

## INTISARI

**Latar Belakang:** Sejak sistem billing dilaksanakan pada awal tahun 2010 sampai sekarang pemanfaatan billing system menuju SIMRS sudah dimanfaatkan pada seluruh instalasi RSUD Tarakan. Keberhasilan RSUD Tarakan untuk terus mengembangkan sistem pelayanan tentunya memberikan dampak besar bagi organisasi, melalui pengembangan dan Pemanfaatan teknologi informasi yang benar dan tepat *akan* mempermudah, mempermudah dan mempercepat pencapaian dari tujuan organisasi, dengan demikian Strategi ini harus diikuti dengan pengembangan sistem operasional. Kegagalan rumah sakit dalam merancang sistem operasional akan menurunkan mutu pelayanan, Perencanaan sistem operasional rumah sakit tentunya didukung oleh komitmen kuat pimpinan untuk mengembangkan iklim organisasi yang jauh lebih modern.

**Tujuan penelitian:** Untuk mengetahui bagaimana Pengaruh Komitmen Pimpinan Terhadap Manajemen Pelayanan melalui *billing system* di RSUD Tarakan Jakarta

**Metodologi penelitian:** menggunakan kuantitatif eksplanatif. Adapun populasi penelitian adalah karyawan RSUD Tarakan jumlah sampel penelitian menggunakan proporsional sebanyak 90 orang. Data diperoleh melalui kuesioner, diolah dengan menggunakan metode statistik uji hipotesis, dimana teknik analisis data menggunakan uji korelasi *product moment*.

**Hasil dan Pembahasan:** Hasil pengolahan uji statistik dihasilkan uji korelasi sebesar 0.814 dengan demikian ada hubungan positif kuat, artinya bila variabel komitmen kepemimpinan naik atau ditingkatkan maka akan diikuti penguatan terhadap variabel Manajemen Pelayanan Informasi Billing System hasil uji regresi terlihat  $Y = 7.698 + 0.773 X$  sehingga nilai murni variabel Manajemen Pelayanan Informasi Billing System sebesar 7.698 sedangkan nilai kontribusi variabel Komitmen kepemimpinan 0.773, hasil uji hipotesis terlihat  $t_{hitung} > t_{tabel}$  dengan  $\alpha = 0.000 <$  sehingga variabel Komitmen kepemimpinan memiliki pengaruh signifikan terhadap Manajemen Pelayanan Informasi Billing System di RSUD Tarakan Jakarta.

**Kata Kunci:** Billing System, Komitmen, *Leadership*, SIMRS.

## ABSTRACT

**Background:** since the billing system was implemented in early 2010 to present utilization billing system to SIMRS already utilized in the entire installation Hospitals Tarakan. The success of the PROVINCIAL HOSPITAL Tarakan to continue to develop a service system certainly gave a big impact to organization, through the development and utilization of information technology that will make it easier to correct, facilitate and accelerate the achievement of the objectives of the Organization, thus this strategy should be followed by the development of the operational system. The failure of hospitals in devising operational system will degrade the quality of service, planning the operational home of the Galaxy system is certainly supported by the strong commitment of the leadership to develop the climate a much more modern organization

**Objective:** to know how to Influence the leadership's commitment to the management of the Ministry through the billing system in Hospitals Tarakan from Jakarta

**Method:** using quantitative Explanative. Population of the research was the Provincial Hospital employees Trakan total sample research using proportionately as many as 90 people. The Data obtained through a questionnaire, processed using statistical hypothesis testing methods, where the data analysis techniques using the correlation test product moment.

**Results and Discussion:** The research results of processing the resulting statistical tests of correlation test 0.814 thus there is a strong positive relationship, that is, when the variable goes up or enhanced leadership commitment, it will consist of a reinforcement of my personal Ministry Management variable Billing System regression test results look  $Y = 7.698 + 0,773 X$  such that the value of the variable is purely my personal Ministry Management Billing System of a variable contribution value whereas 7.698 Commitment leadership 0.773 hypothesis test results, look  $t_{hitung} > t_{count}$  and  $0000 < = 0.05$  variable so that the commitment of the leadership have significant influence over the management of my personal Service Billing System in the Provincial Hospital Tarakan Jakarta.

**Keywords:** Billing System, Commitment, Leadership, SIMRS.