



DAFTAR PUSTAKA

- Anshori, Yusak. (2005). Analisis Keunggulan Bersaing melalui Penerapan Knowledge Management dan Knowledge-Based Strategy di Surabaya Plaza Hotel. *Jurnal Manajemen Perhotelan*, Vol. 1(2), hal. 39-53.
- Arief, Mustika, L. (2012) Kontribusi Knowledge Management dalam Mengembangkan dan Mempertahankan Company's Competitive Advantage di Era Knowledge Economy. *Jurnal Ekonomi STIE Haji Agus Salim Bukittinggi*. Vol. XII, No. 2.
- Barney, J. B. (1991). Firm Resources and Sustained Competitive Advantage. *Journal of Management*, 17(1), pp.99-120.
- Carrillo, P., Robinson, H., Al-Ghassani, A. and Anumba, C. (2004). Knowledge Management in UK Constructions: Strategies, Resources and Barriers. *Project Management Journal, Sylva*: Apr 2004, Vol.35, Iss.1, pp.46.
- Cooper, D.R. and Schindler, P.S. (2014). *Business Research Method*, 12th Edition. New York: McGraw-Hill.
- Creswell, J. W. (2007). *Qualitative Inquiry And Research Design: Choosing Among Five Traditions* (2nd Edition.). California: Sage Publications, Inc.
- Fernandez, B., Gonzalez, A., Sabherwal, S. (2004). *Knowledge Management: Challenges, Solution and Technology*, Prentice Hall.
- Housel, Thomas dan Arthur H. Bell. (2001). *Measuring and Managing Knowledge*, Mc-Graw-Hill.
- Ling, C.N., (2011). "Knowledge Management Acceptance: Success Factors Amongst Small and Medium-Size Enterprises". *American Journal of Economics and Business Administration*, Vol. 3(1), pp. 73-80.
- Mamaghani, N. D., Samizadeh, R., Saghafi, F. (2011). Evaluating The Readiness of Iranian Research Centers in Knowledge Management. *American Journal of Economics and Business Administration*, Vol.3, pp. 203-212.
- Mello, J. A. (2015). *Strategic Human Resource Management*, 4th Edition. Stamford: Cengage Learning.
- Ndlela, L. T., & du Toit, A.S. (2001). Establishing A Knowledge Management Programme for Competitive Advantage In An Enterprise. *International Journal of Information Management* 21, pp.151-165.
- Nonaka, I. (1991). The Knowledge-Creating Company. *Harvard Business Review*, Vol. 69 No. 6, pp. 96-104.
- _____. (1996). *Dialogue on Leadership*. Diakses tanggal 12 Mei 2016 <http://www.dialogueonleadership.org/Nonaka-1996.html>.



- Nugroho. (2014). Analisis Pengukuran tingkat Kesiapan Implementasi Knowledge Management Pada Perusahaan PT.XYZ. *Tesis*. Jakarta: Universitas Indonesia
- Rosenberg, M.J. (2001). *E-learning: Strategies For Delivering Knowledge In The Digital Age*, Mc-Graw-Hill.
- Saputri, Dessy. S. (2015). *Penerbit Buku Khawatirkan Persaingan Dunia Digital*. Diakses tanggal 9 April 2016.
<http://www.republika.co.id/berita/pendidikan/education/15/12/03/nys426368-penerbit-buku-khawatirkan-persaingan-dunia-digital>.
- Sekaran, Uma. (2006). *Metodologi Penelitian untuk Bisnis*. Jakarta: Salemba Empat.
- Skyrme David J. (2002). *How to Develop a Successful Knowledge Management Strategy*. David J Skyrme Associates.
- Suresh, R. (2002). “Knowledge Management- A Strategic Perspective”. Diakses 16 Juni 2016. http://www.providersedge.com/docs/km_articles/KM_-A_Strategic_Perspective.pdf
- Uriarte, F. A. (2008). *Introduction to Knowledge Management*. Jakarta: ASEAN Foundation.
- Valmohammadi, C., (2010). “Identification And Prioritization of Critical Success Factors of Knowledge Management in Iranian SMEs: An Experts view”. *African Journal of Business Management*, Vol. 4(6), pp.915-924.
- Zack, M. H. (1999). Developing a Knowledge Strategy. *California Management Review*, Vol. 41, No. 3, pp. 125-145
- _____. (2000). Competing on Knowledge. *Handbook of Business Strategy*, Vol. 1 Iss: 1, pp.81 – 88.
- _____. (2002). ”A Strategic Pretext for Knowledge Management”, *The Third European Conference on Organizational knowledge, Learning, and Capabilities*.