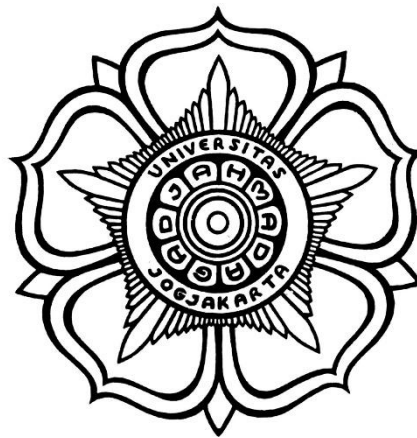


**ANALYSIS OF PASSENGER SATISFACTION TO THE RAILWAY  
TICKET RESERVATION SERVICES IN OPERATIONAL AREA VI  
YOGYAKARTA**

**(CASE STUDY OF TUGU STATION YOGYAKARTA)**

**UNDERGRADUATE THESIS**



**Mochammad Arga Ramadhan**

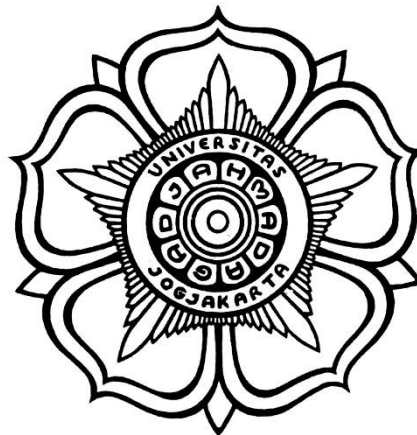
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**DEPARTMENT OF TOURISM  
FACULTY OF CULTURAL SCIENCES  
UNIVERSITAS GADJAH MADA  
YOGYAKARTA**

**2015**

**ANALISIS KEPUASAN PENUMPANG TERHADAP SISTEM PELAYANAN  
RESERVASI TIKET KERETA API DAOP VI YOGYAKARTA  
(STUDI KASUS STASIUN TUGU YOGYAKARTA)**

**SKRIPSI**



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**PROGRAM STUDI PARIWISATA**

**FAKULTAS ILMU BUDAYA**

**UNIVERSITAS GADJAH MADA**

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