

## DAFTAR PUSTAKA

- Arikunto, S., 2013, *Prosedur Penelitian: Suatu Pendekatan Praktik*. Jakarta: Rineka Cipta.
- Arida, N.S., 2015, *Dinamika Ekowisata Tri Ning Tri di Bali*, Denpasar: Pustaka Larasan.
- Azwar, S., 2008, *Sikap Manusia, Teori Dan Pengukurannya*, Yogyakarta: Pustaka Pelajar.
- Badan Pusat Statistik Kota Batam, 2017, *Batam Dalam Angka*.
- Badan Perencanaan dan Pembangunan Kota Batam, 2016, *Batam Dalam Data*.
- Budeanu, A., 2007, *Sustainable Tourist Behaviour—a Discussion of Opportunities for Change*, International Jurnal of Consumer Studies Vol3(5), pp. 499-508.
- Brunner-Sperdin, A, and Peters, M., 2009, *"What Influences Guest's Emotions? The Case of High-Quality Hotels."*, International Journal of Tourism Research, 11(2), pp. 171-183.
- Cernat, L., and Gourdon, J., 2007, *Is The Concept of Sustainable Tourism Sustainable? Developing The Sustainable Tourism Benchmarking Tool*, New York and Geneve: UNCTAD, United Nation.
- Chafe, Z. (2005). *Consumer Demand and Operator Support for Socially and Environmentally Responsible Tourism* (104). Washington: CESD/TIES.
- Chang, N., and Fong, C., 2010, *Green Product Quality, Green Corporate Image, Green Customer Satisfaction and Green Customer Loyalty*, African Journal of Business Management Vol. 4(13), pp. 2836-2844.
- Cohen, E., 1978, *The Impact of Tourism on The Physical Environment*, Annals of Tourism Research, 5(2), pp. 215-237.
- Dalem, A.A.R., 2012, *Sistem Manajemen Lingkungan, Tri Hita Karana dan Implementasinya pada Hotel*. Program Pascasarjana Kajian Pariwisata, Universitas Udayana, Denpasar.
- Dahlan, A., 2014, *Nong Isa, Tonggak Awal Pemerintahan Batam*, Batam: Batam Link Publisher.

- Damanik, J dan Weber, H., 2006, *Perencanaan Ekowisata Dari Teori ke Aplikasi*, Yogyakarta: Andi Offset.
- Damardjati, R. S., 2002, *Istilah-Istilah Dunia Pariwisata*, Jakarta: Pradnya Paramita.
- Dinas Kebersihan dan Pertamanan Kota Batam, 2016, *Laporan Pengelolaan TPA*.
- Dinas Kebudayaan dan Pariwisata Kota Batam, 2012, *Batam Tourism Guide Book*, Batam Batam Link Publisher.
- Dinas Pendapatan Daerah Kota Batam, 2016, *Daftar Objek Pajak Jenis Pajak Hotel*.
- Dinas Perindustrian, Perdagangan dan Energi Sumber Daya Mineral Kota Batam, 2015, *Profil Ketengalistrikan Kota Batam*.
- Fandeli, C., Et Al., 2000, *Perencanaan Kepariwisata Alam*, Yogyakarta: Fakultas Kehutanan Universitas Gadjah Mada.
- Fukey, L.N., Issac, S.S., 2014, *Connect among Green, Sustainability and Hotel Industry: A Prospective Simulation Study*, *International Journal of Social, Behavioral, Educational, Economic, Business and Industrial Engineering* Vol.8(1).
- Kementerian Pariwisata Republik Indonesia, 2016, *Pemaparan Asdep Penelitian dan Pengembangan Kebijakan Kepariwisata Kemenpar, Kota Batam*.
- Keraf, S., 2001, *Ilmu Pengetahuan*, Jakarta: Kanisius
- Kwan, H., Liu, H., & Mak, H. 2014. *Willingness to Pay for Responsible Travel*. Ryerson University, Toronto.
- Lawson, F., 1995, *Hotels and Resorts: Planning, design and refurbishment*. Great Britain: St Edmundsbury Press Ltd.
- Mathieson, A., & Wall, G., 1982, *Tourism, Economic, Physical and Social Impacts*, *Annals of Tourism Research*, Vol. 5(2), pp. 215-237.
- McCool, S. F., 1995, *Linking Tourism, the Environmental, and Concepts of Sustainability: Setting the Stage*. Dalam S. F. McCool, & A. E. Watson (Eds.), *Comps. USDA, Forest Service, Intermountain Research Station*.
- Mowforth, A., & Munt, I., 2015, *Tourism & sustainability: New tourism in the third world. 4<sup>th</sup> Edition*, London, UK: Routledge.

- Murray, N., Foley, A., and Lynch, P., 2009, *Understanding The Tourist Experience Concept*, Waterford Institute of Technology, pp. 5-8.
- Nasution, 2003, *Metode Penelitian Naturalistik Kualitatif*, Bandung: Tarsito.
- Nazir, M., 2011, *Metode Penelitian*, Bogor: Ghalia Indonesia.
- Nelson, J.G., Butler, R. and Wall, G., 1993, *Tourism and Sustainable Development: Monitoring, Planning, Managing*, Department of Geography Publications Series No.37. Waterloo, Canada: University of Waterloo.
- Neto, F., 2003, *A New Approach to Sustainable Tourism Development: Moving Beyond Environmental Protection*, DESA Working Paper (29), pp. 4-6.
- Notoatmodjo, S., 2010, *Pendidikan dan Perilaku Kesehatan*, Jakarta: Rineka Cipta.
- Quan, S., and Wang, N., 2004, “*Towards a Structural Model of The Tourist Experience: an Illustration from Food Experiences in Tourism*”, *Tourism Management*, 25, pp. 297 – 305.
- Pemerintah Kota Batam, 2015, *Batam Dalam Data*.
- Pendit, I Nyoman, S., 1999, *Ilmu Pariwisata, Sebuah Pengantar Perdana*. Jakarta: PT Pradnya Paramita, cetakan ke-enam (edisi revisi).
- Sharpley, R., 2009, *Tourism Development and the Environment: Beyond Sustainability?*. New York: Earthscan.
- Singarimbun, M., 2011, *Metode Penelitian Survei*, Jakarta: Pustaka LP3ES.
- Soekanto, S., 2007, *Sosiologi Suatu Pengantar*, Jakarta: PT Raja Grafindo.
- Spillane, J., 1985, *Ekonomi Pariwisata, Sejarah dan Prospeknya*. Yogyakarta: Kanisius.
- Sugiyono, 2008, *Metode Penelitian Kuantitatif, Kualitatif dan R&D*, Bandung: Alfabeta.
- Suwithi, N.W., Bohram, C., 2008, *Buku Akomodasi Perhotelan*, Jakarta: Pusat Perbukuan Departemen Pendidikan Nasional.
- Tsaur & Lin, 2006, *Evaluating Ecotourism Sustainability from the Integrated Perspective of Resource, Community and Tourism*, *Tourism Management* 27, pp. 640–653.

- Tarmoezi, T., 2000, *Professional Hotel Front Liner*, Jakarta: Kesaint Blanc.
- United Nation Conference on Trade and Development, New York and Geneva, 2007, *Is The Concept Sustainable Tourism Sustainable? Developing The Sustainable Tourism Benchmarking Tool*, Cernat, L. dan Gourdon, J., Geneva: United Nation Publication.
- Wibowo, A., Djajawinata, D.T, 2004. *Penanganan Sampah Perkotaan Terpadu*.
- WTO (World Tourism Organization), 1998, *Guide for Local Authorities on Developing Sustainable Tourism*, Madrid: Egraf S.A.
- WTO (World Tourism Organization), 2004, *Indicators of Sustainable Development for Tourism Destination: A Guide Book*, Spain: World Tourism Organization.
- Yoeti, O.A. 1985. *Pengantar Ilmu Pariwisata*. Jakarta: PT. Pradnya Paramita.
- Laman internet:**
- Adiningsih, N., 2014, Ramah Lingkungan Saja Tidak Cukup, <http://www.nationalgeographic.co.id>, 20/11/2014, diakses tanggal 22 Juli 2016.
- Bee, J., 2011, Batam Boros Energi, <http://kepri.antaranews.com>, 07/12/2011, diakses tanggal 30 Agustus 2016.
- Dewantoro, H., 2011, Hotel Ramah Lingkungan Diminati, <http://www.sains.kompas.com>, 04/10/2011, diakses tanggal 30 Agustus 2016.
- Silva, M., 2015, 20 Hotel Peraih Green Hotel Awards 2015, <http://www.venuemagz.com/7/10/2015>, diakses tanggal 22 Juli 2016
- Snow, E., 2015, Tak Hanya Krisis Air Bersih, Listrik di Batam pun Byar Pet, <http://batamnews.co.id>, 7/09/2015, diakses tanggal 22 Juli 2016.
- Speer, M., 2011, What is A Green Product, <http://www.isustainableearth.com>, 9/12/2011, diakses tanggal 3 September 2016.
- Socrates, dan Yohana, S., 2014 <https://suprizaltanjung.wordpress.com/>, 05/02/2014, diakses tanggal 22 Juli 2016.
- \_\_\_\_\_, 2015, <http://www.jdlines.com/2015/03/sejarah-pengertian-hotel>, diakses tanggal 6 Oktober 2016.
- \_\_\_\_\_, 2000, [www.energystar.gov](http://www.energystar.gov) diakses pada tanggal 21 Maret 2017.