

Improvement Effort to Achieve Service Level Agreement of ATM Availability in PT BANK XYZ Indonesia



Submitted by

Dian Ari Setia

12/343749/PEK/18164

To

FAKULTAS EKONOMIKA DAN BISNIS

UNIVERSITAS GADJAH MADA

2016



Upaya Peningkatan Pencapaian Service Level Agreement Ketersediaan (Availability) ATM di PT Bank XYZ Indonesia
DIAN ARI SETIA, Dr.Ir Adi Djoko Guritno, MSIE
Universitas Gadjah Mada, 2017 | Diunduh dari <http://etd.repository.ugm.ac.id/>