

DAFTAR PUSTAKA

- Aamodt, M. G. (2004). *Applied industrial/organizational psychology fourth edition*. Belmont: Thomson Wadsworth.
- (ASN), A. S. (2017, March 15). *ASN Accident Database*. Diambil kembali dari Aviation Safety Network: <https://aviation-safety.net/database/databases.php>
- Azwar, S. (2012). *Penyusunan skala psikologi*. Yogyakarta: Pustaka Pelajar.
- Azwar, S. (2012). *Reliabilitas dan validitas*. Yogyakarta: Pustaka Pelajar.
- BBC. (2016, Desember 18). *TNI AU : Penyebab pesawat hercules jatuh 'diduga faktor cuaca'*. Diambil kembali dari BBC Indonesia: <http://www.bbc.com/indonesia/indonesia-38355629>
- Beehr, T. A., & Newman, J. E. (1978). Job stress, employee helath, and organizational effectiveness: A facet analysis model and literature review. *Personnel Psychology*, 665-699.
- Behzad, I., Arezo, K., & Mohammadi, N. (2014). Association between quality of work life and occupational stresses in personnel of social security organization in Hamadan Province, IR Iran. *E3 Journal of Medical Research*, 42-45.
- Bolhari, A., Rezaeean, A., Bolhari, J., & Zare, F. (2012). The impact of occupational stress on quality of work life among the staff of e-workspace. *International journal of social, behavioral, educational, economic, business, and industrial engineering*, 1739-1743.
- Boyd, D., & Stolzer, A. (2015). Causes and trends in maintenance-related accidents in FAA-certified single engine piston aircraft. *Journal of Aviation Technology and Engineering*, 17-24.
- Caplan, R. D., Cobb, S., & French, J. R. (1975). Relationships of cessation of smoking with job stress, personality, and social support. *Journal of Applied Psychology*, 211-219.
- Careercast. (2016, January 13). *The most stressful jobs of 2016*. Diambil kembali dari Careercast: <http://www.careercast.com/jobs-rated/most-stressful-jobs-2016?page=0>
- Cascio, W. F. (2013). *Managing human resources productivity, quality of work life, profits*. New York: McGraw-Hill.

- Colquitt, J. A., Lepine, J. A., & Wesson, M. J. (2009). *Organizational behavior improving performance and commitment in the workplace*. New York: McGraw-Hill.
- Danna, K., & Griffin, R. W. (1999). Health and well-being in the workplace: A review and synthesis of the literature. *Journal of Management*, 357-384.
- Davis, K. (1981). *Human behavior at work*. New Delhi: McGraw-Hill.
- Easton, S. A., & Van Laar, D. L. (2012). *User manual for the work-related quality of life (WRQoL) scale : A measure of quality of working life*. Portsmouth: University of Portsmouth.
- FAA. (2015). *Aircraft handbooks and manuals*. Washington DC: Federal Aviation Administration.
- Field, A. (2009). *Discovering statistics using SPSS*. London: Sage Publications.
- Flippo, E. B. (1984). *Principles of personnel management*. Singapura: McGraw-Hill.
- George, E. (2015). Job related stress and job satisfaction: a comparative study among bank employees. *Journal of Management Development*, 316-329.
- Gibson, J. L., Ivancevich, J. M., Donnelly, J. H., & Konopaske, R. (2006). *Organizations behavior structure processes*. Singapore: McGraw-Hill.
- Handoko, H. T. (2003). *Manajemen*. Yogyakarta: BPFE UGM.
- Hans, A., Mubeen, S. A., Mishra, N., & Al-Badi, A. H. (2015). A study on occupational stress and quality of work life (qwl) in private colleges of oman (muscat). *Global Business and Management Research: An International Journal*, 55-68.
- Hansson, R. O., Robson, S. M., & Limas, M. J. (2001). *Stress and coping among older workers*. Tulsa: University of Tulsa.
- Hobbs, A., Avers, K. B., & Hiles, J. J. (2011). *Fatigue risk management in aviation maintenance: current best practices and potential future countermeasures*. Washington DC: Federal Aviation Administration.
- Ivancevich, J. M., & Matteson, M. T. (2002). *Organizational behavior and management*. New York: McGraw-Hill.
- Jex, S., & Britt, T. (2014). *Organizational psychology: A scientist-practitioner approach third edition*. Hoboken: John Wiley & Sons, Inc.

- Kasraie, S., Parsa, S., Hassani, M., & Ghasem-Zadeh, A. (2014). The relationship between quality of work life, job stress, job satisfaction and citizenship behavior in Oshnaviyeh Hospital's staff. *Patient Safety & Quality Improvement Journal*, 77-81.
- Kim, C.-Y., & Song, B.-H. (2015). A study on safety culture in aviation maintenance. *Advanced Science and Technology Letters*, 485-490.
- Kobranorouzian, Khosrownorouzian, & Hosseindoolatdost. (2014). The analysis of the relationship between stress management and quality of work life: The mediating effect of job engagement. *Indian J. Sci. Res*, 938-948.
- Leka, S., Griffiths, A., & Cox, T. (2003). *Work organisastion and stress: Systematic problem approach for employers, managers and trade unio representatives*. Nottingham: University of Nottingham.
- Lin, Y. N. (2007). *Occupational stress, personality, and coping strategies among aircraft maintenance personnel in Hong Kong*. Kowloon Tong: City University of Hong Kong.
- Luthans, F. (2008). *Organizational behavior 11th edition*. Singapura: McGraw-Hill.
- Mani, K. P., Sritharan, R., & Gayatri, R. (2014). Impact of occupational stress on quality work life among railway station masters of trichy division. *Bonfring International Journal of Industrial Engineering and Management Science*, 165-169.
- Mansouri, N., Zahiri, M., Zadeh, R. G., Jafari, G. A., Latifi, M., & Mahdinejad, L. (2013). Evaluating the correlation between quality of work life and staff burnout in rehabilitation and welfare centers in ahvaz city. *Jentashapir J Health*, 345-353.
- Mohammadi, A., Sarhanggi, F., Ebadi, A., Daneshmandi, M., Rellsifar, A., Amiri, F., & Hajamini, Z. (2011). Relationship between psychological problems and quality of work life of intensive care units nurses. *Iranian Journal of Critical Care Nursing*, 135-140.
- Montgomery, D. C., Blodgett, J. G., & Barnes, J. H. (1996). A model of financial securities salesperson's job stress. *The Journal of Services MARKeting*, 21-34.
- Mosadeghrad, A., Ferlie, E., & Rosenburg, D. (2011). A Study of relationship between job stres, quality of working life and turnover intention among hospital employees. *Health Service Management Research*, 170-181.
- Mylle, J. (2000). Quality of work life: A case study. *IAMPS Split*, 177-183.

- Pallant, J. (2016). *SPSS survival manual*. New York: McGraw-Hill.
- Parker, D. F., & DeCotiis. (1983). Organizational determinants of job stress. *Organizational Behavior and Human Performance*, 160-177.
- Pisheh, M. H. (2012). Quality of work life (qwl) and job stress among Iran public employees. *African Journal of Business Management*, 8296-8308.
- Rauschenbach, C., Krumm, S., Thielgen, M., & Hertel, G. (2013). Age and work-related stress: A review and meta-analysis. *Journal of Managerial Psychology*, 781-804.
- Riggio, R. E. (2003). *Introduction to industrial/organizational psychology*. New Jersey: Prentice-Hall.
- Riyono, B. (2012). *Instrumen asesmen SDM*. Yogyakarta: Fakultas Psikologi UGM.
- Robbins, S. P., & Judge, T. A. (2015). *Organizational behavior 16th edition*. New York: Pearson Education.
- Sheridan, C. L., & Radmacher, S. A. (1992). *Health psychology: Challenging the biomedical model*. Singapore: John Wiley and Sons, Inc.
- Sparks, K., & Cooper, C. L. (1999). Occupational differences in the work-strain relationship: Towards the use of situation specific models. *Journal Occupational Organizational Psychology*, 21-29.
- Srivastava, S., & Kanpur, R. (2014). A study on quality of work life: Key elements and it's implications. *IOSR Journal of Business and Management* , 54-59.
- Telila, A. (2014). *Work related stress and coping strategies of ministry of defense central command referral hospital military helath workers*. Addis Ababa: Addis Ababa University.
- Wadsworth, S. M., & Southwell, K. (2010). *Military families: Extreme work and extreme 'work-family'*. 2010: Purdue University.
- Walton, R. E. (1975). Criteria for quality of working life. Dalam L. E. Davis, & A. B. Cherns, *The quality of working life, vol 1* (hal. 91-104). New York: Free Press.