

## DAFTAR PUSTAKA

- Antoncic, J. A. & Antoncic, B. (2011). Employee loyalty and its impact on firm growth. *International Journal of Management & Information Systems*. 15(1), 81-88
- Arikunto, Suharsimi. 2013. *Prosedur Penelitian Suatu Pendekatan Praktik*. Jakarta: Rineka Cipta
- Ayu Windiyani, Dyah. 2016. Hubungan Kepemimpinan Yang Melayani (*Servant Leadership*) Dengan Komitmen Organisasi Pada Karyawan Bagian Produksi. *Skripsi* Fakultas Psikologi Universitas Muhammadiyah Malang
- Azwar, S. (2012). *Penyusunan skala psikologi, Edisi 2* (2 ed.). Yogyakarta: Pustaka Pelajar.
- Azwar, S. (2017). *Reliabilitas dan validitas, Edisi 4* (4 ed.). Yogyakarta: Pustaka Pelajar.
- Barbuto, JE. dan Wheeler DW. 2006. *Scale development and construct clarification of servant leadership*. Lincoln: University of Nebraska Faculty Publications : Agricultural Leadership, Education & Communication Departmen
- Beritasatu. (2019, Maret 5). Panglima TNI sebut desersi-narkoba masih dilakukan prajurit [News]. Diambil 20 Maret 2019, dari beritasatu.com. website: <https://www.beritasatu.com/nasional/541315/panglima-tni-sebut-desersinarkoba-masih-dilakukan-prajurit>
- Blanchard, Kenneth H., Harsey, Paul . 2009. *Management of Organizational Behaviour. Utilizing Human Resource*. New Jersey : Prentice Hall In
- Cascio, W,F. 2006. *Managing Human Resources, Productivity, Quality of Work Life, Profit*, Edisi keempat. McGraw-Hill Inc. United States.
- Champoux, J. E. (2011). *Organizational behavior: Integrating individuals, groups, and organizations* (4th ed). New York: Routledge.
- Cozza, S. J., & Lerner, R. M. (2013). Military children and families: introducing the issue. *The Future of Children*, 23(2), 3–11.

- Dessler, Gary. 2013. *Human Resources Management*, 13th Edition. New Jersey USA : Prentice Hall
- Dubrin, Adrew. 1994. *Human Relation A Job Oriented Approach*. Virginia: Reston Pblishing Company, Inc
- Ehrhart, M. G. 2004. Leadership and procedural justice climate as antecedents of unit level organizational citizenship behavior. *Personal Psychology Journal*, 57 (1), pp 61-94.
- Endah Kurnia, Eis., Kurniasari Purwaningrum, Evi., Trifina Sari, Meyritha. 2014. *Jurnal Fakultas Psikologi Universitas 17 Agustus 1945 Samarinda*, pp 60-71
- Erwanti, M. O. (2018, Rabu Oktober , 15:23 WIB). 2 prajurit Kodam Bukit Barisan jadi kurir narkoba, TNI AD akan pecat [News]. Diambil 20 Maret 2019, dari detiknews website: <https://news.detik.com/berita/d-4260806/2-prajurit-kodam-bukit-barisan-jadi-kurir-narkoba-tni-ad-akan-pecat>
- Fajrin, F.R., & Riyono, B. (2014). *Loyalitas Karyawan Ditinjau Dari Kualitas Kehidupan Kerja Karywan* (Doctoral dissertation, Universitas Gadjah Mada)..
- Flippo. 2010. *Manajemen Personalialia*. Jakarta : Erlangga.
- Ghozali, Imam. 2011. *Aplikasi Analisis Multivariate Dengan Program SPSS*. Semarang: Badan Penerbit Universitas Diponegoro
- Gipson, I. G. (2017). *Loyalty and the military profession* (Technical Report No. AD1038057). Diambil dari Air War College Maxwell AFB United States website: <https://apps.dtic.mil/dtic/tr/fulltext/u2/1038057.pdf>
- Greenleaf, R.K. 1970. *The Servant as Leader*. Indianapolis : The Robert K Greenleaf Center
- Greenleaf, R. K. 2002. *Servant-leadership: A journey into the nature of legitimate power and greatness (L.C. Spears, Ed.), (25th Anniversary Edition)*. New York : Paulist Press
- Handoko. (2012). Loyalitas TNI diperhadapkan pada tugas-tugas organisasi TNI ke depan [Blog]. Diambil dari Pendidikan Berkarakter website: <http://tidar-handoko.blogspot.com/2012/05/loyalitas-tni-diperhadapkan-pada-tugas.html>

- Jacobs, G.A. 2006. Servant Leadership and Follower Commitment. *Servant Leadership Reserch Rountable*. PP 1-16
- Jannah, S. N. (2015). *Hubungan loyalitas dan kebermaknaan hidup Tentara Nasional Indonesia Angkatan Darat di ekspedisi NKRI Koridor Kepulauan Nusa Tenggara* (Skripsi). UIN Maulana Malik Ibrahim, Malang.
- Jusuf, Husain. 2010. *Tingkatkan Loyalitas Guna Peningkatan Prestasi Kerja dan Karir*
- Kaifi, B. A., Nafei, W. A., Khanfar, N. M., & Kaifi, M. M. 2012. A multigenerational workforce: managing and understanding millennials. *International Journal of Business and Management*, 7(24), pp 88–93.
- Khuong, M. N., & Tien, B. D. 2013. Factors influencing employee loyalty directly and indirectly through job satisfaction - a study of Banking Sector in Ho Chi Minh City. *International Journal of Current Research and Academic Review*, 1(4), pp 81–95
- Lovelock, Christoper., Wright, & Lauren. 2007. *Manajemen Pemasaran Jasa*. Jakarta : PT. Indeks Indonesia
- Luby, C. D. (2012). Promoting military cultural awareness in an off-post community of behavioral health and social support service providers. *Advances in Social Work*, 13(1), 67–82.
- Maharani, E. (2016, Agustus 22). Dua prajurit dipecat karena terlibat pembunuhan dan narkoba [News]. Diambil 20 Maret 2019, dari Republika Online website:  
<https://republika.co.id/berita/nasional/umum/16/08/22/ocalv3335-dua-prajurit-dipecat-karena-terlibat-pembunuhan-dan-narkoba>
- Muller, M., Bezuidenhout, M., & Jooste, K. 2008. *Health care service management*. Cape Town: Juta and Co.Ltd.
- Nanjundeswaraswamy, Swamy. 2013. Quality of worklife of employees in private technical institutions. *International Journal for Quality Research* 7(3) ISSN 1800-6450, pp 3-14

- Narehan, H., Hairunnisa, M., Norfadzillah, R., & Freziamella, L. 2014. The effect of quality of work life (QWL) programs on quality of life (QOL) among employees at multinational companies in Malaysia. *Social and Behavioral Sciences*, 112, 24-34, DOI: 10.1016/j.sbspro.2014.01.1136.
- Nugroho, Dwi Chayo. 2019. Konstruksi Alat Ukur Loyalitas Prajurit TNI Angkatan Udara. *Tesis Program Studi Magister Psikologi Universitas Gadjah Mada*
- Ozcelik, G. 2015. Engagement and retention of the millennial generation in the workplace through internal branding. *International Journal of Business and Management*, 10(3), pp 99–107
- Picano, J. J., & Roland, R. R. (2012). Assessing psychological suitability for high-risk military jobs. *The Oxford Handbook of Military Psychology*. <https://doi.org/10.1093/oxfordhb/9780195399325.013.0056>
- Prima Isnainiyah, Anisa., Haryoko Boru Tobing, Siti Farida., Yulianto, Aries. 2013. Perbedaan Keterikatan Kerja Di Antara Berbagai Korps Pada Perwira Tni Angkatan Udara. *Jurnal FPSI Universitas Indonesia*
- Rahmawati Fajrin, Faivina. 2014. Loyalitas Karyawan Ditinjau Dari Kualitas Kehidupan Kerja Dan Kepuasan Kerja Karyawan. *Tesis Magister Profesi Psikologi Universitas Gadjah Mada Yogyakarta*
- Reddy & Reddy. 2010. Quality of work life of employees: emerging dimensions. *Asian Journal of Management Research*. Integrated Publishing association Vol. 11, pp 824-839
- Ritaudin, Ahmad. 2016. Pengaruh Servant Leadership Style Terhadap Loyalitas Karyawan Melalui Peran Mediasi Kepuasan Karyawan. *Ekonomika-Bisnis* Vol. 07 No. 02 Bulan Juli Tahun 2016, pp 125-142
- Robinson, P., De Lee, N., & Carrick, D. (Ed.). (2008). *Ethics education in the military*. Aldershot, England ; Burlington, VT: Ashgate Pub. Company.
- Santa Mira, Wike., Margaretha, Meily. 2012. Pengaruh *Servant Leadership* Terhadap Komitmen Organisasi Dan *Organization Citizenship Behavior* *Jurnal Manajemen*, Vol.11, No.2, Mei 2012, pp 189-206
- Santoso, Singgih. 2012. *Statistik Parametrik*. Jakarta: PT Gramedia Pustaka.
- Saydam, Gouzali. 2005. *Manajemen Sumber Daya Manusia: Suatu Pendekatan Mikro*. Jakarta : Djambatan

- Smith, C. 2005. *Servant leadership: the leadership theory of Robert K. Greenleaf*. Info 640-MGMT.OF INFO. ORGS
- Smith, T. J., & Nichols, T. (2015). Understanding the millennial generation. *Journal of Business Diversity*, 15(1).
- Spears, L. C. 2002. *Tracing the past, present, and future of servant-leadership*. In L. C. Spears & M. Lawrence (Eds.), *Focus on leadership: Servant-leadership for the 21st century* (pp. 1–16). New York, NY: Wiley
- Sugiyono. 2008. *Statistik untuk Penelitian*. Bandung : CV ALFABETA
- Suprihanto, John. 2003. *Perilaku Organisasional*. Yogyakarta : Sekolah Tinggi Ilmu Ekonomi YKPN
- Supriyanto, J. (2018, Rabu, Desember 13:19). Pembunuh anggota TNI AD Letkol Dono Kuspriyanto terancam dipecat dan dibui 15 tahun [News]. Diambil 20 Maret 2019, dari wartakota live.comwebsite: <http://wartakota.tribunnews.com/2018/12/26/pembunuh-anggota-tni-ad-letkol-dono-kuspriyanto-terancam-dipecat-dan-di-bui-15-tahun>
- Tatilu, James, Victor P.K Lengkong, & Greis M. Sendow. 2014. Kepemimpinan Transaksional, Transformasional, *Servant Leadership* Pengaruhnya Terhadap Kinerja Karyawan Pada Pt. Sinar Galesong Pratama Manado. *Jurnal EMBA*, Vol. 2. No.1.
- Trompenaars, F. dan Voerman, E. 2010. *Harnessing the strength of the world's most powerful management philosophy: Servant-Leadership across cultures*. New York : McGraw-Hill
- Wahyuningsih, 2015. Pengaruh Quality of Work Life terhadap Kinerja Karyawan PT. Bank Panin. *Tesis* Fakultas FEB: Universitas Islam Bandung
- Undang-Undang : UU RI Nomor 34 Tahun 2004 Tentang Tentara Nasional Indonesia



UNIVERSITAS  
GADJAH MADA

**Peran Kualitas Kehidupan Kerja dan Servant Leadership terhadap Loyalitas Prajurit TNI Angkatan Udara**

RICHART H PASARIBU, I.J.K. Sito Meiyanto Ph.D

Universitas Gadjah Mada, 2021 | Diunduh dari <http://etd.repository.ugm.ac.id/>