

FINAL PAPER

**THE STRATEGY OF *DINAS KOMUNIKASI DAN INFORMATIKA DIY* IN
MAINTAINING PUBLIC COMMUNICATION REPORTS THROUGH E-LAPOR
APPLICATION DURING COVID-19 PANDEMIC.**



DHEA SEPTIYANI

18/431635/SV/15606

Submitted to the Board of Examiners

In Partial Fulfilment of the Requirements for Diploma III

Degree in the English Program

Vocational College

Universitas Gadjah Mada

Yogyakarta

2021

LAPORAN AKHIR

STRATEGI DINAS KOMUNIKASI DAN INFORMATIKA DIY DALAM MENJAGA KOMUNIKASI PENGADUAN PUBLIK MELALUI APLIKASI E-LAPOR SELAMA MASA PANDEMI COVID-19.



DHEA SEPTIYANI

18/431635/SV/15606

Submitted to the Board of Examiners

In Partial Fulfilment of the Requirements for Diploma III

Degree in the English Program

Vocational College

Universitas Gadjah Mada

Yogyakarta

2021