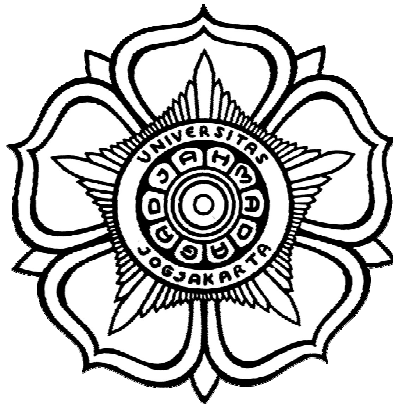


THE INFLUENCE OF PERCEIVED SUPERVISORS LISTENING ON
EMOTIONAL EXHAUSTION, TURNOVER INTENTION, AND
ORGANIZATIONAL CITIZENSHIP BEHAVIOR WITH AFFECT AS THE
MEDIATING VARIABLE

Thesis

As a partial fulfillment to achieve a Master Degree

Study Program in Master of Management



Submitted by:

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