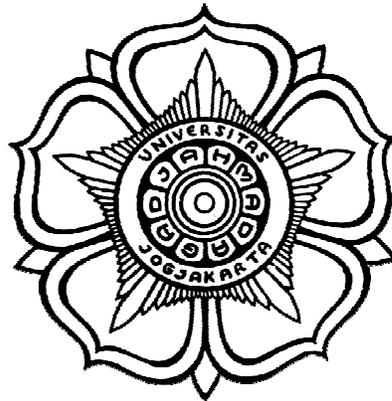


THE INFLUENCE OF PERCEIVED SUPERVISORS LISTENING ON  
EMOTIONAL EXHAUSTION, TURNOVER INTENTION, AND  
ORGANIZATIONAL CITIZENSHIP BEHAVIOR WITH AFFECT AS THE  
MEDIATING VARIABLE

**Thesis**

As a partial fulfillment to achieve a Master Degree

Study Program in Master of Management



Submitted by:

**Intan Sari Rosiana Dewi**

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