# DAFTAR PUSTAKA

[1] N. Ahmed, "An overview of e-participation models," in *UNDESA workshop "E-participation and E-government: Understanding the Present and Creating the Future ", Budapest, Hungary*, 2006, pp. 27–28.

[2] S. A. Chun, S. Shulman, R. Sandoval, and E. Hovy, "Government 2.0: Making connections between citizens, data and government," *Information Polity*, vol. 15, no. 1, pp. 1–9, 2010.

[3] A. G. Wilhelm, *Demokrasi di Era digital: Tantangan Kehidupan Politik di Ruang Cyber*. Yogyakarta: Pustaka pelajar, 2003.

[4] Ø. Sæbø, J. Rose, and L. S. Flak, "The shape of eParticipation: Characterizing an emerging research area," *Government Information Quarterly*, vol. 25, no. 3, pp. 400–428, Jul. 2008.

[5] A. Macintosh, "Characterizing e-participation in policy-making," in *System Sciences, 2004. Proceedings of the 37th Annual Hawaii International Conference on*, 2004, p. 10–pp.

[6] J. Baczynski, "Opportunities for greater consultation? House committee use of information and communication technology," *Parliamentary Studies Paper 8*. Crawford School of Economics and Government, Australian National University, Canberra., 2009.

[7] D. Schulz and J. Newig, "Assessing online consultation in participatory governance: Conceptual framework and a case study of a national sustainability-related consultation platform in Germany," *Environmental Policy and Governance*, vol. 25, no. 1, pp. 55–69, 2015.

[8] UN, "E-Government Survey 2014," New York, 2014.

[9] A. Chadwick, "Explaining the Failure of an Online Citizen Engagement Initiative: The Role of Internal Institutional Variables," *Journal of Information Technology & Politics*, vol. 8, no. 1, pp. 21–40, 2011.

[10] J. Tomkova, "E-consultations: New tools for civic engagement or facades for political correctness?," *European Journal of ePractice*, no. 7, pp. 1–10, 2009.

[11] A.-J. Klasinc, "E-consultations in Croatian central government," in *37th International Convention on Information and Communication Technology, Electronics and Microelectronics (MIPRO)*, 2014, pp. 1569–1773.

[12] C. W. Phang and A. Kankanhalli, "A framework of ICT exploitation for e-participation initiatives," *Communications of the ACM*, vol. 51, no. 12, p. 128, Dec. 2008.

[13] M. S. Islam, "Towards a sustainable e-Participation implementation model," *European Journal of ePractice*, vol. 5, pp. 1–12, 2008.

[14] S. Scherer, M. A. Wimmer, and S. Ventzke, "Hands-on guideline for e-participation initiatives," in *E-Government, E-Services and Global Processes*, M. Janssen, W. Lamersdorf, J. Pries-Heje, and M. Rosemann, Eds. Springer, 2010, pp. 49–61.

[15] S. Scherer and M. A. Wimmer, "Reference framework for e-participation projects," *Lecture Notes in Computer Science (including subseries Lecture Notes in Artificial Intelligence and Lecture Notes in Bioinformatics)*, vol. 6847 LNCS, no. 6847, pp. 145–156, 2011.

[16] A. Macintosh, "Characterizing e-participation in policy-making," in *Proceedings of the 37th Annual Hawaii International Conference on System Sciences*, 2004, p. 10 pp.

[17] E. Kalampokis, E. Tambouris, and K. Tarabanis, "A Domain Model for eParticipation," *2008 Third International Conference on Internet and Web Applications and Services*, pp. 25–30, Jun. 2008.

[18] C. Sanford and J. Rose, "Characterizing eParticipation," *International Journal of Information Management*, vol. 27, no. 6, pp. 406–421, Dec. 2007.

[19] R. Medaglia, "eParticipation research: Moving characterization forward (2006–2011)," *Government Information Quarterly*, vol. 29, no. 3, pp. 346–360, Jul. 2012.

[20] M. R. Vicente and A. Novo, "An empirical analysis of e-participation. The role of social networks and e-government over citizens' online engagement," *Government Information Quarterly*, vol. 31, no. 3, pp. 379–387, Jul. 2014.

[21] A. Bailey and O. Ngwenyama, "The challenge of e-participation in the digital city: Exploring generational influences among community telecentre users," *Telematics and Informatics*, vol. 28, no. 3, pp. 204–214, Aug. 2011.

[22] C. G. Reddick, "Citizen interaction and e-government: evidence for the managerial, consultative, and participatory models," *Transforming Government: People, Process and Policy*, vol. 5, no. 2, pp. 167–184, May 2011.

[23] C. Persson and J. Lindh, "E-Participation in Practice : From a Citizen Perspective," *Journal of E-Government Studies and Best Practices*, vol. 2012, no. 1, pp. 1–16, 2012.

[24] E. Tambouris, N. Liotas, and K. Tarabanis, "A Framework for Assessing eParticipation Projects and Tools," in *2007 40th Annual Hawaii International Conference on System Sciences (HICSS'07)*, 2007, pp. 1–10.

[25] A. Macintosh and A. Whyte, "Towards an evaluation framework for eParticipation," *Transforming Government: People, Process and Policy*, vol. 2, no. 1, pp. 16–30, 2008.

[26]   E. Loukis, A. Xenakis, and Y. Charalabidis, "An evaluation framework for e-participation in parliaments," *Inernational Journal of Electronic Governance*, vol. 3, no. 1, pp. 25–47, 2010.

[27]   P. André, B. Enserink, D. Connor, and P. Croal, "Public participation: International best practice principles," *Special publication series*, vol. 4, 2006.

[28]   R. S. Sastropoetro, *Partisipasi, komunikasi, Persuasi, dan Disiplin dalam Pembangunan*. Bandung: Alumni, 1988.

[29]   A. Huraerah, *Pengorganisasian & Pengembangan Masyarakat: Model & Strategi Pembangunan Berbasis Kerakyatan*. Bandung: Humaniora, 2008.

[30]   R. Surbakti, *Memahami Ilmu Politik*. Jakarta: Grasindo, 1999.

[31]   S. P. Huntington and J. Nelson, *Partisipasi Politik di Negara Berkembang (Terj.)*. Jakarta: Rineka Cipta, 1994.

[32]   M. Budiarjo, *Dasar-dasar Ilmu Politik*. Jakarta: Gramedia, 2010.

[33]   R. Indonesia, "Undang-Undang No. 12 Tahun 2011 tentang Pembentukan Peraturan Perundang-undangan." Jakarta, 2011.

[34]   B. Manan, *Menyongsong Fajar Otonomi Daerah*. Yogyakarta: PSH Fak. Hukum UII, 2001.

[35]   J. Peters and M. Abud, "e-Consultation: Enabling Democracy between Elections. With Comments by Kathleen McNutt and Colin McKay," *Choices*, vol. 15, no. 1. 2008.

[36]   M. Ikhwan, "Partisipasi Publik dalam Pembentukan Peraturan Daerah di Kota Yogyakarta dalam Mewujudkan Pemerintahan yang Baik (Studi kasus: Pembentukan Peraturan Daerah Kota Yogyakarta Nomor 2 Tahun 2009 tentang Retribusi Pelayanan Pasar," Tesis, Universitas Gadjah Mada, Yogyakarta, 2013.

[37]   A. Mardiyanta, "Kebijakan Publik Deliberatif : Relevansi dan Tantangan lmplementasinya," *Media Masyarakat, Kebudayaan dan Politik*, vol. 24, no. 3, pp. 261–271, 2011.

[38]   C. Ansell and A. Gash, "Collaborative governance in theory and practice," *Journal of Public Administration Research and Theory*, vol. 18, no. 4, pp. 543–571, 2008.

[39]   Y. Farhan, S. Bahagijo, Suhirman, Susmanto, Rinusu, and F. Husbani, *Memfasilitasi Konsultasi Publik*. Bandung: Forum Pengembangan Partisipasi Masyarakat (FPPM), 2007.

[40]   K. B. C. Saxena, "Towards excellence in e-governance," *International Journal of Public Sector Management*, vol. 18, no. 6, pp. 498–513, Oct. 2005.

[41]   R. Indonesia, "Instruksi Presiden No. 3 Tahun 2003 tentang Kebijakan dan

Strategi Nasional Pengembangan E-Government." Jakarta, 2003.

[42]  A.-V. Anttiroiko, "Introduction to democratic e-Governance," in *eTransformation in Governance : New Directions in Government and Politics*, 2004, pp. 22 – 49.

[43]  J. Freeman and S. Quirke, "Understanding E-Democracy," *eJournal of eDemocracy & Open Government*, vol. 5, no. 2, pp. 141–154, 2013.

[44]  S. C. J. Palvia and S. S. Sharma, "E-Government and E-Governance : Definitions / Domain Framework and Status around the World," in *International Conference on e-Governance*, 2007, pp. 1–12.

[45]  S. Marche and J. D. McNiven, "E-government and e-governance: The future isn't what it used to be," *Canadian Journal of Administrative Sciences*, vol. 20, no. 1, pp. 74–86, 2003.

[46]  M. J. Moon, "The Evolution of E-Government among Municipalities: Rhetoric or Reality?," *Public Administration Review*, vol. 62, no. 4, pp. 424–433, Jul. 2002.

[47]  Å. Grönlund, "Democracy in an IT-framed society: introduction," *Communications of the ACM*, vol. 44, no. 1, pp. 22–26, 2001.

[48]  M. De Reuver, S. Stein, and J. F. Hampe, "From eParticipation to mobile participation : Designing a service platform and business model for mobile participation," *Information Polity*, vol. 18, pp. 57–73, 2013.

[49]  S. Alatas, "Media Baru, Partisipasi Politik dan Kualitas Demokrasi," in *Konferensi Nasional Komunikasi*, 2014.

[50]  Ø. Sæbø, J. Rose, and J. Molka-Danielsen, "eParticipation: Designing and Managing Political Discussion Forums," *Social Science Computer Review*, vol. 28, no. 4, pp. 403–426, 2010.

[51]  E. Anduiza, A. Gallego, and M. Cantijoch, "Online Political Participation in Spain: The Impact of Traditional and Internet Resources," *Journal of Information Technology & Politics*, vol. 7, no. 4, pp. 356–368, Oct. 2010.

[52]  E. Tambouris, A. Macintosh, M. Wimmer, T. Vedel, B. Lippa, E. Dalakiouridou, K. Parisopoulos, J. Rose, and R. Winkler, "Introducing eParticipation. DEMO-net booklet series, no. 1," DEMO_net Consortium, 2007.

[53]  OECD, "Engaging Citizens Online for Better Policy-Making," *Policy Brief*. Paris, 2003.

[54]  T. Witschge, *Online Deliberation: Possibilities of the Internet for Deliberative Democracy*. Routledge, 2004.

[55]  S. Coleman and J. Gøtze, *Bowling Together: Online Public Engagement in Policy Deliberation*. London: Hansard Society, 2001.

[56]  A. Whyte and A. Macintosh, "Transparency and teledemocracy : issues from

an ' e-consultation," *Journal of Information Science*, vol. 27, no. 4, pp. 187–198, 2001.

[57]    A. Whyte and A. Macintosh, "Analysis and Evaluation of E-Consultations," *e-Service Journal*, vol. 2, no. 1, pp. 9–34, 2002.

[58]    D. Janssen and R. Kies, "Online Forums and Deliberative Democracy," *Acta Politica*, vol. 40, no. 3, pp. 317–335, Sep. 2005.

[59]    L. Moleong, *Metodologi Penelitian Kualitatif*. Bandung: Remaja Rosdakarya, 2000.

[60]    Y. Xu and C.-H. Yeh, "An integrated approach to evaluation and planning of best practices," *Omega*, vol. 40, no. 1, pp. 65–78, Jan. 2012.

[61]    Sugiyono, *Metode Penelitian Kuantitatif dan Kualitatif dan R&D*. Bandung: Alfabeta, 2008.

[62]    S. Scherer and M. A. Wimmer, "A regional model for e-participation in the EU: Evaluation and lessons learned from VoicE," in *Electronic Participation*, E. Tambouris, A. Macintosh, and O. Glassey, Eds. Springer, 2010, pp. 162–173.

[63]    M. Bicking and M. A. Wimmer, "Tools and Technologies in eParticipation: Insights from Project Evaluation," in *Proceedings of the Fourth International Conference on Online Deliberation*, 2010, pp. 75–86.

[64]    M. Murray, "Politics at the Touch of a Button: An Evaluation of the First Ever Oireachtas (Irish Houses of Parliament) E-consultation," *Parliamentary Affairs*, vol. 66, no. 3, pp. 597–616, Jan. 2012.

[65]    D. Griffin, P. Trevorrow, and E. Halpin, "Using SMS texting to encourage democratic participation by youth citizens: The issues experienced by an electronic consultation project in one english local authority," *Proceedings of the European Conference on e-Government, ECEG*, vol. 4, no. 2, pp. 189–196, 2006.

[66]    C. Hurrell, "Shaping Policy Discourse in the Public Sphere: Evaluating Civil Speech in an Online Consultation," *Electronic Journal of eGovernment*, vol. 3, no. 2, pp. 67–76, 2005.

[67]    L. Walsh, "A case study of Public servants Engaged in E-consultation in Australia," *International Journal of Electronic Government Research*, vol. 3, no. 4, pp. 20–37, 2007.

[68]    B. Galbraith, B. Cleland, S. Martin, J. Wallace, and M. Mulvenna, "Engaging Communities of Lead Users With Technology : Findings From a European eParticipation Project," in *European Conference on Innovation and Entrepreneurship*, 2012, pp. 245–251.

[69]    J. L. Jensen, "Virtual democratic dialogue ? Bringing together citizens and politicians," *Information Polity*, vol. 8, pp. 29–47, 2003.

[70]  S. Albrecht, "E-Consultations: A Review of Current Practice and a Proposal for Opening Up the Process," in *Lecture Notes in Computer Science (including subseries Lecture Notes in Artificial Intelligence and Lecture Notes in Bioinformatics)*, vol. 7444, E. Tambouris, A. Macintosh, and Ø. Sæbø, Eds. Berlin, Heidelberg: Springer Berlin Heidelberg, 2012, pp. 13–24.

[71]  L. Sommer and R. Cullen, "Participation 2 . 0 : A case study of e-participation within the New Zealand Government," in *42nd Hawaii International Conference on System Sciences*, 2009.

[72]  K. V. Andersen, H. Z. Henriksen, C. Secher, and R. Medaglia, "Costs of e-participation: the management challenges," *Transforming Government: People, Process and Policy*, vol. 1, no. 1, pp. 29–43, Mar. 2007.

[73]  S. Albrecht, N. Kohlrausch, P. H. Kubicek, B. Lippa, O. Märker, M. Trénel, V. Vorwerk, H. Westholm, and C. Wiedwald, "Electronic Participation of Citizens and the Business Community in eGovernment. Study on Behalf of the Federal Ministry of the Interior, Division IT 1," 2008. [Online]. Available: http://www.ifib-consult.de/publikationsdateien/study_e-participation_engl.pdf. [Accessed: 11-Mar-2015].

[74]  S. Scherer, C. Neuroth, G. Schefbeck, and M. A. Wimmer, "Enabling eparticipation of the youth in the public debate on legislation in austria: A critical reflection," *Lecture Notes in Computer Science (including subseries Lecture Notes in Artificial Intelligence and Lecture Notes in Bioinformatics)*, vol. 5694 LNCS, pp. 151–162, 2009.

[75]  S. Wright and J. Street, "Democracy, deliberation and design: the case of online discussion forums," *New Media & Society*, vol. 9, no. 5, pp. 849–869, Oct. 2007.

[76]  Å. Grönlund and J. Åström, "DoIT Right: Measuring Effectiveness of Different eConsultation Designs," in *Electronic Participation*, Springer Berlin Heidelberg, 2009, pp. 90–100.

[77]  G. Aichholzer and H. Westholm, "Evaluating eParticipation projects: practical examples and outline of an evaluation framework," *European Journal of ePractice*, vol. 7, no. March, pp. 27–44, 2009.

[78]  Y. Wand and R. Weber, "Research Commentary: Information Systems and Conceptual Modeling— A Research Agenda," *Information Systems Research*, vol. 13, no. 4, pp. 363–376, 2002.

[79]  C. K. Ayo, A. A. Oni, and V. W. Mbarika, "A Strategic Framework for E-Democracy Development," in *Proceedings of the International Conference on e-Learning, e-Business, Enterprise Information Systems, and e-Government*, 2013.

[80]  OECD, *Citizens as Partners. OECD HANDBOOK ON INFORMATION, CONSULTATION AND PUBLIC PARTICIPATION IN POLICY-MAKING*. Paris: OECD Publication Service, 2001.

[81]   S. Koussouris, Y. Charalabidis, and D. Askounis, "A review of the European Union eParticipation action pilot projects," *Transforming Government: People, Process and Policy*, vol. 5, no. 1, pp. 8–19, 2011.

[82]   E. Tambouris, N. Liotas, D. Kaliviotis, and K. Tarabanis, "A Framework for Scoping eParticipation," *8th Annual International Digital Govenment Research Conference*, pp. 288–289, 2007.

[83]   J. Cooper and Kimberlee D. Weaver, *Genders and Computers: Understanding the Digital Divide*. Mahwah: Lawrence Erlbaum Associates, Inc., 2003.

[84]   K. Dunne, "Can Online Forums Address Political Disengagement for Local Government?," *Journal of Information Technology & Politics*, vol. 7, no. 4, pp. 300–317, 2010.