



DAFTAR PUSTAKA

- Annamalai, C. dan Ramayah, T. 2011. "Enterprise resource planning (ERP) benefits survey of Indian manufacturing firms." *Business Process Management Journal*, Vol. 17: 495-509.
- Arora, R. dan Aggarwal, G. 2012. "Operation Management at Nike: from Breakdown to Achievement." *International Journal of Management Research and Review* (July): 1293-1300.
- Chaturvedi, R. 2005. "ERP Implementation Failure at HP." *ICMR Center for Management Research*.
- CIO Staff. 2007. When Bad Things Happen to Good Projects. Diakses 1 Oktober 2016 dari <http://www.cio.com/article/2439385/project-management/when-bad-things-happen-to-good-projects.html>
- Creswell, J. W. 2015. *Penelitian Kualitatif & Desain Riset*, edisi 3. (Ahmad Lintang Lazuardi, Trans). Yogyakarta: Pustaka Pelajar. (Original work diterbitkan tahun 2013)
- Creswell, J. W. 2016. *Research Design: Pendekatan Metode Kualitatif, Kuantitatif, dan Campuran*. (Achmad F. dan Rianayati K. P., Trans). Yogyakarta: Pustaka Pelajar. (Original work diterbitkan tahun 2014)
- Deloitte Consulting. 1998. "ERP's Second Wave: Maximizing the Value of ERP-Enabled Processes." New York: Deloitte Consulting.
- Eckartz dkk. 2009. "A Conceptual Framework for ERP Benefit Classification: A Literature Review."
- Eshna. 2012. Overview of SAP Modules. Diakses 28 Januari 2017 dari <https://www.simplilearn.com/sap-modules-sap-fi-sap-co-sap-sd-sap-hcm-and-more-rar111-article>
- Gargeya, V. B. dan Brady, C. 2005. "Success and failure factors of adopting SAP in ERP system implementation." *Business Process Management Journal*, Vol. 11: 501-516.
- Gilmore, D. 2009. Supply Chain News: Measuring Inventory Performance. Diakses 18 Februari 2017 dari <http://www.scdigest.com/assets/FirstThoughts/09-04-16.php>
- Gross, J. 2011. "A Case Study on Hershey's ERP Implementation Failure: The Importance of Testing and Scheduling."
- Koch, C. 2002. Supply Chain: Hershey's Bittersweet Lesson. Diakses 1 Oktober 2016 dari <http://www.cio.com/article/2440386/supply-chain-management/supply-chain---hershey-s-bittersweet-lesson.html>



- Koch, C. 2004. Nike Rebounds: How (and Why) Nike Recovered from Its Supply Chain Disaster. Diakses 1 Oktober 2016 dari <http://www.cio.com/article/2439601/supply-chain-management/nike-rebounds--how--and-why--nike-recovered-from-its-supply-chain-disaster.html>
- Manoj, P. 2013. "ERP Implementation, Different Phases and Related Issues." *The International Journal of Computer Science & Applications (TIJCSA)*, Volume 1, No. 11, January 2013 ISSN – 2278-1080.
- Maxwell, J.A. dan Chmiel, M. 2014. "Notes Toward a Theory of Qualitative Data Analysis." dalam U. Flick. *The SAGE Handbook of Qualitative Data Analysis*.
- Miles, M. B. dan Huberman, A. M. 1994. *Qualitative Data Analysis: an Expanded Sourcebook*, 2nd ed. Amerika: Sage Publications.
- Miles, M. B. dkk. 2014. *Qualitative Data Analysis: a Method Sourcebook*, 3rd ed. Amerika: Sage Publications.
- Modell, M. E. 2007. Database Consideration. Diakses 1 Oktober 2016 dari <http://www.martymodell.com/pgsa2/pgsa19.html>
- Monahan, M. 2013. Top Six Implementation Failure. Diakses 1 Oktober 2016 dari <http://blog.360cloudsolutions.com/Top-Six-ERP-Implementation-Failures>
- Monk, E. F. dan Wagner, B. J. 2013. *Concepts in Enterprise Resource Planning, Fourth Edition*. Amerika: Course Technology, Cengage Learning.
- O'Brien, J. dan Marakas, G. 2007. *Enterprise Information System*, 13th ed. New York: McGraw-Hill.
- O'Leary, D. 2004. "Enterprise Resource Planning (ERP) Systems: An Empirical Analysis of Benefits." *Journal of Emerging Technologies in Accounting*, Vol. 1: 63-72.
- Ovidiu, S. dan Dascalu, C. 2010. "The Advantages and Risks of Using an ERP System in the Context Globalization." *International Journal of Modern Manufacturing Technologies*, ISSN 2067-3604, Vol. II, No. 2 / 2010.
- Penyusun Kamus Pusat Pembinaan dan Pengembangan Bahasa. 1989. *Kamus Besar Bahasa Indonesia*. Jakarta: Balai Pustaka.
- Perepu, I. 2008. "ERP Implementation Failure Hershey Foods Corporation." *ICFAI Center for Management Research*
- Shang, S. dan Seddon, P. 2002. "Assessing and Managing the Benefits of Enterprise Systems: the Business Manager's Perspective." *Information Systems Journal*, vol. 12: 271-299.
- Shuai dkk. 2007. "The impact of ERP implementation on corporate supply chain performance." *2007 IEEE International Conference on Industrial Engineering and Engineering Management Engineering Management*: 1644-1648.



Sugiyono. 2010. *Metode Penelitian Kuantitatif, Kualitatif, dan R&D.* Bandung: Alfabeta

Tambovcevs, A. dan Tambovceva, T. 2013. “ERP system implementation: benefits and economic effectiveness.” *Proceedings of the 2013 International Conference on Systems, Control, Signal Processing and Informatics.*

Wailgum, T. 2009. 10 Famous ERP Disasters, Dustups and Disappointments. Diakses 1 Oktober 2016 dari <http://www.cio.com/article/2429865/enterprise-resource-planning/10-famous-erp-disasters--dustups-and-disappointments.html>

Wilkinson, J. 2013. Days Inventory Outstanding. Diakses 18 Februari 2017 dari <https://strategicccfo.com/days-inventory-outstanding/>

Yin, R. K. 2015. *Studi Kasus, Desain & Metode.* (M. Djuazi Mudzakir, Trans). Depok: Rajagrafindo Persada. (Original work diterbitkan tahun 1996)