

DAFTAR PUSTAKA

- Alavi, M. & Leidner, D. E. 2001. Review: Knowledge Management and Knowledge Management Systems: Conceptual Foundations and Research Issues. *MIS Quarterly*, 25(1):107-136.
- Bartol, K. M. & Srivastava, A. 2002. Encouraging Knowledge Sharing: The Role Of Organizational Rewards Systems. *Journal of Leadership and Organization Studies*, 9(1):64-76.
- Bechina, A. A. & Bommen, T. 2006. Knowledge Sharing Practices: Analysis Of A Global Scandinavian Consulting Company. *The Electronic Journal Of Knowledge Management*, 4(2):109-116.
- Berman, S. L., Down, J. & Hill, C. W. 2002. Tacit knowledge as a Source of Competitive Advantage in the National Basketball Association. *Academy of Management Journal*, 45(1):13-31.
- Bock, G.W. & Kim. Y.G. 2002. Breaking the Myths of Rewards: An Exploratory Study of Attitudes About Knowledge Sharing. *Information Resources Management Journal*, 15(2):14-21.
- Bock, G.W., Zmud, R. W., Kim, Y. G. & Lee, J.N. 2005. Behavioral Intention Formation In Knowledge Sharing: Examining The Roles Of Extrinsic Motivators, Social-Psychological Forces, And Organizational Climate. *MIS Quarterly*, 29(1):87-111.
- Bock, G. W., Shin, K. S., Suh, A. & Ha, A. 2009. The Factors Affecting Success of Knowledge-based Systems at The Organizational Level. *Journal of Computer Information Systems*. 50(2):95-105.
- Boyd, D., & Ellison, N. B. 2008. Social Network Sites: Definition History And Scholarship. *Journal of Computer-Mediated Communication*, 13(1):210-230.
- Cooper, D. R. & Schinlder, P. S. 2011. *Business Research Methods*. **New York: Mc Graw Hill.**
- Cummings, J. N. 2004. Work Groups, Structural Diversity, And Knowledge Sharing In A Global Organization. *Management Science*, 50(3):352-364.
- Davenport, T. H. 1997. Some Principles Of Knowledge Management. *Unpublished Working Paper*.
- Davenport, T. H. & Prusak, L. 1998. Working Knowledge: How Organizations Manage What They Know. *Harvard Business School Press*.

- Eid, M. I. M. & Al-Jabri, I. M. 2016. Social Networking, Knowledge Sharing, and Student Learning: The Case of University Students. *Computers and Education*, 99:14-27.
- Gaal, Z., Szabo, L., Kovacs, N. O. & Csepregi, A. 2015. Exploring the Role of Social Media in Knowledge Sharing. *The electronic Journal of Knowledge Management*, 13(3):185-197.
- Grant, R. M. 1996. Toward A Knowledge-based Theory Of The Firm. *Strategic Management Journal*, 17:109-122.
- Granovetter, M. S. 1973. The Strength of Weak Ties. *American Journal of Sociology*, 78:1360-1380.
- Gudono. 2011. *"Analisis Data Multivariat Ed.1"*. **BPFE: Yogyakarta.**
- Gudono. 2012. *"Analisis Data Multivariat Ed.2"*. **BPFE: Yogyakarta.**
- Hair, J. F., Black, W. C., Babin, B. J. & Anderson, R. E. 2010. *Multivariate Data Analysis*. **New Jersey: Pearson Prentice Hall.**
- Hakami, Y., Tam, S., Bursalim, A. H. & Husin, A. R. C. 2014. A Review of Faktors Affecting The Sharing of Knowledge in Social Media. *Science International*, 26(2):679-688.
- Hartono, J. 2011. *Pedoman Survei Kuesioner*. **BPFE: Yogyakarta.**
- Hartono, J. 2016. *Metode Penelitian Bisnis. Salah Kaprah dan Pengalaman-pengalaman. Edisi 6*. **BPFE: Yogyakarta.**
- Hansen, M. T., Mors, M. L. & Lova's, B. 2005. Knowledge sharing in organizations: Multiple networks, multiple phases. *Academy of Management Journal*, 48(5):776-793.
- Hsu, C. & Lin, J. C. 2008. Acceptance of Blog Usage: The Role of Technology acceptance, Social influence and Knowledge Sharing Motivation. *Information & Management*, 45:65-74.
- Husman, M. & Wulf, V. 2005, The Role Of Information Technology In Building And Sustaining The Relational Base Of Communities. *The Information Society*, 21(2):81-89.
- Ipe, M. 2003. Knowledge Sharing in Organizations: A Conceptual Framework". *Human Resource Development Review*, 2:337-359.
- Kaplan, A. M. & Haenlein, M. 2010. Users of the world, unite! The challenges and opportunities of social media. *Business Horizons*, 53(1):59-68.

- Kankanhalli, A., Tan, B. C. Y. & Wei, K. K. 2005. Contributing knowledge to electronic knowledge repositories: An empirical investigation. *Mis Quarterly*, 29(1):113-143.
- Kietzmann, J. H., Hermkens, K., McCarthy, I. P. & Silvestre, B. S. 2011. Social Media? Get serious! Understanding the Functional Building Blocks Of Social Media. *Business Horizons*, 54(3):241-251.
- Kuncoro, M. 2011. *Metode Kuantitatif Teori dan Aplikasi Untuk Bisnis & Ekonomi, Edisi 4. UUP STIM YKPN: Yogyakarta*
- Lerman, K. 2007. Social Information Processing in News Aggregation. *IEEE Internet Computing*, 11(6):16-28.
- Levin, D. Z. & Cross, R. 2004. The Strength Of Weak Ties You Can Trust: The Mediating Role Of Trust In Effective Knowledge Transfer. *Management Science*, 50(11):1477-1490.
- Lucas, L. M. 2005. The Impact of Trust and Reputation on the Transfer of Best Practices. *Journal of Knowledge Management*, 9(4): 87-101.
- Marwick, A.D. 2001. Knowledge Management Technology. *IBM Systems Journal*, 40(4):814-830.
- Ma, W. W. K. & Yuen, A. H. K. 2011. Understanding Online Knowledge Sharing: An Interpersonal Relationship Perspective. *Computers & Education*, 56(1):210-219.
- Ma, W. W. K. & Chan, A. 2014. Knowledge Sharing And Social Media: Altruism, Perceived Online Attachment Motivation, And Perceived Online Relationship Commitment. *Computers in Human Behavior*. 39:51-58.
- Mital, M., Israel, D. & Agarwal, S. 2010. Information Exchange and Information Disclosure and In Social Networking Web Sites. *The Learning Organization*, 17(6):479-489.
- Neuman, W. L. 2006. *Basics of Social Research: Qualitative and Quantitative Approaches. USA : Pearson International Edition.*
- Nonaka, I. & Takeuchi, H. 1995. *The Knowledge-Creating Company: How Japanese Companies Create the Dynamics of Innovation. New York: Oxford University Press.*
- Nonaka, I. & Konno, N. 1998. The Concept of 'Ba': Bilding A Foundation for Knowledge Creation. *California Management Review*, 40(3):40-53.
- Nonaka, I., Toyama, R. & Konno, N. 2000. SECI, Ba and Leadership: a Unified Model of Dynamic Knowledge Creation. *Long Range Planning*, 33(1):5-34.

- Panahi, S., Watson, J. & Partridge H. 2012. Social Media And Tacit Knowledge Sharing: Developing A Conceptual Model. *World Academy of Science, Engineering and Technology*, 64:1095-1102.
- Panahi S., Watson J. & Partridge H. 2013. Towards Tacit Knowledge Sharing Over Social Web Tools. *Journal of Knowledge Management*, 17(3):379-397.
- Panahi S., Watson J. & Partridge H. 2015. Conceptualising Social Media Support For Tacit Knowledge Sharing: Physicians' Perspectives and Experiences. *Journal of Knowledge Management*, 20 (2):344-363.
- Parameswaran, M. & Whinston. A.B. 2007. Research Issues In Social Computing. *Journal of the Association for Information Systems*, 8(6):336-350.
- Pillania, R. K. 2006. Leveraging Knowledge for Sustainable Competitiveness in SMEs, *International Journal of Globalisation and Small Business*, 1(4):393-406.
- Pi, S., Chou, C., & Liao, H. 2013. A Study of Facebook Groups Members' Knowledge Sharing. *Computers in Human Behavior*. 29(1):1971-1979.
- Ruggles, R. 1998. The State Of Notion: Knowledge Management In Practice. *California Management Review*, 40:80-89.
- Roblek, V., Pejic Bach, M., Mesko, M. & Bertoncelej, A. 2013. The Impact Of Social Media To Value Added In Knowledge-based Industries. *Kybernetes*, 42(4):554-568.
- Ryu, S., Ho, S. H., & Han, I. 2003. Knowledge Sharing Behavior Of Physicians In Hospitals. *Expert Systems with Applications*, 25(1):113-122.
- Scheepers, H., Scheepers, R., Stockdale, R. & Nurdin, N. 2014. The Dependent Variable in Social Media Use. *Journal of Computer Information Systems*, 54(2):25-34.
- Sekaran, U. 2006. *Metode Penelitian Untuk Bisnis 1 (edisi 4)*, Jakarta: Salemba Empat.
- Sekaran, U. 2006. *Metode Penelitian Untuk Bisnis 2 (edisi 4)*, Jakarta: Salemba Empat.
- Sondergaard, S., Kerr, M. & Clegg, C. 2007. Sharing Knowledge: Contextualising Socio-Technical Thinking And Practice. *The Learning Organization*, 14(5):423-435.
- Sun, Y., Lim, K. H., Peng, Z. & Wang, W. M. 2014. Norm of Reciprocity, Reciprocal Benefits, and Reciprocal Relationships: A Revisit of the Role of

Reciprocity in Knowledge Sharing. *Thirty Fifth International Conference on Information Systems*, pp:1-16.

Szulanski, G., Cappetta, R. & Jensen, R. J. 2004. When And How Trustworthiness Matters: Knowledge Transfer And The Moderating Effect Of Causal Ambiguity. *Organization Science*, 15:600–613.

Wagner, D., Vollmar, G. & Wagner, H.T. 2014. The Impact Of Information Technology On Knowledge Creation: An Affordance Approach To Social Media. *Journal of Enterprise Information Management*, 27(1):31-44.

Willem, A. & Scarbrough, H. 2006. Social Capital And Political Bias In Knowledge Sharing: An Exploratory Study. *Human Relations*, 59(10) :1343-1370.

Wasko, M. M & Faraj, S. 2005. Why Should I Share? Examining Social Capital And Knowledge Contribution In Electronic. *MIS Quarterly*, 29(1):35-57.

Watson, D. & Tellegen, A. 1985. Towards A Consensus Structure Of Mood. *Psychological Bulletin*. 98(2):219-235.

Zheng, Y., Li, L. & Zheng, F. 2010. Social Media Support for Knowledge Management. *International Conference on Management and Service Science (MASS), WuHan, 2010*.