DAFTAR PUSTAKA

[1] Biro Hukum dan Komunikasi Publik Kemenpar. (2015, August 26). Pariwisata Kini Jadi Andalan Pendulang Devisa Negara [Online]. Available: http://www.kemenpar.go.id/asp/detil.asp?c=16&id=2959 (Accessed on 2016, June 3)

[2] H. Firdaus. (2015, June 16). Pariwisata Ditargetkan Sumbang Devisa Terbesar [Online]. Available: http://print.kompas.com/baca/2015/06/16/Pariwisata-Ditargetkan-Sumbang-Devisa-Terbesar (Accessed on 2016, June 3)

[3] A. Farhan. (2016, December 21). Catat! Kunjungan Turis di 2017 [Online]. Available: https://travel.detik.com/travel-news/d-3377405/catat-target-kunju-ngan-turis-di-2017 (Accessed on 2017, March 8)

[4] S. Widianto. (2016, December 7). 2017, Wisatawan Asing ke Indonesia Ditargetkan 15 Juta [Online]. Available: http://www.pikiran-rakyat.com/wisata/2016/12/07/2017-wisatawan-asing-ke-indonesia-ditergetkan-15-juta-387169 (Accessed on 2017, March 8)

[5] Biro Hukum dan Komunikasi Publik Kemenpar. (2017, March 23). Menpar Jelaskan Upaya Pencapaian Target Pariwisata 2016 di Forum Bakohumas [Online]. Available: http://www.kemenpar.go.id/asp/detil.asp?c=16&id=3128 (Accessed on 2016, June 3)

[6] Miniwatts Marketing Group. (2017, March 31). *World Internet Users and 2017 Population Stats* [Online]. Available: http://www.internetworldstats.com/stats.htm (Accessed on 2016, April 4)

[7] J. Davidson. (2015, May 26). *Here's How Many Internet Users There Are* [Online]. Available: http://time.com/money/3896219/internet-users-worldwide/ (Accessed on 2016, October 28)

[8] K.Schwab, "The Travel & Tourism Competitiveness Report 2017," in *World Economic Forum*., Geneva., 2017. ISBN-13: 978-1-944835-08-8

[9] M.H. Dewantara, Analisis dan Pengembangan Situs Resmi Pariwisata Indonesia dan Sistem Informasi Pendukungnya, Jakarta: Jumpa, 2015, volume 1 no 2, pp.9-24.

[10] Tim Penyusun Dinas Pariwisata DIY, Statistik Kepariwisataan 2015. Yogyakarta : Indonesia, Dinas Pariwisata DIY, 2015, pp. 2.

[11] A. Y. Cheng and N. R. Ab Hamid, "Behavior and Preferences in Browsing the Travel and Tourism Websites," in *IEEE Colloquium on Humanities, Science and Engineering Research*, Penang., 2011, pp 270-273.

[12] J. E. Millis and R. Law, "Online Travel Consumer Search Behaviour, " in *Handbook of Consumer Behaviour, Tourism and the Internet, Binghamton*, NY: The Haworth Hospitality Press, 2004, sec.1, pp. 17-22.

[13] M.A. Bonn *et al*., "Using the Internet As a Pleasure Travel Planning Tool," in *An Examination of the Sociodemographic and Behavioral Characteristics Among Internet Users and Non-Users*, Journal of Hospitality & Tourism Research, 1998, pp 303-317.

[14] S. L. Henry. (2016, May). *Essential Component of Web Accessability* [Online]. Available: https://www.w3.org/WAI/intro/components.php (Accessed on 2017, March 8)

[15] S. Cook, "Travel Planners: How They Use the Web Today,"in ENTER Conference, Montreal., 2001.

[16] J. Wu and J. Ren, "Evaluatopn of the Content Delivery Performance of Tourism E-Business Website in China: A Case Study drom Top 20 Websites," in *2nd IEEE International Conference on Information Management and Engineering*., Chengdu, 2010, ©IEEE. doi: 10.1109/ICIME.2010.5478005

[17] Y. Wu *et al*., "The Discussion on Influence of Website Usability towards User Acceptability," in *International Conference on Management and Service Science,* Wuhan, 2009, ©IEEE. doi: 10.1109/ICMSS.2009.5304443

[18] D. Buhalis and R. Law, "Progress in Information Technology and Tourism Management: 20 Years on and 10 Years After the Internet-The State of e-Tourism Research," in *Tourism Management*, 2008, vol 29, pp 609-623

[19] R. Johanes *et al.,* "What features of Online Review Affects Readers' Intention to Travel?," in *International Conference on Advanced Computer Science and Information Systems*, Malang, 2016, ©IEEE. doi: 10.1109/ ICACSIS.2016.7872786

[20] H. Doong *et al*., "Study on Success Factors of Tourism Websites," in *International Conference on e-Business*, Seville, 2014, ©IEEE. Electronic ISBN: 978-989-8425-70-6

[21] L. Lin, "Empirical Study on Evaluation of Tourism Websites in China," in *International Conference on Management Science and Industrial Engineering,* Harbin, 2011, ©IEEE. doi: 10.1109/MSIE.2011.5707452

[22] O. Yuliani and J. Prasojo, "Rancang Bangun Sistem Informasi Obyek Wisata Berbasis Web Menggunakan Metode *User-Centered Design (UCD),*" Jurnal Angkasa, vol. 7, no. 2, pp. 149-164., Nov. 2015.

[23] K. Y. Palilingan *et al.,* "Perancangan Aplikasi Pencarian Tempat Wisata Berbasis Lokasi Menggunakan Metode User Centered Design (Studi Kasus : Kabupaten Minahasa)," unpublished.

[24] ISO: International Organization for Standardization, "Ergonomics of human-system interaction — Part 210: Human-centred design for interactive systems," ISO 9241-210:2010, 2010. [Online]. Available: https://www.iso.org/obp/ui/#!iso:std:52075:en (Accessed on 2016, October 29)

[25] A. Hursman. (2010, June 8). *User-Centered Design Overview* [Online]. Available: http://www.slideshare.net/hursman/user-centered-design-overview (Accessed on 2016, February 2)

[26] K. D. Eason, User- Centered Design: For Users or By Users? Ergonomics, UK: Taylor & Francis Group, 1995.

[27] M. R. Endsley and D. G. Jones, Designing for Situation Awareness: An Approach to User-Cemtered Design, 2nd ed. Boca Raton, FL: Taylor & Francis Group. 2004, pp. 7, 9-11.

[28] Usability.gov. (2013, September 9). *Scenarios* [Online]. Available: https://www.usability.gov/how-to-and-tools/methods/scenarios.html (Accessed on 2017, February 2)

[29] M. Treder (2016, September 8). *Wireframing, Prototyping, Mockuping – What's the Difference?* [Online]. Available: https://designmodo.com/wireframing-prototyping-mockuping/ (Accessed on 2017, February 2)

[30] ISO: International Organization for Standardization, "Ergonomic Requirement for Office Work with Visual Display Terminal (VDTs) — Part 11: Guidance on Usability," ISO 9241-11:1998, 1998. [Online]. Available: https://www.iso.org/obp/ui/#iso:std:iso:9241:-11:ed-1:v1:en (Accessed on 2016, June 3)

[31] S. Krug, Don't Make Me Think, 2nd ed, Berkeley, CA: New Riders Publishing. 2006.

[32] S. Wibirama, "Introduction to User Experience: Basic Interaction Design", February 2016.

[33] T. Lowdermilk, User-Centered Design. Sebastopol,CA:O'Reilly Media, Inc., 2013

[34] Usability.gov. (2013, September 6). *System Usability Scale* [Online]. Available: https://www.usability.gov/how-to-and-tools/methods/system-usability-scale.html (Accessed on 2017, February 2)

[35] J. J. Garrett, The Element of User Experience : User-Centered Design for the Web and Beyond. Berkeley,CA:Pearson Education, 2011, pp. 6, 17.

[36] D. Norman and J. Nielsen. (2016, July 2). *Definition of User-Experience* [Online]. Available: https://www.nngroup.com/articles/definition-user-experience/ (Accessed on 2017, February 2)

[37] A. Harvey. (2013, July 2). *User Experience: What Is It And Why Should I Care?* [Online]. Available: http://usabilitygeek.com/user-experience/ (Accessed on 2016, October 29)

[38] M. Rauschenberger *et al.,* "Efficient Measurement of the User Experience of Interactive Products: How to use the User Experience Questionnaire (UEQ)," in *Special Issue on Artificial Intelligence and Social Application,* 2013, ©International Journal of Artificial Intelligence and Interactive Multimedia, Vol. 2, No 1. doi: 10.9781/ijimai.2013.215

[39] M. Kurosu, K. Kashimura, "Apparent Usability VS. Inherent Usability:Experimental Analysis of The Determinants of The Apparent Usability" in *Conference Companion of Human Factors In Computing Systems*, Denver, Colorado, 1995, pp. 292-293.

[40] N. Tractinsky, "Aesthetics and Apparent Usability: Empirical Assessing Cultural and Methodological Issues". CHI'97 Electronic Publications http://www.acm.org/sigchi/chi97/proceedings/paper/nt.htm, 1997.

[41] M. Hassenzahl and A. Monk, "The Influence of Perceived Usability from Beauty"in *Human-Computer Interaction*, 25(3), 2010, pp. 235-260

[42] M.Schrepp, M *et al.,* "What Kind of Cognitive Process Causes The Relationship Between Aesthetics and Usability". in: *Holzinger, A. (Ed.): USAB*, 2008, pp. 43-54.

[43] A. N. Tuch *et al.,*"Is Beautiful Really Usable? Toward Understanding The Relation Between Usability, Aesthetics, and Affect in HCI". in *Computers in Human Behavior* 28 (5), 2012.

[44] M. Schrepp *et al., "*Applying the User Experience Questionnaire (UEQ) in Different Evaluation Scenarios,*"* Springer-Verlag., Heidelberg., Berlin, 2011.

[45] Andale. (2015, June 26). *Convenience Sampling (Accidental Sampling): Definition, Examples* [Online]. Available: http://www.statisticshowto.com/conveniencesampling/ (Accessed on 2017, January 28)

[46] J. Cao. (2017, January 2). *User Analysis Before Diving Into Design (Part 1)* [Online]. Available: https://www.uxpin.com/studio/blog/user-analysis-diving-design-part-1/ (Accessed on 2017, January 28)

[47] Usability.gov. (2013, October 9). *Personas* [Online]. Available: https://www.usability.gov/how-to-and-tools/methods/personas.html (Accessed on 2017, January 28)

[48] Usability.gov. (2013. September 6). *Task Analysis* [Online]. Available: https://www.usability.gov/how-to-and-tools/methods/task-analysis.html (Accessed on 2017, January 28)

[49] N. Thomas. (2015, July 13). *How To Use The System Usability Scale (SUS) To Evaluate The Usability Of Your Website* [Online]. Available: http://usabilitygeek.com/how-to-use-the-system-usability-scale-sus-to-evaluate-the-usability-of-your-website/ (Accessed on 2017, January 28)

[50] Statista Group. (2014, November). https://www.statista.com/statistics/272365/age-distribution-of-internet-users-worldwide/ (Accessed on 2017, July 7th)

[51] J. Nielsen. (2004, July 19). *Card Sorting: How Many Users to Test* [Online]. Available: https://www.nngroup.com/articles/card-sorting-how-many-users-to-test/ (Accessed on 2017, January 28)

[52] T. Tullis and W. Albert, Measuring the User Experience, Second Edition Collecting, Analyzing, and Presenting Usability Metrics. San Francisco, CA, USA: Morgan Kaufmann Publishers Inc., 2013.

[53] A. Salmoni. (2012, April 10). Open Card Sort Analysis 101 [Online]. Available: http://www.uxbooth.com/articles/open-card-sort-analysis-101/ (Accessed on 2017, January 28)

[54] J. Kalbach, "Designing Web Navigation: Optimizing the User Experience". Sebastopol, CA: O'Reilly Media Inc., 2007, pp. 6-12.

[55] J. Cardell (2014, February 9). *Killing Off the Global Navigation: One* Tren *to Avoid* [Online]. Available: https://www.nngroup.com/articles/killing-global-navigation-one-tren-avoid/ (Accessed on 2017, January 28)

[56] J. Cao *et al.,* "Web Design Book of Trens 2015-2016," UXPin Inc., Mountain View., CA, 2015.