

DAFTAR PUSTAKA

- Ahmed, I., Wan Ismail, W., Amin, S. M., & Nawaz, M. M. (2013). A social exchange perspective of the individual guanxi network: evidence from Malaysian-Chinese employees. *Chinese Management Studies*, 7(1), 127-140. doi:10.1108/17506141311307640
- AlMazrouei, S. A., Dahalan, N., & Faiz, M. H. (2015). The impact of emotional intelligence dimensions on employee engagement. *International Journal of Management and Commerce Innovations*, 3(1), 376-387. ISSN: 2348-7585
- Aryaningtyas, A. T., & Suharti, L. (2013). Keterlibatan kerja sebagai pemediasi pengaruh kepribadian proaktif dan persepsi dukungan organisasional terhadap kepuasan kerja. *Jurnal Manajemen dan Kewirausahaan*, 15, 23-32. doi:10.9744/jmk.15.1.23-32
- Antika, R. (2013). *Pengaruh kepemimpinan transaksional dan transformasional pada employee engagement: Studi di pemerintah provinsi DKI Jakarta* (Skripsi tidak dipublikasikan). Universitas Gadjah Mada, Yogyakarta.
- Avolio, B. J., & Bass, B. M. (2002). *Developing potential across a full range of leadership: cases on transactional and transformational leadership*. New Jersey: Lawrence Erlbaum Associates, Publishers.
- Bar-On, R. (2006). The Bar-On model of emotional-social intelligence (ESI). *Psicothema*, 18, 13-25. Retrieved from http://www.eiconsortium.org/reprints/bar-on_model_of_emotional-social_intelligence.htm
- Bartlett, J. E., Kotrlik, J. W., & Higgins, C. C. (2001). Organizational research: determining appropriate sample size in survey research. *Information Technology, Learning, and Performance Journal*, 19(1), 43-51. Retrieved from https://www.researchgate.net/publication/200824035_Organizational_Research_Determining_Appropriate_Sample_Size_in_Survey_Research
- Bartram, T., & Casimir, G. (2007). The relationship between leadership and follower in-role performance and satisfaction with the leader: the mediating effects of empowerment and trust in the leader. *Leadership & Organization Development Journal*, 28(1), 4-19. doi:10.1108/01437730710718218

- Bass, B. M. (1985). *Leadership and performance beyond expectations*. New York: The Free Press.
- Bass, B. M. (1999). Two decades of research and development in transformational leadership. *European Journal of Work and Organizational Psychology*, 8(1), 9-32. doi: 10.1080/135943299939410
- Beaton, D. E., Bombardier, C., Guilemin, F., & Ferraz, M. B. (2000). Guidelines for the Process of Cross-Cultural Adaptation of Self-Report Measures. *Spine*, 3186-3191. doi: 10.1097/00007632-200012150-00014
- Bass, B. M. & Riggio, E. R. (2006). *Transformational leadership*. (2nd ed.). New Jersey: Lawrence Erlbaum Associates, Publishers.
- Biswas, S. (2012). Impact of psychological climate and transformational leadership on employee performance. *Indian Journal of Industrial Relations*, 48, 105-119. Retrieved from <http://www.jstor.org/stable/23509770>
- Blau, G., Paul, A., & ST. John, N. (1993). On developing a general index of work commitment. *Journal of Vocational Behavior*, 42, 298-314. doi:10.1006/jvbe.1993.1021
- Blumberg, M., & Pringle, C. D. (1982). The missing opportunity in organizational research: some implications for a theory of work performance. *Academy of Management Review*, 7(4), 560-569. doi:10.2307/257222
- Boon, O. K., Arumugam, V., Safa, M. S., & Bakar, N. A. (2007). HRM and TQM: Association with job involvement. *Personnel Review*, 36(6), 939-962. doi:10.1108/00483480710822445
- Brown, S. P. (1996). A meta-analysis and review of organizational research on job involvement. *Psychological Bulletin*, 2, 235-255. doi:0033-2909/96
- Byrne, B. M. (2010). *Structural equation modeling with AMOS: Basic concepts, applications, and programming*. New York: Routledge
- Campbell, J. P. (1990). Modelling the performance prediction problem in industrial and organizational psychology. In M.D. Dunnette (Ed.). *Handbook of industrial and organizational psychology*. Chicago: Rand McNally.
- Carmeli, A., & Josman, Z. E. (2006). The relationship among emotional intelligence, task performance, and organizational citizenship behaviors. *Human Performance*, 19(4), 403-419. doi:10.1207/s15327043hup1904_5
- Casimir, G., Waldman, D.A., Bartram, T., & Yang, S. (2006). Trust and the

- relationship between leadership and follower performance: Opening the black box in Australia and China. *Journal of Leadership and Organizational Studies*, 12(3), 68-85. doi:10.1177/107179190601200305
- Chambel, C. J., & Castanheira, F. (2006). Different temporary work status, different behaviors in organization. *Journal of Business and Psychology*, 20(3), 351-369. doi:10.1007/s10869-005-9015-0
- Cheng, Y., & Kalleberg, A. L. (1996). Employee job performance in Britain and the United States. *Sociology*, 30(1), 115-129. Retrieved from <http://www.jstor.org/stable/42857840>
- Chughtai, A.A. (2008). Impact of job involvement on in-role job performance and organizational citizenship behavior. *Journal of Behavioral and Applied Management*, 9(2), 169-183. doi:10.1.1.527.3843
- Chung, N. G., & Angeline, T. (2010). Does work engagement mediate the relationship between job resources and job performance of employees? *African Journal of Business Management*, 4(9), 1837-1843. ISSN: 1993-8233
- Cohen, A. (2007, August). One nation, many cultures: A cross-cultural study of the relationship between personal cultural values and commitment in the workplace to in-role performance and organizational citizenship behavior. *Cross-Cultural Research*, 41(3), 273-300. doi:10.1177/1069397107302090
- Cohen, A., & Abedallah, M. (2015). The mediating role of burnout on the relationship of emotional intelligence and self efficacy with OCB and performance. *Management Research Review*, 38(1), 2-28. doi:10.1108/MRR-10-2013-0238
- Cohen, A., & Keren, D. (2008). Individual values and social exchange variables: Examining their relationship to and mutual effect on in-role performance and organizational citizenship behavior. *Group & Organization Management*, Vol. 33, No. 4, 425-452. doi:10.1177/1059601108321823
- Creswell, J. W. (2016). *Research design; pendekatan metode kualitatif, kuantitatif, dan campuran* (Edisi Empat). Yogyakarta: Pustaka Pelajar.
- De Clercq, D., Bouckenoghe, D., Raja, U., & Matsyborska, G. (2013). Unpacking the goal congruance-organizational deviance relationship: the roles of work engagement and emotional intelligence. *Journal Business Ethics*, 124, 695-711. doi:10.1007/s10551-013-1902-0
- Diefendorff, J. M., Brown, D. J., Kamin, A. M., & Lord, R. G. (2002, February).

Examining the roles of job involvement and work centrality in predicting organizational citizenship behaviors and job performance. *Journal of Organizational Behavior*, 23, 93-108. Doi: 10.1002/job.123

Ferris, D. L., Lian, H., Brown, D. J., Pang, F. X., & Keeping, L. M. (Autumn 2010). Self esteem and job performance: The moderating role of self-esteem contingencies. *Personnel Psychology*, 63(3), 561-593. doi: 10.1111/j.1744-6570.2010.01181.x

Fluegge-Woolf, E.R. (2014). Play hard, work hard: Fun at work and job performance. *Management Research Review*, 37(8), 682-705. doi:10.1108/MRR-11-2012-0252

Ghadi, M. Y., Fernando, M., & Caputi, P. (2013). Transformational leadership and work engagement: The mediating effect of meaning in work. *Leadership & Organization Development Journal*, 34(6), 532-550. doi:10.1108/LODJ-10-2011-0110

Gotz, O., Liehr-Gobbers, K., & Krafft, M. (2010). *Evaluation of structural equation models using the partial least squares (PLS) approach*. In V. Vinzi, W. W. Chin, J. Henseler, & H. Wang (Eds.). *Handbook of partial least square: Concepts, methods, and applications*. Berlin: Springer-Verlag.

Hair, J. F., Black, W. C., Babin, B. J., & Anderson, R. E. (2009). *Multivariate data analysis* (7th ed.). New jersey: Prentice Hall.

Hair, J. F., Hult, G. M., Ringle, C. M., & Sarstedt, M. (2014). *A primer on partial least squares structural equation modeling (PLS-SEM)*. California: SAGE Publications, Inc.

Hair, J. F., Ringle, C. M., & Sarstedt, M. (2011). PLS-SEM: Indeed a silver bullet. *Journal of Marketing Theory and Practice*, 19(2), 139-151. doi: 10.275/MTP1069-6679190202

Hasti, A. (2010). Opini wisatawan nusantara tentang kualitas pelayanan di objek wisata Candi Prambanan. (Unpublished master's theses). Universitas Gadjah Mada, Yogyakarta.

Hassan, S., Wright, B. E., & Park, J. (2016). The role of employee task performance and learning effort in determining empowering managerial practices: evidence from a public agency. *Review of Public Personnel Administration*, 36(1), 57-79. doi:10.1177/0734371X15570061

- Hallberg, U. E., & Schaufeli, W. B. (2006). "Same same" but Different: Can work engagement be discriminated from job involvement and organizational commitment? *European Psychologist*, *11*(2), 119-127. doi: 10.1027/1016-9040.11.2.119
- Helmi, A.F. (2010). *Determinan perilaku inovatif* (Disertasi doktoral tidak dipublikasikan). Universitas Gadjah Mada, Yogyakarta.
- Jex, S. M., & Britt, T. W. (2008). *Organizational psychology; A scientist-practitioner approach*. New Jersey: John Wiley & Sons, Inc.
- Kanungo, R. N. (1982). Measurement of job and work involvement. *Journal of Applied Psychology*, 341-349. doi:0021-9010/82/67-0341500.75
- Kautsar, A. P., Widiyanto., S., & Duhita, G. H. (September – October 2015). The hospital pharmacists' role: Influence of job embeddedness on job performance and job satisfaction through mediator's job involvement. *International Journal of Pharmaceutical Science Review and Research*, *34*(2), 265-272. Retrieved from <http://globalresearchonline.net/journalcontents/v34-2/44.pdf>
- Kettinger, W. J., Li, Y., Davis, J. M., & Kettinger, L. (2015). The roles of psychological climate, information management capabilities, and IT support on knowledge-sharing: an MOA perspectives. *European Journal of Information Systems*, *24*, 59-75. doi:10.1057/ejis.2013.25
- Liang, T.-l., Chan, L.-C., Lin, C.-W., & Huang, Y.-l. (2011). Relationship between leadership behaviors and task performance: The mediation role of job satisfaction and the moderation role of social distance. *African Journal of Business Management*, *5*(14), 5920-5928. doi: 10.5897/AJBM10.743.
- MacInnis, D. J., Moorman, C., & Jaworski, B. J. (1991). Enhancing and measuring consumers' motivation, opportunity, and ability to process brand information from ads. *Journal of Marketing*, *55*(4), 32-54. Retrieved from <http://search.proquest.com/openview/b285ba9033cb46de03d10440823f81a9/1?pq-origsite=gscholar>
- Madani, S. T. M., & Asgari, M. H. (2014). The relationship between emotional intelligence and job involvement (Case study: The elementary school teachers of Tonekabon City). *Journal of Applied Environmental and Biological Sciences*, *4*(2s), 29-35. ISSN: 2090-4274
- Madani, S. M. M., Partovi, B., Moharrer, A., & Ghorbani, R. (2014). Investigating the correlation between emotional intelligence and job involvement. *Journal of Educational and Management Studies*, *4*(4), 768-775. ISSN: 2322-4770

- Maini, J. J., Singh, B., & Kaur, P. (2012). The relationship among emotional intelligence and outcome variables: a study of indian employees. *Vision*, 16(3), 187-199. doi: 10.1177/0972262912460155
- Mayer, J. D., Caruso, D. R., & Salovey, P. (2000). Emotional intelligence meets traditional standarts for an intelligence. *Intelligence*, 27(4), 267-298. ISSN: 0160-2896
- Mayer, J. D., Salovey, P., & Caruso, D. R. (2004). Emotional intelligence: theory, findings, and implications. *Psychological Inquiry*, 15(3), 197-215. doi: 10.1207/s15327965pli1503_02
- Millward, L. (2005). *Understanding occupational and organizational psychology*. London: SAGE Publications Ltd.
- Morin, A. J., Vandenberghe, C., Turmel, M.-J., Madore, I., & Maiano, C. (2013). Probing into commitment's nonlinear relationships to work outcomes. *Journal of Managerial Psychology*, 28(2), 202-223. doi:10.1108/02683941311300739
- Morrow, P. C. (1983). Concept redundancy in organizational research: the case of work commitment. *Academy of Management Review*, 8, 486-500. doi:10.5465/AMR.1983.4284606.
- Nasurdin, A. M., & Khuan, S. L. (2011). Organizational justice, age, and perfomance connection in Malaysia. *International Journal of Commerce and Management*, 21(3), 273-290. doi:10.1108/10569211111165316
- Nunnaly, J. C. & Bernstein, I. (1994). *Psychometric theory* (3rd ed.) New York: McGraw-Hill.
- Niessen, C., Swarowsky, C., & Leiz, M. (2009). Age and adaptation to changes in the workplace. *Journal of Managerial Psychology*, 25(4), 356-383. doi:10.1108/026839-41011035287
- O'Brien, R. M. (2007). A caution regarding rules of thumb for variance inflation factors. *Quality & Quality*, 41, 673-690. doi: 10.1007/s11135-006-9018-6.
- Piccolo, R.F., & Colquitt, J.A. (2006). Transformational leadership and job behaviors: The mediating role of core job characteristic. *The Academy of Management Journal*, 49(2), 327-340. doi:10.5465/AMJ.2006.20786079
- Praditya, I.I. (19 Januari 2016). 18 BUMN masih merugi di tahun 2015. *Liputan6*. Retrieved from <http://www.bisnis.liputan6.com>
- Prasidhanto, W. (2012). Studi biaya tenaga kerja badan usaha milik negara (BUMN): Kontribusi pegawai dan eksekutif terhadap kinerja perusahaan. *Jurnal Riset & Informasi*, IV, 1-25. Retrieved from: http://generasi-1klik.weebly.com/uploads/1/4/6/2/14621842/studi_biaya_tenaga_kerja_bu

mn.pdf

- PT Taman Wisata Candi Borobudur, Prambanan, dan Ratu Boko (Persero). Tim HR Management. (2014). *Hasil Pembahasan Tim RJPP Kelompok III*. Yogyakarta
- Raja, U., & Johns, G. (2010). The joint effects of personality and job scope on in-role performance, citizenship behaviors, and creativity. *Human Relations*, 63(7), 981-1005. doi:10.1177/0018726709349863
- Rana, S. S., Malik, N. I., & Hussain, R. Y. (2016). Leadership styles as predictors of job involvement in teachers. *Pakistan Journal of Psychological Research*, 31(1), 161-182. doi: 10.1177/00131610121969460
- Ravichandran, K., Arasu, R., & Kumar, S. A. (2011). The impact of emotional intelligence on employee work engagement behavior: An empirical study. *International Journal of Business and Management*, 6(11), 157-169. ISSN: 2348-7585
- Rich, B.L., Lepine, J.A., & Crawford, E.R. (2010). Job engagement: Antecedents and effects on job performance. *Academy of Management Journal*, 53(3), 617-635. doi:10.5465/AMJ.2010.51468988
- Robbins, S.P., & Judge, A.T. (2008). *Perilaku Organisasi: Organizational Behavior* (Edisi 12). Jakarta: Salemba Empat.
- Rotenberry, P. F., & Moberg, P. J. (2007). Assessing the impact of job involvement on performance. *Management Research News*, 30(3), 203-215. doi:10.1108/01409170710733278
- Saks, A.M. (2006). Antecedents and consequences of employee engagement. *Journal of Managerial Psychology*, 21(3), 600-619. doi:10.1108/02683940610690169
- Schaufeli, W. B., Bakker, A. B., & Salanova, M. (2006). The measurement of work engagement with a short questionnaire: A cross-national study. *Educational and Psychological Measurement*, 66(4), 701-716. doi: 10.1177/0013164405282471.
- Shah, M. M., & Bin Hamid, K. (2015). Transactional leadership and job performance: An empirical investigation. *Journal of Management and Business*, 2(2), 69-81. E-ISSN: 2410-1885.
- Salovey, P., & Mayer, J.D. (1990). *Emotional Intelligence*. New York: Baywood Publishing Co., Inc. Retrieved from http://www.unh.edu/emotional_intelligence/EIAssets/EmotionalIntelligenceeProper/EI1990%20Emotional%20Intelligence.pdf

- Schaufeli, W. B., & Bakker, A. B. (2010). Defining and measuring work engagement: Bringing clarity to the concept. In A. B. Bakker & M. P. Leiter (Eds). *Work engagement: A handbook of essential theory and research*. New York: Psychology Press.
- Schaufeli, W.B., Bakker, A.B., & Salanova, M. (2006). The measurement of work engagement with a short questionnaire: A cross-national study. *Educational and Psychological Measurement*, 66(4), 701-716. doi:10.1177/0013164405282471
- Schlenter, Y. (2011). *Leader-member exchanges and in-role performance and OCB: The mediating role of coaching behaviours by superiors* (master's thesis). Retrieved from <http://arno.uvt.nl/show.cgi?fid=121120>
- Schutte, N. S., Malouff, J. M., Hall, L. E., Haggerty, D. J., Cooper, J. T., Golden, C. J., et al. (1998). Development and validation of a measure of emotional intelligence. *Personality and Individual Differences*, 25, 167-177. doi:10.1016/S0191-8869(98)00001-4
- Sheikh, A. Z., Newman, A., & AlAzzeh, S. A. (2013). Transformational leadership and job involvement: In the middle east: the moderating role of individually held cultural values. *The International Journal of Human Resource Management*, 24(6), 1077-1095. doi:10.1080/09585192.2012.703216
- Shimazu, A., Schaufeli, W. B., Kamiyama, K., & Kawakami, N. (2015). Workaholism vs. Work Engagement: The two different predictors of future well-being and performance. *International Society of Behavioral Medicine*, 22(18), 18-23. doi: 10.1007/s12529-014-9410-x
- Sideridis, G., Simos, P., Papanicolaou, A., & Fletcher, J. (2014). Using structural equation modelling to assess functional connectivity in the brain: Power and sample size considerations. *Educational Psychology Measurement* (74), 733-758. doi:10.1177/0013164414525397.
- Sinha, C. & Kumar, H. (2016). Relationship between emotional intelligence, work attitude & outcomes: Examination of Indian middle managerial level employees. *Journal of Organizational Psychology* 16(1), 118-125. Retrieved from: www.na-businesspress.com/JOP/SinhaC_Web16_1_.pdf
- Sposito, V. A., Hand, M. L., & Skarpness, B. (1983). On the efficiency of using the sample kurtosis in selecting optimal lp estimators. *Communications in Statistics*, 265-272. doi: 10.1080/03610918308812318
- Strom, D. L., Sears, K. L., & Kelly, K. M. (2014). Work engagement: The roles of organizational justice and leadership style in predicting engagement

among employees. *Journal of Leadership and Organizational Studies*, 21(1), 71-82. doi: 10.1177/1548051813485437.

Syafitri, F. (2013). *Permasalahan BUMN di Indonesia*. Biro Analisa Anggaran dan Pelaksanaan APBN Setjen DPR RI. Retrieved from http://www.dpr.go.id/doksetjen/dokumen/apbn_Permasalahan_BUMN_di_Indonesia20130321165159.pdf

Tenenhaus, M., Amato, S., & Esposito Vinzi, V. (2004). A global goodness-of-fit index for PLS structural equation modelling. *Proceedings of the XLII SIS Scientific Meeting* (pp. 739-742). Padova: CLEUP.

Tims, M., Bakker, A. B., & Xanthopoulou, D. (2011). Do transformational leaders enhance their followers' daily work engagement? *The Leadership Quarterly*, 22, 121-131. doi:10.1016/j.leaqua.2010.12.011.

Tuuli, M. M. (2012). Competing models of how motivation, opportunity and ability drive performance behavior. *Proceedings of the 4th West Africa Built Environment Researchers* (pp. 1359-1366). Abuja, Nigeria: WABER. Retrieved from <https://dspace.lboro.ac.uk/2134/11545>

Undang-undang No. 19 Tahun 2003 Tentang Badan Usaha Milik Negara. Lembaran Negara Republik Indonesia No. 70. (2003)

Vigoda-Gadot, E. (2007). Leadership style, organizational politics, and employees' performance: An empirical examination of two competing models. *Personnel Review*, 36(5), 661-683. doi:10.1108/00483480710773981.

Vincent-Hoper, S., Muser, C., & Janneck, M. (2012). Transformational leadership, work engagement, and occupational success. *Career Development International*, 17(7), 663-682. doi:10.1108/13620-431211283805.

Viswesvaran, C., & Ones, D. S. (2000). Perspectives on models of job performance. *International Journal of Selection and Assessment*, 8(4), 216-226. doi:10.1111/1468-2389.00151

Waldman, D. A. (1994). The contribution of total quality management to a theory of work performance. *Academy of Management Review*, 19(3), 510-538. doi:10.2307/258937

- Wetzels, M., Oderken-Schroder, G., & van Oppen, C. (2009). Using PLS path modelling for assessing hierarchical construct models guidelines and empirical illustration. *MIS Quarterly*, 33(1), 177-195. Retrieved from: <http://www.jstor.org/stable/20650284>.
- William, L. J., & Anderson, S. E. (1991). Job satisfaction and organizational commitment as predictors of organizational citizenship and in-role behaviors. *Journal of Management*, 17(3), 601-617. doi:10.1177/014920639101700305
- Wolf, E. J., Harrington, K. M., Clark, S. L., & Miller, M. W. (2013). Sample size requirements for structural equation models: An evaluation of power, bias, and solution propriety. *Educational Psychology Measurement*, 913-934. doi: 10.1177/0013164413495237
- Xanthopoulou, D., Baker, A. B., Heuven, E., Demerouti, E., & Schaufeli, W. B. (2008). Working in the sky: A diary study on work engagement among flight attendants. *Journal of Occupational Health Psychology*, 13(4), 345-356. doi: 10.1037/1076-8998.13.4.345
- Yeh, H., & Hong, D. (2012). The mediating effect of organizational commitment on leadership type and job performance. *The Journal of Human Resource and Adult Learning*, 8(2), 50-59. ISSN: 1817-2105
- Zhang, S. (2014). Impact of job involvement on organizational citizenship behavior in China. *Journal Business Ethics*, 120, 165-174. doi:10.1007/s10551-013-1654-x
- Zhu, Y. (2013, January 5). Individual behavior: In-role and extra-role. *International Journal of Business Administration*, 4(1), 23-27. doi:10.5430/ijba.v4n1p23