalui Elektronik Government : Upaya Meminimalisir Praktek Maladministrasi Dalam Meningkatkan Public Service. *Jurnal Sasi Vol 17 No 3*



Ilimputri, C.A dan Sofhani, T.F. (2013). Difusi Inovasi Model Representatif Masyarakat dalam Perencanaan Publik di Kabupaten Sumedang. *Jurnal Perencanaan Wilayah dan Kota*

INPRES No. 3/2003 tentang Kebijakan dan Strategi Nasional Pengembangan *E-government*

Junaidi. (2011). Dukungan E-Government dalam Upaya Peningkatan Kualitas Pelayanan Publik di Era Otonomi Daerah : Kasus Best Practices dari Sejumlah Daerah di Indonesia. *Proceeding Simposium Nasional Otonomi Daerah 2011*

Kepmenkes Nomor 004/Menkes/SK/I/2003 tentang Kebijakan Dan Strategi Desentralisasi Bidang Kesehatan

Kepmenkes Nomor 837 tahun 2007 tentang Pengembangan Jaringan Komputer *Online* SIK Nasional

Kepmenkes Nomor 932/Menkes/SK/VIII/2002 tentang Petunjuk Pelaksanaan Pengembangan Sistem Laporan Informasi Kesehatan Kabupaten/Kota

Keputusan Menteri Pemberdayaan Aparatur Negara Nomor KEP/25/M.PAN/2/2004 tentang pedoman Umum Penyusunan Indeks Kepuasan Masyarakat Unit Pelayanan Instansi Pemerintah

Khabibah, N. (2013). E-government dalam Pelayanan Publik (Studi Kasus BPS Provinsi D.I. Yogyakarta. *Laporan Penelitian*. Universitas Gadjah Mada

Kuipers, B.S., Higgs, M.J., Kickert, W.J.M., Tummers, L.G., Grandia, J., dan Van der Voet, J. (2014). The Management of Change in Public Organizations : A Literature Review. *International Journal of Public Administration*

Kumar, P et al. (2014). An Analysis of Theories of Diffusion. *American International Journal of Research in Humanities, Art, and Social Sciences*

Kumar, P., Kumar, D., dan Kumar, N. (2014). E-Government in India : Definition, Challenges and Solutions. *SAGE Publication*

Lewis, B.K. (2010). Social Media and Strategic Communication : Attitudes and Perceptions Among College Student. *International Journal of Public Relation Society of America*

Marieta, D., Alin, O., dan Pompilu, M. (2010). Efficiency, Effectiveness and Performance of The Public Sector. *Romanian Journal of Economic Forecasting*

Mueller, V., Rosenbusch, N., dan Bausch, A. (2014). Success Patterns of Exploratory and Exploitative Innovative A Meta-analysis of the Influence of Institutional Factors. *International Journal of Management*

Murtadho, A dan Shihab, M.S. (2011). Analisis Situs E-Tourism Indonesia : Studi Terhadap Persebaran Geografis, Pengklasifikasian Situs Serta Pemanfaatan Fungsi dan Fitur. *Laporan Penelitian*. Universitas Indonesia



Nazari, F., Khosravi, F dan Babalhavaeji, F. (2013). Applying Rogers's Diffusion of Innovation Theory to the Acceptance of Online Databases at University Zona of Iran. *Malaysian Journal of Library and Information Science*

Ndah, Hycenth. (2014). Adaption And Adptation of Innovations – Assessing the Diffusion of Selected Agricultural Innovations in Africa. *Laporan Penelitian*. Humboldt University of Berlin

Nkwe, Nugi. (2012). E-government : Challenges and Opportunities in Botswana. *International Journal of Humanities and Social Science*

Osborne, S., dan Brown, L. (2011). Innovation, Public Policy and Public Service Delivery in the UK : the Word that Would be King?. *International Journal of Public Administration*

Paul et.al. (2012). Technical Factors Affecting the Adoption of E-government. *Journal of Lund University*

Peraturan Menteri Kesehatan No 75 Tahun 2014 tentang Pusat Kesehatan Masyarakat (Puskesmas)

Peraturan Wali Kota Yogyakarta Nomor 59 Tahun 2015 tentang Kenaikan Tarif Layanan Badan Layanan Umum Daerah (BLUD)

Peraturan Walikota Yogyakarta Nomor 12 Tahun 2012 tentang Fungsi, Rincian Tugas dan Tata Kerja Dinas Kesehatan Kota Yogyakarta

Piening, E. P. (2011). Insights Into the Process Dynamic of Innovation Implementation. *International Journal of Public Management Review*

Pollit, C dan Bouckaert, G. (2011). *Public Management Reform : A Comparative Analysis*. Oxford : Oxford University Press

Rahayuningtyas, E dan Sofiah. (2013). Difusi Adopsi Inovasi Program Sanitasi Total Berbasis Masyarakat. *Jurnal Komunikasi UNS*

Rahman, Shams et.al. (2014). Determining Factors of E-government Implementation : A Multi-Criteria Decision-Making ApproachI. *Elsevier Science Publication*

Raipa, A dan Giedraityte, V. (2014). Innovation Process Bariers in Public Sector : A Comparative Analysis in Lithuania and the European Union. *International Journal of Business and Management*

Rambocas, Meena. (2012). Using Diffusion of Innovation Theory to Model Customer Loyalty for Internet Banking : A TT Millennial Perspective. *International Journal of Bussiness and Commerce*

Ramseook, P., Soolakshna, D., dan Perunjodi, N. (2010). Service Quality in the Public Service. *International Journal of Management and Marketing Research*



Rhys Andrews, R., Boyne, George A., Law, Jennifer., dan Walker, Richard M. (2011). *Strategy Implementation and Public Service Performance*. SAGE Publication

Richard, Olusoyi O. (2014). Evaluating the Implementation of E-government in Developing Countries : The Case of Nigeria. *International Journal of Brunei Business Schools*

Robinson, Les. (2009). *A Summary of Diffusion of Innovation*. (http://www.enablingchange.com.au/Summary_Diffusion_Theory.pdf) diakses pada tanggal 25 Agustus 2015 Pukul 09.00 WIB)

Rogers, E. M. (2003). *Diffusion of Innovations : Fifth Edition*. New York : Macmillan Publishing

Rokhman, A. (2011). E-Government Adoption in Developing Countries : The Case of Indonesia. *CIS Publication*

Safeena, R dan Abdullah, K. (2013). Conceptualization of Electronic Government Adoption. *International Journal of Managing Information Technology*

Sahin, Ismail. (2010). Detailed Review of Rogers Diffusion of Innovation Theory and Educational Technology – Related Studies Based on Rogers Theory. *International Journal of Educational Studies*

Salge, T. O., dan Vera, A. (2012). Benefiting from Public Sector Innovation : the Moderating Role Partnership as an Enabler of UK Public Sector Innovation. *International Journal of Public Administration Review*

Schiffman, L dan Kanuk, L. (2010). *Customer Behavior : Tenth Edition*. USA : Prentice-Hall Inc.

Silva, Emilson C.D. (2013). Selective Decentralization Leadership. *Alberta School of Business Research Paper No 2013-1317*

Sinambela, E.A. (2008). *Reformasi Pelayanan Publik, Teori, Kebijakan dan Implementasi*. Jakarta : Bumi Aksara

Setniykar, Stanca., dan Veronika, P. (2013). Private and Public Sector Innovation and the Importance of Cross-Sector Collaboration. *SAGE Publication*

Stasishyn, Sofia dan Ivanov, Sergey. (2013). Organization Derobotized : Innovation and Productivity in A Workplace Environment. *International Journal of Organization Innovation*

Sugiyono. (2011). *Metode Penelitian Administrasi*. Bandung : Alfabeta

Sugiyono. (2014). *Metode Penelitian Administrasi*. Bandung : Alfabeta

Suryaningsih, A. (2009). Pemberdayaan Masyarakat Perempuan Tani melalui Adopsi dan Difusi Inovasi Teknologi dalam PRIMATANI. *Laporan Penelitian*. Universitas Gadjah Mada



Suwarno, Yogi. (2013). Inovasi di Sektor Publik. *Laporan Penelitian*. STIA-LAN

Taboli, H et.al. (2014). Factors Affecting the Adoption of E-government by the Senior Citizens (Case Study : Senior Citizens in Zahedan). *Indian Journal of Fundamental and Applied Life Sciences*

Thayer, Kelly. (2013). The Diffusion of Innovations In Education : A Study of Secondary English Language Art Teachers Classroom Technology Integration. *International Journal of DigiNole Commons Florida State University*

Tomas, M dan Jankovic, D. (2014). Applicability of Diffusion of Innovation Theory in Organic Agriculture. *UDC Publication*

Undang-undang Nomor 23 tahun 2014 tentang Pemerintahan Daerah

Veronika, P dan Setniykar, Stanca. 2013. Public Sector Innovation in The European Union and Example of Good Practice. *SAGE Publication*

Wadood, F., Shamsuddin, A dan Hasana, N. (2013). Characteristics of Innovation SMEs in Pakistan : A Case Study. *Journal of IOSR-JBM*

Walker, R.M. (2014). Internal and External Antecedents of Process Innovation : A Review and Extension. *International Journal of Public Management Review*

Walker, R.M., Damanpour, S., dan Devece, C.A. (2011). Management Innovation and Organizational Performance : The Mediating Effect of Performance Management. *International Journal of Public Administration and Theory*

Westley, F dan Nino, A. (2012). Making a Difference : Strategies for Scaling Social Innovation for Greater Impact. *The Innovation Journal*

Widiyanseno, B. (2015). Inovasi Bupati di Ruang Demokrasi : Meningkatkan Tuntutan publik, Mendorong Kreasi Birokrasi. *Laporan Penelitian*. Universitas Gadjah Mada

Winker, Donald R dan Yeo, Boon L. (2011). Identifying the Impact of Education Decentralization on the Quality of Education. *USAID Publication*

World Health Organization. (2005). *E-Health : Resolutions and Decisions*. (http://apps.who.int/iris/bitstream/10665/20378/1/WHA58_28-en.pdf?ua=1 diakses pada tanggal 25 Agustus 2015 Pukul 09.00 WIB)

www.idsa.co.id

Zakso, A. (2012). Inovasi Pendidikan di Indonesia Antara Harapan dan Kenyataan. *Jurnal Pendidikan Sosialogi dan Humaniora Vol 1 No 1 April 2010*