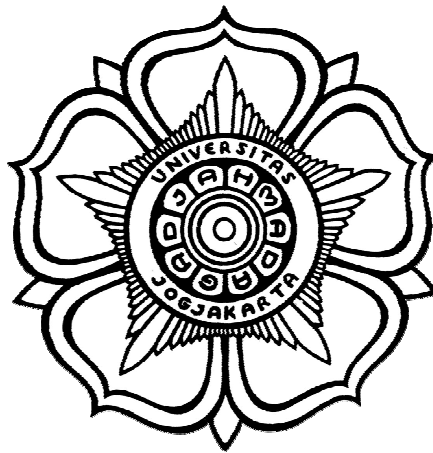


SERVICE QUALITY AND CUSTOMER SATISFACTION

AT PRAKTIS LEATHER CRAFT HOME INDUSTRY

MAGETAN 2015



DEE LABAIQH GIRI ASRI

11/315215/DSA/05341

A Graduating Paper

Submitted to the Board of Examiners

in Partial Fulfillment of the Requirements for Diploma III Degree

in the English Department

Vocational College

Universitas Gadjah Mada

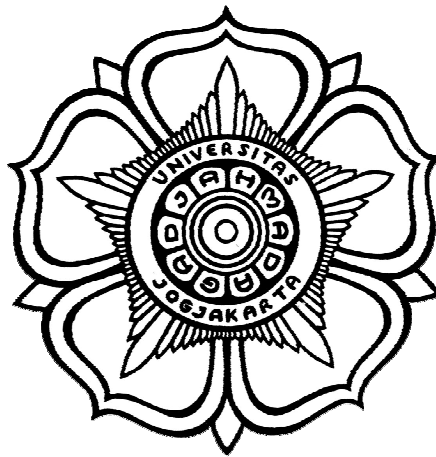
Yogyakarta

2017

KUALITAS PELAYANAN DAN KEPUASAN PELANGGAN

DI RUMAH INDUSTRI KERAJINAN KULIT PRAKTIS

MAGETAN 2015



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