

Daftar Pustaka

- Alberti, P. C. (2010). A Framework to Assess Performance Measurement Systems in SMEs. *International Journal of Production and Performance Management*, 59(2), 186-200.
- Aki Jaaskelainen, H. L. (2013). Distinctive Features of Service Performance Measurement. *International Journal of Operations & Production Management*, 34(12), 1466-1486.
- Andy Neely, C. A. (2001). The Performance Prism in Practice . *Measuring Business Excellence*, 6-12.
- Andy Neely, C. A. (2002). The Performance Prism: The Scorecard for Measuring and Managing Business Process. *Cranfield School of management*, 377.
- Aspinwall, S. S. (2010). Development of a Performance Measurement Framework of SMEs. *Total Quality Management*, 21(5), 475-501.
- Balqis, M. (2018). Faktor-faktor Penghambat Ritel Berjaringan Masuk ke Kota Padang sampai Tahun 2017. *Jurnal Politik*, 3(2), 266-299.
- Bititci, P. G. (2007). Towards a Contingency Approach to Performance Measurement: An Empirical Study in Scottish SMEs. *International Journal of Operation & Production Management*, 27(8), 802-825.
- Creswell, J. W. (2009). *Research Design Qualitative, Quantitative, and Mixed Methods Approaches*. Los Angeles: SAGE Publication.
- Heinicke, A. (2018). Performance measurement systems in small and medium-sized enterprises and family firms: a systematic literature review. *Journal of Management Control*, 28(4), 457-502.
- Michel Lebas, K. A. (2006). A conceptual and operational delineation of performance. *Business Performance Measurement*, Cambridge University Press.
- Mulyadi. (2007). *Sistem Perencanaan dan Pengendalian Manajemen: Sistem Pelipatganda Kinerja Perusahaan*. Jakarta: Salemba Empat.
- Neely, A. (2004). *Business Performance Measurement*. Cambridge: Cambridge University Press.
- Nugroho, A. E. (2020, Juni 28). *Diagnosis Ekonomi Nasional Terhadap Kinerja UMKM di Pandemi COVID-19*. Diambil kembali dari [www.lipi.go.id](http://lipi.go.id): <http://lipi.go.id/siaranpress/diagnosis-ekonomi-nasional-terhadap-kinerja-umkm-di-pandemi-covid-19/22069>

- Patrizia Garengo, S. B. (2005). Performance measurement systems in SMEs: A review for research agenda. *International Journal of Management Reviews*, 7(1), 25-47.
- Prajogo, C. M. (2012). Service Innovation and Performance in SMEs. *International Journal of Operations & Production Management*, 32(2), 216-237.
- Pusat, P. (2008). *Undang-Undang Nomor 20 Tahun 2008*. Jakarta: Sekretariat Negara.
- Ralf Wilden, S. P. (2013). Dynamic Capabilities and Performance: Strategy, Structure, and Environment. *Long Range Planning*, 46, 72-96.
- R.W.Saaty. (1987). The Analytic Hierarchy Process-What it is and how it is used. *Math Modelling*, 9(3-5), 161-176.
- Robert S. Kaplan, D. P. (1992). The balanced scorecard: measures that drive performance. *Harvard Business Review*, 70(1), 71-79.
- Sekaran, U. (2006). *Metodologi Penelitian untuk Bisnis* (edisi 4 ed.). Jakarta: Salemba Empat.
- Sekaran, U. (2006). *Metodologi Penelitian untuk Bisnis* (4 ed.). Jakarta: Salemba Empat.
- Statistik, B. P. (2019). *Potensi Peningkatan Kinerja Usaha Mikro Kecil*. Jakarta: Badan Pusat Statistik.
- Subramanyam, K. R. (2014). *Financial Statement Analysis*. Southern California: Mc Graw Hill Education.
- Taylor A., T. M. (2014). Factors influencing effective implementation of performance measurement systems in small and medium-sized enterprise and large firms: a perspective from Contingency Theory". *International Journal of Production Research*, 52(3), 847-866.
- Umit Bititci, P. G. (2011). Performance Measurement: Challenges for Tomorrow. *International Journal of Management Reviews*, 1-61.
- Umit S Bititci, A. S. (1997). Integrated Performance Measurement Systems: A Development Guide. *International Journal of Operations and Production Management*, 17(6), 522-535.
- Xavier Gimbert, J. B. (2010). The Role of Performance Measurement Systems in Strategy Formulation Processes. *Long Range Planning*, 43, 477-497.
- Ximena Rojas-Lema, J.-J. A.-S.-R.-J. (2020). Performance measurement in SMEs: systematic literature review and research directions. *Journal Total Quality Management & Business Excellence*, 1-26.