

**UNDERGRADUATE THESIS**

**TWITTER POSTS EMOTION CLASSIFICATION USING SUPPORT  
VECTOR MACHINE AND NAIVE BAYES CLASSIFIERS FOR  
PRODUCTS' FEEDBACK ANALYSIS**



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DEPARTMENT OF COMPUTER SCIENCE AND ELECTRONICS  
FACULTY OF MATHEMATICS AND NATURAL SCIENCES  
UNIVERSITAS GADJAH MADA**

**2019**

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Written By  
**AMIRA SALSABILA HIDAYAT**  
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July 4th 2020

Signed by,



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*Four things support the world: the learning of the wise,  
the justice of the great, the prayers of the good,  
and the valour of the brave - Muhammad*