

## INTISARI

Seiring dengan meningkatnya persaingan dan tingkat ketidakpastian di lingkungan bisnis, organisasi dituntut untuk memiliki kemampuan beradaptasi dengan cepat. Pemanfaatan kapabilitas TI selama ini dipercaya memberikan dampak positif terhadap kinerja divisi organisasi. Akan tetapi, perlu dilakukan eksplorasi lebih jauh laho terkait bagaimana cara kapabilitas TI dapat meningkatkan kinerja divisi organisasi. Penelitian ini bertujuan untuk menguji *organizational agility dan IT Spending* sebagai hubungan antara kapabilitas (*capability*) TI dengan kinerja divisi organisasi sebagai hubungan intervening ataukah hubungan moderating. Lebih jauh lagi, penelitian ini juga mengeksplorasi dampak yang diberikan oleh faktor kapabilitas TI dengan *organizational agility*. Penelitian ini dilakukan dengan menggunakan survey kuesioner. Penelitian dilakukan survey ke 100 pegawai (manajer, asisten manajer, dan pegawai setingkat manajer) di PT Pertamina EP, kemudian data tersebut diolah dengan menggunakan teknik analisis statistik berbasis PLS-SEM (*Partial Least Square-Structural Equation Modeling*). Selanjutnya penelitian ini berhasil memberikan bukti empiris bahwa faktor kapabilitas teknologi informasi berpengaruh intervening secara positif dan signifikan terhadap kelincahan organisasi dalam penggunaan teknologi informasi.

### **Kata kunci:**

Kapabilitas TI, *organizational agility*, *IT Spending*, kinerja divisi organisasi

## **ABSTRACT**

Along with the increased competition and the level of uncertainty in the business environment, organizations are required to have the ability to adapt quickly. IT capability utilization for this is believed to have a positive impact on the performance of the organization division. However, there should be further exploration related how IT capabilities can improve the performance of organization division. This study aims to examine the organizational agility and IT Spending as a relationship between IT capability with the performance of the division of the organization as an intervening or moderating relationships. Furthermore, this study also explores the impact given by factors of IT capabilities with organizational agility. This study was conducted using a survey questionnaire. Research carried out a survey to 100 employees (manager, assistant manager and manager-level employees) at PT Pertamina EP, then the data is processed by using statistical analysis techniques based PLS-SEM (Partial Least Square-Structural Equation Modeling). Further research is successful in providing empirical evidence that information technology capability factor intervening influence positively and significantly related to organizational agility in the use of information technology.

Keywords:

IT capabilities, organizational agility, IT Spending, the firm performance division