DAFTAR PUSTAKA

Baccianella, S., Esuli, A., & Sebastiani, F., (2010). *SentiWordNet 3.0: An Enhanced Lexical Resource for Sentiment Analysis and Opinion Mining.* Seventh Conference on International Language Resources and Evaluation (LREC'10), hal. 2200-2204, Italy.

Buntoro, G.A., (2015). *Analisis Sentimen Calon Presiden Indonesia 2014 Dengan Lima Class Attribute*, Tesis, Program Studi S2 Teknik Elektro, Jurusan Teknik Elektro dan Teknologi Informasi, Fakultas Teknik, Universitas Gadjah Mada, Yogyakarta.

Carlone, D., & Ortiz-Arroyo, D. (2011). Semantically Oriented Sentiment Mining in Location-Based Social Network Spaces. *Flexible Query Answering Systems:9th International Conference, FQAS 2011, Ghent, Belgium, October 26-28, 2011 Proceedings. 7022*, hal. 234-235. Springer Berlin Heidelberg.

Cernian, A., Sgarciu, V., & Martin, B., (2015). *Sentiment analysis from product review using SentiWordNet as Lexical Resource*, ECAI 2015 - International Conference - 7th Edition, hal. 15-18, IEEE, Romania.

Cortes, C., & Vapnik, V., (1995). *Support-Vector Networks,* Machine Learning, Journal of Machine Learning, vol. 20, no. 3, hal. 273-297.

Cristianini., Nello., & Taylor, J, S., (2000). *An Introduction to Support Vector Machines: And Other Kernel-Based Learning Methods*. Cambridge, England: Cambridge University Press.

deHaaff, M., (2010). *Sentiment Analysis, Hard But Worth It*, Diakses 1 Mei 2016, dari Customer Think: http://customerthink.com/sentiment_analysis_hard_but_worth_it/

Direktorat Jendral Perhubungan Udara, (2015). *Jumlah Penumpang Moda Transportasi Udara Meningkat*. Diakses 14 April 2016, dari Direktorat Jendral Perhubungan Udara : http://hubud.dephub.go.id/?id/news/detail/2549

Esuli, A., & Sebastiani, F., (2006). *SentiWordNet: a publicly available lexical resource for opinion mining*. In Proccedings of LREC 2006 - 5th Confference on Language Resources and Evaluation, Vol. 6. Hal. 417 – 422.

Even, Y., & Zohar., (2002). *Introduction to Text Mining*, Automated Learning Group National Center For Supercomputing Applications, University of Illionis.

Feinerer, I., Hornik, K., & Meyer, D., (2008). *Text Mining Infrastructure in R*, Journal of Statistical Software, vol. 25, no. 5, hal. 1-54.

Feldman, R., & Sanger, J, (2006), *The Text Mining Handbook*, Cambridge, UK.

Ghiassi, M., Skinner, J., & Zimbra, D., (2013). *Twitter brand sentiment analysis: A hybrid system using n-gram analysis and dynamic artificial neural network*, Expert Systems with Applications, vol. 40, no. 6, hal. 6266–6282, Elsevier.

Go, A., Bhayani, R., & Huang, L., (2009). *Twitter Sentiment Classification Using Distant Supervision,* CS224N Project Report, Stanford, hal. 1-12.

Hayatin, N., Mentari, M., & Izzah, A., (2014). *Opinion Extraction of Public Figure based on Sentiment Analysis in Twitter*, IPTEK, Journal of Engineering ITS, vol. 1, no. 1, hal. 9-14, Surabaya.

He, Y., & Zhou, D., (2011). *Self-training from labeled features for sentiment analysis*. Information Processing and Management. vol. 47, no. 4, hal. 606-616. Elsevier.

Jurafsky, D., & Martin, J. H., (2008). *Speech and Language Processing*, 2nd Edition, Prentice Hall, New Jersey.

Kao, A., & Poteet, S.R., (2007). *Natural Language Processing and Text Mining*, Springer-Verlag, Inc., New York.

Kohavi, R., & Provost, F., (1998). *Applied Research in Machine Learning*, Editorial for the Special Issue on Applications of Machine Learning and the Knowledge Discovery Process, Columbia University, vol 30, no. 2, hal. 127-132, New York.

Komansilan, E., (2012). *Penambangan Opini Pada Situs Review Film berbahasa Indonesia*. Tesis, Program Studi S2 Ilmu Komputer, Fakultas Matematika dan Ilmu Pengetahuan Alam, Universitas Gadjah Mada, Yogyakarta.

Liu, B., (2010). *Handbook of Natural Language Processing (2 ed.)*, Chapman & Hall, New York.

Liu, B., (2010). *Sentiment Analysis: A Multi-Faceted Problem*, IEEE Intelligent System, vol. 25, no. 3, hal. 76-80, IEEE.

Maks, I., & Vossen, P., (2012). *A lexicon model for deep sentiment analysis and opinion mining applications*, Decision Support Systems, vol. 53, no. 4, hal 680-688.

Manning, C., Raghavan, P., & Schutze, H., (2009). *Introduction to Information Retrieval*, Cambridge University Press, Cambridge.

Mullen, N., & Collier, T., (2004). *Sentiment Analysis using Support Vector Machines with Diverse Information Sources*. In Proceedings of Empirical Methods in Natural Languagge Processing (EMNLP), vol. 4, hal. 412-418.

Natalius, S., (2010). *Metode Naive Bayes Classifier dan Penggunaannya pada Klasifikasi Dokumen*, Makalah II2092 Probabilitas dan Statistik – Sem. I Tahun 2010/2011, Program Studi Sistem dan Teknologi Informasi, Sekolah Teknik Elektro dan Informatika, Institut Teknologi Bandung.

Nugroho, E., (2011). *Sistem Deteksi Plagiarisme Dokumen Teks Dengan Menggunakan Algoritma Rabin-Karp*, Skripsi, Program Studi Ilmu Komputer, Jurusan Matematika Fakultas Matematika dan Ilmu Pengetahuan Alam, Universitas Brawijaya Malang.

O'Keefe, T., & Koprinska, I., (2009). *Feature selection and weighting methods in sentiment analysis*, In Proceedings of 14th Australasian Document Computing Symposium (ADCS), Sydney.

Pang, B., & Lee, L., (2008). *Opinion Mining and Sentiment Analysis*, Foundations and Trends in Information Retrieval, vol. 2, no.1-2, hal. 1-135, Now Publisher Inc.

Pang, B., Lee, L., & Vaithyanathan, S., (2002). *Thumbs Up? Sentimen Classfication Using Machine Learning Techniques*. In Proceedings of the ACL-02 Comference on Empirical methods in natural language processing, vol. 10, hal. 79-86. Stroudsburg.

Rich, E., & Knight, K., (2006). *Artificial Intelligence*, The McGraw-Hill Companies, India.

Rochimawati, (2016). *Sering Delay, Lion Air janji Perbaiki Kualitas layanan*. Diakses 14 April 2016, dari viva.co.id: http://bisnis.news.viva.co.id/news/read/719294-sering-delay--lion-air-janji-perbaiki-kualitas-layanan

Santosa, B., (2007). *Data Mining : Teknik Pemanfaatan Data untuk Keperluan Bisnis*, Graha Ilmu.

Saraswati, N.W.S., (2011). *Text Mining dengan Metode Naive Bayes Classifier dan Support Vector Machines untuk Sentiment Analysis*, Tesis, Program Pascasarjana, Universitas Udayana, Denpasar.

Sebastiani, F., (2002). *Machine Learning in Automated Text Categorization*, *ACM Computing Surveys (CSUR)*, vol 34, no. 1, hal. 1-47.

Singh, V., Priyani, R., Uddin, A., & Waila, P., (2013). *Sentiment Analysis of Movie Reviews and Blog Posts*. Advance Computing Conference (IACC*)*, 2013 IEEE 3rd Internasional, hal. 893-898, IEEE, Ghaziabad.

Surabhi, M. C., (2013). *Natural Language Processing Future*. 2013 Internasional Conference on Optical Imaging Sensor and Security (ICOSS 2013), hal. 189-191, IEEE.

Taboada, M., Brooke, J., Tofiloski, M., Voll, K., & Stede, M., (2011). *Lexicon-based methods for sentiment analysis*, Computational linguistics, vol. 37, no. 2, hal. 267-307.

Tiara, Sabariah., M. K., & Effendy, V., (2015). *Sentiment Analysis on Twitter Using the Combination of Lexicon-Based and Support Vector Machine for Assessing the Performance of a Television Program*, 3rd International Conference on Information and Communication Technology (ICoICT), hal. 386-390, IEEE

Vapnik, N. V., (1999). *An Overview of Statistical Learning Theory*. IEEE Transaction on Neural Networks, vol. 10, no. 5, hal 988-999. IEEE.

Wan, Y., & Gao, D., (2015). *An Ensemble Sentiment Classification System of Twitter Data for Airline Service Analysis*. 15th International Conference on Data Mining Workshops. hal. 1318-1325, IEEE.

Wibisono, J. K., (2013). *Opinion Mining Pada Twitter Untuk bahasa Indonesia Dengan Metode Support Vector Machine dan Metode Berbasis Lexicon*, Tesis, Program Studi S2 Ilmu Komputer, Fakultas Matematika dan Ilmu Pengetahuan Alam, Universitas Gadjah Mada, Yogyakarta.

Yamamoto, M., & Church, K.,W., (2001). *Using Suffix Arrays to Compute Term Frequency and Document Frequency for All Substrings in A Corpus*, Computational Linguistics, vol. 27, no. 1, hal 1-30.

Yuan, Q., Cong, G., Thalmann., & Nadia, M., (2012). *Enhancing Naïve Bayes with various smoothing methods for short text classification*, in Proceedings of the 21st Internasional Conference on World Wide Web (WWW ’12 Companion), hal. 645-646 ACM, New York.