

DAFTAR PUSTAKA

- Abramson, W.B., 2001. *Monitoring And Evaluation Of Contracts for Health Service Delivery in Costa Rica. Health Policy and Planning*, 16(4), pp.404–411.
- Arur, A., Peters, D., Hansen, P., Mashkoo, M.A., Steinhardt, L.C., Burnham, G., 2010. *Contracting For Health And Curative Care Use in Afghanistan Between 2004 and 2005*. , (October 2009), pp.135–144.
- Atuoye, K.N., Dixon, J., Rishworth, A., Galaa, S.Z. & Boamah, S.A., Luginaah, I., 2015. *Can She Make It ? Transportation Barriers To Accessing Maternal And Child Health Care Services In Rural Ghana. BMC Health Services Research*, pp.1–10. Available at: <http://dx.doi.org/10.1186/s12913-015-1005-y>.
- AusAID, 2013. *Policy Performance Management and Evaluation*. , (March), pp.1–9.
- Bartsiotas, G.A., 2014. *Contract Management And Administration In The United Nations System*. Fict., Geneva: WHO.
- Boeckxstaens, P., Smedt, D.D., Maeseneer, J.D., Annemans, L., Willems, S., 2011. *The Equity Dimension In Evaluations Of The Quality And Outcomes Framework : A Systematic Review. BMC Health Services Research*.
- Bonenberger, M., Aikins, M., Akweongo, P., Wyss, K., 2016. *Factors Influencing The Work Efficiency Of District Health Managers In Low-Resource Settings : A Qualitative Study In Ghana. BMC Health Services Research*, pp.1–10. Available at: <http://dx.doi.org/10.1186/s12913-016-1271-3>.
- Borrelli, B., 2012. *The Assessment, Monitoring, and Enhancement of Treatment Fidelity in Public Health Clinical Trials. J Public Health Dent*, 71, pp.1–21.
- Bosch-capblanch, X., Garner, P., 2008. *Primary Health Care Supervision in Developing Countries. Tropical Medicine and International Health*, 13(3), pp.369–383.
- BPS, 2012. *Survei Demografi Kesehatan Indonesia*, Jakarta.
- Carr, C.F., Vincent, F., Garden, H., Bjarne, J. et al., 2011. *Delivering Health, Saving Lives First*. , Geneva: United Nation.
- Chase, L., 2010. *Nurse Manager Competencies*. University of Iowa.
- Cheche, S.G. & Sma, M., 2014. *A Critical Review of Literature on Performance Contracting*. , 3(6), pp.65–70.
- Creswell, 2009. *Research Design Qualitative, Quantitative, and Mixed Methods*

Approaches Third., London: Sage Publication, Inc.

Dehghani, M., Shiringhanavati., Behrouzsoltani., Aghakhani, N., Haghpanah, S., 2016. *Impact of Clinical Supervision on Field Training of Nursing Students at Urmia University of Medical Sciences.* , 4(2), pp.4–8.

Dinkes Kab. Sigi, 2015. *Laporan Akuntabilitas Kinerja Instansi Pemerintah Kabupaten Sigi*, Sigi.

Draghici, A., Popescu, A. & Maria, L., 2014. *A Proposed Model for Monitoring Organizational Performance. Procedia - Social and Behavioral Sciences*, 124(0), pp.544–551. Available at: <http://dx.doi.org/10.1016/j.sbspro.2014.02.518>.

El-khalil, R., 2012. *Effectiveness of Increasing Span of Control on Operational Performance Variables : A Case Study.* , pp.1–10.

England, R. & England, R., 2000. *Contracting and Performance Management In Some Pointers on How to Do It and middle income countries.* In London: Institute for Health Sector Development, pp. 13–32.

Faith, J., Panzarella, C., Spencer, R.C., Williams, C., Brewer, J., Covone, M., 2010. *Use of Performance-Based Contracting to Improve Effective Use of Resources for Publicly Funded Residential Services.* , (July), pp.400–408.

Flyvbjerg, B., 2006. *Five Misunderstandings About Case-Study Research.* , (4), pp.1–35.

Garrison, K., Caiola, N., Sullivan, R., Lynam, P., 2004. *Supervising Healthcare Services : Improving the Performance of People First.* D. Blouse.A., Lewison, ed., USA: Jhpiego.

Gathai, E.W., 2012. *Analysis of Factors That Influence Implementation of Performance Contracts in State Corporations (A Case of Kenya Civil Aviation Authority).* , 2(17), pp.283–297.

Geonnotti, K.P.D., 2015. *Engaging Primary Care Practices in Quality Improvement Strategies for Practice Facilitators Engaging Primary Care Practices in Quality Improvement : Strategies for Practice Facilitators.* In Rockville, USA.

Gibson, O., Lisy, K., Davy, C., Aromataris, E., Kite, E. & Lockwood, C., Riitano, D., McBride, K., Brown, A., 2015. *Enablers and Barriers to The Implementation of Primary Health Care Interventions for Indigenous People With Chronic Diseases : A Systematic Review. Implementation Science*, pp.1–11. Available at: <http://dx.doi.org/10.1186/s13012-015-0261-x>.

Gillman, L.J., 2015. *Re-framing Midwifery Supervision : A Discussion Paper.* In London: Royal College of Midwives, pp. 8–16.

- Handler, A., Issel, M., Turnock, B., 2001. *A Conceptual Framework to Measure Performance of the Public Health System.* , 91(8), pp.1235–1239.
- Handono, D., 2015. Sistem Kontrak. In *Sistem Kontrak Kesehatan*. Yogyakarta: Center of Health Policy and Mangement, Faculty of Medicine Gadjah Mada University.
- Hermanson, D.R., Smith, J.L., Stephens, N.M., 2012. *How Effective are Organizations ' Internal Controls ? Insights into Specific Internal Control Elements*. American Accounting Association, 6(1), pp.31–50.
- Hinton, R.W., 2003. *Components of an Effective Contract Monitoring System*. In State Auditor Atlanta, ed. Atlanta: Washinton St.S.W, pp. 4–27.
- Jacobs, B., Ir, P., Bigdeli, M., Annear, P. L., Damme, W.V., 2012. *Addressing Access Barriers to Health Services: An Analytical Framework For Selecting Appropriate Interventions In Low-Income Asian Countries*. *Health Policy and Planning*, 27(4), pp.288–300.
- Janda, K., Coase, R., Simon, H., Vickrey, W., Mirrlees, J., Aker, G., 2006. *Agency Theory Approach to the Contracting Betwen Lender.* , (402), pp.34–47.
- Kemenkes, 2015. *Rencana Strategis Kementerian Kesehatan Republik Indonesia Tahun 2015-2019* First., Jakarta: Kementerian Kesehatan.
- Kemenkes, 2014. *Riset Kesehatan Dasar*. In Jakarta: Kementerian Kesehatan RI.
- Kemenkes, 2009. *Undang-Undang Kesehatan Nomor 36 Tahun 2009*, Indonesia.
- Kepmenkes, 2005. *Keputusan Menteri Kesehatan Nomor 836 Tahun 2005*.
- Khim, K., Annear, P.L., 2013. *Social Science & Medicine Strengthening District Health Service Management and Delivery Through Internal Contracting : Lessons from Pilot Projects in Cambodia*. *Social Science & Medicine*, 96, pp.241–249. Available at: <http://dx.doi.org/10.1016/j.socscimed.2013.02.029>.
- Kok, M.C., Muula, A.S., 2013. *Motivation and Job Satisfaction of Health Surveillance Assistants in Mwanza , Malawi : an Explorative Study.* , 25(March), pp.5–11.
- Lavela, S.L., 2014. *Evaluation and Measurement of Patient Experience*. *Patient Experience Journal*, 1(1).
- Liu, D., Ahmet, A., Ward, L., Krishnamoorthy, P., Mandelcorn, E.D., Leigh, R., Brown, J.P., Cohen, A. & Kim, H., 2013. *A practical Guide to The Monitoring and Management of The Complications of Systemic Corticosteroid Therapy*. *Allergy, Asthma & Clinical Immunology*, (Table 2), pp.1–25.

- Lohela, T.J., Campbell, O.M.R., Gabrysch, S., 2012. *Distance to Care , Facility Delivery and Early Neonatal Mortality in Malawi and Zambia. PLoS One*, 7(12).
- Lutwama, G.W., Roos, J.H., Dolamo, B.L., 2013. *Assessing the Implementation of Performance Management of Health Care Workers in Uganda. BMC Health Services Research*, 13(1), p.1. Available at: BMC Health Services Research.
- Mafuta, E.M., Dieleman, M.A., Essink, L., Khomba, P.N., Zioko, F.M., Mambu, T.N.M., Kayembe, P.K., Buning, D.C., 2017. *Participatory Approach to Design Social Accountability Interventions to Improve Maternal Health Services : A Case Study from The Democratic Republic of the Congo. Global Health Research and Policy*, pp.1–16. Available at: <http://dx.doi.org/10.1186/s41256-017-0024-0>.
- Mang, E.C., 2016. *Management Control System and Employees ' Performance of 19 Deposit Money Banks in Rivers State. The International Journal Of Business and Management*, 4(2), pp.410–417.
- Martin, L.L., 2005. *Performance-Based Contracting for Human Services : Does It Work ?*, 29(1), pp.63–77.
- Miller, G.J., 2015. *Solutions to Principal-Agent Problems in Firms Problems in Firms. Springer*, (March).
- Mumtaz, Z., Salway, S. & Bhatti, A., Shanner, L., Zaman, S., Laing, L., 2014. *Improving Maternal Health in Pakistan : Toward a Deeper Understanding of the Social Determinants of Poor Women ' s Access to Maternal Health Services. American Journal of Public Health*, 104, pp.17–24.
- Naimoli, J.F., Perry, H.B., Townsend, J.W., Frymus, D.E., McCaffery, J.A., 2015. *Strategic Partnering to Improve Community Health Worker Programming and Performance : Features of A Community-Health System Integrated Approach.*, pp.1–13.
- Nguyen, H., 2011. *The Principal-Agent Problems in Health Care : Evidence from Prescribing Patterns of Private Providers in Vietnam. Health Policy and Planning*.
- Nikpeyma, N., Saeedi, Zhila. A., Azargashb, E., Majd, H.A., 2014. *Problems of Clinical Nurse Performance Appraisal System : A Qualitative Study. Asian Nursing Research*, 8(1), pp.15–22. Available at: <http://dx.doi.org/10.1016/j.anr.2013.11.003>.
- Obermann, K., Chanturidze, T., Richardson, E., Tanirbergenov, S., Shoranov, M., Nurgozhaev, A., 2016. *Data for Development in Health : A Case Study and Monitoring Framework from Kazakhstan. BMJ Global Health*.
- Perrin, B. & Pervan, G., 2004. *Performance Monitoring Systems for Public Sector*

IT Outsourcing Contracts. Idea Group Publishing, pp.639–643.

Preker, S.A & Harding, A., 2003. *Innovation in Health Service Delivery The Corporatization of Public Hospital First.*, Washinton, D. C.

Reeve, C., Humphreys, J., Wakerman, J., 2015. *A Comprehensive Health Service Evaluation and Monitoring Framework. Evaluation and Program Planning*, 53, pp.91–98. Available at: <http://dx.doi.org/10.1016/j.evalprogplan.2015.08.006>.

Roach, C.M.L., 2016. *An Application of Principal Agent Theory to Contractual Hiring Arrangements within Public Sector Organizations. Theoretical Economics Letters*, (February), pp.28–33.

Samuel, J., 2016. *The Role of Civil Society in Strengthening Intercultural Maternal Health Care in Local Health Facilities : Puno , Peru. Global Health Action*, 1(4), pp.1–7.

Sera,Y., Beadry, S., 2007. *Monitoring And Evaluation. Policy Brief*, pp.1–2.

Shafranske, E.,Falender, C.A.,Shafranske, E.P., 2012. *The Importance of Competency-based Clinical Supervision and Training in the Twenty-first Century : Why Bother ? The Importance of Competency-based Clinical Supervision and Training in the Twenty-first Century : Why Bother ? J Contemp Psychother*, (September).

Soeters, R. & Griffiths, F., 2003. *Improving Government Health Services Through Contract Management : A Case From Cambodia. Health Policy and Planning*, 18(1), pp.74–83.

Steenland, M., Jacob, P., Compaore, P., Kabore, M., Tapsoba, B., Zongo, A., Diadie, O.,Fink, G., 2017. *Population Health Performance-Based Financing To Increase Utilization of Maternal Health Services : Evidence from Burkina Faso. SSM - Population Health*, 3(July 2016), pp.179–184. Available at: <http://dx.doi.org/10.1016/j.ssmph.2017.01.001>.

Strachan, D., Asbroek, A., Tibenderana, J., Kirkwood, B.,Meek, S., 2014. *Supervising Community Health Workers In Low-Income Countries A Review Of Impact And Implementation Issues. Global Health Action*, 1, pp.1–10.

Tamin, R.Z., Tamin, A.Z. & Marzuki, P.F., 2011. *The Twelfth East Asia-Pacific Conference on Structural Engineering and Construction Performance Based Contract Application Opportunity and Challenges in Indonesian National Roads Management. Procedia Engineering*, 14, pp.851–858. Available at: <http://dx.doi.org/10.1016/j.proeng.2011.07.108>.

Trisnantoro, L., 2007. *Pelaksanaan Desentralisasi Di Indonesia 2000-2007* 1st ed., Yogyakarta: Kebijakan Kesehatan Indonesia.

- Trisnawati, R., 2015. *The Effect Of Information Asymmetry, Firm Size, Leverage, Profitability And Employee Stock Ownership On Earnings Mangement With Accrual Model. International Journal of Business, Economics and Law*, 8(2), pp.21–30.
- Utarini, A., 2012. *Metode Penelitian Kualitatif First.*, Yogyakarta: UGM Press.
- Vatankhah, S., Barati, O., Tofighi, S., Rafii, S., 2012. *Driving to Contract Management in Health Care Institutes of Developing Countries. Iranian Red Crescent Medical Journal*, 14(4), pp.235–239.
- Wagenaar, A.F., Kompier, M.J., Houtman, I.L.D., Bossche, S.N.J., Taris, T.W., 2012. *Impact of Employment Contract Changes on Workers' Quality of Working Life, Job Insecurity, Health and Work-related Attitudes. Journal of Occupational Health*, 54(6), pp.441–451.
- Wakefield, B.J., Scherubel, M., Ray, A., Holman, J.E., 2012. *Nursing Interventions in a Telemonitoring Program. Telemedicine and E-Health*, (Health), pp.160–165.
- Walia, S., 2014. *Barriers To Effective Performance Management. International Journal Of Current Research*, 6.
- Wallin, L. & Pousette, A., 2014. *Span of Control And The Significance For Public Sector Managers' job Demands : A Multilevel Study. Sage Journal*.
- Wang, J., Wang, X., Zhuang, X., Sheng, J., 2016. *External Monitoring and Dynamic Behavior in Mutual Funds. Hindawi Publishig Corporation*, 2016.
- WHO, 2008. *Consultation on Strategic Contracting in Health Systems Synthesis of the meeting. In Strategic Contracting in Health Sysstems*. Geneva: WHO Press, pp. 9–11.
- Zaidi, S., Riaz, A., Rabbani, F., Azam, S.I., Imran, S.N., Pradhan, N.A., 2015. *Can Contracted Out Health Facilities Improve Access , Equity , and Quality of Maternal And Newborn Health Services ? Evidence from Pakistan. Health Research Policy and Systems*, 13(Suppl 1).