

Daftar Pustaka

- Asdecker, B., & Zirkelbach, F. (2020). *What drives the drivers? A qualitative perspective on what motivates the crowd delivery workforce*. 10.
- Ashford, S. J., Caza, B. B., & Reid, E. M. (2018). From surviving to thriving in the gig economy: A research agenda for individuals in the new world of work. *Research in Organizational Behavior*, 38, 23–41. <https://doi.org/10.1016/j.riob.2018.11.001>
- Azwar, S. (2015). *Dasar-dasar Psikometrika* (Edisi II ed.). Yogyakarta: Pustaka Pelajar.
- Bailey, C., Madden, A., Alfes, K., & Fletcher, L. (2017). The meaning, antecedents and outcomes of employee engagement: A narrative synthesis: Employee Engagement. *International Journal of Management Reviews*, 19(1), 31–53. <https://doi.org/10.1111/ijmr.12077>
- Boons, M., Stam, D., & Barkema, H. G. (2015). Feelings of pride and respect as drivers of ongoing member activity on crowdsourcing platforms: Feelings of pride and respect as drivers of ongoing member activity. *Journal of Management Studies*, 52(6), 717–741. <https://doi.org/10.1111/joms.12140>
- Brawley, A. M. (2017). The big, gig picture: We can't assume the same constructs matter. *Industrial and Organizational Psychology*, 10(4), 687–696. <https://doi.org/10.1017/iop.2017.77>
- Breaugh, J. A. (1985). *The measurement of work autonomy*.
- Bush, J. T., & Balven, R. M. (2018). *Catering to the crowd: An HRM perspective on crowd worker engagement*. 15.
- Cappelli, P., & Eldor, L. (2021). Contracting, engagement, and the “gig” economy. In *A Research Agenda for Employee Engagement in a Changing World of Work* (pp. 103–115).
- Christian, M. S., Garza, A. S., & Slaughter, J. E. (2011). Work engagement: A quantitative review and test of its relations with task and contextual performance. *Personnel Psychology*, 64(1), 89–136. <https://doi.org/10.1111/j.1744-6570.2010.01203.x>
- Connelly, C. E., Fieseler, C., Černe, M., Giessner, S. R., & Wong, S. I. (2020). Working in the digitized economy: HRM theory & practice. *Human Resource Management Review*, 31(1), 100762. <https://doi.org/10.1016/j.hrmr.2020.100762>
- Cortina, J. M. (1993). What is coefficient alpha? An examination of theory and applications. *Journal of Applied Psychology*, 78(1), 98–104. <https://doi.org/10.1037/0021-9010.78.1.98>
- Cureton, S. S. (2014). *The role of exchange ideology in coworker social support and work engagement*. 196.
- De Spiegelaere, S., Van Gyes, G., De Witte, H., Niesen, W., & Van Hootegem, G. (2014). On the relation of job insecurity, job autonomy, innovative work behaviour and the mediating effect of work engagement: Job insecurity, job autonomy and innovative work behaviour. *Creativity and Innovation Management*, 23(3), 318–330. <https://doi.org/10.1111/caim.12079>
- De Spiegelaere, S., Van Gyes, G., & Van Hootegem, G. (2016). Not all autonomy is the same. Different dimensions of job autonomy and their relation to work

- engagement & innovative work behavior. *Human Factors and Ergonomics in Manufacturing & Service Industries*, 26(4), 515–527. <https://doi.org/10.1002/hfm.20666>
- Decuyper, A., & Schaufeli, W. (2020). Leadership and work engagement: Exploring explanatory mechanisms. *German Journal of Human Resource Management: Zeitschrift Für Personalforschung*, 34(1), 69–95. <https://doi.org/10.1177/2397002219892197>
- Ducharme, L. J., & Martin, J. K. (2000). Unrewarding work, coworker support, and job satisfaction: A test of the buffering hypothesis. *Work and Occupations*, 27(2), 223–243. <https://doi.org/10.1177/0730888400027002005>
- Eisenberger, R., Cummings, J., Armeli, S., & Lynch, P. (1997). Perceived organizational support, discretionary treatment, and job satisfaction. *Journal of Applied Psychology*, 82(5), 812–820.
- Gagné, M. (Ed.). (2014). *The Oxford handbook of work engagement, motivation, and self-determination theory*. Oxford University Press. <https://doi.org/10.1093/oxfordhb/9780199794911.001.0001>
- Gray, M. L., Suri, S., Ali, S. S., & Kulkarni, D. (2016). The crowd is a collaborative network. *Proceedings of the 19th ACM Conference on Computer-Supported Cooperative Work & Social Computing*, 134–147. San Francisco California USA: ACM. <https://doi.org/10.1145/2818048.2819942>
- Guay, F., Ratelle, C. F., Senécal, C., Larose, S., & Deschênes, A. (2006). Distinguishing developmental from chronic career indecision: Self-efficacy, autonomy, and social support. *Journal of Career Assessment*, 14(2), 235–251. <https://doi.org/10.1177/1069072705283975>
- Hackman, J. R., & Oldham, G. R. (1976). Motivation through the design of work: Test of a theory. *Organizational Behavior and Human Performance*, 16(2), 250–279. [https://doi.org/10.1016/0030-5073\(76\)90016-7](https://doi.org/10.1016/0030-5073(76)90016-7)
- Hakim, L., & Septarini, B. G. (2014). *Hubungan antara otonomi kerja dengan kebahagiaan kerja pada industri kreatif*. 03, 8.
- Handayani, T. (2018). *Peran dukungan sosial terhadap employee engagement di tempat kerja*.
- Hayes, M., Chumney, F., Wright, C., & Buckingham, M. (2019). *The global study of engagement technical report*. ADP Research Institute.
- Humphrey, S. E., Nahrgang, J. D., & Morgeson, F. P. (2007). Integrating motivational, social, and contextual work design features: A meta-analytic summary and theoretical extension of the work design literature. *Journal of Applied Psychology*, 92(5), 1332–1356. <https://doi.org/10.1037/0021-9010.92.5.1332>
- Hunt, A., Samman, E., Tapfuma, S., Mwaura, G., Omenya, R., Kim, K., ... Roumer, A. (2019). *Women in the gig economy: Paid work, care and flexibility in Kenya and South Africa*. Overseas Development Institute.
- Ihl, A., Strunk, K. S., & Fiedler, M. (2020). The mediated effects of social support in professional online communities on crowdworker engagement in micro-task crowdworking. *Computers in Human Behavior*, 113, 106482. <https://doi.org/10.1016/j.chb.2020.106482>

- Istrate, E., & Harris, J. (2017, November). The futur of work: The rise of the gig economy. Retrieved from National Association of Countries website: <https://www.naco.org/featured-resources/future-work-rise-gig-economy>
- Iswanto, F., & Agustina, I. (2016). Peran dukungan sosial di tempat kerja terhadap keterikatan kerja karyawan. *Mediapsi*, 02(02), 38–45. <https://doi.org/10.21776/ub.mps.2016.002.02.6>
- Izwardy, S., Alvindra, L., Pradipta, A., & Santosa, H. (2020). *Relationship between Freelancer Value Proposition and Freelancer Engagement in Gig Economy: Case of Ride Hailing Apps. In Indonesia*. 13.
- Jabagi, N., Croteau, A.-M., Audebrand, L. K., & Marsan, J. (2019). Gig-workers' motivation: Thinking beyond carrots and sticks. *Journal of Managerial Psychology*, 34(4), 192–213. <https://doi.org/10.1108/JMP-06-2018-0255>
- Jouany, V., & Mäkipää, M. (2021). 8 employee engagement statistics you need to know in 2021 [INFOGRAPHIC]. Retrieved 4 February 2021, from <https://blog.smarp.com/employee-engagement-8-statistics-you-need-to-know>
- Kahn, W. A. (1990). *Psychological conditions of personal engagement and disengagement at work*. 34.
- Kossek, E. E., Pichler, S., Bodner, T., & Hammer, L. B. (2011). Workplace social support and work-family conflict: A meta-analysis clarifying the influence of general and work-family-specific supervisor and organizational support. *Personnel Psychology*, 64(2), 289–313. <https://doi.org/10.1111/j.1744-6570.2011.01211.x>
- Kristanto, R. S. (2013). *Pengaruh otonomi kerja terhadap kepuasan kerja dan komitmen organisasional dengan pemoderasi tenure*. Universitas Gadjah Mada.
- Ma, X., Khansa, L., & Kim, S. S. (2018). Active Community Participation and Crowdfunding Turnover: A Longitudinal Model and Empirical Test of Three Mechanisms. *Journal of Management Information Systems*, 35(4), 1154–1187. <https://doi.org/10.1080/07421222.2018.1523587>
- Macey, W. H., & Schneider, B. (2008). The meaning of employee engagement. *Industrial and Organizational Psychology*, 1(1), 3–30. <https://doi.org/10.1111/j.1754-9434.2007.0002.x>
- Malinowska, D., Tokarz, A., & Wardzichowska, A. (2018). Job autonomy in relation to work engagement and workaholism: Mediation of autonomous and controlled work motivation. *International Journal of Occupational Medicine and Environmental Health*. <https://doi.org/10.13075/ijomeh.1896.01197>
- MBO Partners. (2017). *The state of independence in America*. MBO Partners.
- McKinsey & Company. (2016). *Independent work: Choice, necessity, and the gig economy*. McKinsey & Company.
- Meijerink, J., & Keegan, A. (2019). Conceptualizing human resource management in the gig economy: Toward a platform ecosystem perspective. *Journal of Managerial Psychology*, 34(4), 214–232. <https://doi.org/10.1108/JMP-07-2018-0277>

- Mujiasih, E. (2015). *Hubungan antara persepsi dukungan organisasi (perceived organizational support) dengan keterikatan karyawan (employee engagement)*. 12.
- Nawaz, Z., Zhang, J., Mansoor, R., & Ilmudeen, A. (2018). *Gig workers in sharing economy: Conceptualizing Freelancer Value Proposition (FVP) in e-lancing platforms*. 25.
- Niyomwungeri, O., & Chankov, S. (2021). *Internal Branding in the Gig and Sharing Economy: Enhancing Service Providers' Engagement to Achieve Higher Customer Satisfaction*. Presented at the Hawaii International Conference on System Sciences. <https://doi.org/10.24251/HICSS.2021.512>
- Rich, B. L., Lepine, J. A., & Crawford, E. R. (2010). Job engagement: Antecedents and effects on job performance. *Academy of Management Journal*, 53(3), 617–635. <https://doi.org/10.5465/amj.2010.51468988>
- Schaufeli, W. B. (2012). *Work engagement. What do we know and where do we go?* 8.
- Schwartz, D. (2018). Embedded in the crowd: Creative freelancers, crowdsourced work, and occupational community. *Work and Occupations*, 45(3), 247–282. <https://doi.org/10.1177/0730888418762263>
- Taipale, S., Selander, K., Anttila, T., & Nätti, J. (2011). Work engagement in eight European countries: The role of job demands, autonomy, and social support. *International Journal of Sociology and Social Policy*, 31(7/8), 486–504. <https://doi.org/10.1108/01443331111149905>
- Vera, M., Martínez, I. M., Lorente, L., & Chambel, M. J. (2016). The role of co-worker and supervisor support in the relationship between job autonomy and work engagement among portuguese nurses: A multilevel study. *Social Indicators Research*, 126(3), 1143–1156. <https://doi.org/10.1007/s11205-015-0931-8>
- Wibawa, B. M., Rahmawati, Y., & Rainaldo, M. (2018). Analisis industri bisnis jasa online ride sharing di indonesia. *Esensi: Jurnal Bisnis dan Manajemen*, 8(1). <https://doi.org/10.15408/ess.v8i1.5739>
- Widyantoro, A. N. (2017). *Work engagement pada karyawan outsourcing yang bekerja lebih dari jam kerja tanpa kompensasi tambahan*. Universitas Gadjah Mada.
- Wood, A. J., Graham, M., Lehdonvirta, V., & Hjorth, I. (2019). Good gig, bad gig: Autonomy and algorithmic control in the global gig economy. *Work, Employment and Society*, 33(1), 56–75. <https://doi.org/10.1177/0950017018785616>