

DAFTAR PUSTAKA

- American Society of Quality, (2015). *Quality Glossary - Q - ASQ*. [online] Available at: <http://asq.org/glossary/q.html> [Accessed 29 Oct. 2015].
- Citrarasm, N. (2013). *Pelaporan dan Analisis Biaya Kualitas dalam Upaya Pengendalian Kualitas (Studi Kasus PT. Pacific Express Garment)*. Undergraduate. Universitas Gadjah Mada.
- Crosby, P. (1979). *Quality is free*. New York: McGraw-Hill.
- Dewi, A. (2000). *Analisis Biaya Kualitas Sebagai Pedoman Program Peningkatan Kualitas (Studi Kasus pada PT. Primissima)*. Undergraduate. Universitas Gadjah Mada.
- Feigenbaum, A. (1983). *Total quality control*. New York: McGraw-Hill.
- Hansen, D. and Mowen, M. (2005). *Management Accounting*. 7th ed. International Edition: South-Western.
- International Organization for Standardization, (2015). *ISO 9000:2015(en)*. [online] Available at: <https://www.iso.org/obp/ui/#iso:std:iso:9000:ed-4:v1:en> [Accessed 29 Oct. 2015].
- Juran, J. and Gryna, F. (1980). *Quality planning and analysis*. New York: McGraw-Hill.
- KBBI, (2015). *Arti kata analisis - Kamus Besar Bahasa Indonesia (KBBI) Online*. [online] Available at: <http://kbbi.web.id/analisis> [Accessed 23 Dec. 2015].
- KBBI, (2015). *Arti kata kasus - Kamus Besar Bahasa Indonesia (KBBI) Online*. [online] Available at: <http://kbbi.web.id/kasus> [Accessed 23 Dec. 2015].
- Krishnan, S. (2006). Increasing the visibility of hidden failure costs. *Measuring Business Excellence*, 10(4), pp.77-101.
- Lupulescu, N., Yordanova, S. and Mladenov, V. (2011). *Recent researches in manufacturing engineering*. [Greece]: WSEAS.
- Rasamanie, M. and Kanapathy, K. (2011). The Implementation of Cost of Quality (COQ) Reporting System in Malaysian Manufacturing Companies : Difficulties Encountered and Benefits Acquired. *International Journal of Business and Social Science*, 2(6), pp.243-247.
- Rudiyanto, H. (2007). *Analisis Pengendalian Kos Kualitas Pada Industri Furniture Studi Kasus PT. Hasta Mulia Merapi*. Undergraduate. Universitas Gadjah Mada.
- Schiffauerova, A. and Thomson, V. (2006). A review of research on cost of quality models and best practices. *International Journal Quality & Reliability Management*, 23(6), pp.647-669.



Sekaran, U. and Bougie, R. (2013). *Research methods for business*. Chichester, West Sussex: Wiley.