

References

- “About Blitzcard”, retrieved online from <http://www.blitzmegaplex.com/blitzcard/about.php>
- Agarwal, R., J. Prasad. 1997. *The role of innovation characteristics and perceived voluntariness in the acceptance of information technologies*. Decision Sci. 28 557–582.
- Ajzen, I. And Fishbein, M. (1980). *Understanding Attitudes and Predicting Social Behavior*. NJ: Prentice-Hall. Englewood Cliffs.
- Anckar, B. and D’Incau, D. 2002. *Value Creation in Mobile Commerce: Findings From a Consumer Survey*. JITTA: Journal of Information Technology Theory and Application, 4, 1, 43-64.
- Anolik, A., and John, K.H. 2005. *The Frequent Traveller’s Guide: What Smart Travellers and Travel Agents Know*. Naperville, IL, USA: Spinx Publishing, an Imprint of Sourcebooks, Inc.
- Bandura, A. “Self Efficacy Mechanism in Human Agency.” Amer. Psychologist. 37 (1982). 122-147.
- Beach, L. R., T. R. Mitchell. 1996. Image theory, the unifying perspective. L. R. Beach, ed. *Decision Making in the Workplace: A Unified Perspective*. Lawrence Erlbaum Associates, Mahwah, NJ. 1–20.
- Beach, L. R., T. R. Mitchell. 1998. The basics of image theory. L. R. Beach, ed. *Image Theory: Theoretical and Empirical Foundations*. Lawrence Erlbaum Associates, Mahwah, NJ. 3–18.
- Benbasat, I. and A.S. Dexter. *An Investigation of the Effectiveness of Color and Graphical Presentation under Varying Time Constraints*. MIS Quart. 1986. 59-84.
- Benbasat, I., A.S. Dexter, and P. Todd. *An Experimental Program Investigating Color-Enhanced and Graphical Information Presentation: An Integration of the Findings*. Comm. ACM. 1986. 1094-1105.
- Blau, P. M. 1964. *Exchange and Power in Social Life*. John Wiley, New York.
- Cooper & Schindler. 2008. *Business Research Method. 10th Edition*. Australia: McGraw-Hill, Inc.

- Cowen, J.B. *The Influence of Perceived Usefulness, Perceived Ease of Use, and Subjective Norm on the Use of Computed Radiography Systems: A Pilot Study*. Radiologic Sciences and Therapy Division. 2009.
- Davis, F.D., Bagozzi, R.P., and Warshaw, P.R. 1989. *User Acceptance of Computer Technology – a Comparison of Two Theoretical Models*. *Management Science*, 35, 8, 982-1003.
- Deutsch, M., H. B. Gerard. 1955. *A study of normative and informational social influences upon individual judgment*. *J. Abnormal and Social Psych.* 51 629–636.
- French, J. R. P., B. Raven. 1959. *The bases of social power*. D.Cartwright, ed. *Studies in Social Power*. Institute for Social Research, Ann Arbor, MI. 150–167.
- Frolick, M.N. and Chen, L. 2004. *Assessing m-commerce opportunities*. *Information Systems Management*, 21, 2, 53-61.
- Hackman, J. R., G. R. Oldham. 1976. *Motivation through the design of work: Test of a theory*. *Organ. Behavior and Human Performance* 16 250–279.
- Hartwick, J., H. Barki. 1994. *Explaining the role of user participation in information system use*. *Management Sci.* 40 440–465.
- Hauser, J.R. and S.M. Shugan. “Intensity Measures of Consumer Preference.” *Oper, Res.* 28 (1980). 279-320.
- Herzberg, A. 2003. *Payments and Banking with Mobile Personal Devices*. *Communications of the ACM*, 46, 5, 53-58.
- Hunteler, M.H. 2003. *NoordNedmTicket Business Case-Versie 2.0*. LogicaCMG, Amstelveen.
- Jogiyanto. 2005. *Analisis dan Desain Sistem Informasi*. Yogyakarta: Penerbit Andi.
- Kelman, H. C. 1958. *Compliance, identification, and internalization: Three processes of attitude change*. *J. Conflict Resolution* 2 51–60.
- Kim, L., and M.J. Albers. 2001. *Web Design Issues When Searching for Information in a Small Screen Display*. Santa Fe, New Mexico, USA: Proceedings of the 19th Annual International Conference on Computer Documentation, Oct. 21-24, pp:193-200.
- Kline, R. B. (2010). *Principles and practice of structural equation modeling (3rd ed.)*. New York, New York: Guilford Press.



“Konsumen Blitzcard Capai 200 Ribu Orang”, retrieved online from
<http://www.jpnn.com/read/2013/02/10/157781/Komunitas-BlitzCard-Capai-200-Ribu-Orang->

Kuncoro, M. 2001. *Metode Kuantitatif: Teori dan Aplikasi untuk Bisnis dan Ekonomi*. Yogyakarta. UPP AMP YKPN.

Kusno, A. 2013. *Analisis Faktor-Faktor yang Mempengaruhi Intensi Penggunaan M-Tix Sebagai Layanan Pembelian Tiket Menonton Film Bioskop Jaringan Cinema XXI Indonesia: Pendekatan Technology Acceptance Model (TAM)*. Skripsi Program Sarjana Universitas Gadjah Mada Yogyakarta.

Larcker, D.F. and V.P. Lessig. “Perceived Usefulness of Information ; A Psychometric Examination.” *Decision Science*. 1980. 121-134.

Lepper, M.R. *Microcomputers in Education: Motivational and Social Issues*. *Amer. Psychologist*, 40 (1985). 1-18.

Loher, B. T., R. A. Noe, N. L. Moeller, M. P. Fitzgerald. 1985. *A meta-analysis of the relation of job characteristics to job satisfaction* .*J. Appl. Psych.* 70 280–289.

Mallat, N., Rossi, M. Tunnainen, V.K. 2004. *Consumer Acceptance of Wireless Finance*. *Journal of Financial Services Marketing*, 8, 3, 206-217.

Mallat, N., Rossi, M. Tunnainen, V.K., and Oorni, A. 2006. *The Impact of Use Situation and Mobility on the Acceptance of Mobile Ticketing Services*. *Proceeding of the 39th Hawaii International Conference on System Sciences*.

Mobile Ticketing. Retrieved online from http://en.wikipedia.org/wiki/Mobile_ticketing

Moore, G. C., I. Benbasat. 1991. *Development of an instrument to measure the perceptions of adopting an information technology innovation*. *Inform. Systems Res.* 2 192–222.

Nugraha, M.W.A. 2012. *Kualitas Pelayanan Fasilitas Electronic Ticketing dan Komitmen Pelanggan Terhadap Website: Studi Pada Sistem Penjualan Pengguna Layanan Terhadap Website M-Tix Cinema XXI*. Skripsi Program Sarjana Universitas Gadjah Mada. Yogyakarta.

Nunnally J. 1978. *Psychometric Theory*. New York: McGraw-Hill Book Company.

- O'Brien, J.A. 2008. *Introduction to Information Systems, 14th Edition*. New York: McGraw-Hill.
- Parasuraman, A. And G. M. Zinkhan. 2002. *Marketing to and serving customers through the Internet: An overview and research agenda*. Journal of The Academy of Marketing Science, 30 (4): 286-295.
- Pfeffer, J. 1981. *Power in Organizations*. Ballinger, Cambridge, MA.
- Pfeffer, J. 1982. *Organizations and Organization Theory*. Pitman, Marshfield, MA.
- Pikkarainen, T., Pikarainen, K., Karjaluoto, H., and Pahnla, S. 2004. *Consumer Acceptance of Online Banking: An Extension of the Technology Acceptance Model*. Internet Research, 14, 3, 224-235.
- Romney, Marshal, B., and Steinbart, P.J. 2003 *Accounting Information System, 9th Edition*. Pearson Education, Inc.
- Roscoe, J.T. 1982. *Fundamental Research Statistics for the Behavioural Sciences*. New York: Holt Rinehart & Winston.
- Sekaran, U. 2003. *Research Method for Business: A Skill Building Approach, 4th Edition*. New York: John Wiley & Sons, Inc.
- Siau, K. and Shen, Z. 2003. *Building Customer Trust in Mobile Commerce*. Communications of the ACM, 46, 4, 91-94.
- Stafford, T. F. and Gilleson, M.L. 2003. *Mobile Commerce: What It Is and What It Could Be*. Communications of the ACM, 46, 12, 33-34.
- Swanson, E.B. *Management Information System: Appreciation and Involvement*. Management Science 21e. 1974. 178-188
- “UPS Profit Tops Estimates Amid Boost From Online Shopping”, retrieved online from <http://www.bloomberg.com/news/2013-04-25/ups-profit-tops-estimates-amid-higher-online-purchase-deliveries.html>

- Vallacher, R. R., J. Kaufman. 1996. *Dynamics of action identification: Volatility and structure in the mental representation of behavior*. P. M. Gollwitzer and J. A. Bargh, eds. *The Psychology of Action: Linking Cognition and Motivation to Behavior*. The Guilford Press, New York. 260–282.
- Venkatesh, V., and Davis, F.D. 2000. *A Theoretical Extension of the Technology Acceptance Model: Four Longitudinal Field Studies*. *Management Science*, 46, 2, 186-204.
- Warshaw, P. R. 1980. *A new model for predicting behavioral intentions: An alternative to Fishbein*. *J. Marketing Res.* **17** 153–172.
- Wilkinson, J.W. 2000. *Accounting Information System 4th Edition*. New York: John Wiley and Sons, Inc.
- Wonnacott, T.H. & Wonnacott, R.J. 1990. *Introductory Statistics for Business and Economics. 4th edition*. John Willey & Sons, Inc.